

Chapter 5: Configuring a firewall



Learning objectives

Upon completing this chapter, the learner should be able to:

- Set up a basic firewall environment
- Manage firewalld services
- Manage firewalld zones
- Allow access to specific services on your computer
- Set up a base firewall by using the firewall cmd command-line tool

Key terms

firewall

Zone

iptables

firewalld

Block zone

Dmz zone

Drop zone

External zone

Home zone

Internal zone

Public zone

Trusted zone

workfirewalld service

firewall-cmd

firewalld rich rule

Table of content

1.	Understanding Linux firewalling:		
	1.1.	Understanding previous solutions	4
	1.2.	Understanding firewalld	5
	1.3.	Understanding firewalld zones	6
	1.4.	Understanding firewalld configuration Files	8
2.	Worki	ng with firewall-cmd:	11
	2.1.	Managing firewall rules	13
	2.2.	Creating firewall services	16
3.	Configuring firewalld rich rules:		17
	3.1.	Rich rule syntax	18
	3.2.	Rich rules ordering	19
	3.3.	Managing Rich Rules	20

1. Understanding Linux firewalling

A firewall is a protective layer that is configured between a private and a public network to segregate traffic. There are several types of firewalls, one of which performs data packet filtering. A data packet is formed as a result of a process called encapsulation whereby the header information is attached to a message during the formation of the packet. The header includes information such as source and destination IP addresses, port, and type of data.

Based on pre-defined rules, a firewall intercepts each inbound and outbound data packet, inspects its header, and decides whether to allow the packet to pass through or not. A port is defined in the /etc/services file for each network service available on the system, and is typically standardized across all network operating systems, including RHEL. Some common services and the ports they listen on are: ftp on port 21, ssh on 22, telnet on 23, postfix on 25, http on 80, and ntp on port 123.

```
[root@server1:~]# vim /etc/services
ftp-data
              20/tcp
ftp-data
              20/udp
21 #is registered to ftp, but also used by fsp
ftp
               21/tcp
                             fsp fspd
ftp
               21/udp
ssh
                 22/tcp
                                                   # The
Secure Shell (SSH) Protocol
                                                   # The
                22/udp
Secure Shell (SSH) Protocol
       23/tcp
23/udp
telnet
telnet
- 24 #private mail system
               24/udp
lmtp
                                                  # LMTP
Mail Delivery
               25/tcp
                              mail
smtp
               25/udp
smtp
                               mail
time
               37/tcp
                               timserver
               37/udp
time
                               timserver
```

Netfilter allows kernel modules to inspect every incoming, outgoing, or forwarded packet and act upon such a packet by either allowing it or blocking it. So, the kernel firewall allows for inspection of incoming packets, outgoing packets, and packets that are traversing from one interface to another if the RHEL server is providing routing functionality.

1.1. Understanding previous solutions

To interact with netfilter, different solutions can be used. On earlier versions of Red Hat Enterprise Linux, iptables was the default solution to configure netfilter packet filtering. This solution worked with the command-line utility iptables, which provided a sophisticated and detailed way of defining firewall rules, but that was also challenging to use for the occasional administrator because of the complicated syntax of iptables commands and because the ordering rules could become relatively complex. The iptables service is still offered on Red Hat Enterprise Linux7. It is not recommended as the default service, though, and it cannot be used on a server where firewalld is used as well.

When working with firewalld, you should no longer use iptables and related services. That is because these services are incompatible to one another, and making changes to the iptables configuration will affect firewalld as well, so they must be avoided. On a server where multiple administrators are working, you risk that a less-knowledgeable administrator wants to create a firewall configuration and notices that the iptables service is not running and wants to start the iptables service anyway. This might mess up your firewalld-based firewall configuration.

Systemd provides a nice solution to make sure that unwanted services are not started by accident: You can use systemctl mask to exclude them from ever being started.

To exclude all iptables-based services from ever being started, type in the following command, which creates a symbolic link to /dev/null for the related service files in /etc/systemd/system.

```
[root@server1 ~] # for i in iptables ip6tables ebtables;
do systemctl mask $i; done
ln -s '/dev/null' '/etc/systemd/system/iptables.service'
ln -s '/dev/null' '/etc/systemd/system/ip6tables.service'
```

Notice that this is an elegant way to disable services. Service files in /etc/systemd/system always take precedence over the configuration files in /usr/lib/systemd/system. By linking the iptables-related service scripts in /etc/systemd/system to /dev/null, they will never start, but it is easy to enable them again by just removing these symbolic links or by using the command: for i in iptables ip6tables ebtables; do systemctl unmask \$i; done.

