TraceTogether

Step 1: Download the TraceTogether mobile app on **Google Play** or **App Store:**

SCAN ME

GET IT ON
Google Play

Download on the
App Store

3:15
◀ App Store

Help stop the spread of COVID-19 by turning Bluetooth on

If you had close contact with a COVID-19 case, we help the Ministry of Health (MOH) call you more quickly.

Your data is never accessed, unless you were near a confirmed case.

I want to help
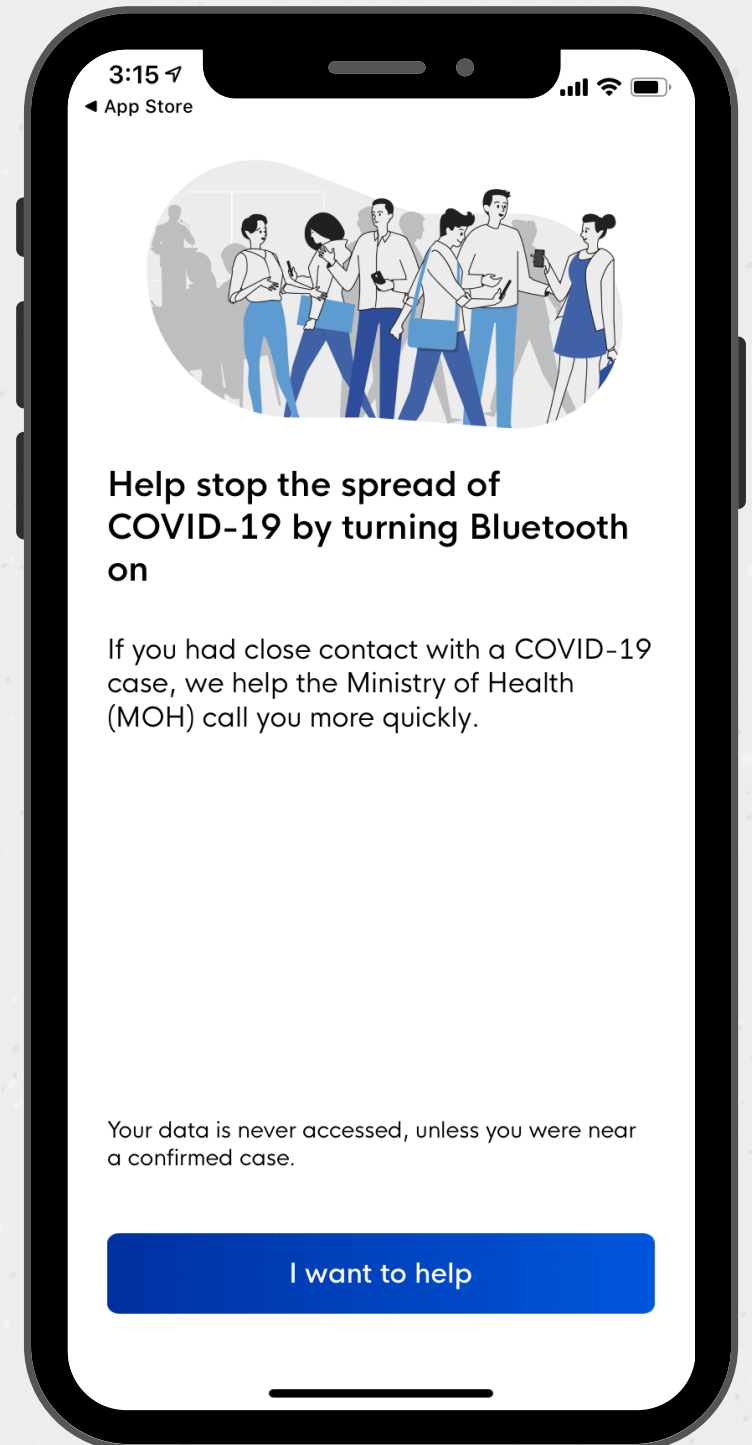
TraceTogether

Step 2: Enter your Singapore-registered mobile number.

