

IN SYNC

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FROM GOOD TO GREAT

In his six years with Singapore Customs, outgoing Director-General Fong Yong Kian has inspired the organisation to innovate and strive for excellence. inSYNC takes a look at Singapore Customs' key achievements from 2008 to 2013.

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inSIGHT

Making Trade Easy, Fair & Secure

After helming Singapore Customs for six years, Director-General Fong Yong Kian will be leaving the agency. He will move on to the Tote Board to be its Chief Executive. Mr Ho Chee Pong takes over as Singapore Customs Director-General on 1 January 2014 (see story on page 04).

In this issue's cover story, we chart Singapore Customs' achievements from 2008 to 2013 under Mr Fong's leadership. During this time, Singapore Customs has focused on being a Partner of Business and Guardian of Trade. The agency introduced a slew of innovative measures to make trade easy, fair & secure. In addition, Singapore has consistently garnered accolades for its customs efficiency and business-friendliness.

Mr Fong will be remembered as a caring leader who puts people at the heart of everything. This management philosophy has resulted in highly motivated and productive staff. Relentlessly passionate about innovation, he continually encouraged staff to strive for their best. In 2012, the agency clinched the prestigious Singapore Quality Award, which is conferred on organisations which have attained world-class standards in performance excellence.

The agency's achievements are a testament to Mr Fong's strong leadership. Mr Fong, you will be fondly missed, and we wish you all the best in your future endeavours.

Tan Zi Jie
Editor

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From Good to Great

In his six years with Singapore Customs, outgoing Director-General Fong Yong Kian has inspired the organisation to innovate and strive for excellence. inSYNC takes a look at Singapore Customs' key achievements from 2008 to 2013.

Singapore Customs' role is pivotal in ensuring the integrity and efficiency of Singapore's trading system. Under Director-General Fong's leadership, the organisation has grown from strength to strength amidst economic uncertainty, increased security threats and heightened expectations of customs administrations.

Singapore's international reputation as a secure and trusted global trade hub was bolstered in this period. The country has been consistently lauded in global surveys for its business-friendly environment and efficiency.

Singapore was ranked first, for seven consecutive years since 2008, in the World Bank's Doing Business Report 'Trading Across Borders' indicator. The report also named Singapore as the number one business-friendly economy in its overall ranking for eight straight years (2007 to 2013). From 2008 to 2012, Singapore also came in first in border administration in the World Economic Forum's Global Enabling Trade Report.

Mr Fong championed the close relationship between Singapore Customs and the trading community. In 2010, he refined the organisation's vision and mission to reflect this, and introduced the Singapore Customs motto We Make Trade Easy, Fair & Secure.

Emphasising the importance of responding swiftly to business needs, he inspired staff to come up with novel ways to make trade easy for businesses and uphold Singapore's laws to make trade fair and secure.

Singapore Customs also expanded its focus from safeguarding revenue and upholding regulations to assuring the security of the global supply chain. Mr Fong helped raise Singapore Customs' profile among the international customs community and led negotiations for five Mutual Recognition Arrangements (MRAs) with key trading partners, so that local exports can be cleared faster with fewer inspections in other countries. The agency also implemented the Advance Export Declaration (AED) requirement.

Contraband cigarette activities were also kept in check, with public education campaigns bringing citizens on board to help fight such activities.

Above all, Mr Fong inspired the relentless pursuit of improvement within Singapore Customs. The organisation won the prestigious Singapore Quality Award in 2012, in recognition of its world-class standards in performance excellence.



1 | BUSINESS-FRIENDLY INITIATIVES



Director-General Fong, Head of Civil Service and Permanent Secretary (Finance) Peter Ong, and then Chief Executive of the Singapore Business Federation Teng Theng Dar launched TradeFIRST on International Customs Day 2011.



Innovative One-Stop Assessment Framework

TradeFIRST (**T**rade **F**acilitation & **I**ntegrated **R**isk-based **S**ys**T**em) was introduced to make Singapore Customs schemes more transparent, responsive and flexible to businesses. Traders can now apply for multiple schemes at one go. It comes with a personal touch too – each company has a dedicated account manager to look after their needs. The framework is the first of its kind and has won numerous awards.

