## Investigate\_a\_Dataset

## December 14, 2021

## 1 Project: Investigate a Dataset - [Medical Appointment No Shows]

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## Introduction

## 1.1.1 Dataset Description

- This dataset collects information from 100k medical appointments in Brazil and is focused on the question of whether or not patients show up for their appointment.
- A number of characteristics about the patient are included in each row:
  - Gender: (str) F for female and M for male.
  - ScheduledDay: (str) tells us on what day the patient set up their appointment.
  - AppointmentDay: (str) the date on which the patient has to show up.
  - Age: (int64) the patient age in appointment set up day.
  - Neighbourhood: (str) indicates the location of the hospital.
  - Scholarship: (int64) [0 or 1] ndicates whether or not the patient is enrolled in Brasilian welfare program Bolsa Família.
  - Hipertension: (int64) [0,1]
  - Diabetes: (int64) [0,1]
  - Alcoholism: (int64) [0,1]
  - Handcap: (int64) [0,1,2,3,4] Handcap degree
  - SMS\_received : (int64) [0,1]
  - No-show: (str) No for showing up and yes for not showing up

## 1.1.2 1- Question(s) for Analysis

Q1 - which gender shows up for thier appointment?

- Q2 Is any disease affect showing up for thier appointment?
- Q3 Is Alcoholism, Handcap degree and Scholarship affect showing up for thier appointment?
- Q4 Is reciving SMS- message affect showing up for thier appointment?
- Q5 Is appointment month/day/hour affect showing up for thier appointment?
- Q6 what age range was most showing up for thier appointment?
- Q7 Is the waiting days affect the patient's show?

## 2 Import Liberaries

```
In [1]: import numpy as np
    import pandas as pd
    import matplotlib.pyplot as plt
    import seaborn as sns
    %matplotlib inline
    sns.set()
```

0 2016-04-29T00:00:00Z 62

## 3 Functions

#### 3.0.1 a) Data Gathering

Data Downloaded from Kaggle wibsite Medical Appointment No Shows

```
In [3]: df = pd.read_csv('Database_No_show_appointments/noshowappointments-kagglev2-may-2016.csv
       df.head()
Out[3]:
            PatientId AppointmentID Gender
                                                   ScheduledDay \
       0 2.987250e+13
                            5642903 F 2016-04-29T18:38:08Z
       1 5.589978e+14
                            5642503
                                       M 2016-04-29T16:08:27Z
       2 4.262962e+12
                                       F 2016-04-29T16:19:04Z
                            5642549
                                        F 2016-04-29T17:29:31Z
       3 8.679512e+11
                            5642828
                            5642494 F 2016-04-29T16:07:23Z
       4 8.841186e+12
               AppointmentDay Age
                                      Neighbourhood Scholarship Hipertension \
```

JARDIM DA PENHA

```
1 2016-04-29T00:00:00Z
                          56
                               JARDIM DA PENHA
                                                          0
                                                                        0
2 2016-04-29T00:00:00Z
                         62
                                 MATA DA PRAIA
                                                          0
                                                                        0
3 2016-04-29T00:00:00Z
                          8 PONTAL DE CAMBURI
                                                          0
                                                                        0
4 2016-04-29T00:00:00Z
                          56
                               JARDIM DA PENHA
                                                          0
                                                                        1
```

	Diabetes	Alcoholism	Handcap	SMS_received	No-show
0	0	0	0	0	No
1	0	0	0	0	No
2	0	0	0	0	No
3	0	0	0	0	No
4	1	0	0	0	No

#### 3.0.2 b) Assess data

In [4]: df.info()

```
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
PatientId
                  110527 non-null float64
AppointmentID
                  110527 non-null int64
Gender
                  110527 non-null object
ScheduledDay
                  110527 non-null object
AppointmentDay
                  110527 non-null object
                  110527 non-null int64
Age
Neighbourhood
                  110527 non-null object
                  110527 non-null int64
Scholarship
                  110527 non-null int64
Hipertension
                  110527 non-null int64
Diabetes
                  110527 non-null int64
Alcoholism
                  110527 non-null int64
Handcap
SMS_received
                  110527 non-null int64
No-show
                  110527 non-null object
dtypes: float64(1), int64(8), object(5)
memory usage: 11.8+ MB
```

 ScheduledDay and AppointmentDay represented as string ,we must change types to datetime

