Title: Compendium of Tools & Resources on Patient Safety- Strategic Objective 1
File Name: GKPSLINKA01-20232406

1. Policies to eliminate avoidable harm in health care	Name	Link	Type of resource	Source	Description	Language	Cost	Interlinking areas
1.1 Patient safety, policy, strategy and implementation framework	Global Action on Patient Safety: WHA72.6	https://apps.who.int/gb/ebwha/pdf	Action plan	WHO	Global action on patient safety according to the 72nd World Health Assembly	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	The African Partnerships for Patient Safety Framework Improving Patient Safety: First Steps	https://www.who.int/patientsafety/	Action plan	WHO	This resource outlines an approach to improving patient safety using a partnership model, structured around 12 action areas for improvement and with spread as a central aim. It lists some critical considerations for improvers at the start of their improvement journey	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	To Err Is Human: Building a Safer Health System	https://pubmed.ncbi.nlm.nih.gov/25	Book	Institute of Medicine (US) Committee on Quality of Health Care in America	This seminal report on the quality of health care in the United States is one of the first publications to bring the public's attention to medical errors and adverse events.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Transforming Health Care: A Compendium of Reports from the NPSF Lucian Leape Institute	http://www.ihi.org/resources/Pages	Compendium	IHI	This compendium brings together the executive summaries, recommendations, and action checklists from five reports published between 2010 and 2015 by the Lucian Leape Institute. We urge health care leaders to use the recommendations presented here to help them assess where their organizations stand in the journey to safer care and what steps they can take to make greater progress.	English	Free	2.1, 4.1, 5.27
1.1 Patient safety, policy, strategy and implementation framework	National quality policy and strategy: tools and resources compendium	https://www.who.int/publications/i/	Compendium	WHO	The National Quality Policy and Strategy Tools and Resources Compendium has been developed alongside the WHO Handbook for national quality policy and strategy to support the development and implementation of national directions on quality. Drawing from existing products published by WHO as well as other organizations, the compendium comprises practical tools, resources, peer-reviewed literature, country examples and case studies, supplemented by the new tools developed to address unmet needs identified by countries engaging in the NQPS process.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Strengthening Commitment for Improvement Together: A policy Framework for Patient Safety	https://www.patientsafetyinstitute.	Framework	Canadian Patient Safety Institute	The overall goal of the Policy Framework is to improve patient safety in all healthcare settings and to inform sustained, system-wide improvement. The Policy Framework includes certain core components which are highly interrelated and may change as health systems evolve. The Policy Framework is intended to be a conceptual roadmap (Figure 1) that connects the relationships between identified policy levers with identified measures of success. It also highlights the underlying social, economic, political and cultural context that influences conversations on patient safety and the complex roles and relationships between policy actors. It is a guide to identify the policy gaps in Canada along with an evaluation of the identified policy levers.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Strengthening commitment for improvement together: a policy framework for patient safety.	https://www.patientsafetyinstitute.	Framework	Canadian Patient Safety Institute	CPSI recommends that the Policy Framework be used as a conceptual guide to implement and evaluate the policy levers and to systematically share what we have learned with others. CPSI's role as an improvement organization is to help build the capability of all actors in their roles, and to facilitate a policy environment for patient safety improvement.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Safer together: a national action plan to advance patient safety	http://www.ihi.org/Engage/Initiative	Framework	IHI	Safer Together: A National Action Plan to Advance Patient Safety provides clear direction that health care leaders, delivery organizations, and associations can use to make significant advances toward safer care and reduced harm across the continuum of care.	English	Free	2.1, 2.2, 2.3, 4.1, 4.5 5.1, 5.5
1.1 Patient safety, policy, strategy and implementation framework	A Framework for Safe, Reliable, and Effective Care	http://www.ihi.org/resources/Pages	Framework	IHI	IHI has provided a White Paper and video guidance for a framework on providing safe, reliable and effective care. It describes what is involved in developing a patient safety culture and the learning system. It provides implementation strategies for nine interrelated components: leadership, psychological safety, accountability, teamwork and communication, negotiation, transparency, reliability, improvement and measurement, and continuous learning. It discusses engagement of patients and their families to create safe, reliable, and effective care	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	National Patient Safety Implementation Framework (2018-2025) India	https://main.mohfw.gov.in/sites/de	Framework	Ministry of Health & Family Welfare - Government of India	This document is an endeavor integrate the discrete patient safety concepts and activities into a single national level policy framework, so that patient safety issues can be addressed in holistic way with commitment and contribution from all stakeholders – central and state governments, patient rights groups, professional associations, medical education institutions, agencies for quality and accreditation and of course healthcare providers at millions public and private healthcare facilities of all sizes and functions. This document provides a formal institutional framework for patient safety in the country as well as mandates for establishing the process for adverse event reporting system, capacity building, infection control and patient safety research.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Patient Safety Incident Response Framework 2020: An introductory framework for implementation by nationally appointed early adopters	https://www.england.nhs.uk/wp-co	Framework	NHS	The Patient Safety Incident Response Framework (PSIRF) guides the NHS on how to develop the cultures, systems and behaviours necessary to respond to patient safety incidents in a way that ensures we learn from them and improve. • Part A: Preparing for incidents describes four steps organisations should take so that staff know what to do and how to behave when an incident does occur. • Part B: Responding to incidents describes four steps organisations should take in their response to each case. • Part C: Oversight describes the governance arrangements (including key organisational roles and responsibilities) necessary for an effective response.	English	Free	2.1, 6.1
1.1 Patient safety, policy, strategy and implementation framework	Draft action framework for safe and affordable surgery in the Western Pacific Reeion (2021–2030)	https://www.who.int/docs/ default-	Framework	WHO	The Framework outlines an approach based on four operational shifts to identify actions to deliver safe and affordable surgery in the short-, medium- and long-term.	English	Free	3.1?