Singapore Customs Academy to Train Traders

The Singapore Customs Academy was launched in 2012 to provide courses on customs procedures and documentation. Trading and logistics professionals learn customs requirements and help improve their company's compliance performance. The academy has trained foreign delegations and even tied up with local polytechnics to groom future supply chain management professionals.



Boosting Productivity with Data Exchange

TradeXchange is a secure IT platform that enables sharing of data among multiple parties in trade: government agencies, importers, exporters, forwarders, carriers, insurers and banks. In 2011, new integrated services were introduced on the platform. To date, TradeXchange has helped the trade and logistics sector reap total productivity gains of over 1.7 million man-hours.

2 | CURBING ILLICIT TRADING

Strong enforcement has kept the contraband cigarette situation in check. Revenue collected from duty-paid cigarettes has continued to increase in recent years, while there is a downward trend in the quantity of contraband cigarettes seized. There has also been greater inter-agency collaboration in risk assessment and joint operations to curtail a wide spectrum of illicit trade – from violations of intellectual property rights to trafficking of protected flora and fauna.



Left: A peddler caught with assorted brands of contraband cigarettes in an enforcement operation this year.

Right: Singapore Customs worked with other government agencies to identify 'suspicious' shipments for checks before they enter Singapore. In August 2012, an attempt to smuggle over 5,600 pieces of snake skin was thwarted.

3 | SECURING THE GLOBAL SUPPLY CHAIN



Singapore Customs Director-General Fong Yong Kian and Vice Minister of the General Administration of China Customs Sun Yibiao signed the China-Singapore MRA at the WCO Council Sessions in June 2012.

Strengthening Ties with Key Trading Partners

Singapore Customs has secured bilateral arrangements with five key trading partners since 2010. Mutual Recognition Arrangements (MRAs) bring about faster customs clearance for import/export goods of certified companies with robust security practices in both countries involved. Singapore Customs has signed MRAs with these customs administrations:

- Canada (2010)
- Korea (2010)
- Japan (2011)
- China (2012)
- Taiwan (2013)



Gathering Advance Information to Safeguard Trade

Singapore Customs introduced the Advance Export Declaration (AED) requirement in April 2013. With advance information, Singapore Customs can conduct timely risk assessment, identify high-risk consignments for early inspection and prevent illicit cargo from being exported. The AED implementation is phased out to reduce impact on traders.

4 | THE PURSUIT FOR EXCELLENCE

Director-General Fong instilled in staff a mindset of striving for excellence. In 2009, he first challenged the organisation to move "From Good to Great". Three years later, Singapore Customs answered his rally call by winning the Singapore Quality Award (SQA), the pinnacle award for business excellence in the country. We are the first government agency to clinch the award on the first attempt.



New Director-General On Board

Singapore Customs welcomes Mr Ho Chee Pong as its Director-General from 1 January 2014.

Mr Ho was previously Senior Director (Human Capital) at the Public Service Division, Prime Minister's Office. He also held a concurrent appointment as Senior Director (HR Systems) at the Legal Service Commission Secretariat from June 2011 to March 2012.

Mr Ho brings with him a wealth of experience in the public sector. He joined the Civil Service in 1995 and has handled portfolios in policy formulation, industry regulation, emergency planning, community development and human resource. These include stints with the Council for Private Education, Ministry of Home Affairs, Tanjong Pagar Community Development Council, Ministry of Defence and the former Ministry of Information, Communications and the Arts.

Mr Ho holds a Bachelor Degree in Electrical Engineering (First Class Honours) from the National University of Singapore. He is a member of the Board of the Council of Estate Agencies.

"I am most excited and humbled to be a part of Singapore Customs. I look forward to working closely with our colleagues, partners and friends in the customs community."

