

3. Safety of Clinical Procedures	Name	Link	Type of resource	Name	Description	Language	Cost	Introducing area
3.1 Safety of risk-prone clinical procedures	The Joint Commission Guide to Risk Assessment	https://www.jointcommission.org/~/media/2019/01/01/2019-01-01-jc-guide-to-risk-assessment.pdf	Book	The Joint Commission	This book includes a list of all Joint Commission standards across all health care settings that specifically require a risk assessment – and then goes on to explain and demonstrate how to comply with those risk assessment requirements. The book offers sample risk assessments, check, checklists, checklists, and other checklists to help you understand to comply with those Joint Commission standards regarding risk assessment.	English	139,299 dollars	
3.1 Safety of risk-prone clinical procedures	Understanding and managing clinical risk	https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/444444/Understanding_and_managing_clinical_risk.pdf	Curriculum Module	WHO	Topic 6 of the WHO patient safety curriculum about understanding and managing clinical risk	English	Free	
3.1 Safety of risk-prone clinical procedures	E-learning Clinical Risk Management Training programme	https://www.who.int/csr/resources/publications/clinical-risk-management-training-programme	e-learning	e-learning for healthcare and NPS	The safety standards provide a requirements framework that supports a systematic approach to CRM during the development and use of health IT systems. The standards determine the need for organisations to establish a CRM system, appoint appropriate resources, conduct periodic safety analysis and perform a risk assessment.	English	Free	5.1
3.1 Safety of risk-prone clinical procedures	Sensible risk assessment in care settings	https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/444444/Sensible_risk_assessment_in_care_settings.pdf	Guidance	Health and Safety Executive	Guidance for care settings about risk assessments. Discusses how to make sensible risk assessments decisions and provides examples of risk studies.	English	Free	
3.1 Safety of risk-prone clinical procedures	Assessment and prevention of falls in older people	https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/444444/Assessment_and_prevention_of_falls_in_older_people.pdf	Guidance	NICE	NICE guidance for Assessment and prevention of falls in older people	English	Free	
3.1 Safety of risk-prone clinical procedures	Conducting a Discharge Risk Assessment	https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/444444/Conducting_a_Discharge_Risk_Assessment.pdf	Guidance	The Joint Commission	The Joint Commission provides information and resources for conducting a practice risk assessment.	English	Free	
3.1 Safety of risk-prone clinical procedures	Safe Surgery Series Lives: Second Global Patient Safety Challenge	https://www.who.int/surgical-safety-challenge	Guidance	WHO	The goal of this Challenge is to improve the safety of surgical care around the world by defining a set of safety standards that can be applied to all WHO Member States. To this end, working groups of international experts were convened to review the literature and the experience of clinicians around the world. They reached consensus on four areas in which dramatic improvements could be made in the safety of surgical care. These are surgical site infection prevention, safe anaesthesia, safe surgical teams and measurement of surgical services.	English	Free	
3.1 Safety of risk-prone clinical procedures	WHO safe children's checklist implementation guide: improving the quality of facility-based delivery for mothers and newborns	https://www.who.int/publications-detail/who-safe-childrens-checklist-implementation-guide	Guidance	WHO	Development, use and implementation of the Checklist are described in this Guide. It covers how to introduce and ensure continuing use of the Checklist by engaging relevant stakeholders, how to launch the Checklist formally, and how to provide support through coaching and data-sharing. The annexes provide a more detailed description of the Checklist items, as well as useful resources to complement the implementation approach described.	English, Arabic, Chinese, Portuguese	Free	
3.1 Safety of risk-prone clinical procedures	Integrating stakeholder and community engagement to quality of care initiatives for maternal, newborn and child health	https://www.who.int/publications-detail/integrating-stakeholder-and-community-engagement-to-quality-of-care-initiatives-for-maternal-newborn-and-child-health	Guidance	WHO	Integrating stakeholder and community engagement in quality of care initiatives for maternal, newborn and child health was developed to guide policy makers and programme implementers in how stakeholder and community engagement can be integrated into quality improvement initiatives for maternal, newborn and child health. It specifically provides operational guidance through concrete steps and actions to how quality improvement teams at national, district and facility level, can ensure collaborative engagement with relevant stakeholders and communities during all three quality improvement implementation.	English	Free	7.1
3.1 Safety of risk-prone clinical procedures	Radiotherapy Risk Profile	https://www.who.int/publications-detail/radiotherapy-risk-profile	Manual	WHO	Part 1: A template an evidence-based review of current practice of patient safety measures in radiotherapy treatment facilities, including an analysis of previous incidents in radiotherapy delivery and identification of high-risk areas. Part 2: Describes the complex radiotherapy treatment process, which involves multiple transfers of data between professional groups and across work areas for the delivery of radiation treatment. Provides recommendations on how to reduce risk interventions.	English	Free	
3.1 Safety of risk-prone clinical procedures	WHO labour care guide user's manual	https://www.who.int/publications-detail/who-labour-care-guide-user-manual	Manual	WHO	The WHO Labour Care Guide is a manual that will aim to support good-quality, evidence-based, respectful care during labour and childbirth, irrespective of the setting or level of health care. This manual has been developed to help skilled health workers to provide care that is respectful of the WHO Labour Care Guide. The manual will also be of interest to staff involved in training health care personnel, health care facility managers, and implementers and managers of maternal and child health services.	English	Free	
3.1 Safety of risk-prone clinical procedures	Human resource strategies to improve newborn care in health facilities in low- and middle-income countries	https://www.who.int/publications-detail/human-resource-strategies-to-improve-newborn-care-in-health-facilities-in-low-and-middle-income-countries	Manual	WHO	To provide a framework and strategies for countries to transform their policies on human resources for health (HRH) and provide their health workers with the knowledge and technical and non-technical skills necessary for high-quality care for newborns. This includes the use of risk assessment tools and three.	English	Free	
3.1 Safety of risk-prone clinical procedures	Implementation Manual Surgical Safety Checklist	https://www.who.int/publications-detail/implementation-manual-surgical-safety-checklist	Manual	WHO	The ultimate goal of the WHO Surgical Safety Checklist – and of this manual – is to help ensure that teams consistently follow a central safety steps to identify and prevent errors and avoidable risks undergoing the five main steps of the checklist. This manual provides suggestions for implementing the Checklist, understanding that different practice settings will adapt it to their own circumstances.	Arabic, Danish, Chinese, English, French, Spanish	Free	