A **One-Time Pin (OTP)** will be sent to your mobile number.

3:16

Enter your mobile number to be contacted

+ 65

We'll text you a One-Time Pin (OTP).

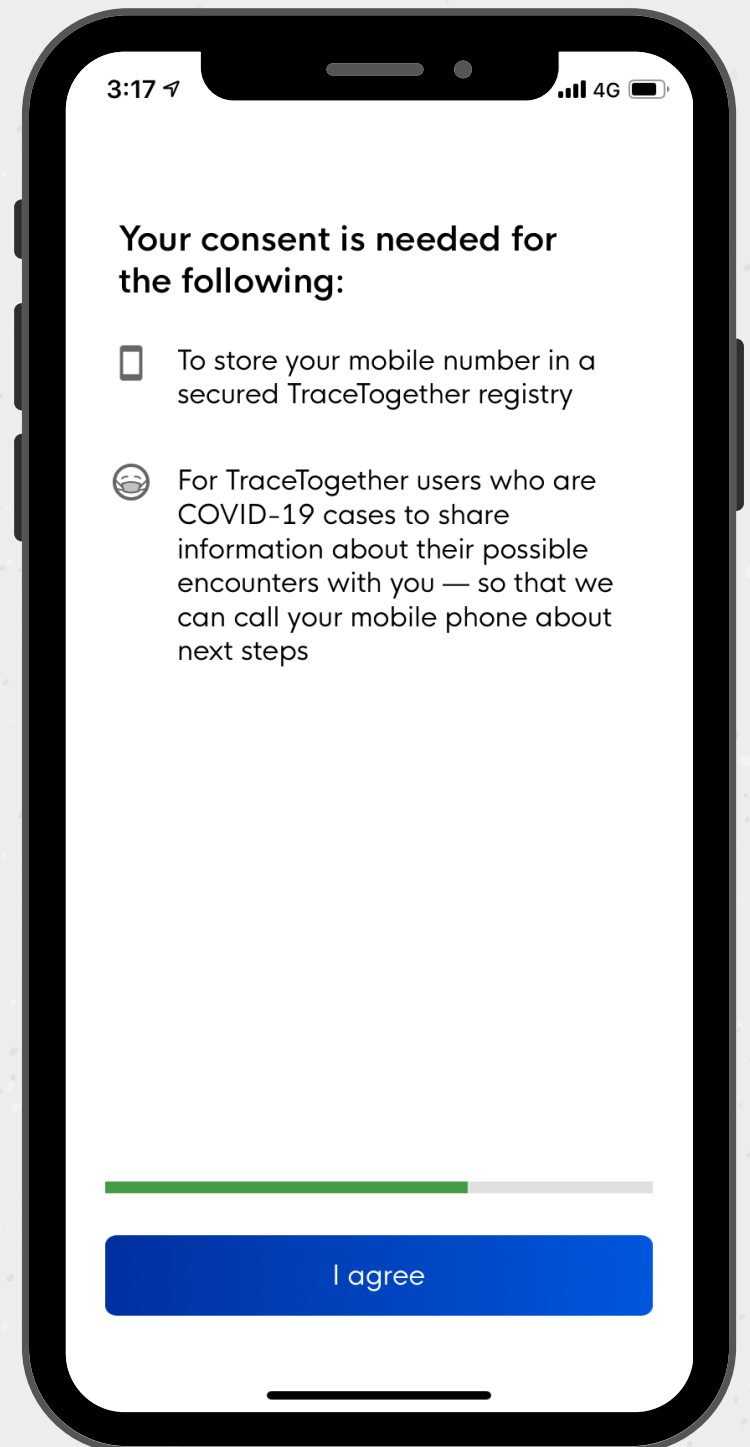Setting up for your family? Use their number instead of yours.