- Mr Ho Chee Pong



Second-largest Haul of Contraband Cigarettes Seized this Year

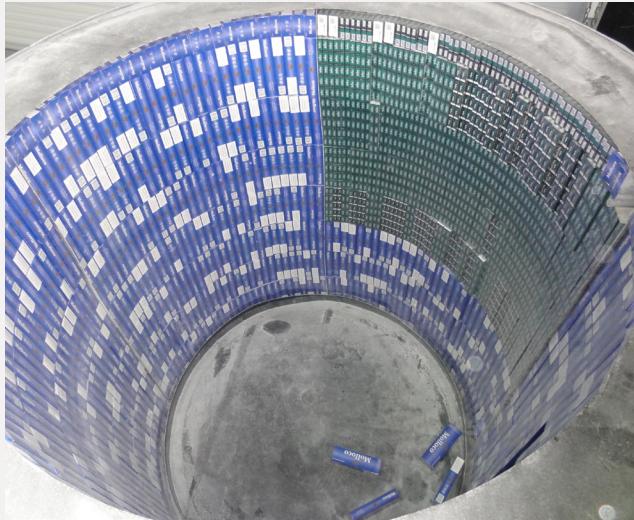
Singapore Customs officers mounted two operations on 27 November 2013 and 3 December 2013, which resulted in the seizure of a total of 17,638 cartons and eight packets of contraband cigarettes worth more than \$1.6 million and more than \$1.3 million in duty and Goods and Services (GST).

Five men were arrested in these operations, which disrupted the distribution network of two syndicates.

On 27 November 2013, Singapore Customs officers laid an ambush outside a warehouse at Soon Lee Street. They saw a Singapore-registered car being driven into the warehouse.



Duty-unpaid cigarettes were found hidden in compartments of the Singapore-registered car on 27 November 2013.



The officers raided the warehouse and arrested the driver, a 54-year-old Singaporean man, as he was retrieving cartons of duty-unpaid cigarettes from various compartments of the car. The officers recovered 245 cartons of contraband cigarettes from the car. These cigarettes and the car were seized.

Based on information gathered, another operation was mounted six days later, on 3 December 2013 along Soon Lee Street.

Singapore Customs officers kept a close watch on a man who was using a forklift to transfer fibre tanks from a Malaysian-registered lorry into a warehouse. Another three men were also seen entering the unit. The officers moved in swiftly and arrested the four men – a Malaysian and three Vietnamese – as they were retrieving cartons of duty-unpaid cigarettes hidden in the fibre tanks and packing them into bags. Subsequently, officers raided another warehouse along Soon Lee Street, where more duty-unpaid cigarettes were found.

A total of 17,393 cartons and eight packets of duty-unpaid cigarettes were seized in this operation.

This is Singapore Customs' second-largest haul of contraband cigarettes this year. On 23 January 2013, officers seized 18,000 cartons of contraband cigarettes in an operation at the Jurong Port.

Court proceedings against the five men arrested in the two recent operations are ongoing.

"These seizures of contraband cigarettes underscore Singapore Customs' strong determination to do whatever it takes to bring smugglers to justice," said Mr Yeo Sew Meng, Assistant Director-General (Intelligence & Investigation).

"Syndicates will always try to come up with new and clever ways of hiding and smuggling cigarettes into Singapore. We will stay ahead of the game, and strike at the right time to disrupt their illegal activities," said Mr Yeo.



Buying, selling, conveying, delivering, storing, keeping, having in possession or dealing with duty-unpaid goods are serious offences under the Customs Act and the GST Act. Offenders will be severely dealt with. They can be fined up to 40 times the amount of duty and GST evaded and/or jailed for up to six years.

The minimum court fine for first-time and repeat offenders of tobacco-related offences are \$2,000 and \$4,000 respectively. Repeat offenders who are caught with more than two kilogrammes of tobacco products will also face mandatory imprisonment. Vehicles used in the commission of such offences are also liable to be forfeited.

Four men who were retrieving contraband cigarettes from specially-constructed fibre tanks and packing them into bags on 3 December 2013 were arrested by Singapore Customs. 17,393 cartons and eight packets of duty-unpaid cigarettes were seized from this operation.

Understanding Customs

Singapore Customs shared its latest developments with traders in a thought-leadership seminar jointly conducted with DHL Express on 2 October 2013.