## In [5]: df.describe()

Out[5]:		PatientId	AppointmentID	Age	Scholarship	\
	count	1.105270e+05	1.105270e+05	110527.000000	110527.000000	
	mean	1.474963e+14	5.675305e+06	37.088874	0.098266	
	std	2.560949e+14	7.129575e+04	23.110205	0.297675	
	min	3.921784e+04	5.030230e+06	-1.000000	0.000000	
	25%	4.172614e+12	5.640286e+06	18.000000	0.000000	
	50%	3.173184e+13	5.680573e+06	37.000000	0.000000	

```
75%
               9.439172e+13
                               5.725524e+06
                                                   55,000000
                                                                    0.000000
               9.999816e+14
                               5.790484e+06
                                                  115.000000
                                                                    1.000000
        max
                                     Diabetes
                 Hipertension
                                                   Alcoholism
                                                                      Handcap
               110527.000000
                                                               110527.000000
        count
                               110527.000000
                                                110527.000000
        mean
                     0.197246
                                     0.071865
                                                     0.030400
                                                                     0.022248
        std
                     0.397921
                                     0.258265
                                                     0.171686
                                                                     0.161543
        min
                     0.000000
                                     0.000000
                                                     0.000000
                                                                     0.000000
        25%
                     0.000000
                                     0.000000
                                                     0.000000
                                                                     0.000000
        50%
                     0.000000
                                     0.000000
                                                     0.000000
                                                                     0.000000
        75%
                     0.000000
                                     0.000000
                                                     0.000000
                                                                     0.000000
                     1.000000
                                     1.000000
                                                     1.000000
                                                                     4.000000
        max
                 SMS received
        count
                110527.000000
                     0.321026
        mean
        std
                     0.466873
        min
                     0.000000
        25%
                     0.000000
        50%
                     0.000000
        75%
                     1.000000
        max
                     1.000000
  • as we can see min age value is -1, so we will check age values under 0
In [6]: age_under_zero=df.query('Age < 0')</pre>
        age_under_zero
Out[6]:
                   PatientId
                              AppointmentID Gender
                                                              ScheduledDay
        99832 4.659432e+14
                                     5775010
                                                      2016-06-06T08:58:13Z
                                                   F
                      AppointmentDay Age Neighbourhood Scholarship
                                                                         Hipertension
               2016-06-06T00:00:00Z
                                        -1
                                                    ROMÃO
        99832
                                                                      0
                                                                                     0
                                       Handcap
                          Alcoholism
                                                SMS received No-show
               Diabetes
```

• check numerical columns for value counts:

99832

0

```
In [9]: df['Diabetes'].value_counts()
Out[9]: 0
             102584
        1
               7943
        Name: Diabetes, dtype: int64
In [10]: df['Alcoholism'].value_counts()
              107167
Out[10]: 0
         1
                3360
         Name: Alcoholism, dtype: int64
In [11]: df['Handcap'].value_counts()
Out[11]: 0
              108286
                2042
         1
         2
                 183
         3
                  13
                   3
         Name: Handcap, dtype: int64
In [12]: df['SMS_received'].value_counts()
Out[12]: 0
              75045
         1
              35482
         Name: SMS_received, dtype: int64
   • check for duplicated data and nan values
In [13]: df.duplicated().sum()
Out[13]: 0
In [14]: df.isna().any(axis=1).sum()
Out[14]: 0
   · check males and females count
In [15]: df['Gender'].value_counts()
Out[15]: F
              71840
              38687
         Name: Gender, dtype: int64
```

- this data set is unbalanced because number of females greater thane males
- assess conclusion:
  - Drop rows with age value under 0
  - Change datatype of ScheduledDay and AppointmentDay to datetime
  - Drop unuseful columns for analysis (PatientId and AppointmentID columns).
  - Check and Delete the rows which appointment day is berfor Scheduled Day
  - Rename columns to start with lower case and describtive names
  - change column no-show to show and map values to 0 for not showing up and 1 for showing up

