

Invoice No. AMC/008		Dated 24.07.2019	Supplier's Ref. 2019-2020/AMC/008		Other Reference(s)	
Futurecalls Technology Pvt Ltd, 16/2, Thiruveedhiamman Koil Street, Koyambedu, Chennai - 600107.			Delivery Note:		Mode/Terms of Payment : Payment within 30 days from date of receipt of material/services and Invoice.	
Billed to: Infosys Limited IL Hyderabad STP Unit Survey No.210, Manikonda (Village), Lingampally (M), R.R.Dist., Hyderabad Telangana-500019 GST NO:- 36AAACI4798L1ZZ Pan No: AAACI4798L1			Buyer's Order No. 2300150491		Dated 04.07.2019	
			Despatch Doc No.		Dated	
Shipped to: Infosys Limited 7th Floor, Tower - A,B&C, Bldg No.6, DLF Cyber City, Phase-3 Gurgaon, Haryana - 122002			Despatched through		Destination	
			Terms of Delivery:			
SI	Model	Description of Goods	HSN / SAC Code	Qty	Rate	Amount
		Altitude AMC AMC Period From 01-Aug-19 to 31-Jul-20	9983			
	ASPN 8204	Altitude Agent Desktop - 27qty				203,415
	ASPN8206	Altitude uAgent SIP Phone -27qty				
	ASPN8602	Altitude Voice Recorder - 27qty				
	ASPN8302	Intelligent + GUI based -27qty				
	ASPN8403	Voice Portal(VXML+ASR/TTS) -8qty				
	ASPN8401	Queue -27qty				
	ASPN 8101	Inbound -27qty				
	ASPN805	Management (Supervisor + Script + CRM + Custom) - 2qty				
	ASPN 8801	Altitude vBox Maintenance -27 qty				
				Total		203,415
				IGST @ 18 %		36,615
				Grand Total		240,030
Rupees - Two Lakh Forty Thousand and Thirty Only						
Terms & Conditions :						
Company's GST No. : 33AAACF5651M1ZK			For Futurecalls Technology Pvt Ltd			
Company's Pan No. : AAACF5651M			RAJAGO PALAN Digitally signed by RAJAGOPALAN Date: 2019.07.24 12:46:11 +05'30' Authorised Signatory			
Bank Details : STANDARD CHARTERED BANK						
A/c.No. & IFSC Code : 42705458322 - SCBL0036078						
Address : 19 Rajaji Salai, Chennai-600001						
Declaration:						
We declare that this invoice shows the actual price of the goods described and that all particulars are true and correct.						

Vendor Name: Futurecalls Technology Private Ltd 16 / 2 Thiru Veedhi Amman Koil Street, Koyambedu Chennai-600107 India Tel:044 28250186 Fax:044 28250189 mouli@futurecalls.com Vendor No: 600012751 GSTN: 33AAACF5651M1ZK	Purchase Order														
	PO Number / date 2300150491 / 04.07.2019 Contact Person / Telephone Abhilash Bangalore / +91 80 39520647 E-mail Abhilash_Srinivas@infosys.com Fax number +91 80 39520647 <div style="text-align: right;">RPS Number 9200006217</div>														
Deliver To: Infosys Limited 7th Floor,Tower – A,B&C,Bldg No.6 DLF Cyber City, Phase-3 Gurgaon, Haryana - 122002 India Sachin Gulati SACHIN.GULATI@infosys.com	Bill To: Infosys Limited IL Hyderabad STP Unit Survey No.210, Manikonda (Village) Lingampally (M), R.R.Dist., Hyderabad, Telangana-500019 India Tel:91-40-66420000 Fax:91-40-23005223 GSTN:36AAACI4798L1ZZ														
We are pleased to place an order for supply of the following item(s) / services for MCA, Infosys Gurgaon:															
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th style="width:10%;">Item</th> <th style="width:40%;">Description</th> <th style="width:10%;">Qty</th> <th style="width:10%;">Unit</th> <th style="width:15%;">Rate (INR)</th> <th style="width:15%;">Amount (INR)</th> <th style="width:10%;">Del.Date</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">00010</td> <td> SOFTWARE MAINTENANCE AND SUPPORT HSN:9973 Altitude AMC for 7th Yr renewal Period - 1st Aug 2019 to 31st July 2020 Details as per annexure enclosed. </td> <td style="text-align: center;">1</td> <td style="text-align: center;">LOT</td> <td style="text-align: right;">203,415.00</td> <td style="text-align: right;">203,415.00</td> <td style="text-align: center;">30.09.2019</td> </tr> </tbody> </table>	Item	Description	Qty	Unit	Rate (INR)	Amount (INR)	Del.Date	00010	SOFTWARE MAINTENANCE AND SUPPORT HSN:9973 Altitude AMC for 7th Yr renewal Period - 1st Aug 2019 to 31st July 2020 Details as per annexure enclosed.	1	LOT	203,415.00	203,415.00	30.09.2019	
Item	Description	Qty	Unit	Rate (INR)	Amount (INR)	Del.Date									
00010	SOFTWARE MAINTENANCE AND SUPPORT HSN:9973 Altitude AMC for 7th Yr renewal Period - 1st Aug 2019 to 31st July 2020 Details as per annexure enclosed.	1	LOT	203,415.00	203,415.00	30.09.2019									
Total Order value in INR: 203,415.00															
Total Order value in words: Two Lakh Three Thousand Four Hundred Fifteen Rupees Only															
Pricing types : Reference PO#2300132165 GST extra as applicable Terms of payment : Payment within 30 days from date of receipt of material/services and Invoice.															
Bill Desk / PO Queries Contact Details															
Location: Hyderabad STP Invoice Desk Address: Infosys Ltd, Corporate Accounting Group,Bill Inward Desk,Hyderabad STP Unit, Building No.3,Ground floor,Survey No 210,Manikonda village,Lingampally, Rangareddy District,Hyderabad-500088 Send Digitally signed/Soft copy invoices to: Infybills_HYDSTP@infosys.com															