The seminar gave participants an insight into Singapore Customs' existing schemes and future plans. Titled 'Understanding Customs', it is part of DHL's Thought Leadership series of seminars for its customers. The agency was invited to conduct the seminar following the success of its talk on the Advance Export Declaration (AED) requirement at another DHL forum earlier this year.

A select group of 30 senior managers and trade compliance executives from various sectors such as electronics and medical technology attended the event. It armed them with insights into Singapore Customs' strategies and regulations, so they could assess how their companies' compliance and business operations may benefit.

Singapore Customs officers presented an overview of the agency's refreshed strategic blueprint for 2010 to 2015, CUSTOMS 2015 Plus. Through four strategic thrusts, the blueprint seeks to strengthen trade connectivity to enhance Singapore's economic competitiveness.

The audience was updated on the developments in Singapore's Strategic Goods Control regime. A recent review had enhanced the regime's set of controls to better facilitate legitimate, low-risk trade. In particular, changes to the Strategic Trade Scheme bulk permit were highlighted.

Companies can leverage on Singapore Customs schemes and licenses to reap benefits for their businesses. The Secure Trade Partnership (STP) programme was highlighted as a scheme that

encourages companies to adopt robust security measures for their supply chain operations, so they can enjoy more customs facilitation for the import or export of their goods. Singapore Customs also shared how the STP ties in with national and international objectives.

The second segment of the event was a lively panel discussion involving Singapore Customs, DHL Express and its customers. The panellists discussed initiatives to drive customs integration, cross-border connectivity at the regional and ASEAN levels, the development of Mutual Recognition Arrangements (MRAs) in the region, and the next-generation electronic single window TradeNet.

Through joint seminars with private organisations and public agencies, Singapore Customs proactively engages the trading community to understand their challenges and concerns, as well as to raise awareness of the agency's trade facilitation initiatives.

DHL's Mr Sunny Yap, Senior Director, Global Multi-National Customers said: "We received positive feedback from our customers about the DHL Thought Leadership Forum jointly organised with Singapore Customs. They found the session to be relevant and informative, and a good platform to exchange ideas and share best practices. As a trade facilitator, DHL will continue to partner with Singapore Customs closely to help the business community achieve an efficient and secured supply chain."



Senior managers and trade compliance executives from various industries gained insights into Singapore Customs' work during the seminar.

Singapore Tops Business-friendly Country Ranking for 8 Years in a Row

The World Bank's Doing Business 2014 Report has named Singapore as the best country to do business in. Singapore has topped the report's overall 'Ease of Doing Business' ranking every year since 2007.



The report, released by the World Bank and the International Finance Corporation, is a series of annual reports that benchmark the regulations affecting businesses, especially small and medium-sized enterprises, in 189 economies. It presents quantitative indicators on 11 areas of business regulations such as starting a business, trading across borders and protecting investors.

In the 'Trading Across Borders' indicator, Singapore has maintained its top spot for seven consecutive years since 2008. The section examines key customs indicators such as the time, cost and number of documents required for export and import, in which Singapore has remained consistently competitive.

Singapore was mentioned in the report's case study on implementing trade single windows. Singapore's TradeNet was introduced in 1989 and is the world's first national single window. It was held up as a prime example that helps cut trade times and costs by making information flow more efficient and streamlining trade procedures. The report also noted that TradeNet has evolved into a highly integrated virtual platform and highlighted the new services offered by TradeXchange.

Other economies in the top 10 include Hong Kong, New Zealand, the United States and Denmark.

WORLD BANK DOING BUSINESS REPORT 2014

SINGAPORE'S PERFORMANCE IN REPORT INDICATORS

RANKING
(out of 189 economies)

STARTING A BUSINESS	3 rd
DEALING WITH CONSTRUCTION PERMITS	3 rd
GETTING CREDIT	3 rd
PROTECTING INVESTORS	2 nd
TRADING ACROSS BORDERS	1 st
RESOLVING INSOLVENCY	4 th

Keeping in Step with Export Controls

The US EXBS Industry Outreach Seminar on Strategic Trade Management was held recently in Singapore to inform traders of the latest developments in export controls.



