

# BERNADETTE ISACOF

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## PROFILE

Skilled in database management, front-end development, and systems support. I build modern, responsive web applications and aim to expand my expertise to full-stack development. My focus is on creating seamless user experiences and efficient server-side solutions. A natural problem-solver with attention to detail, and a passion for continuous learning to deliver innovative and scalable web solutions.

## WORK EXPERIENCE

- Civic Park Health Clinics | 2024 Sep - Present  
**Web Developer (Front-End)**  
Collaborated with clients to understand their goals and deliver high-quality websites on time and within budget. I leverage JavaScript (vanilla) for dynamic UX and CSS frameworks to bring these elements to life, such as TailwindCSS for seamless UI and scalable applications.
- Myhealth Medical Centres | 2023 Jan - 2024 Oct  
**IT Support Officer**  
Provided remote and on-site support to end users for a wide range of IT issues, including hardware, software, network connectivity, and system performance. Diagnosed and resolved technical problems efficiently, escalating more complex/interesting issues to team lead support when necessary.
- Total Computer Technology | 2021 Oct - 2022 Dec  
**Desktop Support Engineer**  
Provided remote support to companies ensuring that their network infrastructure runs smoothly by continuously monitoring, diagnosing, and resolving any issues. Diagnosed and resolved technical problems efficiently, escalating more complex/interesting issues to team lead support in a timely manner.

## EDUCATION

- TAFE NSW | 2025 - PRESENT**
- Certificate IV in Information Technology (Networking)
- TAFE NSW | 2022 - 2024**
- Certificate IV in Cyber Security
  - Certificate III in Information Technology
- ST. MARY’S SENIOR HIGH SCHOOL (GRADUATED 2018)**

## SKILLS

- Responsive Design & UI/UX Tools
- Front-End JS Frameworks & CSS Tools (React.js & TailwindCSS)
- API Integration
- Web Servers & Performance
- SEO & Google Analytics
- Security & Debugging
- Version Control
- Agile Methodologies
- Excellent Oral & Written Communication Skills
- Website Performance Optimisation
- Cross-browser compatibility
- Experience with build tools (Webpack & Vite)

## REFERENCES

**Haran Ramachandran | IT Manager**  
M: 0419 980 529  
**Irfan Chandio | Client**  
M: 0414 143 302