1.2. Understanding firewalld

In Red Hat Enterprise Linux7 a new method was introduced: Firewalld is a system service that can configure firewall rules by using different interfaces. Administrators can manage rules in a firewalld environment, but even more important is that applications can request ports to be opened using the DBus messaging system, which means that rules can be added or removed without any direct action required of the system administrator.

Firewalld was developed as a complete new solution for managing Linux firewalls. It uses the <u>firewalld</u> service to manage the <u>netfilter</u> firewall configuration, and it is incompatible with the <u>iptables</u> service, so do not ever use <u>firewalld</u> and <u>iptables</u> on the same system; they are mutually exclusive.

1.3. Understanding firewalld zones

Firewalld makes firewall management easier by working with zones. A zone is a collection of rules that are applied to incoming packets matching a specific source address or network interface. Firewalld applies to incoming packets only by default, and no filtering is happening on outgoing packets.

The use of zones is particularly important on servers that have multiple interfaces, where zones allow administrators to easily assign a specific set of rules. On servers that have just one network interface, you might do very well with just one zone, which is the default zone. In general, every packet that comes into a system is analyzed for its source address, and based on that source address, firewalld analyzes to see whether the packet belongs to a specific zone. If that is not the case, the zone for the incoming network interface is used. If no specific zone is available, the packet is handled by the settings in the default zone.

Firewalld works with some default zones, the following table describes these default zones.

Zone name	Default Settings
	Incoming network connections are rejected with an "icmp-host-
Block	prohibited" message. Only network connections that were
	initiated on this system are allowed.
	For use on computers in the demilitarized zone. Only selected
Dmz	incoming connections are accepted, and limited access to the
	internal network is allowed.
Drop	Any incoming packets are dropped and there is no reply
	For use on external networks with masquerading (Network
External	Address Translation [NAT]) enabled, used especially on routers.
	Only selected incoming connections are accepted.
	For use with home networks. Most computers on the same
Home	network are trusted, and only selected incoming connections are
	accepted.
	For use in internal networks. Most computers on the same
Internal	network are trusted, and only selected incoming connections are
	accepted.
	For use in public areas. Other computers in the same network
Public	are not trusted, and limited connections are accepted. This is the
	default zone for all newly created network interfaces.
trusted	All network connections are accepted.
work	For use in work areas. Most computers on the same network are
work	trusted, and only selected incoming connections are accepted.

1.4. Understanding firewalld configuration Files

The second key element while working with firewalld is the service. Note that a service in firewalld is not the same as a service in systemd. In firewalld, some default services are defined, which allows administrators to easily allow or deny access to specific ports on a server.

Behind each service is a configuration file that explains which UDP or TCP ports are involved, and if so required, which kernel modules must be loaded.

The firewalld service stores firewall rules in XML file format at two different locations: the system-defined rules in the /usr/lib/firewalld directory and the user-defined in /etc/firewalld. The files at the former location can be used as templates for adding or modifying new rules. We simply need to copy the required file to the /etc/firewalld/services directory and make necessary updates.

The <u>firewalld</u> service reads the files located in /etc/firewalld and applies the rules defined in them. A listing of both directories is shown below:

```
[root@server1:~] # ll /etc/firewalld/
total 8
-rw-r--r-. 1 root root 2006 Oct 18 19:02 firewalld.conf
drwxr-x---. 2 root root 6 Oct 18 19:02 helpers
drwxr-x---. 2 root root 6 Oct 18 19:02 icmptypes
drwxr-x---. 2 root root 6 Oct 18 19:02 ipsets
-rw-r--r-. 1 root root 272 Oct 18 19:02 lockdown-
whitelist.xml
drwxr-x---. 2 root root 6 Oct 18 19:02 services
drwxr-x---. 2 root root 46 Oct 18 19:02 zones
[root@server1:~]# ll /usr/lib/firewalld/
total 16
drwxr-xr-x. 2 root root 224 Dec 2 11:20 helpers
drwxr-xr-x. 2 root root 4096 Dec 2 11:20 icmptypes
drwxr-xr-x. 2 root root 20 Dec 2 11:20 ipsets
drwxr-xr-x. 2 root root 8192 Dec 2 11:20 services
drwxr-xr-x. 2 root root 163 Dec 2 11:20 zones
[root@server1:~]# ls /usr/lib/firewalld/services/
amanda-client.xml
                                               dhcp.xml
https.xml
                  ldap.xml
                                           nmea-0183.xml
puppetmaster.xml
                    snmptrap.xml
                                             vdsm.xml
dhcpv6.xml
                                   high-availability.xml
ldaps.xml
                  nfs.xml
                                          pulseaudio.xml
smtp.xml
                  upnp-client.xml
```