3.1 Safety of risk-prone clinical procedures	Clinical Risk Management	https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/444444/Clinical_Risk_Management.pdf	Policy	NHS	This policy gives clinical staff working with patient safety issues 'clear guidance on conducting risk assessments and the formulation of risk management plans. This policy provides guidance to clinical staff when there is a potential risk to patient safety. This includes the use of risk assessment tools, processes and evaluation used by practitioners that have been formally approved by the Trust as part of its governance and risk management arrangements.	English	Free	
3.1 Safety of risk-prone clinical procedures	Clinical Risk Management Policy	https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/444444/Clinical_Risk_Management_Policy.pdf	Policy	NHS (England and Wales)	The purpose of this policy is to promote a thorough, consistent and high standard of practice with regard to clinical risk assessment and management. In essence, to ensure that clinical risk is effectively managed at that service, care, family and care, are well when using our services.	English	Free	
3.1 Safety of risk-prone clinical procedures	Safe Patient Initiative	https://www.who.int/publications-detail/safe-patient-initiative	Report	The Health Foundation	This learning report provides an overview of the Safe Patient Initiative and its evolution, and highlights the impact of the programme, key lessons and further issues for exploration. The Safe Patient Initiative was a complex, long-term intervention and the first major improvement programme addressing patient safety in the UK. We set up the initiative in order to test out of improving patient safety on an organisation wide basis with NHS hospitals.	English	Free	1.1, 1.4
3.1 Safety of risk-prone clinical procedures	Risk Assessment	https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/444444/Risk_Assessment.pdf	Resource webpage	NHS	The NHS Greater Glasgow and Clyde risk assessment risk assessment tool	English	Free	
3.1 Safety of risk-prone clinical procedures	Patient Safety Resources	https://www.who.int/publications-detail/patient-safety-resources	Resource	Royal College of Paediatrics and Child Health	This report describes what the RCPCH does for patient safety and links to its resources and projects.	English	Free	
3.1 Safety of risk-prone clinical procedures	Alzheimer's Association - Safety	https://www.alz.org/safety	Resource / Webpage	Alzheimer's Association	This provides a comprehensive list of resources for various aspects of safety for Alzheimer's patients.	English	Free	
3.1 Safety of risk-prone clinical procedures	Radiation Protection and Safety of Radiation Sources: International Basic Safety Standards	https://www.iaea.org/publications/radiation-protection-and-safety-of-radiation-sources-international-basic-safety-standards	Standards	International Atomic Energy Agency	The publication details the requirements for the protection of people and the environment from harmful effects of ionising radiation and for the safety of radiation sources. All circumstances of radiation exposure are considered.	English	Free	
3.1 Safety of risk-prone clinical procedures	National Safety Standards for Invasive Procedures (NSISPs)	https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/444444/National_Safety_Standards_for_Invasive_Procedures_NSISPs.pdf	Standards	NHS	This document presents the National Safety Standards for Invasive Procedures (NSISPs). The standards have been developed to set out the key steps necessary to deliver safe care for patients undergoing invasive procedures and allow organisations delivering NHS-funded care to understand the process.	English	Free	
3.1 Safety of risk-prone clinical procedures	Maintaining risk and improving system safety (HealthCheck)	https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/444444/Maintaining_risk_and_improving_system_safety_HealthCheck.pdf	Tool	NHS Education for Scotland	The purpose of this checklist is to help ensure that teams are considered to be important from a patient safety perspective as they actually deliver on a routine basis and action is taken where needed to improve overall care. It aims to combine some existing checking processes into a single checking system which is undertaken every four months to ensure that the necessary checks are completed on a timely basis.	English	Free	3.5

3.1 Global Patient Safety Challenge: Medication Without Harm	1st Global Patient Safety Challenge: Medication Without Harm "Symptoms leading summary"	https://www.health.go.jp/en/links	Symposium summary	Department of Health (Netherlands)	This is a summary of the outcomes of the Department of Health Symposium that was held to launch the World Health Organisation (WHO) Global Patient Safety Challenge "Medication Without Harm" in Northern Ireland and to help to raise our awareness to the Challenge	English	Free
3.2 Global Patient Safety Challenge: Medication Without Harm	Medicines Safety Group (MSG) - Terms of Reference	https://www.cphd.ca/files/medsafety	Terms of Reference	NHS	To provide assurance that medicines are used safely in the Trust. To identify, report, analyse, minimise and escalate any increases, areas of risk associated with medicines. To guide and support Clinical Units' quality improvement around medicines use.	English	Free
3.2 Global Patient Safety Challenge: Medication Without Harm	Canadian Patient Safety Institute: Five Questions to Ask about your Medications	https://www.cpsir.ca/en/medsafety	Tool	Canadian Patient Safety Institute	create a list of top questions to help patients and their caregivers have a conversation about medications with their healthcare provider	English	Free
3.2 Global Patient Safety Challenge: Medication Without Harm	5 Moments for Medication Safety	only available as PDF	Tool	WHO	The 5 Moments for Medication Safety are the key moments where actions by the patient or caregiver can greatly reduce the risk of harm associated with the use of their medications. Each moment includes 5 critical questions. Some are self-reflexive for the patient and some require support from a health professional to be answered and reinforced upon support.	English	4.5
3.2 Global Patient Safety Challenge: Medication Without Harm	Improving Medication Safety	https://www.cphd.ca/files/medsafety	Webpage	Canadian Patient Safety Institute	This webpage provides a compilation of patient safety resources and tools.	English	Free
3.2 Global Patient Safety Challenge: Medication Without Harm	Pharmaceuticals Overview	https://www.cphd.ca/files/medsafety	Webpage	Consumer Medication Advice	An overview of pharmaceuticals in the EU.	English	Free
3.2 Global Patient Safety Challenge: Medication Without Harm	Yellow Card	https://yellowcard.medicines.gov.uk/	Webpage	Medicines and Healthcare products Regulatory Agency	The purpose of the scheme is to provide a means of reporting that the safety of a medicine or a medical device may require further investigation. It is important for people to report problems experienced with medicines or medical devices as these can be identified and removed from the market as soon as possible. The MHRA will review the issue and if necessary, take action to minimise risk and maximise benefit to the patients.	English	Free
3.2 Global Patient Safety Challenge: Medication Without Harm	Medicines Management	https://www.cphd.ca/files/medsafety	Webpage	Royal College of Nursing	This webpage is a resource intended to promote guideline and clinical support for nurses and other healthcare professionals on medicines matters in relation to prescribing and administration of medicines by non-medical healthcare professionals. This resource will continue to develop and we will continue to update the pages as new resources become available.	English	Free