1.1 Patient safety, policy, strategy and implementation framework	A Guide to Patient Safety Improvement	https://www.patientsafetyinstitute.	Guidance	Canadian Patient Safety Institute	This resource has been designed to support teams across all healthcare sectors in using a Knowledge Translation and Quality Improvement integrated approach to change that will impact patient safety outcomes.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Seven ways to improve quality and safety in hospitals	http://www.duque.eu/uploads/ENG	Guidance	DUQUE	provide an up-dated framework to assess quality and safety im- provement in hospitals. It is based on state-of-the art research and synthesises the results of the DUQuE Project and other large-scale empirical studies, systematic reviews and expert knowledge.	English	Free	1.4, 5.1, 6.3
1.1 Patient safety, policy, strategy and implementation framework	Leading a Culture of Safety: A Blueprint for Success (American College of Healthcare Executives)	http://www.ihi.org/resources/Pages	Guidance	IHI	To help healthcare leaders achieve their mission of total system safety, ACHE and the Lucian Leape Institute have partnered to develop this guide, which is intended to assist leaders in creating, shaping, and sustaining the type of culture needed to advance patient and workforce safety efforts. It is designed to inspire, motivate, and inform you as you lead your organization on its journey to zero harm.	English	Free	2.3
1.1 Patient safety, policy, strategy and implementation framework	Seven steps to patient safety: The full reference guide (National Patient Safety Agency)	https://www.publichealth.hscni.net/	Guidance	NHS	Seven steps to patient safety describes the steps that NHS organisations need to take to improve safety. They provide a checklist to help you plan your activities and measure your performance in patient safety. Following these steps will help ensure that the care you provide is as safe as possible, and that when things do go wrong the right action is taken. They will also help you meet your clinical governance, risk management and controls assurance targets.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	A framework for measuring and monitoring safety: A practical guide to using a new framework for measuring and monitoring safety in the NHS	https://reader.health.org.uk/framew	Guidance	The Health Foundation	A practical guide to using a new framework for measuring and monitoring safety in the NHS	English	Free	6.3
1.1 Patient safety, policy, strategy and implementation framework	Handbook for national quality policy and strategy	https://apps.who.int/iris/ bitstream	Guidance	WHO	This document provides a foundation for the WHO intitiave on national quality policy and strategy. It provides structure around the subject area, outlines some of the key issues for consideration and presents a starting point for the action that needs to follow	English, Portuguese	Free	
1.1 Patient safety, policy, strategy and implementation framework	Guidance on developing quality and safety strategies with a health system approach	https://www.euro.who.int/__data/a	Guidance	WHO	The regionally shaped guidance document covers the development of national quality and safety strategies suited to local circumstances (from formulation to continual review and renewal in successive phases) in 5 chapters	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Guide for developing national patient safety policy and strategic plan	https://www.who.int/patientsafety/	Guidance	WHO	This document outlines a four-step approach for developing a patient safety and a strategic plan: • situation analysis • national patient safety policy development • national patient safety strategic plan development • monitoring and evaluation of the implementation of the patient safety policy. This document is intended for guiding the selection of patient safety policy points to ensure that the national policy is comprehensive and adequately detailed.	English	Free	1.4, 6.1, 6.3
1.1 Patient safety, policy, strategy and implementation framework	Handbook for National Quality Policy and Strategy	https://apps.who.int/iris/bitstream	Handbook	WHO	A handbook outlining the case for developing national policy and strategy on quality of health care, the process required to do so, and supporting tools. It should be used as a structured approach to support development of national quality policy and strategy, to complement existing national expertise and external support.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Handbook for national quality policy and strategy: a practical approach for developing policy and strategy to improve quality of care	https://www.who.int/publications/i/	Handbook	WHO	The "WHO handbook for national quality policy and strategy" outlines an approach for the development of national policies and strategies to improve the quality of care. Such policy and strategy can help clarify the structures, roles and responsibilities within national quality efforts, support the institutionalization of a culture of quality, and secure buy-in from health system leaders and stakeholders.	English, Spanish, Portuguese	Free	
1.1 Patient safety, policy, strategy and implementation framework	Patient Safety in African Health Services: Issues and Solutions	https://apps.who.int/iris/bitstream/	Meeting Summary	WHO	This document provides an update on current knowledge about patient safety; it describes issues and challenges and proposes actions for improving patient safety in the African Region	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Regional Policy and Strategy for Ensuring Quality of Health Care, Including Patient Safety	https://www1.paho.org/english/gov	Meeting Summary	WHO	This document proposes five strategic lines of action for improving the quality of health care and patient safety, with emphasis on the most vulnerable population groups. It also proposes the creation of a regional quality observatory to monitor the preparation of a consensus-based regional quality strategy.	English, Spanish	Free	
