



Q&A Expert Guidelines – Expert Platform 2.0

Mar 2023

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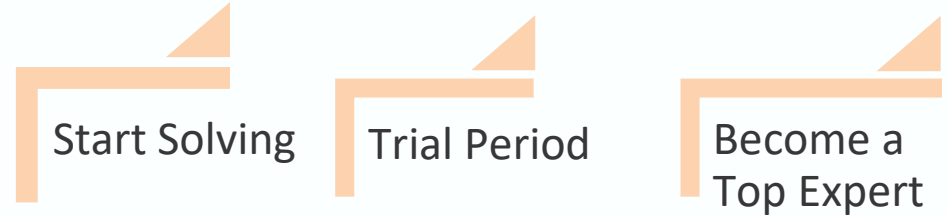
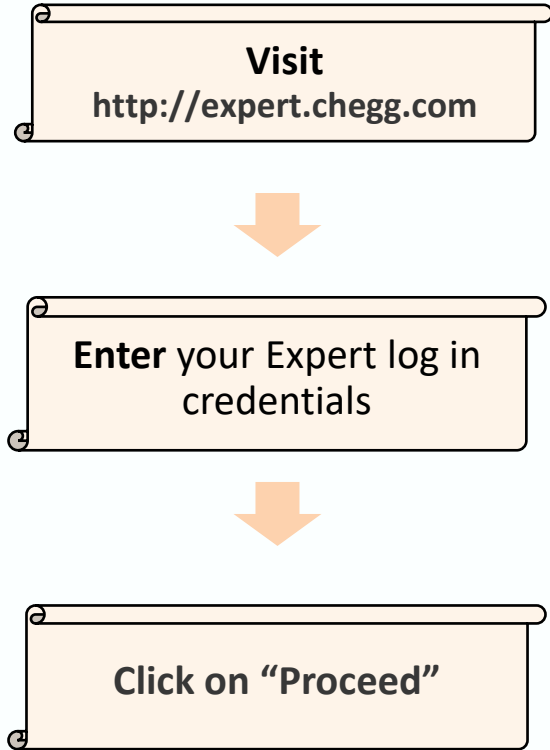
Welcome to Chegg!

We are excited to welcome you as a candidate for our Expert Solution Network! Being an Expert Educator is a privilege, and you will work directly with our students.

Our team is committed to providing the best quality solutions to our students with your help as an Expert Educator.

This presentation will guide you how to submit your solutions on Chegg Q&A board.

Your Journey



Your Chegg Q&A journey starts the day you get your Q&A authoring privileges.

Trial Period: You are initially in the trial period where :

- you will have **limited authoring privileges**
- your performance will be **closely monitored**
- **regular feedback** will be shared to help improve the solution quality
- you will be **paid for all valid solutions** submitted in this time

Your Dashboard

Chegg

Home

Expert Q&A

My answers

Welcome, Expert!

Homepage

Visit the question window

Visit your previously submitted solution

This part shows your performance stats

 Ensure you follow the Q&A Answering Guidelines to maintain a CF Score of 80

Expert Q&A

Answering is as easy as 1-2-3!

1. Start answering and skip if you can't answer
2. Follow our [answering guidelines](#).
3. Get paid on the 15th of every month.

Start answering



Frequently asked questions

Can I change my Q&A subject preference?