3.2 Global Patient Safety Challenge: Medication Without Harm	MedWatch: The FDA Safety Information and Adverse Event Reporting Program	https://www.fda.gov/medwatch	Webpage	US Food & Drug Administration	MedWatch, the FDA's medical product safety reporting program for health professionals, patients and consumers.	English	Free
3.2 Global Patient Safety Challenge: Medication Without Harm	Medication Without Harm Global Patient Safety Challenge	https://www.who.int/publications-detail/medication-without-harm-global-patient-safety-challenge	Webpage	WHO	This webpage provides all of the resources produced by the WHO for the medication without harm global patient safety challenge.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Global action plan on antimicrobial resistance (2019)	https://www.who.int/publications-detail/global-action-plan-on-antimicrobial-resistance-2019	Action Plan	WHO	A goal of the Global action plan on antimicrobial resistance is to ensure, for as long as possible, continuation of successful treatment and prevention of infectious diseases with effective and safe medicines that are equally secure, used in a responsible way and accessible to all who need them.	English, French, Russian	Free
3.3 Infection prevention and control & antimicrobial resistance	European Strategic Action Plan on Antibiotic Resistance (2017-2020)	https://www.ecdc.europa.eu/en/antibiotic-resistance	Action Plan	WHO	A number of key strategic actions are proposed to mitigate, prevent and control antibiotic resistance.	English, German, French, Russian	Free
3.3 Infection prevention and control & antimicrobial resistance	Framework of actions to contain carbapenem-producing Enterobacteriaceae	https://www.who.int/publications-detail/framework-of-actions-to-contain-carbapenem-producing-enterobacteriaceae	Framework	UK Government	This framework focuses on carbapenem-producing Enterobacteriaceae (CPE), these organisms spread rapidly in healthcare settings and lead to the global antibiotic resistance of limited therapeutic options. The increased incidence of CPE has significant social and operational implications for healthcare providers. The framework will set out a range of measures, that if implemented well, will help health and social care providers minimise the impact of CPE.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Guidelines on Core Components of Infection Prevention and Control Programmes at the National and Acute Health Care Facility level	https://www.who.int/publications-detail/guidelines-on-core-components-of-infection-prevention-and-control-programmes-at-the-national-and-acute-health-care-facility-level	Guidance	WHO	These new guidelines on the core components of IPC programmes form a part of WHO strategies to prevent current and future threats, strengthen health service resilience and build resilient AMR. They are intended also to support countries in the development of their own national protocols for IPC and AMR action plans and to support health care facilities as they develop or strengthen their own approaches to IPC.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Hand hygiene in outpatient and home-based care and long-term care facilities: a guide to the application of the WHO multimodal hand hygiene improvement strategy and the "5m Five Moments for Hand Hygiene" approach	https://www.who.int/publications-detail/hand-hygiene-in-outpatient-and-home-based-care-and-long-term-care-facilities-a-guide-to-the-application-of-the-who-multimodal-hand-hygiene-improvement-strategy-and-the-5m-five-moments-for-hand-hygiene-approach	Guidance	WHO	The document is divided into two main sections: A conceptual part aimed at providing the background evidence and the theoretical principles related to the "5m five moments for hand hygiene" approach and the WHO Multimodal Hand Hygiene improvement strategy. B practical part with examples of the application of hand hygiene practices in situations concerning reception in outpatient care settings.	English, Spanish, Arabic	Free
3.3 Infection prevention and control & antimicrobial resistance	Advanced Infection Prevention and Control Training	https://www.who.int/publications-detail/advanced-infection-prevention-and-control-training	Guidance	WHO	The "IPC to combat AMR in health facilities" advanced training module is a part of a broader IPC training package targeting individuals and teams in IPC who work at national or local level points. In particular, this module is designed to support the implementation of the WHO guidelines on core components of infection prevention and control programmes at the national and acute health care facility level and guidelines for the prevention and control of healthcare facilities. It introduces recommended best practices and a multistep approach for successful implementation and improvement.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Water and Sanitation for Health Facility Improvement Tool (WASH-IT): a practical guide for improving quality of care through water, sanitation and hygiene in health care facilities	https://www.who.int/publications-detail/water-and-sanitation-for-health-facility-improvement-tool-wash-it-a-practical-guide-for-improving-quality-of-care-through-water-sanitation-and-hygiene-in-health-care-facilities	Guidance	WHO	The WASH-IT guide contains practical step-by-step recommendations and tools for assessing and improving services. It is adapted from the water safety plan (WSP) approach developed in the WHO guidelines for drinking water quality (WHO, 2011) and also beyond water safety plan to include sanitation and hygiene, health care waste, management and site empowerment.	English, Arabic	Free
3.3 Infection prevention and control & antimicrobial resistance	Essential environmental health standards in health care	https://www.who.int/publications-detail/essential-environmental-health-standards-in-health-care	Guidance	WHO	This document provides guidance on essential environmental health standards required for health care in medium- and low-resource countries to support the development and implementation of national policies. These guidelines have been written for use by health managers and planners, architects, urban planners, water and sanitation staff, clinical and nursing staff, and other health-care providers, and health promoters.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Safe management of wastes from health-care facilities	https://www.who.int/publications-detail/safe-management-of-wastes-from-health-care-facilities	Guidance	WHO	The new Blue Book is designed to continue to be a source of impartial health-care information and guidance on safe waste management in health facilities. The editors' intention has been to keep the best of the original publication and supplement it with the latest relevant information.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Water, Sanitation and Hygiene in Health Care Facilities: Practical Steps for Improving Access to Quality Care	https://www.who.int/publications-detail/water-sanitation-and-hygiene-in-health-care-facilities-practical-steps-for-improving-access-to-quality-care	Guidance	WHO, UNICEF	The purpose of this document is two-fold. The first is to present eight practical steps that Member States can take at the national and sub-national level to improve WASH in health care facilities. The second aim is to stimulate the global response to the UN Secretary-General's Call to Action.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Core questions and indicators for monitoring WASH in health care facilities in the Sustainable Development Goals	https://www.who.int/publications-detail/core-questions-and-indicators-for-monitoring-wash-in-health-care-facilities-in-the-sustainable-development-goals	Guidance	WHO and UNICEF	WHO and UNICEF, working with the Global Task Team for monitoring WASH in health care facilities (GTTT), have developed a set of core questions and indicators for WASH in HCT. The goal is to monitor WASH in the 2020 Agenda for Sustainable Development. The indicators include definitions for base water, sanitation, hand hygiene, health care waste management, and environmental cleanliness.