1.1 Patient safety, policy, strategy and implementation framework	National Policy for Patient Safety Incident Reporting and Learning in the Public Health Sector of South Africa	http://www.kznhealth.gov.za/family	Policy	Department of Health - Republic of South Africa	The purpose of this policy is to provide direction to the public health sector of South Africa regarding the management of patient safety incident reporting, including the provision of appropriate feedback to patients, families/support persons and clinicians, and the sharing of lessons learned to prevent patient harm. This policy describes a national standardised system for managing PSIs to ensure that health facilities, district offices, provincial offices and the national office respond effectively to PSIs.	English	Free	6.1
1.1 Patient safety, policy, strategy and implementation framework	European Patients Forum: Briefing Paper on Patient Safety with a focus on the role of patients and families	https://www.eu-patient.eu/globalas	Report	European Patients Forum	This paper provides a background for EPF's members and other interested parties on patient safety as an important dimension of quality of care, how this has been addressed in EU policy, and EPF's involvement at EU level. It stresses the importance of patients' empowerment and involvement in improving safety, and some of the challenges involved in realising that.	English	Free	4.3, 4.5
1.1 Patient safety, policy, strategy and implementation framework	Free from Harm: Accelerating Patient Safety Improvement Fifteen Years after To Err is Human	http://www.ihi.org/resources/Pages	Report	IHI	Fifteen years after the Institute of Medicine published the report, To Err Is Human, which brought public attention to the issue of medical errors and adverse events, patient safety concerns remain a serious public health issue that must be tackled with a more pervasive response. The resulting report calls for the establishment of a total systems approach and a culture of safety, and calls for action by government, regulators, health professionals, and others to place higher priority on patient safety science and implementation.	English	Free	2.1, 2.3, 3.4, 4.1, 6.1, 6.3, 6.5
1.1 Patient safety, policy, strategy and implementation framework	Patient Safety 2030	https://www.imperial.ac.uk/media/	Report	NIHR Patient Safety Translational Research Centre at Imperial College London and Imperial College Healthcare NHS Trust	This report aims to inform policymakers and health sys- tem leaders about the existing and emerging threats to patient safety, and to provide specific recommendations on how to tackle these threats. It also builds on existing recommendations to integrate patient safety within each level of healthcare systems, each setting of care, and across each juncture of the patient pathway.21 Finally, it highlights the important role that international collabo- ration can play in the quest to minimise avoidable harm.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Safer Patients Inititiative	http://www.health.org.uk/publicati	Report	The Health Foundation	The Safer Patients Initiative was a complex, large-scale intervention and the first major improvement programme addressing patient safety in the UK.	English	Free	6.4, 2.3
1.1 Patient safety, policy, strategy and implementation framework	Improving the Safety of Patients in England (Berwick Report)	https://assets.publishing.service.gov	Report	UK National Advisory Group on the Safety of Patients in England	The Berwick Report created in response to the Mid-Staffordshire incident. It lists a set of recommendations based off the lessons learnt from the incident.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Patient safety strategy 2019– 2024: building a better health service	https://www.hse.ie/eng/about/our/	Strategy	Health Service Executive Ireland	The six commitments set out in the Strategy serve as a health service Charter for Patient Safety. We aim to embed these commitments at every level of the health service so that they serve as a basis for building a movement for patient safety. Each commitment comes with a set of associated actions. These actions are designed for adoption by local services as part of their local plans.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Patient Safety Strategy 2019-2024 - Ireland	https://www.hse.ie/eng/about/our/	Strategy	Ireland Health Service Executive	The objective of the strategy is to improve the safety of all patients by identifying and reducing preventable harm within the health and social care system. The vision is all patients engaging with our health and social care services will consistently receive the safest care possible.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	The NHS patient safety strategy: safer culture, safer systems, safer patients.	https://www.england.nhs.uk/wp-co	Strategy	NHS	The strategy details the action points that will be made underneath these aims: • improving understanding of safety by drawing intelligence from multiple sources of patient safety information (Insight) • equipping patients, staff and partners with the skills and opportunities to improve patient safety throughout the whole system (Involvement) • designing and supporting programmes that deliver effective and sustainable change in the most important areas (Improvement).	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Patient Safety Strategy for the National Health System (2015-2020 Period) - Spain	https://www.seguridaddelpaciente.	Strategy	Spanish Ministry of Health, Social Services and Equality	This strategy is aimed at being a reference point element for hte further enhance of patient safety in teh NHS, taking into account the evidence available from the reccomendations made, the feasability of their implementation, as well as the equity and sustainability of the system. The mission is to set objectives and make reccomendations aimed at minimizing the risks involved in the process of providing health care and reducing health care-related harm.