

Additionally, here are a few general things to keep in mind when rating tasks:

- **Result blocks are sometimes slow to load:** Before assigning any ratings, please scan the task page to make sure that all result blocks have loaded. Please note that result blocks may be slow to load and/or that the task page may need reloading if there are empty result blocks. If the result blocks fail to load after refreshing a few times, please release the task by following the instructions in [Section 28.0](#) below.
- **Sometimes a side will not have any result blocks:** If one side displays the message “This side did not generate any results,” please do not release the task.
- **Do not refresh the task page after assigning ratings:** If you refresh the page after assigning ratings, you will lose them and they will have to be entered again.

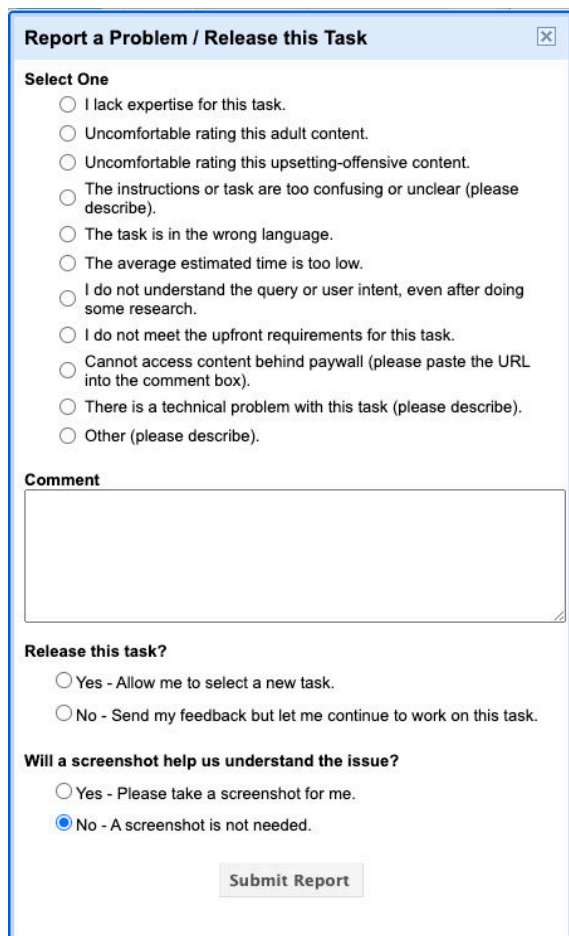
28.0 Releasing Tasks

Most raters have difficulty rating some tasks now and then. Some queries are about highly technical topics (e.g., computer science or physics) or involve very specialized areas of interest (e.g., gaming or torrents).

You will report problems and release tasks using the “Report a Problem / Release this Task” button in the rating interface. Here is what the “Report a Problem / Release this Task” button looks like:

Report a Problem / Release this Task

Clicking the red button displays a menu with several reporting and release options:



The screenshot shows a dialog box titled "Report a Problem / Release this Task" with a close button (X) in the top right corner. The dialog contains the following sections:

- Select One**: A list of radio button options for reporting a problem:
 - ☐ I lack expertise for this task.
 - ☐ Uncomfortable rating this adult content.
 - ☐ Uncomfortable rating this upsetting-offensive content.
 - ☐ The instructions or task are too confusing or unclear (please describe).
 - ☐ The task is in the wrong language.
 - ☐ The average estimated time is too low.
 - ☐ I do not understand the query or user intent, even after doing some research.
 - ☐ I do not meet the upfront requirements for this task.
 - ☐ Cannot access content behind paywall (please paste the URL into the comment box).
 - ☐ There is a technical problem with this task (please describe).
 - ☐ Other (please describe).
- Comment**: A large text area for providing additional details.
- Release this task?**: A section with two radio button options:
 - ☐ Yes - Allow me to select a new task.
 - ☐ No - Send my feedback but let me continue to work on this task.
- Will a screenshot help us understand the issue?**: A section with two radio button options:
 - ☐ Yes - Please take a screenshot for me.
 - ☒ No - A screenshot is not needed.
- Submit Report**: A button at the bottom of the dialog.

Please note that changes are sometimes made to this menu, so it may not look exactly as it appears above.