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	AMR: A Manual for Developing National Action Plans	https://www.who.int/publications-detail/amr-a-manual-for-developing-national-action-plans	Manual	WHO	The purpose of this manual is to provide guidance to countries in preparing NAs that are aligned with the global action plan, thereby contributing to combating AMR worldwide. The manual provides a framework for national policy for rational public health and health partners responsible for strategic planning, development and implementation of national plans and AMR activities in all relevant sectors.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Water, sanitation, hygiene and health: A primer for health professionals	https://www.who.int/publications-detail/water-sanitation-hygiene-and-health-a-primer-for-health-professionals	Primer	WHO	This primer aims to guide health professionals in engaging with WASH-related issues. It provides an overview of WASH interventions and the status of WASH services globally and outlines key linkages with health. It provides examples of key actions that health care can take to ensure W		
3.3 Infection prevention and control & antimicrobial resistance	Antimicrobial Resistance and Infections programme	https://www.who.int/diseases/antimicrobial-resistance	Programme	Health Education England	The Antimicrobial Resistance (AMR) and Infections programme has been designed to support health and care staff - both clinical and non-clinical - in a variety of settings to understand the threats posed by antimicrobial resistance, and the ways they can help to tackle this major health issue. This programme has been developed by Health Education England (HEE) in partnership with the National Health Service (NHS) England and NHS Improvement, Care Quality Commission and National Institute for Health and Care Excellence.	English	5.1
3.3 Infection prevention and control & antimicrobial resistance	Wash in Health Care Facilities - Global Baseline Report 2023	https://www.who.int/publications-detail/wash-in-health-care-facilities-global-baseline-report-2023	Report	WHO, UNICEF	The World Health Organisation (WHO) and the United Nations Children's Fund (UNICEF), through the WHO/ UNICEF Joint Monitoring Programme for Water Supply, Sanitation and Hygiene (JMP), have produced regular updates on water, sanitation and hygiene (WASH) since 1990. Together, they are responsible for monitoring WASH in health care facilities. This report provides an overview of WASH in health care facilities in the 2020 Sustainable Development Goals (SDG) targets 6.1 and 6.2 and supporting global monitoring of other WASH-related SDG targets and indicators.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	SYMPOSIUM: Water, Sanitation and Hygiene in All Healthcare Facilities - "An Urgent Action"	https://www.who.int/publications-detail/symposium-water-sanitation-and-hygiene-in-all-healthcare-facilities-an-urgent-action	Symposium Video	WHO	The purpose of this symposium was to motivate LAC countries to advance toward action and sustainable management of WASH in all HCT as a cornerstone between the health care system and the growing volume of the right to enjoy the highest attainable standard of health, equity in health, Pan-American solidarity, universality, and social inclusion.	Spanish	Free
3.3 Infection prevention and control & antimicrobial resistance	Technical note on water, sanitation, hygiene (WASH) and wastewater management to prevent infections and reduce the spread of antimicrobial resistance (AMR)	https://www.who.int/publications-detail/technical-note-on-water-sanitation-hygiene-wash-and-wastewater-management-to-prevent-infections-and-reduce-the-spread-of-antimicrobial-resistance-amr	Technical Brief	WHO	This WHO/ACQOR technical brief on WASH and wastewater management to reduce the spread of AMR provides a summary of evidence and evidence for WASH and wastewater actions within AMR and sector specific action. AMR evidence and actions can be supported in the domains of antibiotic resistance, healthcare, households and communities, health care facilities, animal and plant production, manufacturing of antibiotics, and surveillance and research.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Surveillance of healthcare-associated infections and antibiotic resistance in European intensive care units	https://www.who.int/publications-detail/surveillance-of-healthcare-associated-infections-and-antibiotic-resistance-in-european-intensive-care-units	Technical Report	European Centre for Disease Prevention and Control	The main objective of this protocol is to ensure standardisation of definitions, data collection and reporting procedures for hospitals, participating in the national/regional surveillance of HAI in ICU across Europe, in order to contribute to the EU surveillance of HAI, and to improve the quality of care in the ICU in a multi-site setting. The protocol aims at describing methods for the participating ICUs and the national coordinating centre for the surveillance of HAI.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Minimum requirements for infection prevention and control programmes	https://www.who.int/publications-detail/minimum-requirements-for-infection-prevention-and-control-programmes	Technical Report	WHO	The purpose of this document is to present and promote the minimum requirements for IPC programmes at the national and health care facility level, identified by expert consensus according to available evidence and in the context of the WHO core components.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Infection Control Assessment Tools	https://www.who.int/publications-detail/infection-control-assessment-tools	Tool	Center for Disease Control and Prevention	The Infection Control Assessment Tools were developed by CDC to assist health facilities in assessing infection prevention practices and public safety measures. They are designed to be used by health facilities to assess their infection prevention practices and to identify areas for improvement. They are also used by CDC to assess the quality of infection prevention practices.	English, Spanish	Free
3.3 Infection prevention and control & antimicrobial resistance	Global Monitoring of Country Progress on Antimicrobial Resistance (AMR) Country self-assessment questionnaire (version one)	https://www.who.int/publications-detail/global-monitoring-of-country-progress-on-antimicrobial-resistance-amr-country-self-assessment-questionnaire-version-one	Tool	WHO	This questionnaire collects information on country progress on AMR for updates in the report to the World Health Assembly and for other organisations.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	TARGET Antibiotic Toolkit	https://www.who.int/publications-detail/target-antibiotic-toolkit	Toolkit	Royal College of General Practitioners	The toolkit helps influence prescribers' and patients' personal attitudes and norms and provides barriers to optimal antibiotic prescribing. It includes a range of resources that can be used to support prescribers' and patients' responsible antibiotic use, helping to fulfil CPG and medication requirements.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Antimicrobial stewardship: Start smart - then focus	https://www.who.int/publications-detail/antimicrobial-stewardship-start-smart-then-focus	Toolkit	UK Government	This toolkit provides an outline of evidence-based antimicrobial stewardship in the secondary healthcare setting. These activities will help part of the quality improvement strategy for patient safety and help to reduce inappropriate prescribing and optimise antibiotic use.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Antimicrobial stewardship programmes in health-care facilities in low- and middle-income countries: A WHO practical toolkit	https://www.who.int/publications-detail/antimicrobial-stewardship-programmes-in-health-care-facilities-in-low-and-middle-income-countries-a-who-practical-toolkit	Toolkit	WHO	This toolkit aims to support countries in implementing Objective 4 of the Global Action Plan - "Optimize the use of antimicrobial medicines" - by providing practical guidance on how to implement antimicrobial stewardship (AMS) programmes in the human health sector at the national and health care facility level in low- and middle-income countries (LMIC).	English, Arabic, Russian	Free