A Listing shows what the contents of the ftp service file looks like.

```
[root@server1
                           services]#
                                                   cat
/usr/lib/firewalld/services/ftp.xml
<?xml version="1.0" encoding="utf-8"?>
<service>
<short>FTP</short>
<description>FTP is a protocol used for remote file
transfer. If you
plan to make your FTP
server publicly available, enable this option. You
need the vsftpd
package installed for this
option to be useful.</description>
<port protocol="tcp" port="21"/>
<module name="nf conntrack ftp"/>
</service>
```

As we can see, the file has a short and long description for the service, and it also tells us the protocol and port number that it uses.

2. Working with firewall-cmd

To configure a firewall with firewalld, two tools are available for this purpose:

- the command-line tool firewall-cmd
- and the firewall-config tool, which has a graphical interface

It is a good idea to focus your efforts on the <u>firewall-cmd</u> tool, this easily accessible tool enables uncomplicated configuration. If you prefer working with the graphical <u>firewall-config</u> tool, that is possible, too. You can do everything with the graphical tool that you can do with the command-line tool.

When working with either of these tools, be aware of where exactly modifications are made. Both tools work with an in-memory state of the configuration in addition to an on-disk state (permanent state) of the configuration. While using either of these tools, make sure to commit changes to disk before proceeding.

First thing to know is how to list the available services in the system, the listing use firewall-cmd –get --services for a list of all available services:

[root@server1 ~] # firewall-cmd --get-services

amanda-client bacula bacula-client dhcp dhcpv6
dhcpv6-client dns ftp high-availability http https
imaps ipp ipp-client ipsec kerberos

kpasswd ldap ldaps libvirt libvirt-tls mdns mountd
ms-wbt mysql nfs ntp openvpn pmcd pmproxy pmwebapi
pmwebapis pop3s postgresql proxy-dhcp radius rpc-bind
samba samba-client smtp ssh telnet tftp tftp-client
transmission-client vnc-server wbem-https

The firewall-cmd interface offers many more options, the following table describes some of the most important command line options.

Firewall-cmd Options	Explanation
get-zones	Lists all available zones
get-default-zone	Shows the zone currently set as default
	zone
set-default-zone= <zone></zone>	Changes the default zone
get-services	Shows all available services
list-services	Shows services currently in use
add-service= <service-name></service-name>	Adds a service to the current default zone
[zone= <zone>]</zone>	or the zone that is specified
remove-service= <service-name></service-name>	Removes a service from the
	configuration
list-all [zone= <zone>]</zone>	Lists all configurations in a zone
add-port= <port protocol=""></port>	Adds a port and protocol
[zone= <zone>]</zone>	
remove-port= <port protocol=""></port>	Removes a port from the configuration
[zone= <zone>]</zone>	
add-interface= <interface></interface>	Adds an interface to the default zone or a
[zone= <zone>]</zone>	specific zone that is specified
remove-interface= <interface></interface>	Removes an interface from a specific
[zone= <zone>]</zone>	zone
add-source= <ipaddress netmask=""></ipaddress>	Adds a specific IP address
[zone= <zone>]</zone>	
remove-source= <ipaddress <="" td=""><td>Removes an IP address from the</td></ipaddress>	Removes an IP address from the
Netmask>	configuration
[zone= <zone>]</zone>	
permanent	Writes configuration to disk and not to
	run-time
reload	Reloads the on-disk configuration

2.1. Managing firewall rules

The firewall-cmd command is a powerful command line tool that is used to create, modify, manage, and remove rules for the firewalld service. This tool is an easily accessible tool that enables administrators to change the runtime configuration of the firewall and to write this configuration to disk.