The seminar was organised by the United States Export Control and Related Border Security (EXBS) Programme at Orchard Hotel on 20 November 2013, with support from Singapore Customs and the Ministry of Economy, Trade and Industry (METI) of Japan.

The popular one-day event updated participants on the strategic trade regimes of the US, Singapore and Japan, and provided insights on regional strategic trade management and best practices in trade compliance. More than 170 public and private-sector professionals attended the event. Interest in the seminar was high – all slots were snapped up the day after registration began.

Strategic trade control is crucial in achieving regional and global supply chain security. While countries share a common objective – to prevent the spread of weapons of mass destruction or the undesirable build-up of conventional arms – the controls enforced by different countries tend to differ. As such, companies need to be mindful of the different requirements and controls lists of domestic and originating countries when moving goods across borders.

Seminars such as this keep traders abreast of global developments in the field, especially in areas which may impact their businesses. Singapore Customs organised last year's event in December, with help from experts from the US, the European Union and Japan.

In this seminar, the US EXBS Programme provided an update on

its Export Control Reform initiative and shared best practices in strategic trade management. They encouraged industry members to be the government's eyes on the ground and help identify suspicious shipments.

Similarly, Japan's METI highlighted the important role companies played in ensuring supply chain security. Companies with stringent internal compliance programmes are less likely to violate regulations and thus allow the authorities to focus their efforts on more sensitive and high-risk cases.

Singapore Customs also highlighted its Strategic Trade Scheme (STS), a programme which encourages companies to implement effective internal export control compliance measures. The agency also gave participants a heads-up on the upcoming changes to the scheme, which was reviewed to further facilitate legitimate trade, and invited them to provide feedback on the changes.

In addition, speakers from consultancy firms shared their knowledge on regional strategic trade management and international best practices in trade compliance.

Find out more about Strategic Goods Control and browse seminar materials at www.customs.gov.sg

Man Fined over \$3.5 million for Evading Duty and GST on 469 Imported Cars

On 14 October 2013, Chong Ah Choy, 59, was sentenced to fines of \$3,509,000 (or in default 900 days' imprisonment) for under-declaring the values of 469 cars imported from Japan and failing to produce documents pertaining to the importation of these vehicles.



Chong pleaded guilty to 64 counts of fraudulent evasion of excise duty and one count of failure to produce documents. Another 128 counts of fraudulent evasion of duty and 192 counts of fraudulent evasion of Goods and Services Tax (GST) were taken into consideration in the sentencing.

Suspecting the values of cars imported by Hin Huat Soon Enterprise (HHS) might have been under-declared, Singapore Customs began to examine the business activities of HHS, of which Chong was the sole proprietor.

Investigations revealed that between July and December 2007, Chong had submitted commercial invoices reflecting lower values for 469 cars imported by HHS to Singapore Customs, in order to evade excise duty and GST payable on these vehicles. In the course of investigation, Chong was requested to furnish documents pertaining to his imports. He failed to produce the documents.

As a result of the under-declarations, the total excise duty and GST evaded came up to \$562,800.00 and \$236,376.00 respectively.

Chong was arrested by Singapore Customs and charged in court in September 2013.

Under the Customs Act, it is the responsibility of importers to ensure the accuracy and completeness of declarations submitted to Singapore Customs. Any person who is guilty of making incorrect declarations resulting in under-payment of duty/GST will be liable on conviction to a fine of up to 20 times the duty/GST payable or \$5,000 per charge, whichever is higher, or imprisonment not exceeding two years, or to both for repeat offenders.

Any person who fails or refuses to produce, to a Singapore Customs officer, any document required to be produced under section 85 shall be guilty of an offence and shall be liable on conviction to a fine not exceeding \$10,000, or the equivalent of the amount of the customs duty, excise duty or tax payable, whichever is the greater amount, or to imprisonment for a term not exceeding 12 months, or to both.

