

KAWINO KIPOKO Israel

A qualified, self-motivated, problem- solving, detail- oriented, Software Support Specialist with required experience and excellent educational and customer service skills. I have the ability to handle multiple projects, work on teams and tasks simultaneously, displaying strong communication skills while achieving and exceeding the needs of the organization. I am able to work in a team as well as independently and in a fast work place environment.

Skills

- Strategic technical knowledge
- Exceptional communication skills
- Team management/ Team work
- Quality assurance and control
- General Information technology knowledge
- General Computer Hardware/Software knowledge

Education

Bachelor of Engineer Computer:

Major in Engineering Computer
Girne American University Girne,
Northern Cyprus.
2018 -2022

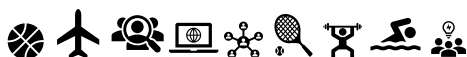
Language

French: ● ● ● ●

English: ● ● ● ●

Lingala: ● ● ● ●

Hobby



Work history

Web Developer – 04/2020 till date

Liberal. Northern Cyprus and Kinshasa

- Buying hosting plans and domain names, Building and hosting websites for clients.

Intern IT engineer – 09/2022 to 10/2022

Africel Sa . Kinshasa, RDC

- Support network system for africel's clients.
- Provide technical support as specialist committed to efficiency and accuracy when engaging with customers.
- Contact and follow up with customers about the software after installation and setup.
- Provide timely and effective replacement of damaged or missing products.