### 3.0.3 Data Cleaning

• Change datatype of ScheduledDay and AppointmentDay to datetime

In [16]: df['ScheduledDay']=pd.to\_datetime(df['ScheduledDay'])

df['ScheduledDay'].dtype

```
Out[16]: dtype('<M8[ns]')</pre>
In [17]: df['AppointmentDay']=pd.to_datetime(df['AppointmentDay'])
         df['AppointmentDay'].dtype
Out[17]: dtype('<M8[ns]')</pre>
   • Drop rows with age value under 0
In [18]: df.drop(index=age_under_zero.index, axis=0, inplace=True)
         df.query('Age < 0')</pre>
Out[18]: Empty DataFrame
         Columns: [PatientId, AppointmentID, Gender, ScheduledDay, AppointmentDay, Age, Neighbou
         Index: []
   • Drop unuseful columns for analysis (PatientId and AppointmentID columns).
In [19]: df.drop(['PatientId','AppointmentID'],axis=1,inplace=True)
         df.head()
Out[19]:
           Gender
                          ScheduledDay AppointmentDay
                                                        Age
                                                                  Neighbourhood \
         0
                F 2016-04-29 18:38:08
                                                         62
                                                                JARDIM DA PENHA
                                            2016-04-29
                M 2016-04-29 16:08:27
                                            2016-04-29
                                                         56
                                                                JARDIM DA PENHA
                F 2016-04-29 16:19:04
                                            2016-04-29
                                                         62
                                                                  MATA DA PRAIA
         3
                F 2016-04-29 17:29:31
                                            2016-04-29
                                                         8 PONTAL DE CAMBURI
                F 2016-04-29 16:07:23
                                            2016-04-29
                                                         56
                                                                JARDIM DA PENHA
            Scholarship
                         Hipertension Diabetes Alcoholism Handcap SMS_received \
         0
                                                0
                       0
                                     1
                                                                      0
                                                                                     0
                                     0
         1
                       0
                                                0
                                                             0
                                                                      0
                                                                                     0
         2
                       0
                                     0
                                                0
                                                             0
                                                                      0
                                                                                     0
         3
                       0
                                     0
                                                0
                                                             0
                                                                                     0
                                                                      0
         4
                                      1
           No-show
         0
                Νo
                Νo
         1
         2
                No
         3
                No
         4
```

