

ISSAC A FELIX

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SUMMARY

- A dependable employee who appreciate establishing customer relations, and interaction and successfully managing and solving customer's issues. An organized, accurate, and fast worker or team player with great computer and customer service skills. I can provide good written, oral, and interpersonal communication skills with a great background on computers hardware and computer software

EDUCATION

- Information Technology, Kean University
January 2020 - Present
- Computer Information Systems & Technology A.S., Union County College
Graduated January 2020

CERTIFICATION

- TestOut PC Pro Certification
June 2016

EXPERIENCE

June 2, 2019 – Present

Merchandise Pickup Associate, PARTY FACTOR LLC

- Pickup and delivery of chairs, tables, and bouncy houses.
- Interacting with customers on a daily basis in order to fulfill their orders to their specifications.

November 15, 2017 – June 1, 2019

Sales Associate, MODELL'S SPORTING GOODS

- Welcoming customers, answering their questions, helping them locate items, providing advice or recommendations, and answering and responding to customer's phone calls.

TECHNICAL SKILLS

- Bilingual, Spanish and English
- Microsoft Office Suite
- Java Programming Language
- Python Programming Language

EXTRA CURRICULAR ACTIVITIES

Peterstown Community Center, Elizabeth, NJ, 07206

April 2017

Presenter

- Directed presentation towards the development of computer over the years.
- Educated students how to build computers.
- Coordinated and collaborated with Lead Teacher.

Association for Computing Machinery

Member since February 2020