



**Ruslan
Issayev**

19.08.1986

Mob. +971523401123

isaevruslan@gmail.com

<https://www.facebook.com/isaevruslan>

<https://instagram.com/issayevruslan>

<https://www.udemy.com/user/ruslan-issayev/>

I have a desire to get a job in a serious and stable company with a career growth perspective.

Skills

- Initiative
- Effective interpersonal skills
- Accurate
- Excellent oral/written communication
- Strong attention to detail
- Team player
- Client focus
- Organized
- Judgement
- Time management skills

Work Experience

01.07.2015 – 27.03.2021

System Administrator / TDQ42/PSP Serik Ltd, Uralsk city, Kazakhstan

Computer system maintenance. Quickly arrange for replacement or resolve the issues in case of any hardware failure, managing and maintaining the file servers, operating the firewall for the organization, monitoring the internet connection for security risks, monitoring the local area network (LAN) for threats or errors, overseeing system performance and troubleshooting issues. Software Installation iiko.ru, configuration, staff Training, Support HelpDesk. Performed the setup, customization and installation of the system the client purchases, online help resources to accompany the software, engaging with clients to assess their needs and customize the system to suit them using information gathered from the interaction, responded to questions from clients to clarify any software-related issue that may impede the utilization of the product.

07.08.2008 – 30.05.2015

Fire alarm administrator and part-time System Administrator / HighVill Kazakhstan Ltd., Nur-Sultan city, Kazakhstan

Maintenance of computers, fire alarm systems, video surveillance systems, access control systems, maintenance of office equipment for clients, installation of Internet, wireless communication systems (Wi-Fi), work with clients, personnel control, budgeting, SQL Administrator, work with programs and databases of fire and security alarm systems, access control systems and video surveillance (namely, address-digital systems), work with projects, programming Bolid devices.

Implemented large-scale project address-digital fire alarm system in the residential complex " HighVill».

01.07.2006 – 30.06.2008

Engineer of Radio security and fire alarm systems / Tamerlan Ltd, Nur-Sultan city, Kazakhstan

Engaged in installation and maintenance of Radio security and fire alarm systems. Dealing with technical questions from users, providing phone, chat, or in-person support, troubleshooting to diagnose and resolve computer problems, firewalls, data protection controls, patching, encryption, vulnerability scanning, manage the team that oversees the proper deployment, configuration, and functioning of these systems. Setting up computer workstations, including peripheral devices, training computer users, optimizing the performance of hardware and software, organizing and scheduling upgrades and maintenance so that others can continue working uninterrupted, maintaining records of repairs, fixes, and maintenance, setting up user accounts and profiles.

Education

SEPTEMBER 2010 – INCOMPLETE

IT System/ Cooperative University, Karaganda, Kazakhstan

SEPTEMBER 2007- JUNE 2010

Software/ College of management, Nur-Sultan, Kazakhstan

SEPTEMBER 2003-JUNE 2006

Specialist in repair and maintenance of electronic equipment Qualification: 4th category/ Vocational College #11, Kokshetau, Kazakhstan

Activities

20.10.2006 - passed advanced training, Russian Federation/Chelyabinsk NGO "Pioneer" on the Barrier system;

26.05.2012 - completed the Software training course iiko.ru Russian Federation/Moscow;

Driver's license of category B;

I speak languages: Kazakh (fluent), Russian (fluent), English (intermediate);

Have work experience with KVM, Proxmox, Hyper-V, and other virtualization system.

I can work with the programming languages Delphi, SQL, Python;

Now I am studying [these courses](#) (please tap a link);

Certificates:

Advanced Metasploit Cyber Security Course

- MS Excel/Excel 2020 - the complete introduction to Excel
- The Complete Wi-Fi Hacking Course: Beginner to Advanced 2019
- Python Programming with Data Science
- Cybersecurity Essential
- Many other [completed courses](#)