In the following exercise you will display the name of the default zone and then add three rules to it. You will first add and activate a permanent rule to allow HTTP traffic on port 80, and then add a runtime rule for traffic intended for TCP port 443 (the HTTPS service). You will add another permanent rule to allow VNC traffic on any TCP port between 5901 and 5910. You will run appropriate commands to confirm your changes, and also display the contents of the default zone file to see the addition of the permanent rule.

Exercise: Add and manage firewall rules

1. Determine the name of the current default zone:

```
#firewall-cmd --get-default-zone public
```

2. Add a permanent rule to allow HTTP traffic on its default port:

```
#firewall-cmd --permanent --add-service=http success
```

This command has added the http service name to the default zone file public.xml located in the /etc/firewalld/zones/ directory. When this new rule is activated, it will use the port and protocol defined in the template file /usr/lib/firewalld/services/http.xml.

3. Activate the new rule:

```
#firewall-cmd --reload success
```

4. Add a runtime rule to allow traffic on TCP port 443:

```
#firewall-cmd --add-port=443/tcp
```

5. Add a permanent rule for VNC traffic on TCP port range 5901 to 5910, and activate it immediately:

```
#firewall-cmd --permanent --add-port=5901-5910/tcp; firewall-cmd --reload
```

6. List the services and ports to confirm the success of all three changes:

```
#firewall-cmd --list-services
dhcpv6-client http ssh
#firewall-cmd --list-ports
443/tcp 5901-5910/tcp
```

7. Display the contents of the default zone file to confirm the addition of both permanent rules, and notice that the firewall-cmd command makes a copy of the affected zone file with .old extension whenever an update is made to the zone. In this exercise, you will modify the rules that you added in the previous exercise and then delete two of them. You will remove the permanent rules for both HTTP (port 80) and HTTPS (port 443), and restrict the port range for VNC service to 5901 and 5902. You will run appropriate commands to confirm the changes, and also display the contents of the default zone file to validate the modifications.

Exercise: Modify and remove firewall rules

1. Remove the permanent rule for HTTP:

```
#firewall-cmd --permanent --remove-service=http
```

2. Remove the runtime rule for port 443, and confirm the immediate deletion:

```
#firewall-cmd --remove-port=443/tcp
```

#firewall-cmd -list-ports

Since it was a runtime rule, running the first command above deleted it right away.

3. Remove the permanent rule for ports 5901 to 5910, and add a new permanent rule to restrict VNC to listen only on 5901 and 5902 ports:

```
#firewall-cmd --permanent --remove-port=5901-5910/tcp
```

4. Activate the new permanent changes:

```
#firewall-cmd --reload
```

5. List the services and ports to confirm the success of all three changes:

#firewall-cmd --list-services

dhcpv6-client ssh

#firewall-cmd --list-ports

5901-5902/tcp

Both outputs reflect the updates.

2.2. Creating firewall services

In some cases, you need to add ports to the firewall configuration that are not included by default. If that is the case, you can use the -- add -port option with the firewall-cmd command, but you can create a service configuration file as an alternative, this can be done by editing the XML code. As an alternative, you can use firewall-cmd -new -service to do this. See man firewall-cmd for more information In the following exercise you will learn how to create a custom service file that allows the ssh service to be accessed on port 2022.

Exercise: Creating a custom firewalld service

- Because it is much easier to base new service files on existing service files, use the command cp /usr/lib/firewalld/services/ssh.xml /etc/firewalld/services/sshcustom.xml.
- 2. Open the file /etc/firewalld/services/ssh with an editor.
- 3. In the service file, change the port that is set to 22 to a new port (2022).
- 4. Modify the description setting to show that this is a modified service file, and save changes to disk.

- Type firewall-cmd -get -services. Notice that you do not see the new service file listed yet.
- Type firewall-cmd --reload and repeat firewall-cmd -get -services. You'll see the new service file listed now.
- 7. Type firewall-cmd -add -service ssh -custom --permanent, followed by firewall-cmd --reload.
- Type firewall-cmd -list -services. You'll see the new service file added to the default zone.
- 9. Notice that this exercise has shown how to create a firewall service. To make the process available on the new port, modify the process configuration also.

