

# SERVING CITIZENS AND BUSINESSES BETTER THROUGH TECHNOLOGY

- █ Initiatives that make Citizens' lives better
- █ Initiatives that create opportunities for Businesses
- █ Initiatives that build a better home and community

**MyTransport.SG**  
 • 140,000 commuters enjoy **one-stop**, personalised journey planning daily

**PayNow**  
 • 2.3 million registered mobile and NRIC registrations for **instant** funds transfers

**MyInfo**  
 • 5 minutes to apply for bank accounts and credit cards with pre-filled information and **instant approvals**, down from 3 days

**SingPass Mobile**  
 • 190,000 users seamlessly logging in **without need** for passwords

**Healthy 365**  
 • 1.7 million sign-ups walking to a **healthier lifestyle** through tech-enabled National Steps Challenge™

**Moments of Life**  
 • 2,000+ births electronically registered **without queuing and manual form-filling** since 2018  
 • Child immunisation records accessible on-the-go

**Parking.sg**  
 • 15 million coupon-free parking sessions and \$3.3 million in **refunds** since 2017

**Business Grants Portal**  
 • 19,000 business grants applied through this one-stop portal  
 • 15% savings in businesses' **time and opportunity costs**

**MyInfo Business**  
 • 220,000 SMEs benefiting from **ease of pre-filling** business data at UOB, OCBC and DBS

**Networked Trade Platform**  
 • Under 1 hour to process trade permits, down from several days  
 • **Single platform** for managing trade permits than across multiple Declaring Agents  
 • 1,400+ businesses having **one-stop access** to trade financing and supply chain management services

**myResponder**  
 • 39,000+ citizen **life-savers** around you  
 • 13 heart attack victims **saved**

**Dementia Friends**  
 • More than 40 missing seniors with dementia assisted through app community

**OneService**  
 • 90% of 290,000 municipal cases resolved within 11 days, down from 16 days

**Smart Gravitraps**  
 • About 50,000 traps deployed in HDB estates to monitor Aedes mosquito population

\*Thank you to our citizen volunteers, innovative companies and all who have contributed to our Smart Nation!