ISRAEL GONZALEZ-BROOKS
FULL STACK WEB DEVELOPER

✉ israelgonzalezb@gmail.com 🌐 israelgonzalezb.com 📞 7026083073 📍 Las Vegas, NV

PROJECTS

NutriJournal
Personal food tracking and nutrition visualization app

- Built using React, Redux, styled-components, Node, Firebase and Postgres.
- As Lead Tester, raised coverage to 30% within a matter of weeks, utilizing Jest, Enzyme and Stryker Mutator.
- Implemented barcode scanning feature in a week using the third-party library Quagga.

Budget Blocks
Personal finance budgeting app

- Built using React, Redux, Node, Material UI, Node and Postgres.
- As Project Lead, coordinated a group of five web developers, one UX designer and one iOs developer to extend and improve a previously scaffolded app.
- Provided real-time code review on all pull requests submitted by the team throughout the development time, including code review on Swift PR's.
- Participated in UI development, backend architectural decisions, DevOps including deployment and error logging and development of the overall testing strategy.

SKILLS

HTML, CSS, JavaScript, React, RESTful APIs, Command Line, PostgreSQL, Python, Deployment, Express, Node

EMPLOYMENT

Lambda School · Remote
Oct. 2019 to Current
Team Lead
- Leading and helping coordinate a group of up to 8 student web developers

Airbnb CX Campaign at Sutherland Global · Las Vegas, NV
Oct. 2016 to Nov. 2019
Team Leader Mentor and CX Process Manager
- In 23 months moved from CX, to case-manager, to case-manager supervisor, to Associate Account Manager to my current position as Team Leader Mentor and CX Process Manager
- Understand user-relationship management
- Empathically deal with users' high-pressure crises
- Communicating best practices for handling difficult situations
- Mastered investigation and troubleshooting skills
- Coordinated tasks for groups ranging between 15 - 500 on a daily basis
- Utilize BPMN 2.0 to outline internal processes and mesh those with client processes
- Experience with program-wide NPS management and best practices

The Art of Dale Mathis · Las Vegas, NV
June 2015 to Oct. 2016
Administrative Assistant
- Mastered the basics and details of running a small business
- Coordinate time-critical projects to exceed the standards of high-value customers based around the world
- Internalized the importance of self-motivation and organizational capability when running a business

EDUCATION

Lambda School
Feb. 2019 to June 2020
Full Stack Web Development