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| |  | | --- | |  |   **BUG** | |  | | --- | |  |   **ROOT CAUSE** | **Fix** | **LESSON** | **Screenshot Reference** |
| Customer reported that the homepage layout is broken after installing a new plugin. | A plugin (Simple Custom CSS and JS) added bad CSS code (transform: rotate(180deg) ;) that visually broke the layout. The issue was not obvious — required plugin conflict testing. | Deactivated all plugins.  - Confirmed layout was fixed — proves a plugin is the cause.  - Reactivated plugins one by one.  - Found Simple Custom CSS and JS was causing the layout issue.  - Deactivated the plugin and removed the faulty custom CSS. | To detect a plugin conflict:  - Deactivate all plugins.  - If site is fixed → reactivate one by one.  - When issue reappears → last plugin activated is likely the cause.  This method is called “Conflict Isolation by Elimination” and is a standard support practice. | BEFORE:    AFTER: |