My stats

Today



CF Score: N/A

Answered: 0

Skipped: 2

Stats refresh on 1st of the month

Quick links



Contact us



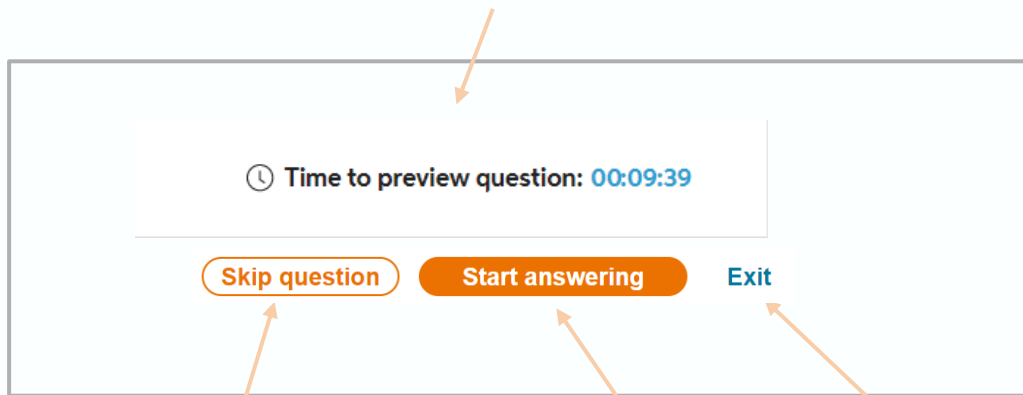
Answering guidelines

Chegg

Question Window

Clicking **Start answering** takes you to the question

You get 10 minutes to decide if you want to solve or skip the question



Click here to skip the question
and move to the next one

Click here to start
solving the question

Click here
to exit

If you do not decide in the allocated 10 minutes, the question gets skipped automatically and a new question will appear on your screen.

Solution Window

- Clicking '**Start Answering**' button on Question Window takes you to the Solution Window. On the left, you will see the question; and on the right, you will see the Solution Window.
- If you fail to submit the complete solution in the allocated 120 minutes, the question gets skipped automatically. Such a solution does not qualify for payment.

Student question

```
MinSpanTree(G) uses Kruskal's Algorithm to find and return the edges of the minimum spanning tree of graph G.
typedef struct {
    Vertex v; Vertex w; int weight;
} Edge;

Edge *MinSpanTree( Graph G )
{
    Edge e, *GraphEdges, *TreeEdges;
    DisjSet S;
    PriorityQueue H;
    SetType w_set, v_set;

    N = NumOfVex( G );
    S = CreateDisjSet( N ); /* create disjoint set S */
    GraphEdges = GetEdges(G); /* get all edges of graph G */
    TreeEdges = malloc( sizeof(Edge) * N );
    H = BuildHeap( GraphEdges, N ); /* build min heap H from the edges of graph G */
    edges_accepted = 0;
    while (edges_accepted < N-1 ) {

        while (edges_accepted < N-1 ) {
            if (IsEmpty( H )) {
```

Your answer

⌚ Time to answer question: 01:59:29

1 Tag the question 2 Step-by-step 3 Final answer

Tag the answer: Tag your answer to the correct sub-subject and topic. [Read more](#)

Subject

Computer Science

Sub-subject

Select

Next

Skip question

Exit

The solution flow is divided into **three main steps** –

1 Tag the question 2 Step-by-step 3 Final answer

1. Tagging

The first step of answering the question is tagging. The sub-subject and topic can be selected via the dropdowns provided on the page. Once they are selected, click *Next* to move on to the Step-by-Step solution.

Tag the answer: Tag your answer to the correct sub-subject and topic. [Read more](#)

Subject

Computer Science

Sub-subject

C programming language



Topic

introduction to strings



2. Step-by-Step

In order to create the best solutions for students, the editor supports step-by-step functionality. This allows users to create complete solutions into multiple steps that are easy to follow by the student. Each question begins with one default step; to add additional steps, click the *Add another step* button at the bottom of the editor.

The screenshot shows a web-based editor interface for creating step-by-step solutions. At the top, a light blue header bar contains the text "Step 1 of 1" followed by a downward arrow. Below this is a toolbar with various icons for text formatting (font size, bold, italic, underline, strikethrough), alignment (left, center, right), list creation (bulleted, numbered), and insertion (image, link, table, equation). The main area is a large, empty white box for writing the solution. Below this box is a smaller white box labeled "Add explanation (optional)". At the bottom of the interface, a dashed horizontal line separates the main content from a footer area. In this footer area, there is a button labeled "Add another step" which is highlighted with an orange rectangular border.