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Regional strategy for patient safety in the WHO South-East Asia Region (2016–2025)	https://apps.who.int/iris/handle/10	Strategy	WHO	The objectives of the patient safety strategy are to: • improve structural systems to support health care and place patient safety at the core; • assess the nature of harm to patients and establish a reporting system; • ensure a workforce that is aware of patient safety; • prevent and control health care-associated infection; • improve implementation of global patient safety campaigns and strengthen patient safety; • promote patient safety research.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Strategy and plan of action to improve quality of care in health service delivery 2020–2025	https://iris.paho.org/handle/10665.	Strategy	WHO	The PAHO Strategy for Universal Access to Health and Universal Health Coverage reaffirms the values and establishes the strategic lines that constitute the basis on which the countries of the Region formulate plans and implement actions to strengthen their health systems and services with a view to achieving the Sustainable Development Goals (SDGs)	English, Spanish, Portuguese	Free	
1.1 Patient safety, policy, strategy and implementation framework	Regional Strategy for Enhancing Patient Safety	https://applications.emro.who.int/d	Technical Report	WHO	The purpose of this paper is to set the scene for creating a culture of patient safety in health care; making patient safety a leadership, organizational and management priority; creating a framework for identifying system vulnerabilities and informing improvement; and providing patient safety improvement tools for health professionals to use. To achieve these goals, five interrelated strategies are proposed: raising awareness of the magnitude of patient safety through a critical mass of influential figures; assessing the extent of unsafe practice showing its prevalence, disability, preventability; understanding and categorizing causes of unsafe practice; piloting models and frameworks; and eventually developing and running a large-scale patient safety programme.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Addressing Global Patient Safety Issues: An Advocacy Toolkit for Patients' Organizations	https://www.iapo.org.uk/sites/defau	Toolkit	International Alliance of Patients' Organizations	The right to quality and safe healthcare; and to have an opportunity to be involved in shaping healthcare policy and finding solutions to healthcare problems. Increasingly, patients and patients' organizations are playing a pivotal role in bringing about changes that improve the safety of healthcare. We can all be part of this change.	English	Free	3.3, 3.4, 7.3
1.1 Patient safety, policy, strategy and implementation framework	Patient Safety Toolkit	https://applications.emro.who.int/d	Toolkit	WHO	The Patient safety tool kit is a complementary tool that is intended to help health care professionals implementing patient safety improvement programmes. It describes the practical steps and actions needed to build a comprehensive patient safety improvement programme (Box 1). It blends the best of current approaches into a single, comprehensive resource. The emphasis is on its practical value to health care leadership and management and front-line clinicians. It describes a systematic approach to identifying the "what" and the "how" of patient safety.	English	Free	
1.1 Patient safety, policy, strategy and implementation framework	Aide-mémoire for national health policy makers: good policy process for blood safety and availability	https://www.who.int/docs/default-s	Toolkit	WHO	A checklist guide for countries when developing policies. This has been inspired by policies needed for blood safety and availability.	English, Arabic, Portuguese, Russian	Free	3.4
1.1 Patient safety, policy, strategy and implementation framework	Patient safety tool kit (EMR)	https://apps.who.int/iris/ bitstream	Toolkit	WHO	The Patient safety tool kit is a hands-on instrument for improving patient safety. It will help raise awareness and build capacity and provide a reference for health care facilities as well as national health authorities in the development and implementation of patient safety programmes.	English	Free	
1.2 Resource mobilization and allocation	Action framework for safe and affordable surgery in the Western Pacific Region (2021-2030)	https://apps.who.int/iris/handle/10	Framework	WHO	The Action Framework for Safe and Affordable Surgery in the Western Pacific Region (2021-2030) was adopted by Member States at the seventy-first session of the Regional Committee for the Western Pacific in 2020 in recognition that "there can no universal health coverage without access to safe and affordable surgery". The Framework outlines an approach based on four operational shifts to identify actions to deliver safe and affordable surgery in the short-, medium- and long-term. It was developed following consultations with technical experts, country teams that included ministries of health and academics, as well as representatives from professional associations and non-governmental organizations.	English	Free	
1.2 Resource mobilization and allocation	The Healthcare Value Sourcebook	https://www.hfma.org.uk/docs/defa	Guidance	Healthcare Financial Management Association	Healthcare Financial Management Association's Value Project was developed to guide organizations through the shift from a volume-based payment system to that of a value-based system. This document contains all of the reports generated from this project.	English	Free	
1.2 Resource mobilization and allocation	PSQH: The Podcast Episode 7 – Lean Management and Patient Safety	https://www.psqh.com/podcast/psq	Podcast	PSQH	The Podcast, host Jay Kumar talks to Rachel Mandel, MD, MHA, about using Lean management principles to improve patient safety and quality.	English	Free	
