

Project Title

Developing a Digital-Ready Workforce through Process Improvement and Innovation

Project Lead and Members

Project Lead: Gary Ong Boon Kiat

Project Members: Nur Suhaila Binte Ishak, Ang Yi Lin, Sia Chang Han, Siti Nurkiah Binte Mohd Amin, Siti Munirah Binte Noraini, Clasandra Hum Jia Yi, Colin Foo Cejian, Suganyah K, Cai Guorong

Organisation(s) Involved

Singapore General Hospital

Healthcare Family Group Involved in this Project

Healthcare Administration, Medical, Nursing, Pharmacy

Applicable Specialty or Discipline

Healthcare Administrators

Project Period

Start date: Not Provided

Completed date: Not Provided

Aims

- Better productivity through staff empowerment
- Improved staff morale and well being at work
- Better technology literacy and receptiveness
- Continuous learning and doing, facilitates development and raises employability
- Supportive structures and resources available for staff
- Implemented projects and Initiatives and achieve sustainability

Background

See poster appended/ below

Methods

See poster appended/ below

Results

See poster appended/ below

Lessons Learnt

See poster appended/ below

Conclusion

See poster appended/ below

Additional Information

NHIP 2023 – Best Practice Medal (Workforce Transformation)

Project Category

Workforce Transformation

Upskilling, Workforce Performance, Workforce Productivity, Job Redesign, Digital Workforce

Technology

Digitalization, Automation

Training & Education

Learning Approach, Self-directed Learning

Keywords

Upskilling, Digital Twin, Automation, Competency, Digital Workforce

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