3. Final Answer

After completing the step-by-step solution, add **“Final Answer”**.

The Final Answer should be a simple and clear summary of the solution in lucid language.

If the Final Answer encapsulates content that has already been added to the steps and it would be laborious to duplicate (such as tables or journal entries), a simple sentence pointing to the step can be added to the section.

Once the Final Answer is added, you can see a preview of the completed solution by clicking the **“Preview your answer”** button. This shows the compiled solution as it will appear to the students.

Submitting the solution: Once the solution is completed, submit the solution by clicking the **“Submit your answer”** button.

AA[•] | U | **B** | *I* | y , y^2 | \equiv | \equiv | \equiv | \vdots | | | | \sqrt{x}

Nucleus: The center of every atom is called a nucleus which is an extremely dense and positively charged part of the atom.

Alfa-ray Scattering: The alfa ray scattering experiment was performed by E. Rutherford in 1911, and concluded that alpha particles deviate because of the presence of the positive charge.

Nucleus force: The nucleus force is the energy that bonds the proton and neutron inside the nucleus.

[Preview your answer](#)

[Back](#)

[Submit your answer](#)

How to Solve?

- Multiple Choice Questions
- Multiple Questions in a Single Question
- Multiple Sub-Part Questions
- Questions in Non-English Language

Q&A board has following type of questions:

Type of Question	How to Solve?
Multiple Choice Questions	Provide correct option, along with detailed explanation on why that option is correct and remaining options aren't.
Multiple Questions	Solve the first question, unless the student has asked for a specific question to be solved, subject to a minimum of 1 question.
Multiple Sub-part Questions	Solve all parts of the multiple sub-part questions, unless the student has specified to solve only sub-parts.
Questions in non-English language	Solve only when you know the language. If you are unable to understand or translate the language, skip the question as "Need more information" and ask the student to upload the questions in English.

How to Solve?

Dealing with:

Questions in Non-English Language

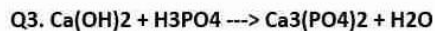
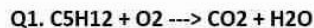
Example #1

2021/08/11

الامتحان الجامعي - النهائي

→ Arabic text

Section I - Balance the following Chemical Equations -



Here, the question is in **English**, the **header text** is in **Arabic**.

If you can **understand** or **translate** the text, please go ahead and provide the solution using **standard Q&A guidelines** in **English**.

Else, **skip the question** under “**Need more information**” and ask the student to upload the complete question in the **English**.

How to Skip Questions?

You can skip a question whenever you want, provided you select the correct skip reason. You can choose the reason from the list below:

Why are you skipping this question?

☒ It doesn't belong to this subject

Choose the correct subject

▼

☐ I need more information

☐ It contains inappropriate content

☐ I don't have the subject knowledge

- **It doesn't belong to this subject:** Choose if the question belongs to some other subject and you know the subject it belongs to.
- **I need more information:** Choose if the information provided is insufficient to solve the question (you must specify what additional information is required).
- **It contains inappropriate content:** Choose if the question belongs to any examination, test, has copyrighted content and belongs to a third party, or if it contains terms like “Final Examination”, “Examinations Institute”, “Div. Ched”, “ACS” or any external website’s link.
(Exam Review/Test Review/Quiz Review questions can be attempted and are not abusive)
- **I don't have the subject knowledge:** Choose this in any other scenario.

Chegg “Honor Code”

Experts help students with the toughest questions while maintaining the highest standards in academic work. In doing so, Experts **must not** participate in aiding **academic dishonesty**.

As an Expert, you must adhere to our “**Honor Code**” to ensure you can continue working with us. **Any violation of our Honor Code would result in revocation of your Expert privileges.**

Note: Experts should not subscribe to a student account. If found, both student and expert accounts will be terminated, and any balance payment or student subscription amount will be forfeited.

