

# Renew Application (Mobile Version)

Please click [here](#) for FAQ

## Step 1

Launch Internet Browser app  
(e.g., Chrome / Safari)

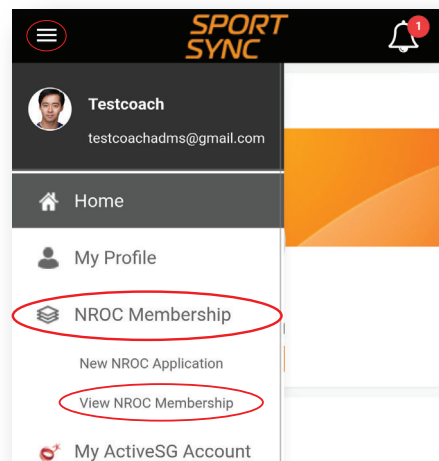
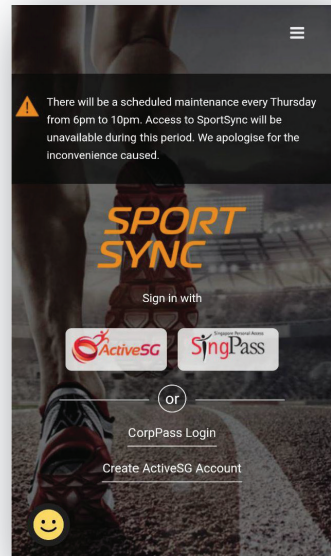
## Step 2

Login on  
[www.sportsync.sg](http://www.sportsync.sg)  
using  
●ActiveSG  
●SingPass

Once logged in, you will be directed to  
the SportSync homepage

## Step 3

Click the top left 'Menu' icon, then  
click 'NROC Membership', followed by  
'View NROC Membership'

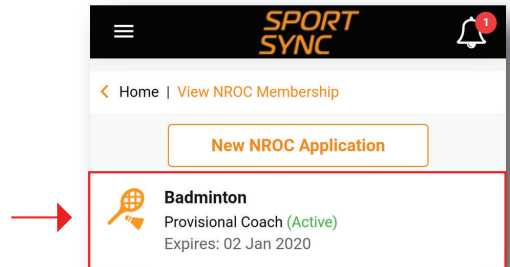


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## Step 4

Click on the membership for which you want to renew

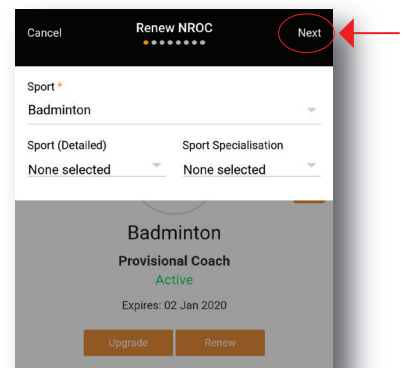
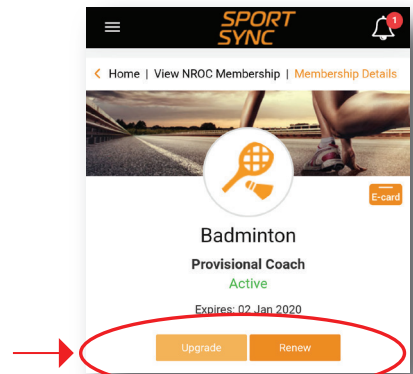


## Step 5

Click on 'Renew' or 'Upgrade' depending on your eligibility

## Step 6

Follow the guided application process by completing each step and clicking 'Next'



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## Step 7

Ensure that the declaration questions are answered truthfully and to the best of your knowledge

The screenshot shows the 'Declaration' step of a mobile application. At the top, there are navigation buttons for 'Previous' and 'Next', and a progress indicator with seven dots, the fourth of which is filled. The main heading is 'Declaration'. Below it, the instruction 'Fill in the declaration form' is displayed. The first question is: '1) Have you ever suffered, or are you currently suffering, from any medical condition, disease, physical or mental illness / impairment?'. It has two radio button options: 'Yes' and 'No', with 'No' being selected. Below this, there are two checked checkboxes. The first checkbox states: 'I hereby declare that I have read and understood and agree to the Coach's Code of Ethics which consists of the following principles:'. It lists three principles: '1. Respect for Individuals', '2. Responsible Coaching', and '3. Integrity in Actions.' Below the list, it says: 'Disciplinary guidelines related to the Coach's Code of Ethics are found in Section D of the NROC Handbook.' The second checkbox states: 'I hereby further declare that all information provided by me and/or contained in the documents submitted by me in connection with my application are true and correct in all respects.' At the bottom right, there is an upward-pointing arrow icon.

## Step 8

Ensure that you have read through the terms and conditions and then click 'Agree'

The screenshot shows the 'Terms and Conditions' step of a mobile application. At the top, there are navigation buttons for 'Previous' and 'Next', and a progress indicator with seven dots, the sixth of which is filled. The main heading is 'Terms and Conditions'. Below it, the text reads: 'I hereby further declare that all information provided by me and/or contained in the documents submitted by me in connection with my application are true and correct in all respects. I hereby authorise SportSG to seek verification with the relevant authorities and/or organisations to all information provided in this application as necessary.' Below this, there is a paragraph: 'In the event that I am involved with any investigations (criminal or otherwise) by the Singapore Police Force and/or any other relevant authorities, I hereby undertake to inform SportSG of the said investigations in writing within twenty four (24) hours.' At the bottom, there are two buttons: 'Cancel' and 'Agree'. A red arrow points to the 'Agree' button. At the bottom right, there is an upward-pointing arrow icon. At the very bottom, there is a mobile status bar with a back arrow, a battery icon, and a signal strength indicator.



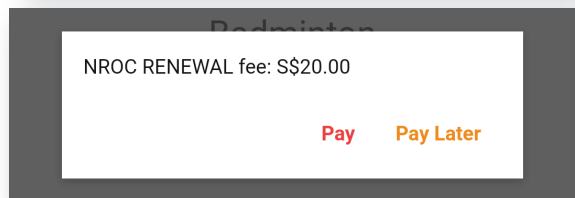
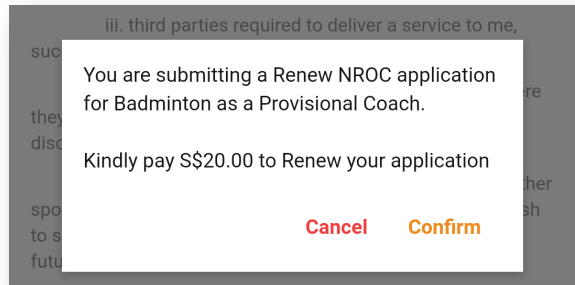
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## Step 9

Confirm your application and proceed to make online payment (if required)

Note: The payment options are credit or debit card. You have the option to pay at a later time, but note that application will only be processed after payment is submitted



## Step 10

Application process completed!

