Liferay Portal Enterprise Edition

PRICING OPTIONS	UPDATES AND SUPPORT	
OPTION A - SUBSCRIPTION	GOLD	PLATINUM
EE Production (Annual Fee Per Server) 1	€16,950	€23,950
OPTION B - LICENSE + UPDATES AND SUPPORT		
EE Production License (First-year Fee Per Server) 12	€45,950	€49,950
EE Production Updates and Support (Annual Fee Per Server)	€5,950	€9,950

- A Server is defined as a physical or virtual machine with a maximum of 8 cores per server. For Gold and Platinum levels, Non-Production Servers (QA, Staging, Dev Integration, UAT, etc.) are 25% of Production Server price and Backup Servers (Hot, Warm or Cold Backup, Disaster Recovery, Standby, etc.) are 50% of the Production Server price.
- 2 Updates and Support are included in the First-year Fee.

SOFTWARE	GOLD	PLATINUM
	GOLD ✓	PLATINOM
Liferay Portal Enterprise Edition		·
Liferay Developer Studio	√	√
Over 60 Included Plugins	✓	√
SERVICES		
Customer Portal	√	√
Web-based Update Repository	✓	✓
Product Alerts and Notifications	✓	✓
Consolidated Service Packs	✓	✓
Emergency Hot Fixes	✓	✓
Web-based Incident Tracker	✓	✓
INCIDENT RESOLUTION SUPPORT		
# of Incidents	Unlimited	Unlimited
# of Customer Contacts	2	3
Web-Based Support	24 x 7	24 x 7
Max Phone Response Time	4 Hours	2 Hours
Telephone Support	8 x 5	24 x 7
Max Web Response Time	1 Business Day	1 Business Day
Emergency Response Time 3		1 Hour
TRAINING		
Full Classroom Training Curriculum	Available for Purchase	Available for Purchase
Portal Administrator Web-Based Training		1 Seat 4
Production Deployment Best Practices Web Session		1 Seat 4
INDEMNIFICATION		
Injunctive Relief 5	✓	✓
Legal Defense and Damages 6	Option	Option

Fees are exclusive of, and customer is responsible for, shipping costs, duties and taxes (including Value Added Tax which shall be paid by the customer, if applicable, at the rate and in the manner for the time being prescribed by law).

- 3 For Severity 1 incidents reported via phone.
- For each Production Server purchased at Platinum level, customer shall receive one nontransferable seat per year. Each seat must be used within a year from date of purchase and does not roll over to subsequent years.
- **5** Replacement of any code found in court to be in violation of copyright.
- 6 Indemnification is available as an option for purchase to Gold and Platinum customers.

LIMITED SUBSCRIPTION

Liferay offers a Limited subscription package for smaller, non-mission critical deployments, with access to service packs and security patches, but without support or emergency hot fixes. Limited licenses are restricted to non-clustered environments only.

Please email sales-eu@liferay.com if you have any questions.

This document is the property of Liferay, Inc. Any reproduction of this document in part or in whole is strictly prohibited. For educational purposes only. Subject to change without notice.

05031