1.2 Resource mobilization and allocation	The Economics of Patient Safety in Acute Care	https://www.patientsafetyinstitute.	Report	CPSI	This report by the canadian patient safety institute summarises the published studies on the economic burden of adverse events in the acute care setting as well as the comparative economic evaluations of patient safety improvement strategies. IT then provides framework and guidelines for performing economic burden studies and comparative economic evaluations in patient safety.	English	Free	
1.2 Resource mobilization and allocation	The Economics of Patient Safety in Primary and Ambulatory Care:	https://www.oecd.org/health/health	Report	OECD	This report explores the economic case for safety in the primary and ambulatory care sector. It recognises the unique challenges in implementing patient safety in this environment and how to can be improved, in a financial manner.	English	Free	3.5
1.2 Resource mobilization and allocation	Does Improving Quality Save Money?	https://www.health.org.uk/publicati	Review	The Health Foundation	This report reviews the evidence of whether improving quality can also save money for health service providers. It explores the cost saving potential of initiatives to improve quality and the barriers to success. The review presents evidence of a variety of quality problems in healthcare, found by research, and of their financial costs (the 'potential savings'). It then presents evidence of solutions, their effectiveness, and the intervention costs. Parts 3 and 4 consider the challenges for enablers to save through improving quality, make research-based recommendations, and propose ways to increase usable knowledge about the subject.	English	Free	
1.2 Resource mobilization and allocation	Organisational readiness checklist	http://www.ihi.org/resources/Pages	Toolkit	IHI	Checklist tool for preparing your business case for safety, in conjunction with Optimizing a Business Case for Safe Health Care: An Integrated Approach to Finance and Safety	English	Free	6.1
1.2 Resource mobilization and allocation	Optimizing a Business Case for Safe Health Care An Integrated Approach to Safety and Finance	http://www.ihi.org/resources/Pages	Toolkit	IHI & NPSF	A resource toolkit from the IHI/NPSF Patient Safety Coalition to guide collaboration among safety and financial leaders to demonstrate the value and return on investment for safer, quality care.	English	Free	

Section	Title	URL	Type	Organization	Description	Language	Cost	Ref
1.2 Resource mobilization and allocation	Going Lean in Healthcare	https://www.entnet.org/wp-content	White Paper	IHI	Examples in this paper of lean thinking in health care demonstrate that, when applied rigorously and throughout an entire organization, lean principles can have a positive impact on productivity, cost, quality, and timely delivery of services. The core idea of lean involves determining the value of any given process by distinguishing value- added steps from non-value-added steps, and eliminating waste (or muda in Japanese) so that ultimately every step adds value to the process.	English	Free	
1.3 Protective legislative measures	European Charter of Patients' Rights	https://ec.europa.eu/health/ph_ove	Charter	Active Citizenship Network	A summary of fourteen concrete patients' rights currently at risk. It outlines the rights of patients in the EU.	English	Free	
1.3 Protective legislative measures	Healthcare 'never events' policy framework	https://www.gov.uk/government/pu	Framework	NHS	The 'never events' policy framework aims to protect patients from avoidable harm. This update addresses areas of uncertainty and provides greater clarity about never events and the recommended response to them, following feedback from stakeholders. It offers a useful reference for boards, clinicians, other staff and patients.	English	Free	6.1
1.3 Protective legislative measures	Better laws for better health : Western Pacific regional action agenda on strengthening legal frameworks for health in the Sustainable Development Goals	https://iris.wpro.who.int/handle/10	Framework	WHO	This Action Agenda aims to assist Member States in developing, implementing, and evaluating legal frameworks to enhance the rule of law and expand the role of law in health. The document highlights priority action areas that countries may consider, provides guidance on navigating complex law-making processes and emphasizes the importance of engaging with and enhancing capacities of stakeholders.	English	Free	
1.3 Protective legislative measures	Regulation of Health Care Professionals Regulation of Social Care Professionals in Eneland	https://assets.publishing.service.gov	Policy	UK Department of Health	A government report detailing the regulation and statuory requirements for healthcare workers in the UK	English	Free	
1.3 Protective legislative measures	Health and Social Care Act 2008 (Regulated Activities) Regulations 2014: Regulation 12	https://www.cqc.org.uk/guidance-pr	Regulation (policy)	CQC	The intention of this regulation is to prevent people from receiving unsafe care and treatment and prevent avoidable harm or risk of harm. Providers must assess the risks to people's health and safety during any care or treatment and make sure that staff have the qualifications, competence, skills and experience to keep people safe.	English	Free	2.2
1.3 Protective legislative measures	Patient Safety Law: From Silos to Systems	https://core.ac.uk/download/pdf/14	Report	Health Canada	This is a Canadian review that looks at the legal instruments used by governments to improve patient safety. This was done by comparative review of other countries and two non-healthcare related sectors in canada. It was a combination of literature reviews and a diverse range of in-person interviews. Small group meetings with local experts were held before a national consultation meeting. The main contributions are the identification of general themes in other countries and the identification of patient safety law.	English	Free	