Get OTP

TraceTogether

Step 3: Provide (a) <u>consent</u> to <u>register your mobile number</u> with TraceTogether and;

(b) <u>consent to share your mobile number with MOH</u> if you are identified as a COVID-19 case, or a close contact of a known case.
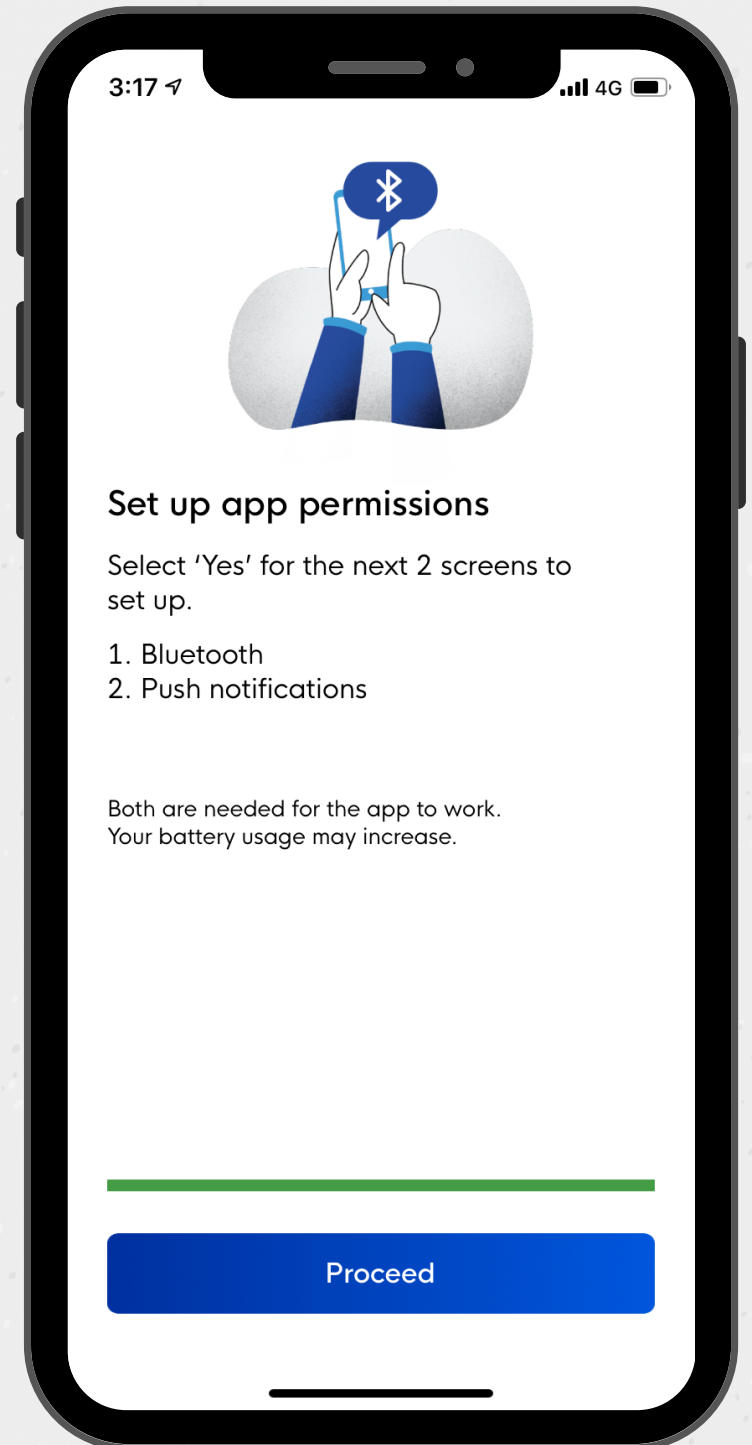
3:17

4G

Your consent is needed for the following:

To store your mobile number in a secured TraceTogether registry

For TraceTogether users who are COVID-19 cases to share information about their possible encounters with you — so that we can call your mobile phone about next steps

I agree

TraceTogether

Step 4: Turn on Bluetooth and enable the necessary permissions for TraceTogether to function.