3.3 Infection prevention and control & antimicrobial resistance	HAI surveillance	https://www.who.int/publications-detail/hai-surveillance	Webpage	Australian Commission on Safety and Quality in Healthcare	A page provides a range of information on surveillance of a number of HAIs by the Australian Commission on Safety and Quality in Healthcare	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Healthcare Associated Infections Data	https://www.gov.uk/government/collections/healthcare-associated-infections-data	Webpage	Center for Disease Control and Prevention	The HAI surveillance details their HAI surveillance system. CDC publishes data reports to help track progress and target areas that need improvement. The data reports from the National Healthcare Safety Network (NHSN) and the National Nosocomial Infection Survey (NNIS) are available to the public.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Infection prevention and control	https://www.who.int/publications-detail/infection-prevention-and-control	Webpage	Department of Health	How to reduce the risk of infection in health care facilities. This page provides information on infection prevention and control.	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Royal College of Nursing: Antimicrobial Resistance	https://www.rcn.org/antimicrobial-resistance	Webpage	Royal College of Nursing	The Royal College of Nursing webpage on Antimicrobial Resistance	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Infection Prevention and Control	https://www.who.int/publications-detail/infection-prevention-and-control	Webpage	WHO	The WHO webpage with all resources available for infection prevention and control	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Global Antimicrobial Resistance and Use Surveillance System (GLASS)	https://www.who.int/publications-detail/global-antimicrobial-resistance-and-use-surveillance-system-gllass	Webpage	WHO	WHO webpage of Global Antimicrobial Resistance and Use Surveillance System (GLASS) which all resources and publications can be found	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Pan American Health Organization - Antibiotic Resistance	https://www.paho.org/en/antibiotic-resistance	Webpage	WHO AMR	The Pan American Health Organization World Health Organization Regional Office of the Americas website of antimicrobial resistance. All relevant information and publications	English	Free
3.3 Infection prevention and control & antimicrobial resistance	Infection Prevention - National Guidance across the UK	https://www.gov.uk/government/publications/infection-prevention-national-guidance-across-the-uk	Webpage with resources	Infection Prevention Society	Guidance is produced and published in the UK and tailored to assist managers, practitioners and clinicians, among others, on infection prevention strategies. These are used by NHS in national publications.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Medical Device Safety Action Plan: Protecting Patients, Promoting Public Health	https://www.gov.uk/government/publications/medical-device-safety-action-plan-protecting-patients-promoting-public-health	Action plan	MDA	The Medical Device Safety Action Plan: Protecting Patients, Promoting Public Health outlines a vision for how MDA can continue to enhance our programs and processes to ensure the safety of medical devices throughout the lifecycle, to provide for the timely identification and resolution of new or increased known safety issues, and to advance innovative technologies that are safer, more effective and address unmet needs.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	A Model Regulatory Program for Medical Devices: an International Guide	https://www.who.int/publications-detail/a-model-regulatory-program-for-medical-devices-an-international-guide	Framework	WHO	This document provides a framework to assist Member States in establishing regulatory programs for medical devices. Because of the differences in national conditions that exist among countries, that they pursue device regulatory programs and that international coordination to implement them, the model program described in this document is, by necessity, relatively generic. It is also designed in a modular format to give interested parties the flexibility to adapt those elements of the model that best serve their individual needs and which they are best able to support.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Blood Transfusion	https://www.who.int/publications-detail/blood-transfusion	Guidance	NEC	This guideline covers the assessment and risk management of blood transfusions in adults, young people and children over 1 year old. It is intended to be used by health professionals in the community and in hospital settings.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Managing Medical Devices: Guidance for Health and Social Care Organisations	https://www.gov.uk/government/publications/managing-medical-devices-guidance-for-health-and-social-care-organisations	Guidance	UK Government	This document provides guidance on how to manage medical devices in health and social care settings. It covers the entire lifecycle of a medical device, from procurement to disposal.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Guidelines for Establishing a National Hematology System	only available as PDF	Guidance	WHO	The primary aim of this document is to support countries where hematology is not already in place in establishing effective national systems for hematology through the transfusion chain.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	WHO guidance on the use of safety-engineered syringes for intramuscular, intradermal and subcutaneous injections in health care settings	https://www.who.int/publications-detail/who-guidance-on-the-use-of-safety-engineered-syringes-for-intramuscular-intradermal-and-subcutaneous-injections-in-health-care-settings	Guidance	WHO	WHO has developed the policy recommendations in this document using the procedures from the WHO handbook for guideline development. The steps in this process include: (i) identification of priority questions and evidence; (ii) retrieval of the evidence; (iii) assessment and synthesis of the evidence; (iv) formulation of recommendations, including research priorities; and (v) developing for dissemination, implementation, impact evaluation and updating of the guidance when new evidence is available	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Medical Device Regulations: Global Overview and Guiding Principles	https://www.who.int/publications-detail/medical-device-regulations-global-overview-and-guiding-principles	Guidance and Framework	WHO	The Guide helps by explaining how safety of a medical device, and how optimum safety and performance require cooperation among all who are involved in the life cycle of a medical device. The critical elements of medical device regulations are illustrated using a common framework for regulatory development, as well as the current regulatory tools of the Global Regulatory Task Force (GRTF) and of the key documents it has issued in the past three years.