

iTechSkill Terms and Conditions

1. Acceptance of Terms

Welcome to iTechSkill. These Terms and Conditions govern your access to and use of iTechSkill.com, our mobile applications, and any related services, content, and features.

By accessing or using our Services, you agree to be bound by these Terms. If you do not agree to these Terms, you must not access or use our Services.

2. Definitions

2.1 Key Terms

- **"Account"** means your personal user account on the iTechSkill platform.
- **"Content"** refers to all educational materials, including videos, text, images, code samples, quizzes, and assessments.
- **"Course"** means any educational program offered through our platform.
- **"Instructor"** means the individual or entity providing educational content.
- **"Services"** encompasses all features, functionality, and content available through iTechSkill.
- **"Subscription"** means ongoing access to courses or content for a specified period.
- **"User Content"** refers to any content submitted, posted, or uploaded by users.

2.2 Account Types

- **Free Account:** Limited access to free content and features
- **Student Account:** Access to enrolled courses and learning materials
- **Instructor Account:** For content creators and educators
- **Enterprise Account:** For organizations and businesses

3. Account Registration and Security

3.1 Eligibility Requirements

To use our Services, you must:

- Be at least 16 years of age (or the age of majority in your jurisdiction)
- Provide accurate and complete registration information
- Maintain the security of your account credentials
- Not create multiple accounts without authorization
- Not use another person's account

3.2 Account Responsibilities

You are responsible for:

- Maintaining confidentiality of your login credentials
- All activities under your account
- Immediately notifying us of unauthorized access
- Ensuring account information remains current and accurate

3.3 Account Suspension or Termination

We reserve the right to suspend or terminate accounts that:

- Violate these Terms
- Engage in fraudulent activities
- Attempt to circumvent payment systems
- Harm other users or our platform

4. Course Enrollment and Payment Terms

4.1 Enrollment Process

- Course selection and cart addition
- Review of course details and requirements
- Acceptance of enrollment terms
- Payment processing
- Course access activation

4.2 Pricing and Fees

- All prices are listed in [Your Currency]
- Prices are subject to change without prior notice
- Taxes and additional fees may apply
- Special promotions may have specific terms and conditions

4.3 Payment Methods

We accept the following payment methods:

- Credit/Debit Cards (Visa, MasterCard, American Express)
- PayPal
- Bank Transfers (for enterprise clients)
- Other payment gateways as specified

4.4 Refund Policy

4.4.1 General Refund Terms:

- Refund requests must be submitted within 30 days of enrollment
- Processing time: 7-14 business days
- Refunds issued to original payment method
- Administrative fees may apply

4.4.2 Non-Refundable Items:

- Digital certificates already issued
- Courses accessed beyond 50% completion

- Subscription fees after cancellation period
- Special promotional items

4.4.3 Cancellation Policy:

- Subscription cancellations effective at next billing cycle
- No prorated refunds for partial subscription periods
- Cancellation requests via account settings or support

5. Intellectual Property Rights

5.1 Company Ownership

iTechSkill retains all rights, title, and interest in:

- Platform design and functionality
- Course content and materials
- Branding and trademarks
- Software and technology

5.2 User License

Upon enrollment, we grant you a limited, non-exclusive, non-transferable license to:

- Access course materials for personal educational purposes
- Use content for your own learning and development
- Download materials where download functionality is provided

5.3 Restrictions

You may not:

- Copy, reproduce, or distribute course materials
- Modify, adapt, or create derivative works
- Sell, rent, or lease access to content

- Remove copyright or proprietary notices
- Use content for commercial purposes without permission

5.4 User Content

By submitting content to our platform, you:

- Grant us a license to use, display, and distribute your content
- Warrant you have necessary rights to the content
- Agree content complies with our guidelines
- Retain ownership of your original content

6. User Conduct and Responsibilities

6.1 Acceptable Use

You agree to:

- Use Services for lawful purposes only
- Respect intellectual property rights
- Maintain academic integrity
- Provide accurate information
- Comply with all applicable laws

6.2 Prohibited Activities

You may not:

- Engage in fraudulent activities
- Attempt to hack or disrupt Services
- Share account credentials
- Harass or discriminate against others
- Upload malicious content
- Violate others' privacy rights

- Engage in commercial solicitation

6.3 Academic Integrity

- Complete your own work and assessments
- Do not engage in plagiarism
- Respect copyright in all submissions
- Maintain honesty in certification requirements

7. Certificates and Credentials

7.1 Issuance Requirements

To receive a certificate, you must:

- Complete all required course materials
- Pass all assessments and assignments
- Meet minimum grade requirements
- Submit all projects on time
- Comply with academic integrity standards

7.2 Certificate Terms

- Digital certificates issued within 14 business days
- Verification available to employers and third parties
- Certificate validity subject to course updates
- Replacement certificates may incur fees

7.3 Limitations

- Certificates confirm course completion only
- No guarantee of employment or career outcomes
- We reserve right to revoke certificates for violations

- Certificates may expire or require renewal

8. Privacy and Data Protection

8.1 Data Collection

We collect and process data as described in our Privacy Policy, including:

- Personal identification information
- Learning progress and performance data
- Payment and transaction information
- Technical and usage data

8.2 Data Usage

Your data is used to:

- Provide and improve Services
- Personalize learning experience
- Process payments and enrollments
- Communicate important updates
- Ensure platform security

8.3 Data Protection

We implement appropriate security measures including:

- Encryption of sensitive data
- Regular security assessments
- Access controls and monitoring
- Compliance with data protection regulations

9. Limitation of Liability

9.1 Service Availability

- We strive for 24/7 availability but do not guarantee uninterrupted access
- Maintenance and updates may cause temporary unavailability
- We are not liable for third-party service disruptions

9.2 Educational Outcomes

- We provide educational resources only
- No guarantee of specific learning outcomes
- Individual results may vary
- Not responsible for employment outcomes

9.3 Financial Limitations

Our liability is limited to:

- Direct damages only
- Maximum amount of fees paid in last 12 months
- No liability for indirect, incidental, or consequential damages

9.4 Exceptions

Limitations do not apply to:

- Death or personal injury from negligence
- Fraud or fraudulent misrepresentation
- Any liability that cannot be excluded by law

10. Disclaimer of Warranties

10.1 Service "As Is"

Services are provided "as is" and "as available" without warranties of:

- Merchantability
- Fitness for particular purpose
- Non-infringement
- Accuracy or completeness

10.2 Content Accuracy

- We strive for accurate and up-to-date content
- No warranty for technical inaccuracies
- Content may be updated or changed without notice
- Third-party content may have separate accuracy standards

10.3 Technical Issues

- No guarantee of error-free operation
- Not responsible for compatibility issues
- Technical support availability may vary
- User responsible for compatible devices and internet

11. Third-Party Services and Content

11.1 Integration

Our Services may integrate with:

- Payment processors
- Analytics services
- Communication tools
- Learning management systems

11.2 Third-Party Terms

Third-party services have their own terms

- We are not responsible for third-party actions
- You are responsible for reviewing third-party terms
- Disputes with third parties must be resolved directly

11.3 External Links

- Platform may contain links to external sites
- We do not endorse external content
- Access external sites at your own risk
- External sites have their own terms and policies

12. Modifications to Terms

12.1 Update Rights

We reserve the right to:

- Modify these Terms at any time
- Update Services and features
- Change pricing and payment terms
- Discontinue features or content

12.2 Notification

- Major changes notified via email
- Updates posted on our website
- 30-day notice for significant changes
- Continued use constitutes acceptance

12.3 User Rights

- Review updated Terms before continued use
- Discontinue use if you do not accept changes

- Export your data as per our data policy
- Cancel subscriptions per cancellation terms

13. Termination

13.1 By User

You may terminate your account:

- Through account settings
- By contacting customer support
- By discontinuing use of Services
- Following cancellation procedures

13.2 By Company

We may terminate or suspend accounts for:

- Violation of these Terms
- Non-payment of fees
- Fraudulent activities
- Legal or regulatory requirements
- Platform abuse or misuse

13.3 Effects of Termination

Upon termination:

- Access to Services is revoked
- Unused subscriptions are forfeited
- Certain data may be retained as required
- Outstanding payments remain due

14. Dispute Resolution

14.1 Informal Resolution

Before formal proceedings:

- Contact our support team
- Attempt good-faith negotiation
- Allow 60 days for resolution
- Document all communications

14.2 Arbitration Agreement

- Binding arbitration for disputes
- Individual claims only (no class actions)
- Location: [Rawalpindi, Pakistan]
- Language: English

14.3 Exceptions

Arbitration does not apply to:

- Intellectual property disputes
- Small claims court cases
- Injunctive relief for violations
- Cases involving emergency relief

15. Governing Law and Jurisdiction

15.1 Applicable Law

These Terms are governed by:

- Laws of [Your State/Country]
- Applicable federal laws
- International conventions where applicable

16. Miscellaneous Provisions

16.1 Entire Agreement

- These Terms constitute the entire agreement
- Supersedes all prior agreements
- No oral modifications unless in writing
- Severability of provisions

16.2 Assignment

- We may assign our rights and obligations
- You may not assign without our written consent
- Successors bound by these Terms
- Assignment does not relieve obligations

16.3 Force Majeure

Not liable for delays or failures due to:

- Natural disasters
- Government actions
- Labor disputes
- Technical failures beyond control
- Pandemic or health emergencies

16.4 Waiver

- Failure to enforce provisions not a waiver
- Waivers must be in writing
- Single waiver not precedent for others
- Rights cumulative

16.5 Notices

- Notices via email or platform messaging
- Physical notices to our registered address
- Deemed received when sent
- User responsible for updated contact information

17. Contact Information

17.1 Legal Inquiries

iTechSkill Legal Department

Email: itechskill6@gmail.com

Address: 6th road, Rawalpindi

Phone: [03308889990]

17.2 Support Hours

Monday - Saturday: 10:00 AM - 7:00 PM

Emergency support available for critical issues