Members of the public with information on the evasion of customs duty or GST can contact the Singapore Customs hotline on 1800-233-0000 or email customs_intelligence@customs.gov.sg

Stop Before You Go: New Customs Clearance Signs at Checkpoints

New signs have been installed at several sea and air checkpoints gates to direct prime-movers to the Customs Red Channel or designated lanes for cargo clearance, making it easier for the drivers to comply with customs regulations.

The signage system was recently enhanced after feedback indicated that the prime-mover drivers may not be aware that they need to drive into the Red Channel or designated lanes, and stop at the Immigration & Checkpoints Authority (ICA) booths for customs clearance before entering the port areas. Singapore Customs has installed new signs at the in-gates of the Tanjong Pagar Gate, Brani Gate, Keppel Distripark and Pasir Panjang Terminal to improve their visibility to drivers. Signs at the Changi Airfreight Centre have also been enhanced.

In addition, Singapore Customs also briefs new prime-mover drivers on customs procedures twice a month, as part of an initiative with PSA Corporation. The agency aims to strengthen self-compliance of customs regulations among traders with these measures.



The new sign at Changi Airfreight Centre directs drivers to the designated lane for customs clearance of their goods.



Before they reach the Pasir Panjang Terminal in-gate to move cargo into the free trade zone, prime-mover drivers are reminded to drive to the Red Lane for their goods to be cleared.

Singapore Customs Officers Honoured with National Day Awards

This year, five officers were commended for their contributions to Singapore.



Long Service Award winner Norizan Binte Abdul Hamid receives the award from Mrs Josephine Teo.



Award winners Angie Teo (seated on left), Gioanna Ng (seated on right), Lee Chwee Peng (standing second from left) and Jeanine Ho (far right), with Senior Minister of State for Finance and Transport Josephine Teo and Singapore Customs' Director-General Fong Yong Kian at the National Day Investiture Ceremony.

Each year, National Day Awards are presented to public officers to recognise their service to the nation. This year, 3197 individuals received National Day Honours in 19 categories.

Singapore Customs officers Angie Teo and Jeanine Ho received the Commendation Medal, while Gioanna Ng was awarded the Efficiency Medal. Lee Chwee Peng and Norizan Binte Abdul Hamid received the Long Service Award. Together with the other award winners from the Ministry of Finance, the five officers were honoured at the ministry's National Day Investiture Ceremony on 29 November 2013.

DEDICATED CIVIL SERVANTS

Head of Organisational Excellence & Planning Angie Teo drives the organisational development efforts of Singapore Customs. She and her team played a vital role in helping Singapore Customs clinch the Singapore Quality Award (SQA) on its first attempt in November 2012. Angie managed a team of over 20 officers to engage internal stakeholders, prepare the reports and participate in the on-site assessment as part of the SQA application. Angie also ensures that different divisions and committees come together to formulate and execute initiatives that meet the strategic objectives of Singapore Customs.

Currently Deputy Head of Company Compliance, Jeanine Ho has a knack for intelligence and investigation work. In her previous role as Deputy Head of Intelligence, Jeanine and her team crippled more than 16 cigarette and liquor syndicates; the total duties and Goods and Services Tax (GST) involved in the cases amounted to over \$95 million. Jeanine also raised the agency's profile among the law enforcement intelligence community by engaging her counterparts in the Singapore Police Force, Criminal Investigation Department, Central Narcotics Bureau and Internal Security Department. This has led to several inter-agency joint operations and greater cooperation between agencies.

The Efficiency Medal was awarded to Trade Officer Gioanna Ng. Innovative and dedicated, Gioanna dares to challenge the status quo and actively contributes ideas to the organisation. In particular, several of her suggestions have improved her branch's work processes.

Assistant Head of Procedures & Systems Lee Chwee Peng and Information Technology Officer Norizan Binte Abdul Hamid received the Long Service Award for 25 years of dedicated service.

Making a Big Impact on Small Businesses

Singapore Customs' efforts to help small and medium-sized enterprises (SMEs) through the TradeXchange platform have been recognised.