check if Appointment day after Scheduled Day

```
In [20]: df.query('AppointmentDay.dt.date < ScheduledDay.dt.date')</pre>
Out[20]:
                Gender
                               ScheduledDay AppointmentDay
                                                              Age
                                                                   Neighbourhood \
                                                                      RESISTÊNCIA
                     M 2016-05-10 10:51:53
                                                  2016-05-09
         27033
                                                               38
         55226
                     F 2016-05-18 14:50:41
                                                 2016-05-17
                                                               19
                                                                    SANTO ANTÔNIO
                                                                       CONSOLAÇÃO
         64175
                     F 2016-05-05 13:43:58
                                                 2016-05-04
                                                               22
                     F 2016-05-11 13:49:20
                                                 2016-05-05
                                                                    SANTO ANTÔNIO
         71533
                                                               81
         72362
                     M 2016-05-04 06:50:57
                                                 2016-05-03
                                                                7
                                                                       TABUAZEIRO
                                                                               SMS_received
                 Scholarship
                               Hipertension
                                             Diabetes
                                                         Alcoholism
                                                                      Handcap
         27033
                            0
                                           0
                                                     0
                                                                  0
                                                                            1
                                                                                           0
                            0
                                           0
                                                                  0
         55226
                                                     0
                                                                            1
                                                                                           0
         64175
                            0
                                           0
                                                     0
                                                                  0
                                                                            0
                                                                                           0
                            0
                                           0
                                                                  0
                                                                            0
                                                                                           0
         71533
                                                     0
         72362
                            0
                                           0
                                                     0
                                                                  0
                                                                            0
                                                                                           0
                No-show
         27033
                    Yes
         55226
                    Yes
                    Yes
         64175
         71533
                    Yes
         72362
                    Yes

    delete the rows which appointment day is berfor Scheduled Day, and chech if it is deleted

In [21]: wrong_dates = df.query('AppointmentDay.dt.date < ScheduledDay.dt.date')</pre>
         wrong_dates
Out[21]:
                               ScheduledDay AppointmentDay
                                                                    Neighbourhood \
                Gender
                                                              Age
         27033
                     M 2016-05-10 10:51:53
                                                 2016-05-09
                                                                      RESISTÊNCIA
                                                               38
                     F 2016-05-18 14:50:41
                                                                    SANTO ANTÔNIO
         55226
                                                 2016-05-17
                                                               19
                                                                       CONSOLAÇÃO
         64175
                     F 2016-05-05 13:43:58
                                                 2016-05-04
                                                               22
         71533
                     F 2016-05-11 13:49:20
                                                 2016-05-05
                                                               81
                                                                    SANTO ANTÔNIO
                     M 2016-05-04 06:50:57
         72362
                                                 2016-05-03
                                                                7
                                                                       TABUAZEIRO
                 Scholarship
                               Hipertension
                                             Diabetes
                                                       Alcoholism
                                                                     Handcap
                                                                               SMS_received
         27033
                            0
                                           0
                                                                  0
                                                                            1
                                                     0
                                                                                           0
                            0
                                           0
                                                                  0
         55226
                                                     0
                                                                            1
                                                                                           0
                            0
                                           0
                                                     0
                                                                  0
                                                                            0
                                                                                           0
         64175
                            0
                                           0
                                                                  0
                                                                            0
                                                                                           0
         71533
                                                     0
         72362
                            0
                                           0
                                                     0
                                                                  0
                                                                            0
                                                                                           0
                No-show
         27033
                    Yes
         55226
                    Yes
                    Yes
         64175
         71533
                    Yes
         72362
                    Yes
```

```
In [22]: df.drop(wrong_dates.index , axis=0 , inplace=True)
                     df.query('AppointmentDay.dt.date < ScheduledDay.dt.date')</pre>
Out[22]: Empty DataFrame
                     Columns: [Gender, ScheduledDay, AppointmentDay, Age, Neighbourhood, Scholarship, Hipert
                     Index: []

    rename columns to start with lower case and describtive names

In [23]: clean_columns_name(df)
                     df.info()
<class 'pandas.core.frame.DataFrame'>
Int64Index: 110521 entries, 0 to 110526
Data columns (total 12 columns):
                                          110521 non-null object
gender
scheduledday
                                          110521 non-null datetime64[ns]
appointmentday
                                          110521 non-null datetime64[ns]
                                          110521 non-null int64
neighbourhood
                                          110521 non-null object
                                          110521 non-null int64
scholarship
hipertension
                                          110521 non-null int64
diabetes
                                          110521 non-null int64
alcoholism
                                          110521 non-null int64
handcap
                                          110521 non-null int64
                                          110521 non-null int64
sms_received
                                          110521 non-null object
dtypes: datetime64[ns](2), int64(7), object(3)
memory usage: 11.0+ MB
In [24]: df.rename(columns={"scheduledday":"scheduled_day", "appointmentday": "appointment_day", "rename(columns={"scheduledday": "scheduled_day", "appointmentday": "appointment_day", "rename(columns={"scheduledday"; "scheduled_day", "appointmentday": "appointment_day"; "rename(columns={"scheduledday"; "scheduled_day", "appointmentday"; "appointment_day"; "appointment_day"; "rename(columns={"scheduledday"; "scheduled_day", "appointment_day"; "appointment_day"; "appointment_day"; "appointment_day"; "rename(columns={"scheduledday"; "scheduled_day", "appointment_day"; "appoi
                     df.head()
Out [24]:
                         gender
                                                        scheduled_day appointment_day
                                                                                                                                                      neighbourhood \
                                                                                                                                 age
                                                                                                                                                  JARDIM DA PENHA
                                     F 2016-04-29 18:38:08
                                                                                                     2016-04-29
                                                                                                                                    62
                                     M 2016-04-29 16:08:27
                                                                                                                                                  JARDIM DA PENHA
                     1
                                                                                                     2016-04-29
                                                                                                                                    56
                     2
                                     F 2016-04-29 16:19:04
                                                                                                     2016-04-29
                                                                                                                                   62
                                                                                                                                                      MATA DA PRAIA
                     3
                                     F 2016-04-29 17:29:31
                                                                                                                                      8 PONTAL DE CAMBURI
                                                                                                     2016-04-29
                                     F 2016-04-29 16:07:23
                                                                                                     2016-04-29
                                                                                                                                    56
                                                                                                                                                  JARDIM DA PENHA
                            scholarship hipertension diabetes
                                                                                                                 alcoholism handcap
                                                                                                                                                                    sms received show
                     0
                                                                                                            0
                     1
                                                   0
                                                                                    0
                                                                                                            0
                                                                                                                                        0
                                                                                                                                                             0
                                                                                                                                                                                               0
                                                                                                                                                                                                        No
                                                   0
                     2
                                                                                    0
                                                                                                            0
                                                                                                                                        0
                                                                                                                                                             0
                                                                                                                                                                                               0
                                                                                                                                                                                                        No
                     3
                                                   0
                                                                                    0
                                                                                                            0
                                                                                                                                        0
                                                                                                                                                             0
                                                                                                                                                                                               0
                                                                                                                                                                                                        Νo
                     4
                                                   0
                                                                                                                                        0
                                                                                                                                                             0
                                                                                                                                                                                               0
                                                                                     1
                                                                                                            1
                                                                                                                                                                                                        Νo
```