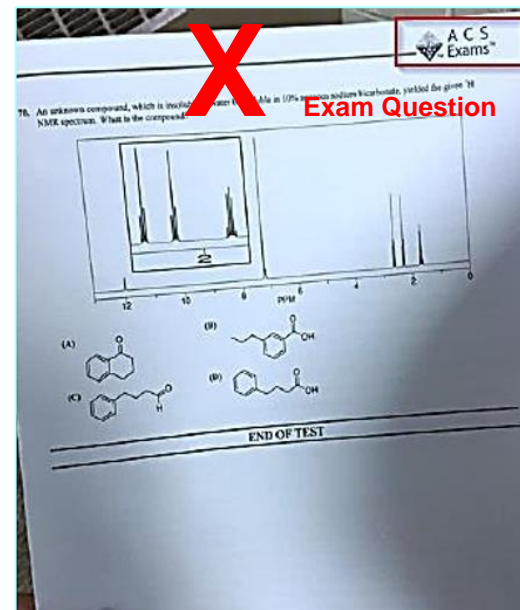
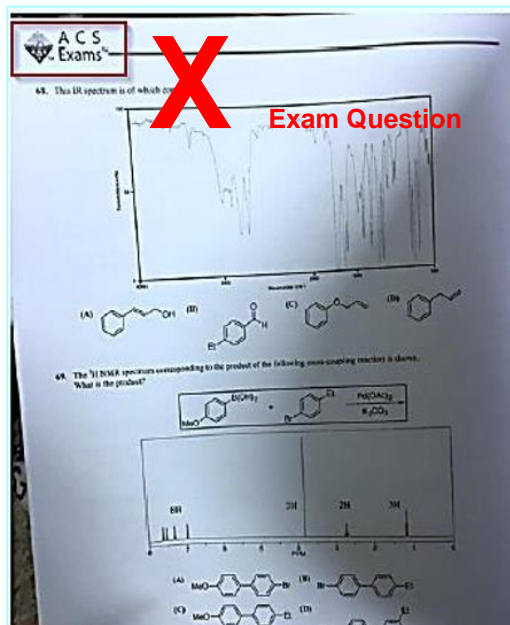
Honor Code

Dealing with:

- Examination/Test Questions
- Copyrighted Questions

Do not solve questions with terms like “ACS Exams”, “Exams Institute”, “Div. Ched”, “ACS”, “Sapling Learning”, as these are examination / copyrighted questions.

You must skip these under **“This is abusive or spam”** reason.

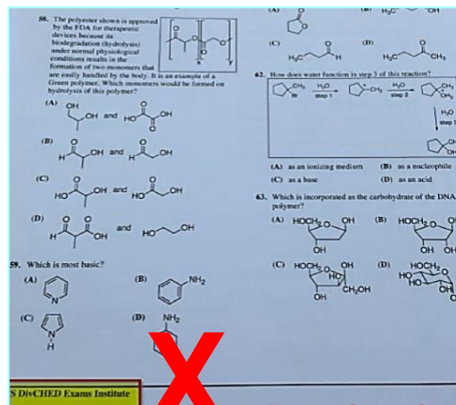


Honor Code

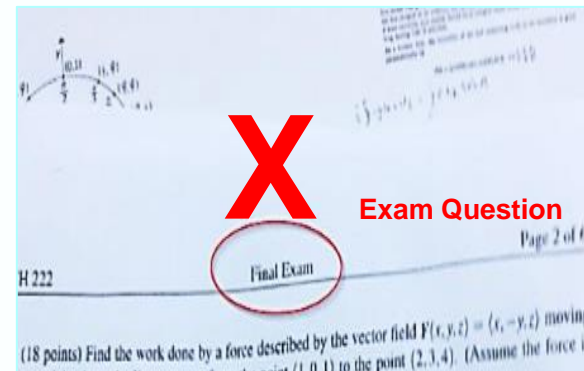
Dealing with:

- Examination/Test Questions
- Copyrighted Questions
- Activity-Based Questions

Do not solve questions with terms (without any date) like “Final Exam”, “Test”, “Exam”, “Quiz” etc. We do not support cheating/academic dishonesty. Please skip them under **“This is abusive or spam”** reason.



