

Danilo Amaral

Software Engineer

About me

Lifelong learner, always studying something. Fast professional growth, focused on developing skills and delivering expected results. Dealing and helping efficiently with customers to achieve their desired outcomes. Proficiency in design and architecture of REST and GraphQL APIs as well as best practices on API governance and security through API lifecycle. Currently focused on DevOps, practicing mostly Linux and containers using technologies such as bash scripting, Kubernetes, Golang, Python, Terraform and public cloud services.

Links

LinkedIn: </in/it0dan>

GitHub: </it0dan>

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Main Technologies

iPaaS

API Gateway & API Management Platform

REST APIs

Swagger & OpenAPI Specification

Javascript

More

Speaker and technology events coordinator

Content Creator

Experience

Sensedia

Role: Customer Success Engineer

Technical performance activating new customers and implementing desired integration strategy through Sensedia products using connectivity such as TLS and mTLS, HTTP flows, Transit Gateway, Direct Connect, Peering, NAT and other models. AuthN/AuthZ flows with OAuth and OpenID Connect (OIDC), and also manipulations using Javascript. Furthermore, working strongly with products such as Sensedia Service Mesh which involves use of Kubernetes and Zero Trust standards and the new iPaaS product performing PoCs for leads and customers creating integration flows according to the case using database connectors, SAP, REST and SOAP APIs and more. Also working at customers events, presenting and speaking on workshops about API security, governance, monitoring and developing

Time: 2023/present

Role: Technical Customer Success Manager

Enterprise customer portfolio management. Educating and empowering customers on their digital transformation strategies through integrations using modern components such as REST APIs, event-driven architecture, microservices and connectivity with organizational ecosystems

Time: 2021/2023

Movidesk

Role: Customer Success Manager

Working with diamond customers (largest customers of the company) through strategic meetings to organically grow MRR through customers upselling and cross-selling. Besides same duties of previous role, queries and manipulations on MSSQL database servers

Time: 2021.

Role: Implementation Success Manager

Implementation of new customers on helpdesk application Movidesk through SMTP settings for e-mail channels and also triggers set up with webhooks. Also integration with analytics tools such as BI and Tableau through REST APIs provide by the system, supporting customers in queries structure and dashboards

Time: 2020/2021

New Vale Sistemas

Role: Technical Consultancy

Implementation, consultancy, support and training for accounting and business customers of Questor Sistemas, through installation, settings of network, firewall as well troubleshooting and education of Questor products. SQL queries and manipulations in MSSQL database servers

Time: 2019

Mastermaq Softwares

Role: Customer Service Analyst

Technical support through phone and online chat for accounting customers of Mastermaq desktop system. Doing settings, TCP/IP layer configuration and also execution of SQL instructions on customer's MSSQL database server

Time: 2017/2019