Fuad Isse

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Education

Bachelors of Science - Information Technology (2021 - 2023 3.53GPA)
University of Washington

Associates of Science- IT Focus (2018 - 2020)
South Seattle College

Technical Skills: Programming, Foundations of Networking, Ms Office, HTML, CSS, JavaScript, C#, Data Entry
Interpersonal Skills: Leadership, Organization, Team work, Communication, Growth Mindset

Relevant Coursework: Computer Ethics, Foundations of Information Networking, Human Computer Interaction for Information Technology & Systems, Information Systems Analysis & Design, Hardware and Software and programming for IT.

Experience and School projects

Network Solutions Project Lead - University of Washington (October 2021)

- Configured **network** hardware such as **routers** and **switches**
- **Administered** basic **configuration** and **security protocols** on routers and switches
- Assigned **IP address to networks** through **subnetting**
- Implemented **Built** Small networks using **packet tracer**
- Performed necessary **troubleshooting** of **connectivity issues** on both Hardware labs and using Cisco Packet Tracer
- IP configuration on **Windows**,**Linux** and **Mac** Os hosts

System Analysis and Design - University of Washington (November 2021)

- Analyzed and gathered **functional** and **system** requirements
- Created a **Use-Case** diagram for student feedback survey Project website
- Created a student feedback survey website using **HTML, CSS, & JavaScript** for students.

Logistics Operations Lead - Amazon (2018 - 2021)

- **Lead** daily meetings to increase employee productivity and client satisfaction rates.
- Managed and organized department labor duties including allocating labor, assigning job duties, providing work direction
- Trained **10+** associates monthly, verified SOP(Standard Operating Procedure Compliance), and assisted with production duties.
- Assisted in troubleshooting facility problems by communicating with internal and external suppliers.

Clubs + Societies
- Phi Theta Kappa - Honor Society for high achieving students
- Grey Hat Club - Gaining knowledge about cybersecurity breaches and attacks, spreading cybersecurity knowledge to youth, and competing in hackathons.
- First Generation Students Club at University of Washington