Vendor Name:

Futurecalls Technology Private Ltd
16 / 2 Thiru Veedhi Amman Koil
Street, Koyambedu
Chennai-600107 India
Tel:044 28250186
Fax:044 28250189

PO Number/date
2300150491/04.07.2019

For PO related queries: InfySupplierPortal@infosys.com
080-39520125
For Payment related queries: Askus_P2P@infosys.com
080-40671333

- a. Invoices/Delivery challans are to be handed over to security at the time of Delivery of Goods.
- b. Invoices which does not involve any material supply should be sent to the above mentioned Invoice desk address
- c. In case of digitally signed invoices, the invoices should be sent to the mail Id mentioned above for payment processing and no hardcopy is required for the same.
- d Invoice should mention the PO number mandatorily.
- e. For sub con payments, Invoice desk address contact details are mentioned above. Kindly ensure to send approved timesheet and GRN messenger e-mail along with the invoice.
- f. For faster payments, full character machine printed invoices (neither dot matrix nor handwritten) are advisable
- g. For INR invoices, GST number along with HSN code is mandatory if the vendor is registered under GST
- h. Invoices billed to EMEA region should have VAT ID of supplier and Buyer and should mention the exchange rate along with VAT amount in local currency if the invoice is billed in currency other than local currency.

1. Please send us an order acknowledgement confirming acceptance. Delivery of goods and/or services will be deemed as confirmation of acceptance of the terms and conditions of the purchase order
2. **Specification, Rejection and Cancellation:**
All Goods or Services must be checked and accepted by the requestor. Infosys shall be entitled to reject all Goods or Services that do not meet the stated specifications.
All rejected Goods will be returned to the Vendor at the Vendor's expense.
The Goods or Services shall be in accordance with any applicable Indian and International standards.
3. The description of goods/services on the invoice should be similar to description in PO. Also kindly mention the serial number of goods/services as per PO, on the invoice
4. Please ensure to supply the material to our campus during working hours i.e. between 9.00 am to 4.00 pm. In case of critical supplies, if there is any deviation to the same, please keep the concerned person informed about the delivery of material.
5. All packages should have Infosys Limited, Delivery address pasted on the same along with the purchase order number on at least three sides of the packages. Also identification of Boxes is must with Box Numbers.
6. Vendor shall deliver the materials / services on or before the date specified by Infosys. In the event of delayed shipment / delivery beyond 30 days, Infosys reserves the right to cancel the Purchase Order with no liability to the Vendor. Furthermore, Infosys has the right to claim any damages arising from such delay. Any demurrage due to late receipt of documents will be debited to Vendor's account. The Vendor shall promptly advise of any delay in delivery. The Vendor's performance shall not be considered to be complete until the materials / services have been accepted by Infosys.
7. Invoice should bear our purchase order number or name of the Infosys executive who has ordered the goods/services. Invoices without this reference will be rejected.
8. Kindly mention Delivery challan numbers on the invoice wherever you have delivered goods through a DC. DC should bear our Purchase Order Number.
9. Invoices should bear the Income Tax Permanent Account Number (PAN) of Infosys Limited (AAACI4798L) quoted above. Invoices without this reference will not be accepted.
10. Vendor shall warrant and shall be deemed to have warranted that all materials and services supplied against the Purchase Order are free of infringement of any patent, copyright, design, or trademark or any other intellectual property right (collectively "IPR"), and shall at all times indemnify Infosys against all claims of IPR infringement, which may be made in respect of the materials and or services supplied.
11. **Audit rights and Follow up:** Infosys shall have the right to audit Vendor's compliance during normal business hours and upon giving reasonable notice to Vendor.
Following an audit, Infosys may provide with a written report summarizing the audit's findings. Within 30 days after receiving a report from Infosys containing the audit findings. Vendor will meet with Infosys to jointly develop and agree upon an action plan to promptly address and resolve any deficiencies, concerns, and/or recommendations in such audit report.
12. **Compliance with Laws:** Suppliers shall fully comply with all applicable national and/or local laws and regulations, including, but not limited to, those related to labor, immigration, health and safety and the environment.