 change column no-show to show and map values to 0 for not showing up and 1 for showing up

```
In [25]: df['show'].value_counts()
Out[25]: No
                 88207
                 22314
         Yes
         Name: show, dtype: int64
In [26]: df['show']=df['show'].map({"No":1,"Yes":0})
         df['show'].value_counts()
Out[26]: 1
               88207
               22314
         Name: show, dtype: int64
   • change show column datatype to int64
In [27]: df['show'].astype('int')
Out[27]: 0
                    1
                    1
         1
         2
                    1
         3
                    1
         4
                    1
         5
                    1
         6
                    0
         7
                    0
         8
                    1
         9
                    1
         10
                    1
                    0
         11
         12
         13
                    1
         14
                    1
         15
                    1
         16
                    1
                    0
         17
         18
                    1
         19
                    1
                    0
         20
         21
                    0
         22
                    0
         23
                    1
         24
                    1
         25
                    1
         26
                    1
         27
                    1
         28
                    1
         29
                    1
         110497
                    1
```

```
110499
                    1
         110500
                    1
         110501
                    1
         110502
                    1
         110503
         110504
                    1
         110505
                    1
         110506
                    1
         110507
                    1
         110508
                    1
         110509
                    1
         110510
                    1
         110511
                    1
         110512
                    1
         110513
                    1
         110514
                    1
         110515
                    0
         110516
                    0
         110517
                    1
         110518
                    1
         110519
                    1
         110520
                    1
         110521
                    1
         110522
                    1
         110523
                    1
         110524
                    1
         110525
                    1
         110526
         Name: show, Length: 110521, dtype: int64
In [28]: df.info()
<class 'pandas.core.frame.DataFrame'>
Int64Index: 110521 entries, 0 to 110526
Data columns (total 12 columns):
                    110521 non-null object
scheduled_day
                    110521 non-null datetime64[ns]
appointment_day
                    110521 non-null datetime64[ns]
                    110521 non-null int64
neighbourhood
                    110521 non-null object
scholarship
                    110521 non-null int64
hipertension
                    110521 non-null int64
diabetes
                    110521 non-null int64
                    110521 non-null int64
alcoholism
                    110521 non-null int64
                    110521 non-null int64
sms_received
                    110521 non-null int64
```

gender

handcap

show

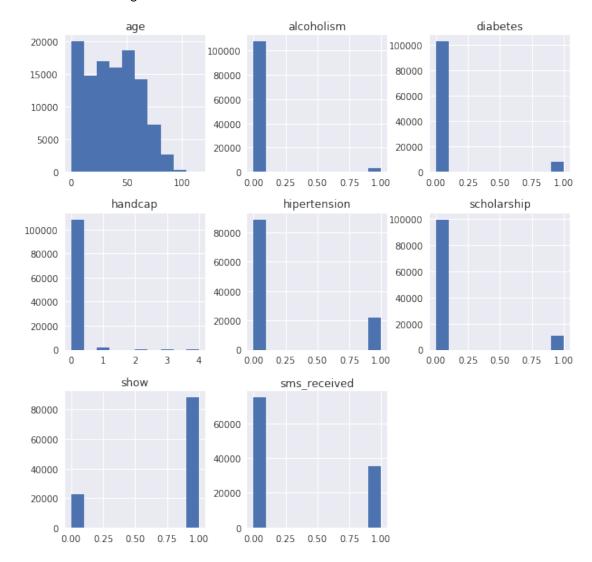
age

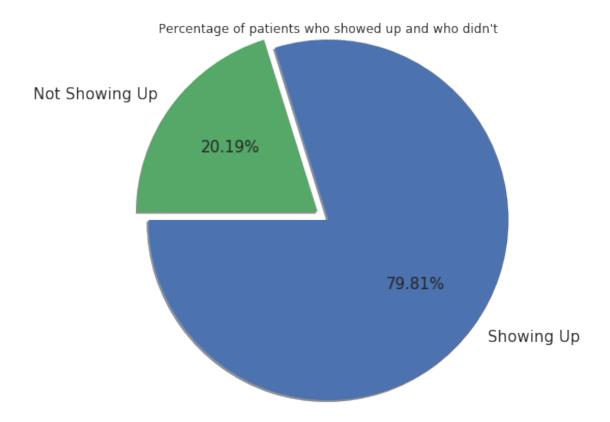
dtypes: datetime64[ns](2), int64(8), object(2)