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Injection Safety Guidelines	https://www.who.int/publications-detail/injection-safety-guidelines	Guidelines	Center for Disease Control and Prevention	One page guideline on injection safety	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Transfusion Handbook	https://www.who.int/publications-detail/transfusion-handbook	Handbook	Joint United Nations Blood Transfusion and Transplantation Services Professional Advisory Committee	The purpose of this handbook is to help the many staff involved in providing and using blood products to make sure that the right blood product is given to the right patient at the right time.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Advanced Infection Prevention and Control Training	https://www.who.int/publications-detail/advanced-infection-prevention-and-control-training	Handbook / Guidance	WHO	This advanced module is part of a broader infection prevention and control (IPC) training package targeting individuals and teams in IPC who work or intend to work at local level points. It is designed to support the implementation of the WHO guidelines on the use of safety-engineered syringes for intramuscular, intradermal and subcutaneous injections in health care settings, at the national and health care facility level, as part of a multistep approach to capacity building.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Quality assurance of pharmaceuticals: meeting a public health challenge	https://www.who.int/publications-detail/quality-assurance-of-pharmaceuticals-meeting-a-public-health-challenge	Handbook / Guidance	WHO	This booklet provides an overview of guidelines on pharmaceutical quality assurance as adopted by the European Commission on Specifications for Pharmaceutical Products in most areas.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Blood Safety	https://www.who.int/publications-detail/blood-safety	Webpage	Center for Disease Control and Prevention	The Hematology Medical Device Development and Regulatory Guidance document provides an overview of the regulatory requirements for medical devices used in blood transfusion, including safety, efficacy, and quality. The document also provides information on the regulatory process for medical devices used in blood transfusion.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Vaccine Safety Basics	https://www.who.int/publications-detail/vaccine-safety-basics	Online Course	WHO	This course aims to establish a shared understanding among professionals who work at local or national vaccine safety levels. This may include health professionals, regulators, manufacturers, and other stakeholders involved in vaccine safety.	English	Free
3.4 Safety of medical devices, medicines, blood and vaccines	Blood Transfusion Programme	https://www.who.int/publications-detail/blood-transfusion-programme	Online Learning	Health Education England	Learn about the safety of blood transfusion. This programme is designed to help health professionals understand the risks of blood transfusion and how to manage them.	English	5.1

2.4 Safety of medical devices, medicines, blood and vaccines	Supply of Blood for Transfusion in Latin American and Caribbean Countries, 2014 and 2015	https://www.who.int/publications/m/item/supply-of-blood-for-transfusion-in-latin-american-and-caribbean-countries-2014-and-2015	Report	WHO	This document follows up the publication "Supply of Blood for Transfusion in Latin American and Caribbean Countries, 2012 and 2013" and presents indicators on the availability, safety, and use of blood and blood components, as well as the organization of national blood systems.	English	Free	
2.4 Safety of medical devices, medicines, blood and vaccines	Transfusion Today	https://www.who.int/news/feature/transfusion-today	Society magazine	International Society of Blood Transfusion	Transfusion Today is the society's magazine that is distributed every quarterly within the membership. There are no useful articles related to different aspects of transfusion in the focus section of this issue of Transfusion Today.	English	Free	
2.4 Safety of medical devices, medicines, blood and vaccines	ISO 13485:2016 Medical devices – Quality management systems – Requirements for regulatory purposes	https://www.iso.org/standard/65978.html	Standards	International Organization for Standardization	ISO 13485:2016 specifies requirements for a quality management system where an organisation needs to demonstrate its ability to provide medical devices and related services that consistently meet customer and applicable regulatory requirements.	English	ISO CHF	
2.4 Safety of medical devices, medicines, blood and vaccines	Management and Safe Use of Medical Devices	https://www.who.int/publications/m/item/management-and-safe-use-of-medical-devices	Technical series	WHO	One of WHO's strategic objectives is to "ensure improved access, quality and use of medical products and technologies." To meet these objectives, an action plan, plans and guidelines to increase access to appropriate medical devices.	English	Free	
2.4 Safety of medical devices, medicines, blood and vaccines	GDPR Medical Device Safety Programme (MDSP) website, January 2021	https://www.gdprmedicaldevice.com/about	Index	GDSP	GDSP is a partnership with the UK's Data Protection Act (DPA) 2018. It is a partnership with other MDSP organisations to enable better use of technology to improve patient safety in the use of medical devices.	English	Free	
2.4 Safety of medical devices, medicines, blood and vaccines	Injectable Safety	https://www.who.int/publications/m/item/injectable-safety	Webpage	Center for Disease Control and Prevention	This is the CDC website providing information, guidance and resources about injectable safety.	English	Free	
2.4 Safety of medical devices, medicines, blood and vaccines	Vaccine Administration	https://www.who.int/publications/m/item/vaccine-administration	Webpage	Center for Disease Control and Prevention	Guidance produced by the CDC on vaccine administration.	English	Free	
2.4 Safety of medical devices, medicines, blood and vaccines	Blood, tissues, cells and organs	https://www.who.int/publications/m/item/blood-tissues-cells-and-organs	Webpage	European Commission	The webpage of the European Commission about blood, tissues, cells and organs. It describes and provides the resources for EU legislation, coordination and EU-funded actions.	English	Free	
2.4 Safety of medical devices, medicines, blood and vaccines	Practical and clinical guidance for vaccine administration	https://www.who.int/publications/m/item/practical-and-clinical-guidance-for-vaccine-administration	Webpage	Royal College of Nursing	The Royal College of Nursing webpage on vaccine safety.	English	Free	
2.4 Safety of medical devices, medicines, blood and vaccines	Scan 4 Safety	https://www.scan4safety.org.uk/	Webpage	Scan4Safety	Scan4Safety is a government funded program that uses GDS standards for product, location and patient identification to track products and their usage from the point of manufacture to the point of care.	English	Free	6.5
2.4 Safety of medical devices, medicines, blood and vaccines	Vaccine Safety Net	https://www.vaccinesafetynet.org/	Webpage	Vaccine Safety Net (VNS)	The Vaccine Safety Net is a global network of websites, established by the World Health Organization, that provides reliable information on vaccine safety.	English	Free	4.5
2.4 Safety of medical devices, medicines, blood and vaccines	Blood Products	https://www.who.int/publications/m/item/blood-products	Webpage	WHO	The WHO webpage on blood products.	English	Free	
2.4 Safety of medical devices, medicines, blood and vaccines	Blood Transfusion Safety	https://www.who.int/publications/m/item/blood-transfusion-safety	Webpage	WHO	The WHO webpage on safe blood transfusions with all relevant documents.	English	Free	