1.4 Safety standards, regulation and accreditation	Council recommendation on patient safety, including the prevention and control of healthcare associated infections	https://ec.europa.eu/jrc/sites/defau	Council Recommendation	European Union	Council Recommendation on Patient Safety including the prevention and control of health care associated infections of 2009. The Council recommendation was developed on the basis of a 2008 Commission Communication on patient safety, which aimed at supporting Member States to put in place adequate strategies to prevent and control adverse events in healthcare, including healthcare associated infections, and to improve EU citizens' confidence that they have sufficient, comprehensible and comprehensible information on safety and available redress in EU health systems	English	Free	1.1
1.4 Safety standards, regulation and accreditation	The Patient Safety Company: Incident Management eBook	https://www.patientsafety.com/en/	e-Book	The Patient Safety Company	How to transition to digital incident reporting and optimise care process through incident analyses and automated follow-up.	English	Free	
1.4 Safety standards, regulation and accreditation	National Safety and Quality Health Service Standards (Australian Commission on Safety and Quality in Healthcare)	https://www.safetyandquality.gov.a	Framework	Australian Commission on Safety and Quality in Healthcare	To support the delivery of safe and high-quality care for patients and consumers, the Australian Commission on Safety and Quality in Health Care (the Commission) has developed the National Model Clinical Governance Framework.	English	Free	1.1
1.4 Safety standards, regulation and accreditation	International Organization for Standardization: Quality management principles.	https://www.iso.org/files/live/sites/	Framework	International Standardisation Organisation	There are 7 quality managent principles. For each one, there is a statement, rationale, key benefits and actions you can take.	English	Free	
1.4 Safety standards, regulation and accreditation	A WHO Framework for Health System Performance Assessment	https://www.who.int/healthinfo/pap	Framework	WHO	WHO presents a framework for health system performance assessment. It is split into two parts, teh first is work on the conceptual basis for measuring health istem performance. The secon d address how these concepts can be put into practice.	English	Free	
1.4 Safety standards, regulation and accreditation	A guide to Quality Improvement Tools	https://www.hqip.org.uk/wp-conten	Guidance	Healthcare Quality Improvement Partnership	The purpose of this guidance is to signpost those working within, leading, commissioning and using healthcare services to a broad range of quality improvement tools. It should be especially useful to those putting together quality improvement programmes. This guidance introduces a variety of quality improvement tools used in healthcare and presents case examples and associated tools available to assist with implementation.	English	Free	
1.4 Safety standards, regulation and accreditation	Developing a clinical audit programme	https://www.hqip.org.uk/resource/d	Guidance	Healthcare Quality Improvement Partnership	The aim of this publication is to support healthcare providers in developing their clinical audit programme, with tools for ongoing management and annual review.	English	Free	6.4
1.4 Safety standards, regulation and accreditation	Developing a clinical audit policy & Developing a clinical audit strategy	https://www.hqip.org.uk/resource/d	Guidance	Healthcare Quality Improvement Partnership	A policy on the use and conduct of clinical audit sets out the principles, roles, responsibilities and practices a healthcare provider will follow in auditing clinical practice, and improving the quality of services to meet the needs of patients, healthcare commissioners, healthcare regulators, and others	English	Free	6.4
1.4 Safety standards, regulation and accreditation	Best Practice in Clinical Audit	https://www.hqip.org.uk/resource/b	Guidance	Healthcare Quality Improvement Partnership	Provide guidance for clinicians and clinical audit staff on how to plan, design and carry out clinical audit projects that will deliver improvements in the quality of services. Allow the Boards and management of healthcare providers to evaluate and improve the quality of clinical audit activities that take place within their organisations. Allow those who commission or monitor healthcare services to assess the quality of clinical audit evidence provided to them. Provide service users with information on how they can participate in clinical audit, increasing their involvement and understanding of the process so that they can assess and improve the quality of the projects they are involved in	English	Free	6.4
1.4 Safety standards, regulation and accreditation	Quality improvement made simple: What everyone should know about health care quality improvement	https://www.health.org.uk/sites/def	Guidance	The Health Foundation	This guide offers an explanation of some popular quality improvement approaches and methods commonly used in health care and their underlying principles. It also describes the factors that can help to make sure these approaches and methods improve quality of care processes, pathways and services. This guide is written for a general audience and will be most useful to those new to the field of quality improvement, or those wanting to be reminded of the key points. It is aimed primarily at people either working in or receiving health care, but is also relevant to social care and other public and third sector services, such as housing and education.	English	Free	6.4
1.4 Safety standards, regulation and accreditation	Patient Safety Systems (PS)	https://www.jointcommission.org/-/	Guidance	The Joint Commission	The "Patient Safety Systems" (PS) chapter is intended to help inform and educate hospitals about the importance and structure of an integrated patient safety system. While this chapter does not include new accreditation requirements, it describes how existing requirements can be applied to achieve improved patient safety. It is also intended to help all health care workers understand the relationship between Joint Commission accreditation and patient safety.	English	Free	2.1, 2.3, 6.1
