**Ms Istteffanny Isloure Araujo**

Flat 47 - 49, Carleton Road - Islington - N7 0EU

England - UK

**Phone:** 07868400168 **Email:** istteffanny@gmail.com

**Date of birth:** 16/11/1985 **Nationality:** Brazilian/British

**EDUCATION AND QUALIFICATIONS**

**London Metropolitan University:**

2008 – 2012 BSc Computer Science - First Class Degree

2013 – Current MSc Computer Forensics and IT Security

Final Module in Progress

2014 - Current PhD Crowd Sourced Data Security on Mobile Devices

**WORK EXPERIENCE**

**09/08/2014 - Current THFC - Fan Liaison Officer**

Advise and Assist fans on Match Days with any query related to the stadium and/or the surroundings, making sure the club’s policies and procedures are followed.

**26/05/2014 - 02/10/2014 Portman Tech Solutions - IT Analyst & Office Administrator**

Design & Implement Web - Based Enterprise Systems, engage on IT Support, produce quotations, invoices and administer the accounts and H&S department.

**15/08/2004 - 14/05/2014 THFC CE Group – Assistant Manager**

Roster Employees, Produce Reports & Timesheets, Maintain an Employee Database, Train & Assess Employees, Manage Resources, Order Consumables, Deal with Employee issues, Ensure Company Standards and Report to the Manager.

**INTERESTS AND ACTIVITIES**

I enjoy learning new skills, mentoring people, working with the public, studying and travelling.

**SKILLS**

IT, Management, Administrator, Team Leadership, Supervision, Customer Services, etc.

**Languages**

Fluent in English and Portuguese. Basic Knowledge of Spanish.

**Computing** Knowledge in Windows and Linux. All Microsoft Office Applications. Sage, Netbeans, Eclipse, Oracle, SQL, Java, PHP, C++, ASP, .Net, C#, XHTML, CSS, Javascript, JSP, AJAX, Encryption, Encase, FTK, etc.

**Driving** Full Clean UK Driving License

REFERENCES UPON REQUEST