

Future of Work

Mr Tan Kwang Cheak

Chief Executive Officer
(Agency for Integrated Care)



Mr Tan Kwang Cheak is the Chief Executive Officer for the Agency for Integrated Care (AIC). His work experience spans over two decades in the public, private and non-profit sectors.

He first spent more than a decade in the Singapore Administrative Service, serving the public sector in various appointments in the Ministry of Education, Ministry of Defence, Ministry of Manpower and JTC Corporation. His last appointment in the public sector was Director, Manpower in the Singapore Ministry of Defence. He was subsequently the Senior Director for Operations, Brand Extensions, Business Planning and Human Resources in McDonald's Singapore, and the Assistant Executive Director in the Singapore National Employers Federation.

He was also the Director for Human Resources and Talent Development in MOH Holdings Pte Ltd, the holding company for the public healthcare clusters in Singapore, before he became the Chief Human Resources Officer at NTUC Fairprice Cooperative Ltd in Singapore.

Mr Allan Lim

Chairman and Founder
(ComCrop)



Mr Allan Lim is the Chairman and Founder of ComCrop, which was established in 2014 as Singapore's first rooftop farm, producing leafy green vegetables for local supermarkets. As a pioneer of urban agriculture in Singapore, he had worked with Ministry of National Development and other agencies such as Singapore Food Authority, Urban Redevelopment Authority and Enterprise Singapore to establish regulatory and promotion efforts for the emerging agriculture industry in Singapore.

He is the founder of Alpha Biofuels and ComCrop, 2 local companies that are in the forefront of urban sustainability. Alpha Biofuels produces low carbon biodiesel from waste cooking oil while ComCrop grows fresh pesticide-free leafy greens on a rooftop farm in an industrial estate.

In 2020, Mr Lim co-chaired the Task Force for opportunities in agriculture and is also a member of the Alliance for Action for Agritech.

Allan was a member of the Ministry of Trade and Industry Pro Enterprise Panel and also participated as members of sub-committees in Economic Strategies Committee in 2009 and Committee for Future Economy in 2016.

Ms Linda Lee

Managing Director & Regional Head of Future of Work, Transformation Group (DBS)



With more than 20 years in the Financial Services industry, Linda leads the Future of Work (FoW) practice in DBS. As the FoW programme director, her mission is to evolve DBS into the best workplace for all employees – continuously transforming DBS’ functional capabilities, policies, and mindsets to enrich working lives. "Achieve More, Frustrate Less" is the motto behind her team’s passion to make DBS a better workplace.

Linda’s journey with DBS began with the Consumer Banking Group, where she managed and transformed customer experiences in branch banking and specific products like mortgages and insurance. Through her visionary leadership, DBS’ branch operating model was digitalised and redesigned to enhance both customer and employee experiences. Employee engagement score achieved 98 percentiles under her leadership.

As DBS emerges as the Best Bank in the World (source: Global Finance) during the Covid-19 crisis, Linda is charting the way forward for DBS to continue leading in the “new normal.”

Moderator:

Ms Lim Size Ling

Chief Transformation Officer, Service SG
(Public Service Division)



Size Ling is currently the Chief Transformation Officer at ServiceSG, a department of the Public Service Division. Prior to this role, she served in the Singapore Economic Development Board across various roles in industry development, international operations, human resource and organisation development, marketing and transformation office.