Future Workplace: Stronger Teams - Speakers' Profiles

Mr Richard Koh, Chief Technology Officer, Microsoft Singapore

In his role as the Chief Technology Officer of Microsoft Singapore, Richard is responsible for engaging with key executive leaders across government, industry and academia; bringing in the macro technology landscape; and helping customers leverage technology innovations for their digital transformation. His focus areas include guiding technology policies, standards, legal and regulatory matters, as well as security, privacy and compliance decisions.

Always passionate about the promises that the Internet and cloud computing can bring, and with a keen eye on business strategies, product development and marketing, Richard's professional experience spans the Asia and North America regions, as well as multiple functional areas including research & development, IT, product management, marketing, business development and sales operations.

Ms Susan Cheong, Managing Director & Head, Talent Acquisition Group, DBS

Susan has been the Head of the Talent Acquisition Group since April 2019. Prior to this role in Human Resources, she was in the Consumer Banking Group (CBG) for 20 years. She was Head of Distribution in CBG SG and Head of POSB from 2016 to 2019.

In July 2017, Susan was appointed as a member of the Singapore Quality Award (SQA) Management Committee, SPRING Singapore. She was also a member of the IBF Consumer Banking Industry Workgroup. In 2019, Susan was conferred the title of IBF Fellow (for Consumer Banking) in recognition of her contributions in the sector.

Mr Chan Tsan, Chief Executive, HTX (Home Team Science and Technology Agency) & Deputy Secretary (Development), Ministry of Home Affairs

Chan Tsan is the inaugural Chief Executive of HTX, which was set up in December 2019 as the world's first Science and Technology agency that integrates a diverse range of scientific and engineering capabilities to deliver transformative and operationally-ready solutions for homeland security.

Prior to HTX, Chan Tsan had a 19-year career in MHA, where he held various appointments in engineering, operational and leadership positions. He was appointed Deputy Secretary (Development) of MHA in February 2019.

Moderator: Mr Kiren Kumar, Deputy Chief Executive (Development), Infocomm Media Development Authority