Exam Question



Do not solve questions which require you to perform an activity or experiment to arrive at the final solution. Skip such questions should under **“This is abusive or spam”** reason.

Note: Questions belonging to any previous years' examination, quiz or test are not spammed and can be attempted.

Questions with terms like “Exam Review”, “Practice Test”, “Practice Exam” are not abusive and can be attempted.

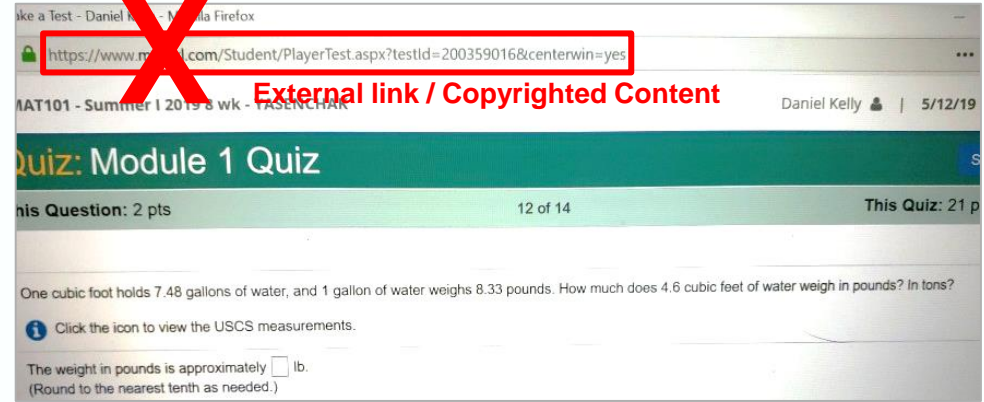
Honor Code

Dealing with:

- Third-Party Links

Do not solve questions containing any third-party links.

You must skip such questions under “**This is abusive or spam**” reason.



Honor Code

Dealing with:

- Opinion/ Perception-Based Questions

Directions: Read and answer each question below carefully in not less than 5 sentences. (30 points)

1. If given the chance to design **your own** walking staff, what feature would you add to make it useful on the trail? (10 points)
2. What are the safety tips you should consider when crossing a fast-flowing river? Provide at least 5 safety tips and briefly explain each. (10 points)
3. Which of the alternative rafts do you think is the safest when crossing a fast-flowing river? Explain your answer. (5 points)
4. Why is swimming important for survival? (5 points)

The cultural group within a country or region that has primary access to institutional and economic power is known as the dominant culture. What is the dominant culture **within your country**? What types of power does this culture have that other cultures within the country do not have? What is your country currently doing or not doing to address this power difference? Do you think that it is sufficient? Why or why not?

REFLECTION JOURNAL #4

YOUR STATUSES AND ROLES: 1) Name at least 3 statuses that you currently hold, 2) Name at least 3 roles associated with each of those statuses, 3) Explain which of these statuses are ascribed and achieved, 4) Analyze any possible role expectations, role performance, role conflicts, and role strains you may experience, 5) How helpful are the concepts of social structure in analyzing individual behavior? **CONTENT ONE PAGE MINIMUM (Does NOT include your name, course, and date!) 12 point font, double spaced, times new roman, black font only. Cite your sources.**

Create a speech about **your own** insecurities.

Note: Please make it creative and not boring. Thank you!



Opinion Based Question

Do not solve questions that explicitly ask for your opinion or personal inputs.

You must skip such questions under **“This is abusive or spam”** reason.

Honor Code

Essay Questions

Don't solve questions that explicitly ask for “an essay writing”

You must skip such questions under “**This is abusive or spam**” reason.

