

# Ali Salmanov

 **Home :** Baku Q.Qarayev pr82A, Baku, Azerbaijan

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**Gender:** Male **Date of birth:** 12/11/2004 **Nationality:** Azerbaijani

## ABOUT ME

I'm an IT professional with a passion for Cyber Security and Help Desk support. I thrive on solving technical issues and helping users. With experience in security and customer support, I focus on system protection and providing efficient assistance. Always eager to learn, I aim to ensure both security and great user experiences.

## EDUCATION AND TRAINING

[ 2021 – 2025 ] **Azerbaijan Technical University**  
*Computer Engineering*

[ 11/01/2021 – 09/06/2021 ] **Code Academy**  
*Help Desk*

**City:** Baku | **Country:** Azerbaijan |

[ 18/08/2024 – 30/01/2025 ] **Code Academy**  
*Cyber Security*

**City:** Baku | **Country:** Azerbaijan |

## VOLUNTEERING

[ 2020 – 2021 ] **Asan Xidmet** İmişli

[ 10/01/2022 – 10/01/2023 ] **DOST Inclusive Development and Creativity Center** Baku

## DIGITAL SKILLS

### My Digital Skills

Administration of Windows and Linux operating systems | Network protocols (TCP/IP,DNS) | IT SUPPORT | System and network diagnostics | • MS. Office, and other basic computer knowledge | Security Information and Event Management (SIEM) | Incident Response | IDS / IPS | E-Mail Security | EDR | XDR | Ability to manage security solutions (email gateway, WAF, DLP, endpoint security, network firewall) | HTML, Mac OS, MS Office, Troubleshooting, Ticketing Systems (Service Now), Windows. | PALO ALTO Firewall

## HOBBIES AND INTERESTS

Computer games

## CERTIFICATES

Volunteer Certificate, Asan Service

DOST Inclusive Development and Creativity Center Certificate

Help Desk Certificate, Code Academy

Microsoft Office Programs Certificate, Asan Service

Project Certificate, Asan Service

## LANGUAGE SKILLS

**Mother tongue(s):** Azerbaijani

**Other language(s):**

**English**

**LISTENING** A2 **READING** A2 **WRITING** A2

**SPOKEN PRODUCTION** A1 **SPOKEN INTERACTION** A1