3. Configuring firewalld rich rules

Up to now, you have worked with <u>firewalld</u> services. Although convenient, the options that are offered by <u>firewalld</u> services are sometimes a bit limited. That is why <u>firewalld</u> offers alternative solutions for allowing traffic as well. Currently, there are two solutions:

- Direct rules allow administrators to add detailed hand code rules into the firewall configuration. They offer advanced features and are somewhat hard to manage. They use a syntax that looks a lot like iptables syntax and allow administrators to work with firewalld in an iptables-like way.
- Rich rules give administrators an easy-to-use expressive language to define custom rules that cannot be created using the default firewalld syntax.

3.1. Rich rule syntax

Rich rules are used to create allow/deny rules, but with advanced options, such as the following:

- Logging configuration
- Port forwarding
- Masquerading
- Rate limiting
- Allow/deny connections for one specific zone

The basic syntax of a rich rule is as follows:

- Rule
- [source] [destination]
- {service|port|protocol|icmp-block|masquerade|forward-port}
- [log] [audit]
- [accept|reject|drop]

3.2. Rich rules ordering

When working with rich rules, it is easy to create conflicting rules. For instance, you may deny access to an entire network but want to allow access to one specific node in that network. Because of this, ordering becomes important as well when working with rich rules. The basic ordering rules within zones are as follows:

- 1. Direct rules
- 2. Port forwarding and masquerading rules
- 3. Logging rules
- 4. Allow rules
- 5. Deny rules

Typically, a rule that will not be matched by anything will be denied, but that depends on the default zone configuration as well. If the trusted zone is used, for instance, packets that are not matching anything are allowed.

3.3. Managing Rich Rules

There are four basic manipulations when working with rich rules, the table below describes these manipulations.

Manipulation	Explanation
add-rich-rule=' <rule>'</rule>	Adds <rule> to the default zone or to</rule>
aud-non-rule= \ROLE>	the zone that is specified.
remove-rich-rule=' <rule>'</rule>	Removes <rule> from the default zone</rule>
Temove-nch-rule= \RULE>	or from the zone that is specified.
	Queries if <rule> has been added to a</rule>
guary righ rula_' <puls>'</puls>	zone. Returns () if the rule is present and
query-rich-rule=' <rule>'</rule>	1 if it is not and does not give any further
	details.
	Lists all rich rules for the default zone or
list-rich-rules	for the zone that is specified as an
	argument.

To make testing of rich rules easier, you can add rich rules to the runtime configuration with a timeout. Once the timeout has passed, the rich rule is automatically removed. This ensures that you will not be locked out after making an error to the configuration of rich rules, which is useful when configuring a firewall on a remote server. To add a timeout to a rich rule, add the --timeout=XX to the end of the firewall-cmd rule.

To help you learn the rich rule syntax, Exercise walks you through the procedure to add some rich rules to a zone. Notice that none of the rules is set to --permanent, because this exercise is to demonstrate rich rule workings only.

Exercise: Using rich rules

- 1. From a root shell, type firewall-cmd -zone=dmz -add -rich -rule='rule family=ipv4 source address=10.0.0.100/32 reject'-timeout=60.
- 2. Type firewall-cmd --list-all -zone=dmz to verify that the rule has been added successfully.
- 3. Now enter firewall-cmd -add -rich -rule='rule service name=http log limit value=3/m accept' -zone=dmz.
- 4. Type firewall-cmd -list -all -zone=dmz again to verify that the new rule was added successfully. Also notice that the rule you have added in step 1 of this exercise is now gone.
- Type firewall-cmd -add -rich -rule='rule protocol value=icmp accept' zone=dmz. This rule allows all Internet Control Message Protocol (ICMP) traffic
 toward the demilitarized zone (DMZ).
- **6.** Type firewall-cmd -add -rich -rule='rule family=ipv4 source address=10.0.0.0/24 port port=7900 -7905 protocol=tcp accept' -zone=dmz.
- Verify that all rich rules have successfully been added, by using firewall-cmd -list -all -zone=dmz.

