



# COVENANT MICROFINANCE BANK LTD

## INTERNET BANKING REQUEST FORM (CORPORATE)

### INTERNET BANKING SERVICE

**The use of the Bank's Internet Banking Service shall be subject to the following terms and condition:**

- a) **Password/ Access Codes must be changed immediately before it becomes known to a third party.**  
**The customer is therefore obliged to notify the Bank whenever his/her Access Code and/or Password become compromised.**
- b) **The customer may be charged an applicable monthly fee and/or usage fee upon signing-on for this service whether or not the customer utilizes the service during the period in question. The Bank reserves the right to modify, suspend or discontinue the service entirely at any time without notice. In order to maintain the security and integrity of this service the Bank may also suspend customer's access to the service at any time without notice. Customer agrees that the Bank shall not be liable to him or any third party for any modification or discontinuation of the service.**

### MOBILE BANKING SERVICE

#### General Provisions

- a) **Covenant Microfinance Bank Limited (the Bank's) Mobile platform can be activated at any branch of the Bank and open to all customers to have full access as soon as the terms and conditions are accepted by the customer.**
- b) **The Bank's Mobile Platform can be used to carry out basic financial transactions such as balance enquiry, transfer rights, funds transfer, bills payment, airtime top up etc. on the Bank's mobile platform. The platform is open to both active Individual Savings Account holders and Individual Current Account holders on a one account per telephone number basis.**
- c) **Access to the platform is only through the Bank's mobile application which is to be downloaded upon successful profiling of the telephone number and account number; the Bank accepts no liability for any adverse outcome resulting from non-use of the Bank's designated mobile application.**
- d) **The Bank may change, move, delete or otherwise modify the mobile banking application or portions of same from time to time.**
- e) **The Pin is self-generated by the customer at the first log-on and is mandatory for carrying out any transaction.**
- f) **There is no way to retrieve a Pin from the system. Therefore, if a customer forgets his/her Pin, he/she must approach the branch for re-registration.**
- g) **Customers can use the Bank's Mobile platform from anywhere and at any time.**
- h) **Use of the Bank's Mobile platform is at the sole discretion of the Bank and the Bank reserves the right to decline an application to enjoy the service without any liability whatsoever on its part. The Bank may modify the terms of Covenant Microfinance Bank Mobile platform from time to time to ensure that the security and integrity of all data and records are not compromised.**
- i) **The Bank reserves the right to modify the services offered or the terms and conditions of Covenant Microfinance Bank Mobile Banking service. Any such change(s) will be notified to you through a notification on the site.**
- j) **Rules and regulations applicable to normal Banking transactions in Nigeria will be wholly applicable for transactions executed through this channel.**
- k) **These terms shall be governed and construed in accordance with the Laws of the Federal Republic of Nigeria and subject to the jurisdiction of its courts.**

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**UNDERTAKING**

I/We have read and understood the CMFB account opening terms and conditions stated above. I/We accept and agree to be bound by the said terms and conditions including those excluding/limiting the bank's liability. I/We agree that the bank may debit my/our account for the service charges as applicable from time to time.

1. Name.....Signature.....Date.....

2. Name.....Signature.....Date.....

3. Name.....Signature.....Date.....

4. Name.....Signature.....Date.....

**Bank Use Only**

**Processing Branch:** Name:.....

**Verified By**

Name:..... Signature:.....

Stamp/Date.....

**Authorized By**

Name:..... Signature;.....

Stamp/Date.....