

ANNUAL SCAMS AND CYBERCRIME REPORT 2022

TOTAL NUMBER OF SCAM CASES

2021 23,933
2022 31,728

TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED

2021 \$632.0 MILLION
2022 \$660.7 MILLION



IN 2022, 28,557 CASES REPORTED AND \$511.3 MILLION CHEATED DUE TO TOP 10 SCAMS.

TOP 10 SCAMS OF CONCERN

1

PHISHING SCAMS

TOTAL NUMBER OF CASES REPORTED: 7,097



TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED S\$16.5 MILLION

2

JOB SCAMS

TOTAL NUMBER OF CASES REPORTED: 6,492



TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED S\$117.4 MILLION

3

E-COMMERCE SCAMS

TOTAL NUMBER OF CASES REPORTED: 4,762



TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED S\$21.3 MILLION

4

INVESTMENT SCAMS

TOTAL NUMBER OF CASES REPORTED: 3,108



TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED S\$198.3 MILLION

5

FAKE FRIEND CALL SCAMS

TOTAL NUMBER OF CASES REPORTED: 2,106

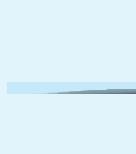


TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED S\$8.8 MILLION

6

SOCIAL MEDIA IMPERSONATION SCAMS

TOTAL NUMBER OF CASES REPORTED: 1,696



TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED S\$3.7 MILLION

7

LOAN SCAMS

TOTAL NUMBER OF CASES REPORTED: 1,031



TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED S\$9.3 MILLION

8

INTERNET LOVE SCAMS

TOTAL NUMBER OF CASES REPORTED: 868



TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED S\$35.7 MILLION

9

GOVERNMENT OFFICIALS IMPERSONATION SCAMS

TOTAL NUMBER OF CASES REPORTED: 771

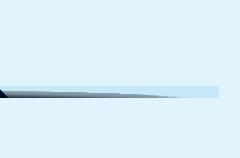


TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED S\$97.6 MILLION

10

CREDIT-FOR-SEX SCAMS

TOTAL NUMBER OF CASES REPORTED: 626



TOTAL AMOUNT REPORTED TO HAVE BEEN CHEATED S\$2.1 MILLION

TOP 5 CONTACT METHODS

1

MESSAGING PLATFORMS



2021 5,095

2022 7,599

2

SOCIAL MEDIA



2021 6,095

2022 7,539

3

ONLINE SHOPPING PLATFORMS



2021 1,570

2022 4,818

4

PHONE CALLS



2021 2,883

2022 3,602

5

SMSes



2021 2,367

2022 2,625

SCAM VICTIM PROFILE



AGES 10 - 19
TEND TO FALL PREY TO:

SOCIAL MEDIA IMPERSONATION SCAMS, PHISHING SCAMS, AND E-COMMERCE SCAMS



AGES 20 - 39
TEND TO FALL PREY TO:

JOB SCAMS, E-COMMERCE SCAMS, AND PHISHING SCAMS



AGES 60 AND ABOVE
TEND TO FALL PREY TO:

PHISHING SCAMS, FAKE FRIEND CALL SCAMS AND INVESTMENT SCAMS



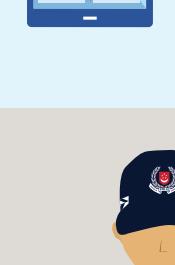
SINGAPORE POLICE FORCE

SAFEGUARDING EVERY DAY



FIGHTING SCAMS IS A COMMUNITY EFFORT

ANTI-SCAM COMMAND CONTINUES TO DISRUPT SCAMMERS' OPERATIONS AND MITIGATE VICTIMS' LOSSES



NUMBER OF BANK ACCOUNTS FROZEN

2021	12,600
2022	16,700



TOTAL AMOUNT RECOVERED

2021	\$102 million
2022	\$146.6 million



25 ISLANDWIDE ANTI-SCAM ENFORCEMENT

Leading to the investigation of more than 8,000 money mules and scammers

13 TRANSNATIONAL SCAM SYNDICATES TAKEN DOWN IN 2022

Leading to the arrest of more than 70 persons responsible for more than 280 cases

POLICE LEVERAGE TECHNOLOGY TO TACKLE THE INCREASE IN SCAMS AND WORK WITH VARIOUS STAKEHOLDERS TO COMBAT SCAMS



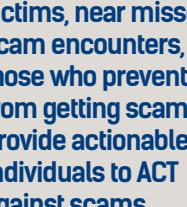
SCAMSHIELD

- 500,000 downloads
- 7.4 MILLION SMSes picked up as potential scams
- 47,000 phone numbers blocked



SUSPICIOUS LINES & ONLINE ADVERTISEMENTS

- 6,500 mobile lines terminated
- 3,100 suspicious online monikers and advertisements removed
- 22,800 WhatsApp lines reported



PUBLIC EDUCATION EFFORTS

- The E-commerce Marketplace Transaction Safety Ratings aims to educate consumers on the safety features on different e-commerce marketplaces to protect them from scams
- SCAMINAR! Let's ACT Against Scams e-Book comprises stories based on accounts from scam victims, near misses from scam encounters, and those who prevented others from getting scammed, to provide actionable tips for individuals to ACT against scams



E-SHOPPERS ON WATCH UNDER THE COMMUNITY WATCH SCHEME

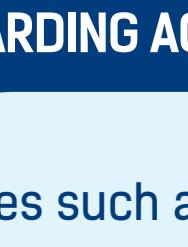
- More than 4,300 CWS members under e-Shoppers on Watch
- Curated scam advisories shared with members to raise awareness on latest scam among the community

WOG EFFORTS TO FIGHT SCAMS

1

'I can ACT against Scams' campaign by NCPC

- aims to educate and encourage members of the public to translate scam awareness into action by proactively adopting anti-scam measures



<https://go.gov.sg/actagainstscams>

2

IMDA Full SMS Sender ID Registration (SSIR)/ Anti-Scam SMS Filtering Solutions

- registration with SSIR will be mandatory for all organisations that use SMS Sender IDs
- telecom operators will implement SMS anti-scam filtering solutions within their mobile networks, to automatically filter potential scam messages before they reach consumers

3

MAS Emergency Self-Service 'Kill Switch'

- "kill-switch" will give customers a way to suspend their accounts quickly if they suspect their bank accounts have been compromised

PUBLIC VIGILANCE IS ESSENTIAL IN SAFEGUARDING AGAINST SCAMS

- Add security features such as ScamShield and enable 2-Factor Authentication for personal accounts
- Check for potential scams signs by asking questions, fact checking requests for personal information and money transfers, and verifying the legitimacy of online listings and reviews
- Tell the authorities and platform owners about your scam encounters

A DISCERNING PUBLIC IS THE FIRST LINE OF DEFENCE AGAINST SCAMS

Visit

www.scamalert.sg

or call the Anti-Scam Hotline at 1800-722-6688

for more information on scams

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