✅ Do keep <u>push notifications turned on</u>, so that you can be alerted when your Bluetooth is switched off unintentionally, and TraceTogether is not working.
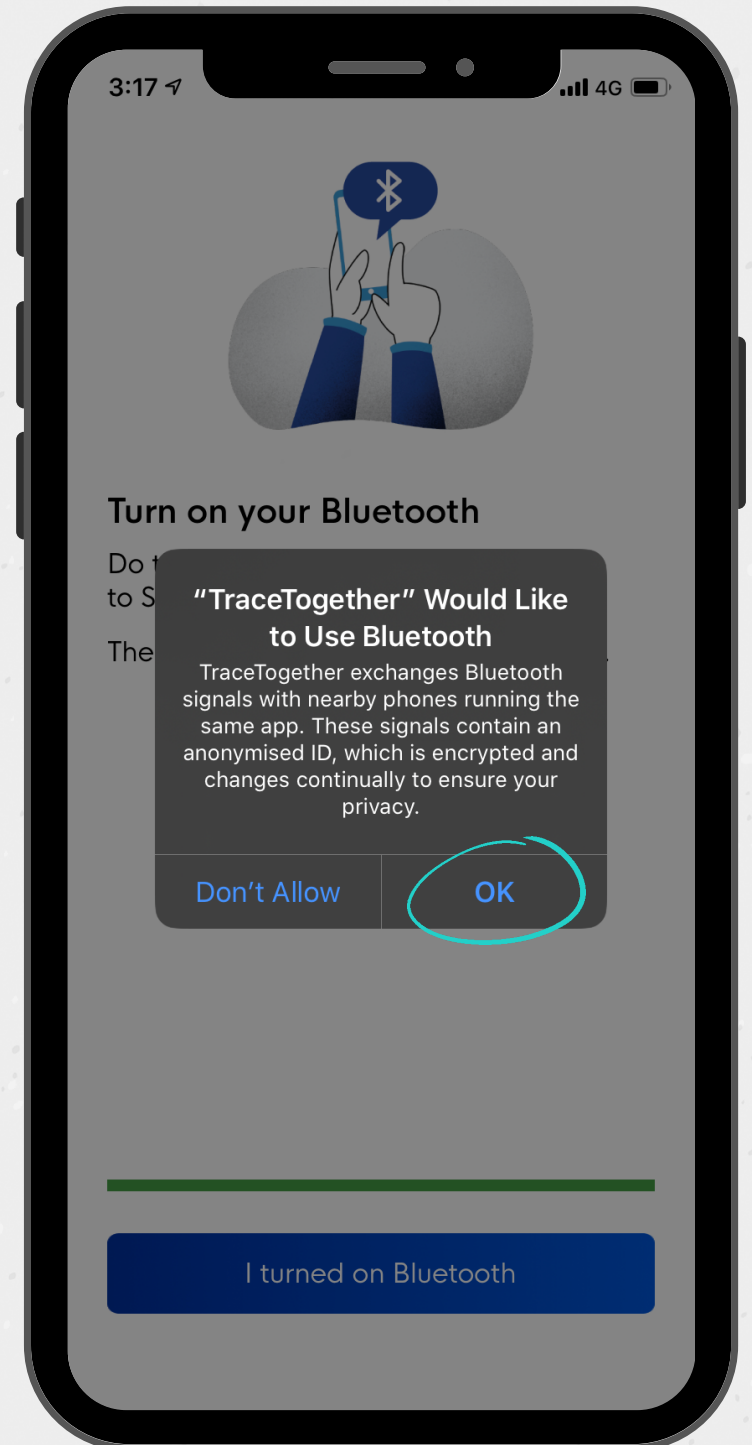
TraceTogether

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✓ Do keep **push notifications turned on**, so that you can be alerted when your Bluetooth is switched off unintentionally, and TraceTogether is not working.