Quiz

Chapter review questions

- 1. Which of the following is not a standard firewalld zone?
 - a. Untrusted
 - b. Trusted
 - c. External
 - d. Internal
- 2. Which of the following is the name of firewalling as implemented in the Linux kernel?
 - a. iptables
 - b. firewalld
 - c. netfilter
 - d. firewall mod
- 3. Which of the following is not an advantage of firewalld?
 - a. Rules can be modified through dbus
 - b. It has an easy to use command line interface
 - c. It has an easy to use graphical interface
 - d. It can be used as an enhancement to iptables
- 4. Which command enables you to list all available firewalld services?
 - a. firewall-cmd --list-services
 - b. firewall-cmd --list-all
 - c. firewall-cmd --get-services
 - d. firewall-cmd --show-services

- 5. What is the name of the GUI tool that enables you to easily manage firewalld configurations?
 - a. System config firewall
 - b. Firewall gtk
 - c. Firewall config
 - d. Firewall gui
- 6. What is the name of the CLI tool that enables you to easily manage firewalld configurations?
 - a. System config firewall
 - b. Firewall cmd
 - c. Firewall config
 - d. Firewall gui
- 7. Which zones should you use for an interface that is on a network where you need minimal firewall protection because every other computer on that same network is trusted?
 - a. Trusted
 - b. Home
 - c. external
 - d. Private

- **8.** Which of the following statements is true about the --permanent command line option when used with firewall-cmd?
 - a. Configuration that is added using —permanent is activated immediately and will be activated automatically after (re)starting firewalld.
 - b. Configuration that is added using --permanent is activated immediately.
 - c. Configuration that is added using --permanent is not activated immediately and can be activated only by using systemctl restart firewalld.
 - d. To activate configuration that has been added with the -permanent option, you need to reload the firewall configuration by using firewall-cmd -reload.
- 9. Which command enables you to get an overview of all the current firewall configurations for all zones?
 - a. Firewall cmd -show current
 - b. Firewall cmd -list all
 - c. Firewall cmd -list current
 - d. Firewall cmd -show all
- 10. Iptables is a packet-filtering firewall.
 - a. True
 - b. False
- 11. When the firewalld service is used for managing the firewall, a couple of services should never be running on your server. What services should not be running when you are using firewalld?
 - a. iptables
 - b. ebtables
 - c. ip6tables
 - d. network

12. In a firewalld configuration, you can use different building blocks. These building blocks are processed in a specific order, and are shown in the following list.

Which answer lists their correct order?

- Deny rules
- Logging rules
- Direct rules
- Allow rules
- Port forwarding and masquerading rules
- a. 3, 5, 2, 4, 1
- b. 5, 3, 2, 4, 1
- c. 3, 5, 4, 1, 2
- d. 2, 1, 5, 3, 4
- 13. Which of the following is the typical location for custom firewalld service files?
 - a. /etc/systemd/system
 - b. /usr/lib/firewalld/services
 - c. /etc/firewalld/services
 - d. /etc/firewalld
- 14. Which of the following cannot be configured using firewalld rich rules?
 - a. Logging
 - b. Filtering based on one specific IP address instead of all IP addresses assigned to a zone
 - c. Custom port allocations
 - d. Rate limiting

- 15. The basic syntax of a rich rule is as follows:
- Rule [source] [destination] {service|port|protocol|icmp-block|masquerade|forward-port} [log] [audit] [accept|reject|drop]
 - a. True
 - b. False
- 16. Lists all rich rules for the default zone or for the zone that is specified as an argument.
 - a. --query-rich-rule='<RULE>'
 - b. --list-rich-rules='<RULE>'
 - c. --list-rich-rules
 - d. --query-rich-rule
- 17. For use on computers in the demilitarized zone. Only selected incoming connections are accepted, and limited access to the internal network is allowed.
 - a. Dmz
 - b. Drop
 - c. External
 - d. Home
- 18. What from the following isn't in the Firewalld services configuration files?
 - a. Service ID
 - b. Port
 - c. Protocol
 - d. Short description
- 19. To remove a service from the firewalld configuration:
 - a. --erase-service=<service-name>
 - b. --delete-service=<service-name>
 - c. --remove-service=<service-name>
 - d. --disable-port=<service-name>

- 20. To create a service configuration file:
 - a. Copy and modify a template file from /usr/lib/firewalld/services
 - b. Use the firewall-cmd --add-service command
 - c. Use the firewall-cmd --new-service command
 - d. Rename and customize a template file in /usr/lib/firewalld/services

Answers to chapter Review Questions:

- 1. a
- **2**. c
- **3**. d
- **4**. c
- **5**. c
- **6**. b
- **7**. b
- **8**. d
- **9**. b
- **10**. a
- 11. a
- **12**. a
- 13. a
- **14**. b
- **15**. a
- ___
- **16.** c
- **17**. a
- **18**. a
- **19**. c
- **20**. a, c