Honor Code

Plagiarism

Copying content from any source, whether fully or partially, is considered as plagiarism. At Chegg, we follow a **zero-tolerance policy** against plagiarism. **DO NOT:**

- Copy/paste solutions from any third-party sources
- Copy/paste solutions from chegg.com
- Copy/paste screenshot or photos of any work that isn't yours
- Provide any links to external sources / websites / cloud as a part of your solution

Note:

If you have solved a similar question before, please take the time to review and revise your solution for every new question.

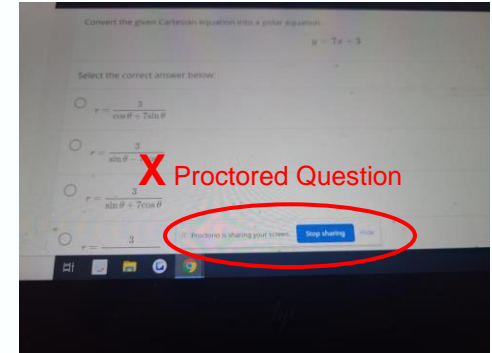
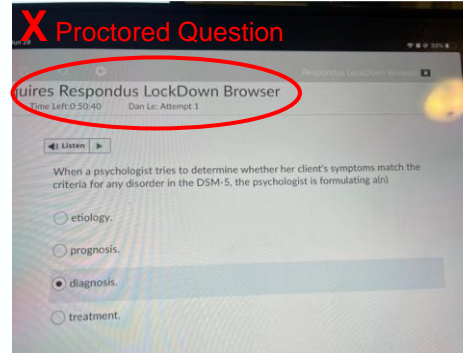
Honor Code

Dealing with:

-Proctored Exam Questions

Do not solve questions that contain images / terms from proctoring softwares, such as “Proctorio is sharing your screen”, “Honorlock is sharing your screen”, “Requires Respondus LockDown Browser”, “ProctorU is sharing your screen”.

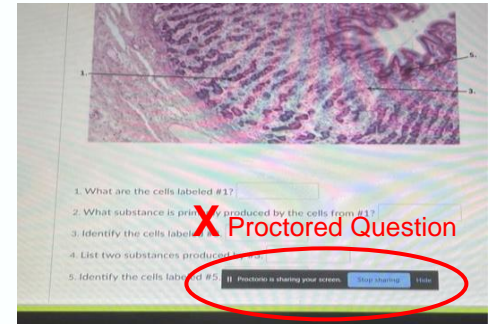
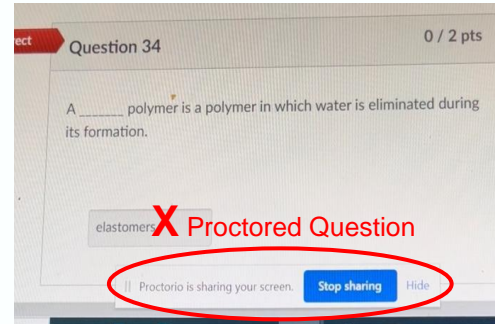
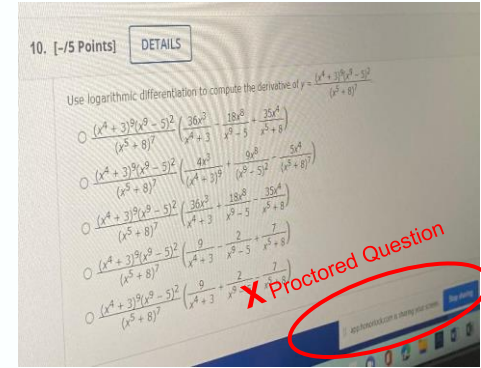
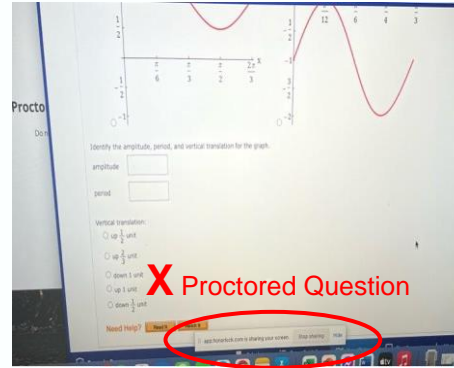
You must skip such questions under “**This is abusive or spam**” reason.