3:17

Turn on your Bluetooth

Do t
to S

The

"TraceTogether" Would Like to Use Bluetooth

TraceTogether exchanges Bluetooth signals with nearby phones running the same app. These signals contain an anonymised ID, which is encrypted and changes continually to ensure your privacy.

Don't Allow   OK

I turned on Bluetooth

TraceTogether

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✓ Do keep **push notifications turned on**, so that you can be alerted when your Bluetooth is switched off unintentionally, and TraceTogether is not working.
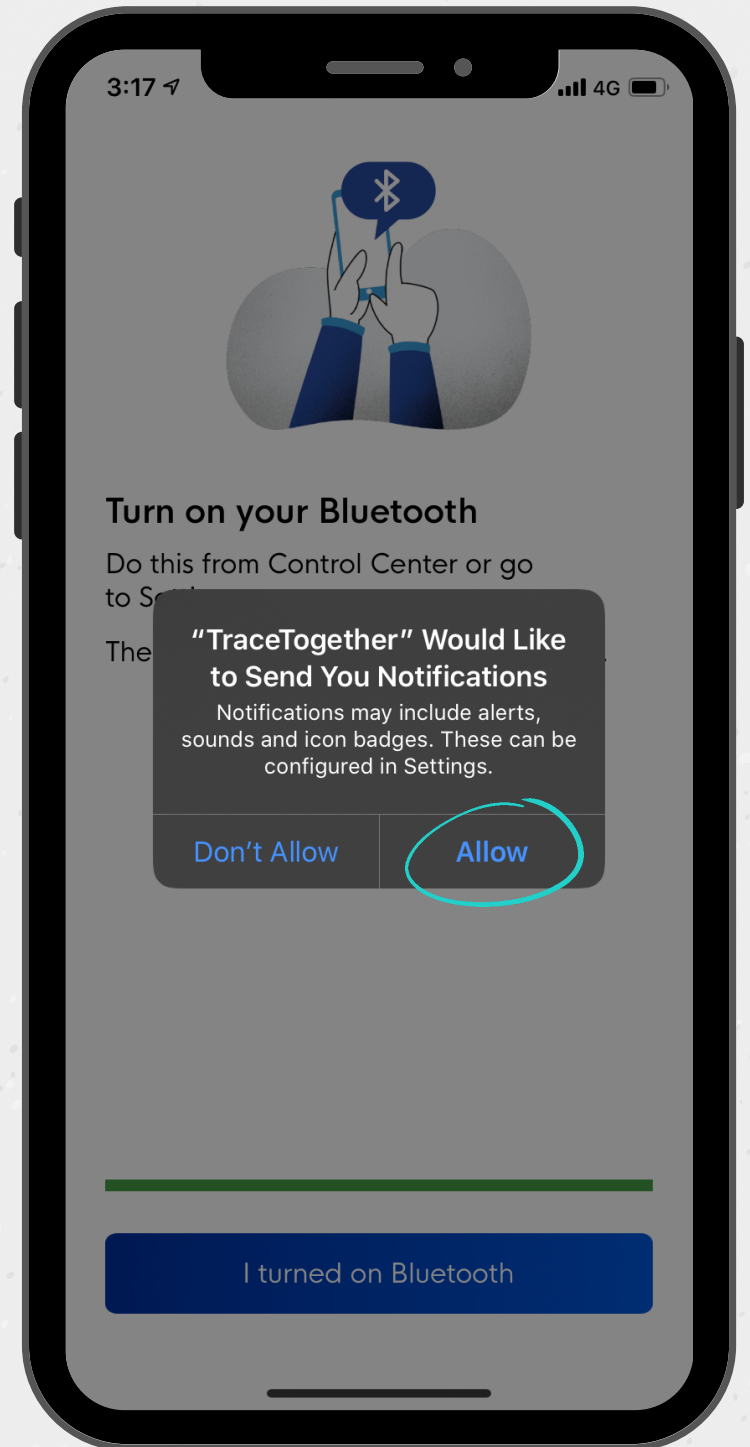

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Turn on your Bluetooth

Do this from Control Center or go to S...

