

Liferay Portal Enterprise Edition

PRICING OPTIONS		UPDATES AND SUPPORT	
OPTION A - SUBSCRIPTION		GOLD	PLATINUM
EE Production (Annual Fee Per Server) ¹		€16,950	€23,950
OPTION B - LICENSE + UPDATES AND SUPPORT			
EE Production License (First-year Fee Per Server) ^{1 2}		€45,950	€49,950
EE Production Updates and Support (Annual Fee Per Server)		€5,950	€9,950
PACKAGE DETAILS			
SOFTWARE		GOLD	PLATINUM
Liferay Portal Enterprise Edition		✓	✓
Liferay Developer Studio		✓	✓
Over 60 Included Plugins		✓	✓
SERVICES			
Customer Portal		✓	✓
Web-based Update Repository		✓	✓
Product Alerts and Notifications		✓	✓
Consolidated Service Packs		✓	✓
Emergency Hot Fixes		✓	✓
Web-based Incident Tracker		✓	✓
INCIDENT RESOLUTION SUPPORT			
# of Incidents		Unlimited	Unlimited
# of Customer Contacts		2	3
Web-Based Support		24 x 7	24 x 7
Max Phone Response Time		4 Hours	2 Hours
Telephone Support		8 x 5	24 x 7
Max Web Response Time		1 Business Day	1 Business Day
Emergency Response Time ³			1 Hour
TRAINING			
Full Classroom Training Curriculum		Available for Purchase	Available for Purchase
Portal Administrator Web-Based Training			1 Seat ⁴
Production Deployment Best Practices Web Session			1 Seat ⁴
INDEMNIFICATION			
Injunctive Relief ⁵		✓	✓
Legal Defense and Damages ⁶		Option	Option

Fees are exclusive of, and customer is responsible for, shipping costs, duties and taxes (including Value Added Tax which shall be paid by the customer, if applicable, at the rate and in the manner for the time being prescribed by law).

³ For Severity 1 incidents reported via phone.

⁴ For each Production Server purchased at Platinum level, customer shall receive one nontransferable seat per year. Each seat must be used within a year from date of purchase and does not roll over to subsequent years.

⁵ Replacement of any code found in court to be in violation of copyright.

⁶ Indemnification is available as an option for purchase to Gold and Platinum customers.

LIMITED SUBSCRIPTION

Liferay offers a Limited subscription package for smaller, non-mission critical deployments, with access to service packs and security patches, but without support or emergency hot fixes. Limited licenses are restricted to non-clustered environments only.

Please email sales-eu@liferay.com if you have any questions.