The agency was invited by SPRING Singapore to be a member of the PACT Circle (Partnerships for Capability Transformation) recently. The PACT Circle recognises organisations that have taken the lead on mutually beneficial collaborations with SMEs in the areas of knowledge transfer, partner development and co-innovation.

Singapore Customs Chief Information Officer Yeo Beng Huay received the PACT Circle Certification of Recognition from SPRING Singapore Chief Executive Tan Kai Hoe on 31 October 2013.

PACT members are committed to upgrading the capabilities of, and engaging SMEs in their value chain. This is part of Singapore Customs' Business Excellence journey. In particular, TradeXchange was highlighted as an initiative that helps to improve the productivity of businesses.

DATA EXCHANGE FOR BUSINESSES

TradeXchange is a neutral and secure trade platform that facilitates the easy exchange of information among the trade and logistics community. Companies can share and re-use common information

and data with their business partners through this single platform. This allows for faster and more efficient Business-to-Business and Business-to-Government transactions.

By automating data extraction and eliminating the need for multiple data entries, TradeXchange helps to improve businesses' efficiency, lower costs and increase their competitiveness. For example, companies have been able to cut down the preparation time for trade declarations by up to 50 per cent – from three to four days to just one to two days. In addition, freight forwarders enjoy up to 90 per cent time savings when applying for marine cargo insurance.

To date, more than 200 companies, including manufacturers, logistics companies, banks and insurance companies have benefited from TradeXchange. The number will continue to grow as more businesses avail themselves to the productivity gains and easy access to new partners through the platform.

Visit the TradeXchange website at www.tradexchange.gov.sg to learn more.



Chief Information Officer Yeo Beng Huay received the PACT Circle Certification of Recognition from SPRING Singapore's Chief Executive Tan Kai Hoe on 31 October 2013.

TRAINING CALENDAR

Please note that dates are subject to change. For full programme and registration details, please refer to www.customsacademy.gov.sg

PROGRAMME

DATES

SC100 BASICS OF EVERY DECLARANT

This three-day course provides trade declarants with an overview of customs procedures pertaining to the import and export of goods, the basic requirements for preparing TradeNet declarations, classification of goods, and the rules of origin.

The course comprises three modules:

- SC101 Customs Procedures (2 days)
- SC102 Classification and the Harmonised System (Half-day)
- SC103 Rules of Origin / Free Trade Agreements (Half-day)

Participants may register for individual modules.

6 – 8 Jan 2014

SC200 STRATEGIC GOODS CONTROL PROGRAMME

This one-day seminar provides an overview of Singapore's strategic goods control system and its regulations, registration procedures and permit requirements for strategic goods transactions, as well as the essentials of an internal (export control) compliance programme.

The seminar comprises two modules:

- SC201 Basics of Strategic Goods Control (Half-day)
- SC202 Essentials of Internal (Export Control) Compliance Programme (Half-day)

Participants may register for individual modules.

20 Feb 2014

SC400 CUSTOMS COMPETENCY TEST FOR DECLARANTS

This module is designed to test an individual's knowledge of the customs procedures and documentation requirements. Upon passing this test, the individual can then apply for registration with SC as a declarant to submit TradeNet permit declarations.

The test will be an open-book exam comprising of 50 multiple choice questions. The topics tested include: customs procedures, TradeNet declarations, valuation, classification, rules of origin and specialised procedures. The one-hour test can be taken during the AM or PM session.

Individuals who wish to sit for the test are advised to familiarise themselves with above-listed subject areas. They can do so through courses or eLearning at Singapore Customs Academy, the Virtual Academy and by visiting the Singapore Customs website.

15 Jan 2014
24 Jan 2014
(AM and PM sessions)

OUTREACH PROGRAMME FOR NEWLY-REGISTERED MANUFACTURERS

This bimonthly programme is designed to equip newly-registered manufacturers with a better understanding of the rules of origin under Singapore's free trade agreements, the application procedures for certificates of origin, and the compliance requirements. For enquiries, please email customs_roo@customs.gov.sg

10 Jan 2014
18 Mar 2014



SINGAPORE CUSTOMS

We Make Trade Easy, Fair & Secure

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www.customs.gov.sg