3.5 Patient safety in primary care and transitions of care	Safety Issues at Transitions of Care	https://www.who.int/publications/m/item/safety-issues-at-transitions-of-care	Consultation Report	Australian Commission on Safety and Quality in Healthcare	This document presents a summary of the outcomes of consultations undertaken by the Australian Commission on Safety and Quality in Healthcare (the Commission) on safety issues and "pain points" relating to clinical information systems at transitions of care. It is accompanied by a summary of the literature.	English	Free	
3.5 Patient safety in primary care and transitions of care	Improve Safety in Primary Care	https://www.health.org.uk/our-work/improve-safety-in-primary-care	Evidence Scan	The Health Foundation	This evidence scan collates empirical evidence that addresses the following questions: 1. What initiatives have been implemented to improve safety in primary care and what are the impacts of these initiatives? 2. How have these initiatives been implemented? 3. Are there ongoing studies or media stories about this topic?	English	Free	
3.5 Patient safety in primary care and transitions of care	The Guide to Improving Patient Safety in Primary Care Settings for General Practice and Community	https://www.who.int/publications/m/item/the-guide-to-improving-patient-safety-in-primary-care-settings-for-general-practice-and-community	Guidance	Agency of Health Research and Quality	A resource to help primary care practices partner with patients and their families to improve patient safety. The Guide includes materials and tools for general practitioners, nurses, and other health professionals to use in their practice.	English	Free	
3.5 Patient safety in primary care and transitions of care	Safe handover: safe patients. Guidance on clinical handover for clinicians and managers	https://www.who.int/publications/m/item/safe-handover-safe-patients-guidance-on-clinical-handover-for-clinicians-and-managers	Guidance	British Medical Association & NHS	1. provides guidance to doctors on best practice in handover 2. provides examples of good practice in handover 3. aims to drive further developments in standardised handover arrangements in UK hospitals.	English	Free	
3.5 Patient safety in primary care and transitions of care	Chapter 32 Structured patient handovers: Emergency and acute medical care in over 16s service delivery and organisation	https://www.who.int/publications/m/item/chapter-32-structured-patient-handovers-emergency-and-acute-medical-care-in-over-16s-service-delivery-and-organisation	Guidance	WHO	Guidance and Template for effective handovers	English	Free	
3.5 Patient safety in primary care and transitions of care	Reporting and Learning from Patient Safety Incidents in General Practice	https://www.who.int/publications/m/item/reporting-and-learning-from-patient-safety-incidents-in-general-practice	Guidance	Royal College of General Practitioners	The purpose of this guide is to maximise opportunities to learn from patient safety incidents in the GP practice, and to share learning via organisational or national reporting systems. It outlines a process for learning from patient safety incidents in primary care where the patient is not the focus of the investigation.	English	Free	6.1
3.5 Patient safety in primary care and transitions of care	Safe handover: Guidance from the Working Time Directive working party	https://www.who.int/publications/m/item/safe-handover-guidance-from-the-working-time-directive-working-party	Guidance	Royal College of Surgeons	This guide aims to bring together, in a succinct manner, the main features of a successful handover. There is no 'one-size-fits-all' guide to the effective handing over of patients, but there are good practice principles that surgeons should be aware of. This guide is intended for surgeons, and other members of the surgical team. It will also be relevant to hospital administrators who are responsible for designing sites and ensuring EWTD compliance.	English	Free	
3.5 Patient safety in primary care and transitions of care	Patient Safety Solutions	https://www.who.int/publications/m/item/patient-safety-solutions	Guidance	WHO	The Patient Safety Solutions (2007) are standardized tools for health care professionals to prevent potential errors from reaching the patient. These interventions have demonstrated the ability to prevent or mitigate patient harm. For each topic, the Solutions include background information on the problem and impact, suggested actions, opportunities for patient and family involvement, strength of the evidence, potential barriers to implementation and risks for certain unintended consequences.	English	Free	
3.5 Patient safety in primary care and transitions of care	Methods and Measures used in Primary Care Patient Safety Research: Results of a Literature Review	https://www.who.int/publications/m/item/methods-and-measures-used-in-primary-care-patient-safety-research-results-of-a-literature-review	Literature review	WHO	As most patient safety research to date has focused on hospital-related issues, we aimed to determine the methods used in patient safety research conducted in primary care, their strengths and weaknesses, the measures they produced, and research gaps.	English	Free	
3.5 Patient safety in primary care and transitions of care	Module 13: Mental Health Care: An Introduction to Patient Safety	https://www.who.int/publications/m/item/module-13-mental-health-care-an-introduction-to-patient-safety	Module	Canadian Patient Safety Institute	The knowledge requirements to understand include: 1. The gaps in patient safety research health from a systems perspective 2. How systems cultural issues, such as stigma can affect patient safety 3. Different models of care delivery that can promote patient safety 4. How to integrate a mental health quality improvement framework for supporting patient safety.	English	Free	
3.5 Patient safety in primary care and transitions of care	Patient Safety in Primary Care (PSPI)	https://www.who.int/publications/m/item/patient-safety-in-primary-care-pspi	Report	Canadian Patient Safety Institute	This report identifies what we know about patient safety in primary care. It reports other opportunities and outlines opportunities that, if pursued, will provide momentum to those in both leadership and delivery roles to strengthen the infrastructure and supports necessary for a greater focus on patient safety in primary care.	English	Free	
3.5 Patient safety in primary care and transitions of care	Safety in Home Care: Broadening the Patient Safety Agency to Include Home Care Services	https://www.who.int/publications/m/item/safety-in-home-care-broadening-the-patient-safety-agency-to-include-home-care-services	Report	Canadian Patient Safety Institute	This report on patient safety in home care was prepared at the request of the Canadian Patient Safety Institute and the Victorian Order of Nurses, Canada. This final version of the report includes the literature review, final analysis, and key findings of the key informant interviews and a summary of the discussion at the roundtable. This report represents a shift towards addressing the need for new knowledge in the field of safety in home care in Canada.	English	Free	
3.5 Patient safety in primary care and transitions of care	Mental health patient safety: A rapid literature review	https://www.who.int/publications/m/item/mental-health-patient-safety-a-rapid-literature-review	Report	New South Wales Government & Agency for Clinical Innovation	This document describes the findings of a rapid literature review that sought to locate, collate and summarise recently published evidence about the characteristics and components of patient safety issues in mental health, as an input into the NSW Mental Health Patient Safety Program which is being developed by the Clinical Excellence Commission and NSW Ministry of Health.	English	Free	