Honor Code

Proctored Qs (more examples)

- HonorLock Exam Questions
- Proctorio Exam Questions



You must skip such questions under “**This is abusive or spam**” reason.

Other Points to Keep in Mind

The following questions can be Attempted:

Questions with/from

- Homework/Assignment/Experiment/Lab without points/marks
- Graded assignment/assessment questions with past date
- Logo of a Laptop/Mobile device visible (like Dell, Apple etc.)
- CamScanner/any other image scanner Logo
- Practice/Sample + Test/Quiz/Exam mentioned
- Exam Review/Quiz Review/Test Review mentioned
- “Spring”/“Fall” or “F” for any previous year
- Exam/Test/Quiz from past academic periods/years
- Practice assessments and assessments from study guides

The following questions should be marked-as Abusive:

Questions with/from

- Points/marks mentioned
- Exam/Test/Quiz with/without Points/Marks mentioned
- Homework/Assignment/Experiment/Lab with points/marks mentioned
- Graded assignment/assessment questions with due date
- External Website URL (Even half URL)
- Company Name/Logo/Copyright/External Reference to book/website
- “Spring”/“Fall” or “F” with or without points/marks for the current/future year
- Take Home Exam/Take Home Test/Take Home Quiz
- Specific instruction to take “no outside help”

Practices to Avoid

Avoid prohibited behavior, including within these areas:

1. **Illegal:** Defamatory, libelous, copyright, privacy, patent, trademark, or contract rights violations
2. **Violent:** Abusive, harmful, harassing, threatening
3. **Inappropriate:** Sex, indecency, bodily function, obscenities, death/trauma/grief, socially offensive topics
4. **Prejudiced:** Bigotry, racism, xenophobia, sexist, ageist, disability, religious discrimination
5. **Malicious:** Security threats, exploitative
6. **Fraudulent:** Commercial activities, contests, sweepstakes, unsolicited advertising, spam
7. **Misappropriating:** Modifying, copying, distributing, downloading, scraping, or transmitting content

Avoid:

1. Use of **improper language/profanity** on Chegg Q&A platform
2. Sharing/asking for **personal details**
3. Skipping questions using **incorrect skip reason**
4. **Blaming/arguing** with student
5. Submitting **incomplete/incorrect/direct** solutions
6. Posting **irrelevant comments/suggestions**
7. Intentionally distributing the **wrong** solution
8. Submitting hard to read or **illegible solutions**
9. **Posting offsite requests** - all interactions between students and experts must occur via Q&A platform. If students are requesting offsite help, please flag this behavior as abusive/spam
10. Pasting **question in the answer window**
11. Answering **blank question**
12. Answering **incomplete question**

Payments

Payment for solutions submitted during a month are **processed on 15th day of the following month.**

Terms of our payment policy:

- You are paid only for the solutions that are correct and conform to Q&A solution guidelines
- You must submit your **OWN** bank details (jointly held bank accounts are not allowed)
- Payments are processed for only those Experts whose bank details, PAN and mobile number are updated with us
- In line with Income Tax guidelines, Chegg is required to deduct applicable TDS on all payments made to Experts who have submitted their PAN card details. In such a case, you will be provided a **Form-16** mentioning the deduction
- In case payment is not processed in a particular month due to missing / incorrect bank details, they will be processed in next month's payment cycle only if the required details are provided in time
- Any misuse of authoring privileges will lead to immediate account revocation and forfeiture of any due payments.

How to Contact Us?

In case of any query, feel free to contact us through any of the following modes:

- Visit our **self-help** section at <https://qnasupport.cheggindia.com/portal/en/kb/expert-support>
- Submit a **support ticket** at <https://qnasupport.cheggindia.com/portal/en/newticket>
- On your respective Chegg official Telegram channel

Thank You