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Street, Koyambedu
Chennai-600107 India
Tel:044 28250186
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PO Number/date

2300150491/04.07.2019

13. Please find the BCMS policy published in our Infosys link:

<https://eprocurement.infosysapps.com/com.infy.srmi.LogonPar/LogonPageJSPs/BCMS%20Policy.jsp>

14. For any queries related to data privacy and protection, please visit the Infosys privacy statement: <https://www.infosys.com/privacy-statement>

15. Please find the below mentioned Safety manual link in our Infosys Portal:

<https://eprocurement.infosysapps.com/com.infy.srmi.LogonPar/Construction/Constructionsafetymanual.pdf>

16. By accepting this Purchase Order, you agree to abide by the supplier code of conduct of available on the Infosys portal –

<https://eprocurement.infosysapps.com/com.infy.srmi.LogonPar/Code%20of%20Conduct/Code%20Of%20Conduct.pdf>

Whistle-blower e-mail ID is whistleblower@infosys.com

17. Please furnish details in prescribed format if you are related to any Director/Employee of Infosys or you are related to any entity in which a Director/Employee of Infosys is a proprietor/Partner/Director.

18. Without prior consent from Infosys, you shall not use the name or logo of INFOSYS in any kind of publicity material.

19. Liquidated damages at the rate of 2% per week or part thereof to the maximum of 10%.

20. Vide Notification dated 30th December 2015 issued by the Central Board of Direct Taxes, Government of India it has been made mandatory w.e.f 1st January 2016 to quote the Income Tax Permanent Account Number of Infosys Limited (AAACI4798L) in certain specified transaction.

21. For status of your purchase order and payment or for queries related to your Purchase order/invoice/Debit note/Non receipt of Payment advice from SAP/confirmation letter, you can mail us at Askus_P2P@infosys.com or you can call us @ 080 - 4067 1333 between 8 AM and 5 PM on all working days.

22. **Subject to Bangalore Jurisdiction.**

23. **Invoices shall be issued in accordance with GST Laws, Rules and Notifications etc. issued by GST Authority. Supplier shall comply with all the applicable GST provisions, Rules etc. framed there off.**

Vendor Name:

Futurecalls Technology Private Ltd
16 / 2 Thiru Veedhi Amman Koil
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Chennai-600107 India
Tel:044 28250186
Fax:044 28250189

PO Number/date
2300150491/04.07.2019

Annexure Details

Proposal for Altitude AMC for 1st Aug 2019 to 31st July 2020

S.No	Name of the item	Part No	Qty	AMC Period From	AMC Period To	Amount (INR)		
1	Altitude Agent Desktop	ASPN 8204	27	1-Aug-19	31-Jul-20	"2,03,415"		
2	Altitude uAgent SIP Phone	ASPN8206	27	1-Aug-19	31-Jul-20			
3	Altitude Voice Recorder	ASPN8602	27	1-Aug-19	31-Jul-20			
4	Intelligent + GUI based	ASPN8302	27	1-Aug-19	31-Jul-20			
5	Voice Portal(VXML+ASR/TTS)	ASPN8403	8	1-Aug-19	31-Jul-20			
6	Queue	ASPN8401	27	1-Aug-19	31-Jul-20			
7	Inbound	ASPN 8101	27	1-Aug-19	31-Jul-20			
8	Management (Supervisor + Script + CRM + Custom)	ASPN805	2	1-Aug-19	31-Jul-20			
9	Altitude vBox Maintenance	ASPN 8801	27	1-Aug-19	31-Jul-20			
10	Maintenance Charges For One Year (-Aug-19 to 31-Jul-20)					"2,03,415"		
		Total				"2,03,415"		

Signature Not Verified
Digitally signed by Anant Krishna Rao
Date: 2019.07.10 10:22:04 IST
Reason: Digitally signed
Location: Bangalore

Authorised Signatory