memory usage: 11.0+ MB

In [29]: df.reset\_index(drop=True, inplace=True)
## Exploratory Data Analysis

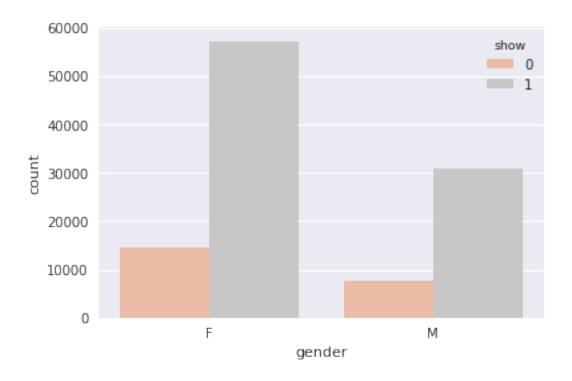
In [30]: df.hist(figsize=(10,10));





## 3.0.4 Research Question 1 (which gender shows up for thier appointment?)

In [32]: fig=sns.countplot(x='gender', data=df, hue='show', palette='RdGy')

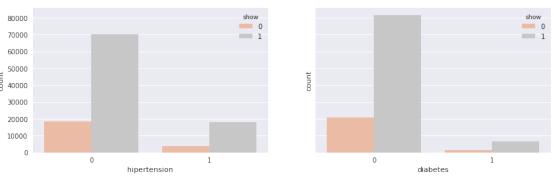


```
In [33]: male_total= df.query('gender == "M" ')['gender'].count()
         male_total
Out[33]: 38685
In [34]: male_miss=df.query('gender == "M" and show ==0 ')['gender'].count()
         male_miss
Out[34]: 7723
In [35]: male_absent_ratio=(male_miss/male_total) *100
         male_absent_ratio
Out[35]: 19.963810262375599
In [36]: female_total= df.query('gender == "F" ')['gender'].count()
         female_miss=df.query('gender == "F" and show ==0 ')['gender'].count()
         female_absent_ratio=(female_miss/female_total) *100
         female_absent_ratio
Out[36]: 20.311542958962082
In [37]: male_to_all_ratio=male_total/df['gender'].count()
         male_to_all_ratio
Out [37]: 0.35002397734367224
```

• the precentage of male and female whose missed show up almost are the same.

### 3.0.5 Research Question 2 (Is any disease affect showing up for thier appointment?)

The effects of hipertension , diabetes on the patient's show

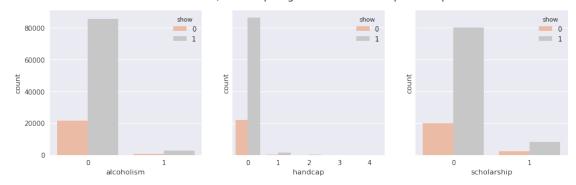


hipertension, diabetes do not affect paitents show up.

## 3.0.6 Research Question 3 (Is Alcoholism, Handcap degree and Scholarship affect showing up for thier appointment?)

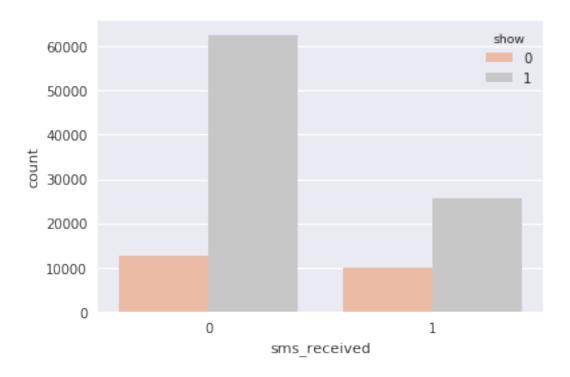
```
In [39]: fig, (ax1, ax2 ,ax3)= plt.subplots(ncols=3, sharey=True)
    sns.countplot(x='alcoholism', data=df, hue='show', ax=ax1, palette='RdGy')
    sns.countplot(x='handcap', data=df, hue='show', ax=ax2, palette='RdGy')
    sns.countplot(x='scholarship', data=df, hue='show', ax=ax3, palette='RdGy')
    fig.set_figwidth(14)
    fig.set_figheight(4)
    fig.suptitle("The effects of Alcoholism, Handcap degree and Scholarship on the patient'
```

The effects of Alcoholism, Handcap degree and Scholarship on the patient's show



• Alcoholism, Handcap degree and Scholarship do not affect paitents show up.

