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SALES MEMO 2017-01

TO

SALES DEPARTMENT

FROM:

MARKETING DEPARTMENT

RE :

STANDARD WARRANTY LIST AND BRAND OVERVIEW

DATE:

OCT. 23, 2017

Please be informed of the attached Standard Warranty List and Brand Overview. These lists will be posted near our fax machine for future reference.

Please be guided accordingly.

Received by. Martelle Bejo

Anareline personals 10/24/17

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HAMILIN P. VIZEAND 10/24/17

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GENERAL WARRANTY

Below are the following warranties against factory defect from date of delivery for your various projects:

ITEM	BRAND	WARRANTY
Aluminum Reflector for Modena,	Alanod	25 years
Quad and other applicable troffers		
LED Luminaires (built-in LED)	Axo Light	2 years
LED Luminaires (built-in LED)	Beghelli	2 years
Lampholder & Socket	BJB	1 year
Housing for troffer lights	Fumaco	1 year
T8 LED tube	GE*	1 year
LED Bulb E27	GE*	1 year
LED Luminaires (built-in LED)	Koizumi	2 years
LED Luminaires (built-in LED)	Lombardo	2 years
LED Luminaires (built-in LED)	Lucifer Lighting	2 years
Emergency Light	Maxspid	1 year
Exlit Light	Maxspid	1 year
UFO LED Back-up / Emergency Light	Maxspid	1 year
Battery Pack	Maxspid	1 year
Exit Light	PEL	1 year
Emergency Light	PEM	1 year
T8 / T5 Master LED Tube	Philips	5 years
T8 / T5 Essential LED Tube	Philips	3 years
T8 / T5 Ecofit LED Tube	Philips	1 year
MR16 LED Lamp	Philips	1 year
E27 LED Bulb	Philips	1 year
T8 / T5 Linear Fluorescent Lamp	Philips	1 year
Compact Fluorescent Lamp	Philips	1 year
Electronic Ballast for Fluorescent	Philips	1 year
HID Lamp	Philips	6 months
HID Ballast, Capacitor & Ignitor	Philips	6 months
Battery Pack	Quantum	6 months
LED Luminaires (built-in LED)	Rio	2 years
LED Drivers	Rio	2 years
LED Luminaires (built-in LED)	Searchlight	2 years
Sensors	Steinel	5 years
Sensor Light	Steinel	5 years
Electronic Ballast for Fluorescent	Tridonic*	3 years
LED Module	Tridonic	3 years
LED Converter	Tridonic	3 years
LED Battery Pack	Tridonic	1 year
HID Ballast, Capacitor & Ignitor	Tridonic*	1 year
LED Luminaires (built-in LED)	We-ef	5 years
LED Luminaires (built-in LED)	WK Lighting	2 years
LED Strip	WK Lighting	2 years
LED Luminaires (built-in LED)	Zumtobel	5 years
Litecom Dimming System	Zumtobel	5 years
MR16 Halogen Lamp	GE/Dura/Philips	Not Applicable*
Incandescent Lamp	GE/Dura/Philips	Not Applicable*
Rope Light	FLED (Generic)	Not Applicable*
LED Strip	SMD (Kenny Lighting)	Not Applicable*
VT5 14w & 28w Fixture	Vega	Not Applicable*
THE CONTINUE	veya	Not Applicable*

The warranty period is based on a burning behaviour of a maximum 4,000 hours per year.

This warranty only covers products applied within their intended or normal use such as the operating conditions in accordance with the product data sheets and its packaging; and ambient temperature shall not exceed the operating temperature range - 20degC to +45degC; and Relative Humidity in the installation shall not exceed to 80% RH or shall not exceed the IP Rating of the product; and items are operated in an open luminaire, with 10mm minimum air around the body; and product shall not have more than a total of 20,000 fast switches or the time between "on" and "off" shall not be less than 10 minutes; and the electrical installation in which this item operates shall not be subjected to voltage fluctuations in a range of 230V +/-10%.

Further, this warranty does not cover abuse, cosmetic damage, or damage due to nature, acts of God, misuse, negligence, or disassembly or modification of any part of the product. The warranty does not cover damage due to the failure to follow proper installation and operating procedures, in addition to the following reasons: Loss of or damage to the product due to abuse, mishandling, alteration, accident, or electrical current fluctuations. Fumaco is not responsible under any circumstances for the removal of or reinstallation of any product, nor for the expense accumulated thereof.

The defective items shall be subject to inspection prior to replacement, and proof of purchase for the said items shall be made available for verification by Fumaco.

^{*} Until supply last.

^{**}For items not covered by warranty, we allow 7-days return period from date of delivery for the replacement of defective lamps/items.

EXCLUSIVE DISTRIBUTOR

BJB Lampholders and Sockets

Lombardo Amenity Lighting

Maxspid Emergency and Exit Lights

Rio Retail Lights

Steinel Sensors

Tridonic Control Gears and LED Modules

We-ef Exterior Lights

Zumtobel Lighting

NON-EXCLUSIVE

Axo Light

Beghelli Lighting

GE Lamps (until supply last)

Koizumi Lighting

Lucifer Lighting

Megabay Lighting

Philips Lamps and Gear

Schneider

Searchlight Decorative Lights

WK Lighting (FWK)

^{*}subject to change