3.5 Patient safety in primary care and transitions of care	Initial life care patient safety issue	https://www.who.int/publications/m/item/initial-life-care-patient-safety-issue	Report	The Joint Commission	This article reviews the safety issues of life care and provides strategies on how to improve patient safety in life care.	English	Free	
3.5 Patient safety in primary care and transitions of care	Co-ordinated care for people with complex chronic conditions	https://www.who.int/publications/m/item/co-ordinated-care-for-people-with-complex-chronic-conditions	Report	The King's Fund	This project involved an in-depth examination of approaches to care on co-ordination undertaken in primary care settings in different parts of the UK. We worked with five case study sites who have developed innovative primary care based approaches to care co-ordination for people with complex chronic conditions. Each final case study includes an in-depth examination of the care planning/co-ordination process, patient stories and a video highlighting the work of the team.	English	Free	4.1
3.5 Patient safety in primary care and transitions of care	Quality in Primary Care	https://www.who.int/publications/m/item/quality-in-primary-care	Report	WHO	This paper provides governments and policy-makers with an overview of the key issues of quality in primary health care and its importance to achieving the broad public health goals within universal health coverage. It makes the case for quality improvement as a core function of primary health care and provides the perspective of different levels of the health system on improving quality in primary health care. Achieving a quality of care is a complex endeavour which requires a multi-model approach that recognizes the specific challenges of individual settings, and where evidence, innovation and equity experience.	English	Free	
3.5 Patient safety in primary care and transitions of care	Patient Safety in the Home: Assessment of Issues, Challenges, and Opportunities	https://www.who.int/publications/m/item/patient-safety-in-the-home-assessment-of-issues-challenges-and-opportunities	Review	Institute of Healthcare Improvement	The Institute for Healthcare Improvement / National Patient Safety Foundation, with support from the Gordon and Betty Moore Foundation, contracted with Westat to evaluate the current state of research on patient safety in the home care setting and identify gaps in the available evidence. It sought to identify safety issues in the home, barriers and challenges to safe home care, and resources that address patient safety in the home. The project also explored how measurement affects patient safety and finding mechanisms that can support the safety of care in the home. This report reflects a synthesis of an environmental scan of peer-reviewed and grey literature, as well as subject matter expert (SME) interviews.	English	Free	
3.5 Patient safety in primary care and transitions of care	Medication Safety in Transitions of Care	https://www.who.int/publications/m/item/medication-safety-in-transitions-of-care	Technical Report	WHO	This report – Medication safety in transitions of care – outlines the problem, current situation and key strategies to reduce medication-related harm in transitions of care. It should be considered along with the companion technical reports on Medication safety in high-risk situations and Medication safety in long-term care.	English	Free	3.2
3.5 Patient safety in primary care and transitions of care	Technical Series on Safe Primary Care	https://www.who.int/publications/m/item/technical-series-on-safe-primary-care	Technical Series	WHO	The Technical Series on Safe Primary Care explores different aspects of safety in primary care across and describes strategies and potential actions that could be prioritized according to local needs. The overarching aim of this technical series is to provide a comprehensive information on key issues that may affect safety in primary care for building national capacity in designing and delivering safe primary care.	English	Free	
3.5 Patient safety in primary care and transitions of care	Taking Care of Myself: A Guide for When I Leave the Hospital	https://www.who.int/publications/m/item/taking-care-of-myself-a-guide-for-when-i-leave-the-hospital	Tool	Agency of Health Research and Quality	Using this easy-to-read guide with patients during discharge can help them care for themselves when they leave the hospital to track their medication schedules, upcoming medical appointments, and important phone numbers.	English	Free	
3.5 Patient safety in primary care and transitions of care	Scottish Patient Safety Programme – Primary Care Trigger tool	https://www.who.int/publications/m/item/scottish-patient-safety-programme-primary-care-trigger-tool	Tool	Health Improvement Scotland	A trigger tool is a sample checklist for a number of selected clinical "triggers". A reviewer looks for these triggers when reviewing medical records for patients who may have been unintentionally harmed. The trigger tool facilitates the structured, focused review of a sample of medical records by primary care clinicians.	English	Free	
3.5 Patient safety in primary care and transitions of care	General Practice Safety Climate Tool	https://www.who.int/publications/m/item/general-practice-safety-climate-tool	Tool / Guidance	Healthcare Improvement Scotland	The survey gives you comparisons between clinical and non-clinical staff, and management and non-management within your practice. The report also tracks the practice results. Each time the survey is completed, you can see whether there has been a change in the perception of safety culture within your practice. The report is then discussed at a team meeting providing a focus for discussing patient safety. This contributes to developing the safety climate in your practice and improving care for patients.	English	Free	
3.5 Patient safety in primary care and transitions of care	Re-Engineered Discharge (RED) Toolkit	https://www.who.int/publications/m/item/re-engineered-discharge-red-toolkit	Toolkit / Webpage	Agency of Health Research and Quality	Researchers at the Boston University Medical Center (BUMC) developed and tested the Re-Engineered Discharge (RED). Research showed that the RED was effective at reducing readmissions and post-hospital emergency department (ED) visits. The Agency for Healthcare Research and Quality contracted with BMC to develop this toolkit to assist hospitals, particularly those that serve diverse populations, to replicate the RED.	English	Free	
3.5 Patient safety in primary care and transitions of care	Passing the baton of care – the patient relay	https://www.who.int/publications/m/item/passing-the-baton-of-care-the-patient-relay	Workshop report	Australian Commission on Safety and Quality in Healthcare	In hosting the Workshop, the Council hoped participants could develop a set of draft national operational principles to assist in improving clinical handover practice.	English	Free	
3.5 Patient safety in primary care and transitions of care	The importance of patient safety that is long-term care: Valuing safety for the long haul	https://www.who.int/publications/m/item/the-importance-of-patient-safety-that-is-long-term-care-valuing-safety-for-the-long-haul	Working Paper	Organisation for Economic Co-operation and Development	This report offers actionable recommendations to inform improvement efforts—including the need for appropriate quality standards and standards for staffing levels and competencies to match the needs of LTC residents, better linkages with acute care, and improving operational learning and safety culture in LTC.	English	Free	1.2