# 3.0.7 Research Question 4 (Is reciving SMS- message affect showing up for thier appointment?)



• reciving SMS- message does not affect paitents show up.

# 3.0.8 Research Question 5 ( Is appointment month/day/hour affect showing up for thier appointment?)

```
In [41]: df['appointment_day'].dt.hour
```

Out[41]:	0	0
	1	0
	2	0
	3	0
	4	0
	5	0
	6	0
	7	0

8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	
110491 110492 110493	0 0
110494 110495	0
110496	0
110497 110498	0
110499 110500	0
110500	0
110502 110503	0
110504	0
110505 110506	0
110507	0
110508 110509	0
110509	0
110511	0
110512 110513	0
110514	0
110515	0

```
110517
                   0
         110518
                   0
         110519
                   0
         110520
                   0
         Name: appointment_day, Length: 110521, dtype: int64
   • No hours in appointment date
In [42]: df['appointment_dow']=df['appointment_day'].dt.day_name()
         df['appointment_dow'].head()
Out[42]: 0
              Friday
              Friday
         2
              Friday
         3
              Friday
         4
              Friday
         Name: appointment_dow, dtype: object
In [43]: df['appointment_month']=df['appointment_day'].dt.month
         df['appointment_month'].head()
Out[43]: 0
              4
              4
         2
              4
         3
              4
         4
              4
         Name: appointment_month, dtype: int64
In [44]: fig, (ax1, ax2) = plt.subplots(ncols=2, sharey=True)
```

110516

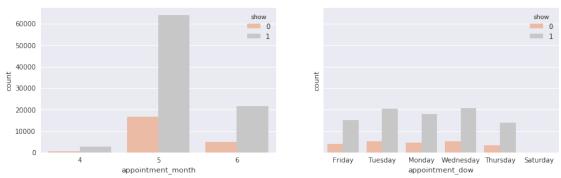
0

fig.set\_figwidth(14)
fig.set\_figheight(4)

### The show up per monthes and days relations

fig.suptitle("The show up per monthes and days relations", fontsize=16);

sns.countplot(x='appointment\_month', data=df, hue='show', ax=ax1, palette='RdGy')
sns.countplot(x='appointment\_dow', data=df, hue='show', ax=ax2, palette='RdGy')



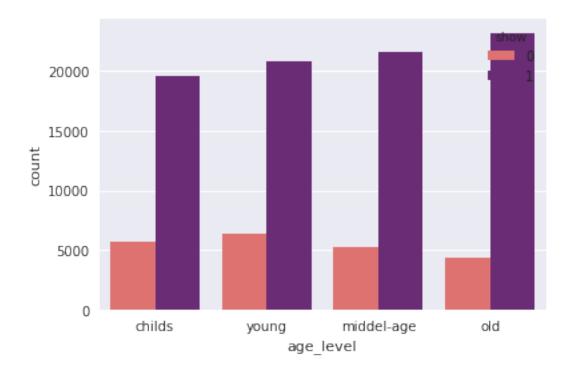
```
In [45]: df['appointment_day'].min()
Out[45]: Timestamp('2016-04-29 00:00:00')
In [46]: df['appointment_day'].max()
Out[46]: Timestamp('2016-06-08 00:00:00')
```

- May the highest month when patients make appointment, but data already collected from 2016/04/29 to 2016/06/08 so this chart does not give information in terms of the difference between the months
- Tuesday, Wednesday highest days when patients make appointment.
- Saturday the lowest ptients appoinmentday and no data on Sunday
- No hours in appointment date