1.4 Safety standards, regulation and accreditation	Patient Safety Reporting Systems: A Literature Review of International Practice	https://www.hqsc.govt.nz/assets/Re	Literature review	Health Quality & Safety Commission New Zealand	Patient safety reporting in New Zealand is guided by the National Reportable Events Policy. The overall objective of the literature scan was to describe best and emerging practices for PSRS, including approaches in overseas jurisdictions. This report provides the context for findings on best-practice and overseas approaches by giving a brief history of PSRS, summarising key challenges and key features of successful PSRS, and giving an overview of the role of national PSRS.	English	Free	6.1
1.4 Safety standards, regulation and accreditation	Pathways to health system Performance assessment: A manual to conducting health system performance assessment at national or sb-nuational level	https://www.euro.who.int/__data/a	Manual	WHO	This manual may support countries that are planning or undertaking assessment of their health systems in this exercise by outlining the principles and practical steps to develop health system performance assessment as a tool to allow countries to strengthen their health systems and ultimately bring better health outcomes to European populations	English	Free	6.1
1.4 Safety standards, regulation and accreditation	Requirements on Clinical Risk Management Systems in Hospitals	https://www.aps-ev.de/wp-content/	Recommendation	Aktionsbündnis Patientensicherheit	The German Coalition for Patient Safety (Ak- tionsbündnis Patientensicherheit—APS) set up a working group on this topic to recom- mend minimum requirements for clinical risk management systems in hospitals and rehabilitation clinics.	English, German	Free	6.1, 6.3
1.4 Safety standards, regulation and accreditation	So What? Strategies across Europe to assess quality of care	https://ec.europa.eu/health/sites/d	Report	European Commission	This report is prepared by the Expert Group on health systems performance assessment. It collects and shares examples of best practice in assessing the quality of healthcare that have been implemented by its member countries, analyses them and draws general conclusions for policy development. The goal of the report is to support policy makers with examples, tools and methodologies to better understand the state and the evolution of key dimensions of quality, and therefore to take decisions that are based on more solid evidence.	English	Free	
1.4 Safety standards, regulation and accreditation	Pathways for fostering patient safety across Europe	http://healthfirsteurope.eu/wp-cont	Report	Health First Europe	A follow up report from the collaborative discussion between policymakers, patients, healthcare professionals and other stakeholders on the future of patient safety in Europe. 3 case studies on hygiene in healthcare settings, information technoloeies and reportine svstems	English	Free	3.3, 4.2, 6.1
1.4 Safety standards, regulation and accreditation	Health system performance assessment in the WHO European Region: which domains and indicators have been used by Member States for its measurement?	https://www.euro.who.int/__data/a	Review	WHO	Health systems performance assessment (HSPA) varies across the WHO European Region. This review summarizes HSPA domains and indicators used by Member States in their HSPA or health system- related reports.	English	Free	
1.4 Safety standards, regulation and accreditation	Quality Management Principles	https://www.iso.org/files/live/sites/	Standards	International Organization for Standardization	"Quality management principles" are a set of fundamental beliefs, norms, rules and values that are accepted as true and can be used as a basis for quality management The QMPs can be used as a foundation to guide an organization's performance improvement. They were developed and updated by international experts of ISO/TC 176, which is responsible for developing and maintaining ISO's quality management standards	English	Free	
1.4 Safety standards, regulation and accreditation	Strategy and Plan of Action to Improve Quality of Care in Health Service Delivery 2020-2025	https://iris.paho.org/handle/10665.	Strategy / Action Plan	PAHO	The PAHO Strategy for Universal Access to Health and Universal Health Coverage reaffirms the values and establishes the strategic lines that constitute the basis on which the countries of the Region formulate plans and implement actions to strengthen their health systems and services with a view to achieving the Sustainable Development Goals (SDGs). As a result, universal health is both the origin and the basis of this proposed Strategy and Plan of Action to Improve Quality of Care in Health Service Delivery 2020-2025.	English, Spanish, Portuguese	Free	
1.4 Safety standards, regulation and accreditation	Patient Safety Syllabus	https://healtheducationengland.sha	Syllabus (framework)	Academy of Medical Royal Colleges	The syllabus is designed for all NHS staff and is structured to provide both a technical understanding of safety in complex systems and a suite of tools and approaches that will: build safety for patients, reduce the risks created by systems and practices, develop a genuine culture of patient safety.	English	Free	2.4, 4.2, 5.1, 6.1
1.4 Safety standards, regulation and accreditation	Tools and methodologies to assess the efficiency of health care services in Europe	https://ec.europa.eu/health/sites/d	Toolkit	European Commission	In support of this undertaking, among its activities over the course of 2018 the Expert Group on Health Systems Performance Assessment (HSPA) produced this report on tools and methodologies to assess efficiency of care. The report sets out to explore the most recent theory and observed practice of health care efficiency measurement and assessment across European countries, in view of discovering what opportunities exist for European countries to improve their tools and methods to measure and assess efficiency of care, and to make better use of efficiency information for policy formation.	English	Free	
