



Notice No: 28/2025

5 December 2025

Traders and Declaring Agents

Dear Sir/Madam

**TRADENET EXTENDED DOWNTIME**

Singapore Customs will be conducting system maintenance for TradeNet. Beyond the regular Sunday maintenance window from 4am to 8am, there will be extended downtime on the following date:

Date	Time	Duration
21 December 2025 (Sun)	4 am to 4 pm	12 hours

2 Please refrain from submitting applications through TradeNet during this period. The Permit Clearance Enquiry Service (PCES) on the Networked Trade Platform website will also be unavailable. You may resume submitting permit applications and conducting enquiries once the services are restored.

3 To minimise disruptions to your business operations, please plan ahead and submit your applications before the scheduled downtime. Kindly inform your staff of this maintenance window. We apologise for any inconvenience caused.

Yours faithfully

Teh Thiam Siong  
Director, TradeNet Office  
for Director-General of Customs  
Singapore Customs

*(This is a computer-generated notice. No signature is required.)*

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at [go.gov.sg/customs-doc](http://go.gov.sg/customs-doc).