## 3.0.9 Research Question 6 (what age range was most showing up for thier appointment?)

```
In [47]: df.describe()['age']
Out[47]: count
                  110521.000000
                      37.089386
         mean
                      23.109885
         std
         min
                       0.000000
         25%
                      18.000000
         50%
                      37.000000
         75%
                      55.000000
                     115.000000
         max
         Name: age, dtype: float64
In [48]: bins=[df.describe()['age']['min'],df.describe()['age']['25%'],df.describe()['age']['50%
              df.describe()['age']['max']]
         bins_labels=['childs','young','middel-age','old']
         age=pd.cut(df['age'],bins,labels=bins_labels)
         age.name='age_level'
         df_age=df.copy()
         df_age['age_level']=age
         df_age.head()
Out [48]:
                        scheduled_day appointment_day
                                                                  neighbourhood
           gender
                                                        age
                F 2016-04-29 18:38:08
                                            2016-04-29
                                                         62
                                                                JARDIM DA PENHA
                M 2016-04-29 16:08:27
                                            2016-04-29
                                                         56
                                                                JARDIM DA PENHA
         1
         2
                F 2016-04-29 16:19:04
                                            2016-04-29
                                                         62
                                                                 MATA DA PRAIA
         3
                F 2016-04-29 17:29:31
                                            2016-04-29
                                                          8 PONTAL DE CAMBURI
                F 2016-04-29 16:07:23
                                            2016-04-29
                                                         56
                                                                JARDIM DA PENHA
            scholarship hipertension
                                        diabetes
                                                  alcoholism handcap
                                                                       sms_received
         0
                                               0
                                                           0
                                                                     0
                                                                                   0
         1
                      0
                                     0
                                               0
                                                           0
                                                                     0
                                                                                   0
         2
                      0
                                     0
                                               0
                                                           0
                                                                     0
                                                                                   0
```

```
3
              0
                             0
                                       0
                                                     0
                                                              0
                                                                              0
4
              0
                                        1
                                                                              0
   show appointment_dow appointment_month age_level
                  Friday
0
      1
1
                  Friday
                                            4
                                                     old
2
                  Friday
                                            4
                                                     old
                  Friday
3
      1
                                            4
                                                 childs
                  Friday
                                                     old
```

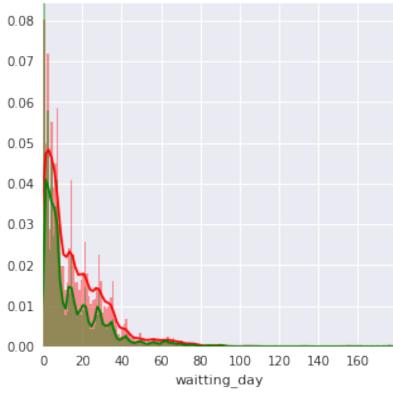


• young (18 to 37) years old are the highest missed showing up, and old (55 to 115) years old are the highest showing up

## 3.0.10 Research Question 7 (Is waiting days affect the patient's show?)

```
0 days 00:00:00
         min
         25%
                          0 days 00:00:00
         50%
                          4 days 00:00:00
         75%
                         15 days 00:00:00
                        179 days 00:00:00
         max
         Name: waitting_day, dtype: object
In [51]: df['waitting_day']=df['waitting_day'].dt.days
In [52]: plt.figure(figsize=(5,5))
         sns.distplot(df[df['show'] == 0]["waitting_day"], bins=df['waitting_day'].max(),color='
         sns.distplot(df[df['show'] == 1]["waitting_day"], bins=df['waitting_day'].max(), color=
         plt.title('WaitingDays Distributions in show and no patient groups', fontsize=15)
         plt.xlim(df['waitting_day'].min(),df['waitting_day'].max())
         plt.show();
```

## WaitingDays Distributions in show and no patient groups



• waiting days until 7 days patient show up is higher ratio after 7 days missed show up is higher ratio

## Conclusions

- Percentage of patients who show up on their appointments represents 70.81% and who Don't show up on their appointments represents 20.19%
- Both genders have same commitment to medical schedules. (near to 80 %)
- Sms doesn't affect on patient's show up.
- young from 18 to 39 years old are the highest missed show up
- Patients Who didn't show up have more than 7 days of waiting.
- Relation between wating days and show up is negative.
- The important factors affect patient show up are: hipertension and Age

#### 3.0.11 limitations:

- Data is imbalanced because males represent 35% of observations.
- Data collected from 2016/04/29 to 2016/06/08.
- some patients who marked as no show up, in real they may show up but on another day.
- Data must include time of sending sms to detect if sms send before appointment day with enough time or send after appointment day.