1.4 Safety standards, regulation and accreditation	Tools and Methodologies to Asess Integrated Care in Europe	https://ec.europa.eu/health/sites/d	Toolkit	European Commission	Measuring integration is different from measuring the performance of integrated care. This report addresses this dual challenge: on the one hand it focuses on design principles, building blocks, and system levers, to identify principles and factors that enable successful and effective integration of care. On the other hand the report looks for tailored ways to assess the performance of integrated care models in such a way that is able to capture the specific added value brought in by the integration.	English	Free	2.3, 6.1, 6.3
1.4 Safety standards, regulation and accreditation	Whole System Quality: A Unified Approach to Building Responsive, Resilient Health Care Systems	http://www.ihi.org/resources/Pages	White Paper	IHI	This IHI White Paper proposes a more holistic approach to quality management — whole system quality — that enables organizations to close the gap between the quality that customers are currently receiving and the quality that they could be receiving by integrating quality planning, quality control, and quality improvement activities across multiple levels of the system.	English	Free	
1.5 World Patient Safety Day and Global Patient Safety Challenges	World Patient Safety Day 2020 - Campaign Summary	https://ihub.scot/media/7405/2020	Campaign Summary	Healthcare Improvement Scotland	This is a campaign summary by Healthcare Improvement Scotland, which details what Scotland did for the 2020 WPSD campaign.	English	Free	
1.5 World Patient Safety Day and Global Patient Safety Challenges	Charter: health worker safety: a priority for patient safety	https://www.who.int/publications/i	Charter	WHO	A charter created for 2020 WPSD on Health Worker Safety. The charter outlines the importance of healthworker safety and strategies for how we can tackle this.	English	Free	1.1
1.5 World Patient Safety Day and Global Patient Safety Challenges	World Patient Safety Day Handbook (2019) - IAPO	https://www.iapo.org.uk/sites/defa	Handbook	International Alliance of Patients' Organizations	This is a guide produced by IAPO to provide stakeholders with inspiraton and ideas for WPSD.	English	Free	
1.5 World Patient Safety Day and Global Patient Safety Challenges	Medication without harm WHO Global Patient Safety Challenge - Australia's Response	https://www.safetyandquality.gov.a	Response	Australian Commission on Safety and Quality in Healthcare	This document presents the draft Response to the Medication Safety Challenge by Australia. It is provided as a basis for the development of a national plan following consultation with state and territory health departments, peak clinical bodies, primary and acute health service providers and consumers.	English	Free	3.2
1.5 World Patient Safety Day and Global Patient Safety Challenges	3rd Global Patient Safety Challenge 'Medication Without Harm'	https://www.health-ni.gov.uk/sites/	Symposium Summary	Northern Ireland Department of Health/WHO	This is a summary of a symposium held to allow Northern Ireland to use the medication-related harm challenge to reflect on how they currently support our systems and staff to ensure that patients receive and use their medicines safely and identify how they can improve. To capture current activity in medicines safety practices, a number of bodies / teams presented their work at table stands. Space was also allocated for poster displays, showcasing a wide range of innovative work from across the HSC, to support safe use of medication.	English	Free	3.2
1.5 World Patient Safety Day and Global Patient Safety Challenges	Safe Health Workers, Safe Patients	https://www.youtube.com/watch?v	Video	WHO	An animated video created by WHO for 2020 Patient Safety Day.	English	Free	5.5
1.5 World Patient Safety Day and Global Patient Safety Challenges	Media briefing on World Patient Safety Day (WHO - Youtube)	https://www.youtube.com/watch?v	Video	WHO	The WHO Media briefing of the WPSD in 2020	English	Free	
1.5 World Patient Safety Day and Global Patient Safety Challenges	Role of Regulators in Addressing the WHO Patient Safety Challenge	https://www.youtube.com/watch?v	Webinar	International Pharmaceutical Federation	A Webinar held by IPF that aims to provide information on how pharmacists can address the WHO patient safety challenge. Provide information on the importanc of patients safety in pharmacy and examples of patient safety programmes.	English	Free	
1.5 World Patient Safety Day and Global Patient Safety Challenges	World Patient Safety Day 2020-Health Worker Safety: A Priority for Patient Safety	https://www.youtube.com/watch?v	Webinar	IOSH/WHO	A webinar held by Institute of Occupational Safety and Health and WHO. It provides evidence-based guidance and information about World Patient Safety Day "Health Worker Safety".	English	Free	5.5
1.5 World Patient Safety Day and Global Patient Safety Challenges	AQUA - World Patient Safety Day	https://aqua.nhs.uk/117050-2/	Webpage	Advancing Quality Alliance	A webpage dedicated to how the Advancing Quality Alliance is committing to responding to World Patient Safety Day.	English	Free	
1.5 World Patient Safety Day and Global Patient Safety Challenges	HSIB highlights its contribution on the eve of World Patient Safety Day	https://www.hsib.org.uk/news/hsib-	Webpage	Healthcare Safety Investigation Branch	The Healthcare Safety Investigation Branch outlines how it contributed to World Patient Safety Day in 2019. They talk about strategies within their company as well as in external relations with stakeholders.	English	Free	
1.5 World Patient Safety Day and Global Patient Safety Challenges	PSI WHO Global Safety Challenge: Medication Without Harm	https://www.thepsi.ie/tns/news/WP	Webpage	Pharmaceutical Society of Ireland	The Pharmaceutical Society of Ireland outlines how they have been involved in comitting to the WHO Global Safety Challenge.	English	Free	3.2
1.5 World Patient Safety Day and Global Patient Safety Challenges	WHO Plan Your Own Campaign	https://www.who.int/campaigns/wo	Webpage	WHO	A WHO webpage providing guidance on how stakeholders can plan their own WPSD campaigns.	English	Free	