The...

"TraceTogether" Would Like to Send You Notifications

Notifications may include alerts, sounds and icon badges. These can be configured in Settings.

Don't Allow   Allow

I turned on Bluetooth

TraceTogether

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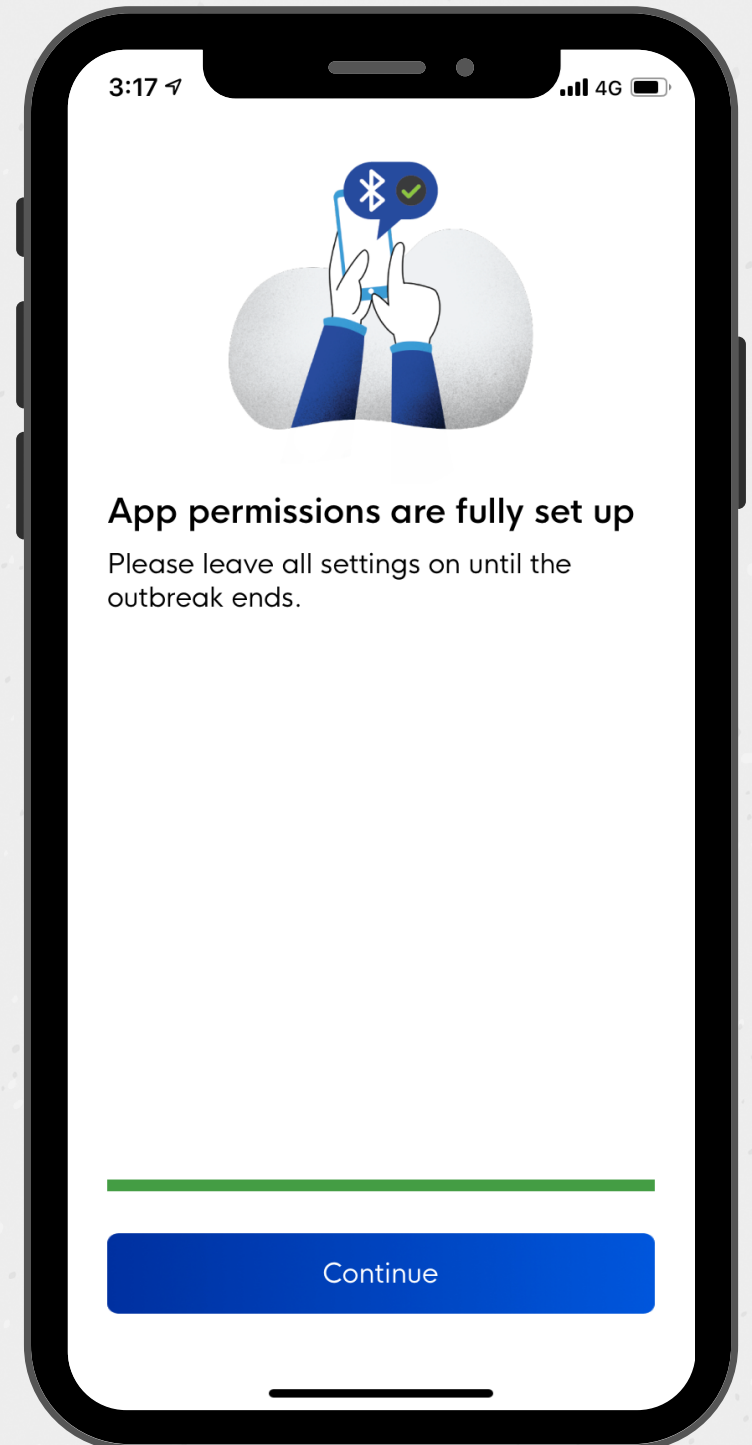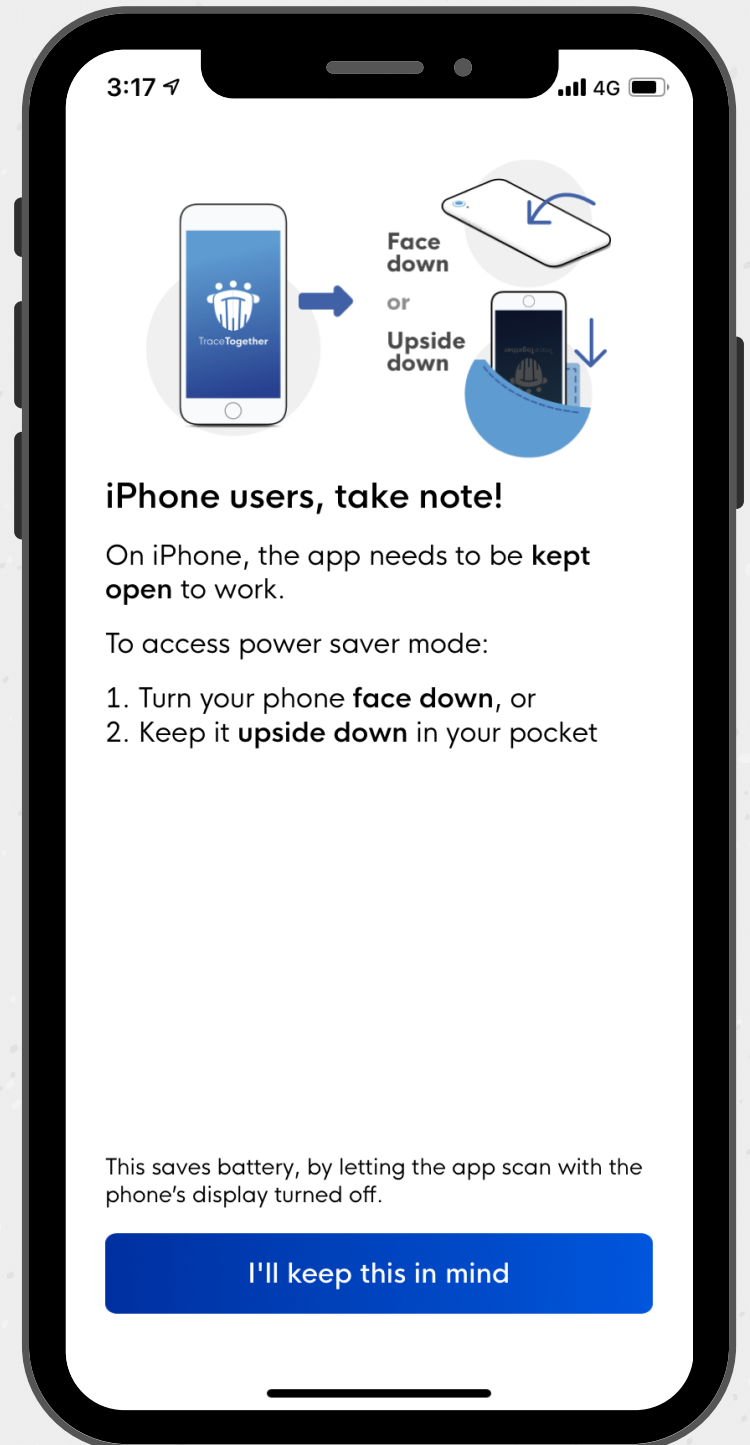

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App permissions are fully set up

Please leave all settings on until the outbreak ends.

Continue

TraceTogether

iPhone users to take note:

Keep the app open in power saver mode, especially in meetings, public spaces, and public transport.

iPhone users, take note!

On iPhone, the app needs to be **kept open** to work.

To access power saver mode:

1. Turn your phone **face down**, or
2. Keep it **upside down** in your pocket

This saves battery, by letting the app scan with the phone's display turned off.

I'll keep this in mind

Share the app with your family and friends today!

Download Now

SCAN ME

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