



Circular No: 10/2025

5 December 2025

Manufacturers, Traders and Declaring Agents

Dear Sir/Madam

**IMPLEMENTATION OF ELECTRONIC ORIGIN DATA EXCHANGE SYSTEM (EODES) BETWEEN SINGAPORE AND CHINA UNDER THE REGIONAL COMPREHENSIVE ECONOMIC PARTNERSHIP (RCEP)**

Established since 1 November 2019, the EODES enables the electronic submission of Preferential Certificates of Origin (PCOs) under ASEAN-China Free Trade Area (ACFTA) and China-Singapore Free Trade Agreement (CSFTA), as well as the Certificate of Non-Manipulation (CNM) between Singapore Customs and China's General Administration of Customs (GACC).

2 With effect from 11 December 2025, Singapore based companies importing from, and exporting to China using PCOs under the Regional Comprehensive Economic Partnership (RCEP) will also be able to use the EODES to receive and submit electronic PCOs.

3 Companies should only rely on the electronic transmission of PCOs for preferential tariffs claims as GACC had implemented full transmission of e-PCO since 1 May 2020.

**Procedures for e-PCO submission for Export to China**

4 The TradeNet declaration procedures for a PCO for exports to China remains the same. Once the PCO is approved in TradeNet, the next steps are as follow:

- a. The exporter or its authorised declaring agent(s) can retrieve the approved PCO in [www.ntp.gov.sg](http://www.ntp.gov.sg) > **Government Services** > **Electronic Preferential Certificate of Origin transmitted to The People's Republic of China** > **Outbound enquiry** > **Submit SG PCO**,
- b. Make the necessary adjustments to the approved PCO and
- c. Submit the e-PCO to China.

The detailed step-by-step guide to perform the electronic transmission can be found in the [Handbook on the Transmission and Receipt of Electronic Preferential Certificate of Origin to and from China via the Networked Trade Platform \(NTP\)](#) under the Rules of Origin segment on the Customs website.

### Procedures for retrieving e-PCO for Import into Singapore

6 Similarly, with effect from 11 December 2025, apart from exporters, importers who wish to claim preferential treatment for import of goods from China to Singapore or to apply for a Back-to-Back PCO under RCEP will also be able to retrieve the e-PCO issued by China via [www.ntp.gov.sg](http://www.ntp.gov.sg) > **Government Services > Electronic Preferential Certificate of Origin transmitted to The People's Republic of China > Inbound Enquiry > Electronic Preferential Certificate of Origin.** With the retrieved e-PCO from China, Singapore importers can then use it to claim the preferential tariff treatment for goods imported into Singapore. This can be done through emailing Singapore Customs at [customs\\_pref\\_doc@customs.gov.sg](mailto:customs_pref_doc@customs.gov.sg) with the e-PCO reference number, the inward permit number, commercial invoice and bill of lading / airway bill. Singapore importers can also use the retrieved e-PCO from China to apply for a Back-to-Back PCO under RCEP.

### Clarification

7 You may refer to the Frequently Asked Questions (FAQ) in **Annex A** for more details. If you require further clarification, you may contact us as follows:

Issues	Contact Information
Setting up of NTP Account or technical support in using the NTP	1. Live chat with our Customer Service Officer via <a href="https://go.gov.sg/customs-live-chat">https://go.gov.sg/customs-live-chat</a> 2. Contact the Customs Contact Centre at <a href="tel:+6563552000">+65 6355 2000</a> 3. Use our online enquiry form at <a href="https://go.gov.sg/customs-doc">https://go.gov.sg/customs-doc</a> to submit a written enquiry or request a call-back from a Customer Service Officer during the Contact Centre's operating hours
Feedback or enquiries related to "Choose your International Connectivity Services & Authorise your Declaring Agent" form	
Technical issues with NTP ICS	ICS-Support@crimsonlogic.com
PCO Application Procedure	Customs_ROO@customs.gov.sg

Yours faithfully

Wan Boon Oon  
Head Tariffs and Trade Services  
for Director-General of Customs  
Singapore Customs

*(This is a computer-generated circular. No signature is required.)*

We hope that this circular has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this circular at [customs\\_roo@customs.gov.sg](mailto:customs_roo@customs.gov.sg).

**Annex A**

**FREQUENTLY ASKED QUESTIONS**

**Q1: What are the types of PCO that can be submitted or received with this new system?**

**A1:** All PCO issued by Singapore Customs (i.e., under ACFTA, CSFTA and RCEP) on goods destined for China could be submitted via EODES to GACC. Similarly, all PCOs issued by China (i.e., under ACFTA, CSFTA and RCEP) on goods imported into Singapore could be retrieved via NTP.

**Q2: How do I transmit the e-PCO for export to China if the EODES is down?**

**A2:** In such exceptional circumstances, you may collect the hardcopy PCO at the printing centres for despatch overseas.

**Q3: As an exporter, do I need to register to transmit e-PCO for export to China via EODES?**

**A3:** Exporter will automatically become a registered participant to transmit e-PCO via EODES. There is no need for the exporter to be registered.

**Q4: How do I remove declaring agent(s) that I no longer want to authorise?**

**A4:** Exporter can log in to [www.ntp.gov.sg](http://www.ntp.gov.sg) > **Government Services** > **Choose your International Connectivity Services & Authorise your Declaring Agent** to remove the authorisation.

**Q5: GACC did not receive the e-PCO transmitted via EODES. What should I do?**

**A5:** Please write to [customs\\_roo@customs.gov.sg](mailto:customs_roo@customs.gov.sg) with your company's Unique Entity Number and the PCO reference number. We will investigate the matter and get back to you.

**Q6: If I want to make an amendment to the details of the e-PCO after transmission, am I allowed to do so?**

**A6:** You will not be able to make any amendments to the details of the e-PCO after you have submitted to China. You will need to cancel the PCO as per current procedure, and re-apply for a new PCO in TradeNet. Thereafter you will have to retrieve the approved new PCO on NTP, undertake the necessary adjustments and transmit the e-PCO to China.

**Q7: How soon will GACC receive the approved e-PCO?**

**A7:** In general, you will be able to retrieve the approved PCO record in NTP within 1 hour from its approval in TradeNet. You can then undertake the necessary adjustments and submit the e-PCO over to GACC immediately via NTP. GACC will receive the e-PCO in real-time.



**SINGAPORE  
CUSTOMS**

**Q8: Will hardcopy Form RCEP still be available with the introduction of EODES under RCEP**

**A8:** Both CrimsonLogic Service Bureau and Singapore Air cargo Agents Association printing centres will continue to provide their service to print the hardcopy PCOs until further notice is given. Companies who wish to obtain the hardcopy PCOs for their own purposes can continue to collect them at the printing centres.