



InFocus Corporation

Introduction Guide - DLP Multimedia Projector



Marketing Name:	Genesis		
Regulatory Models:	P130	P131	P132
Part-Numbers	IN112AA, IN113AA IN114AA, IN115AA IN116AA, IN117AA IN118AA, IN188AA IN119AA, IN199AA	IN112BB, IN113BB IN114BB, IN115BB IN116BB, IN117BB IN118BB, IN188BB IN119BB, IN199BB	IN114BBST, IN115BBST IN116BBST, IN117BBST IN118BBST, IN188BBST

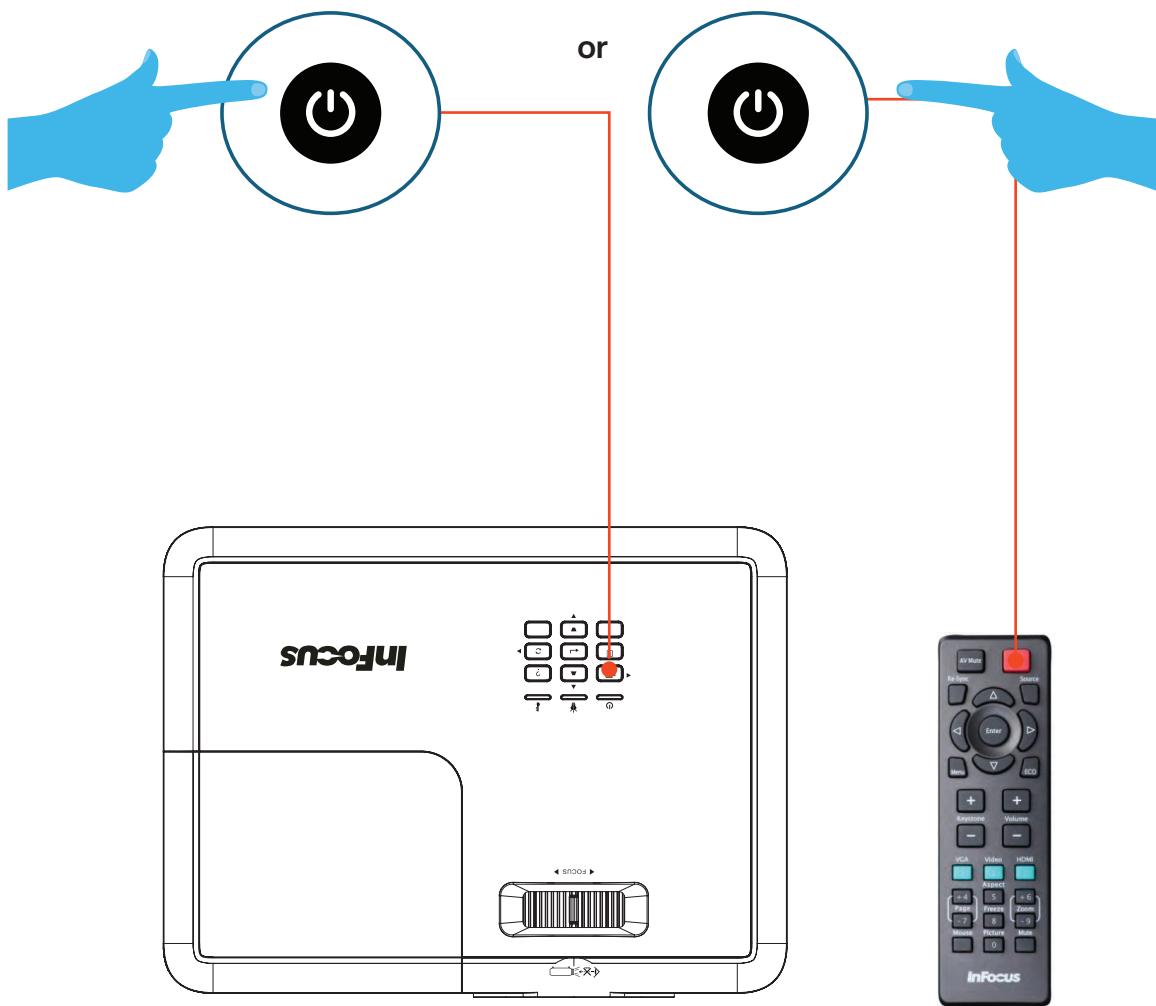


Set up your InFocus

Turning the projector on / turning the projector off

Turning on your InFocus projector

1. Securely connect the power cord to the projector and to the mains outlet. When connected, the On/Standby LED will turn red.
2. Connect your signal/source cable to your source device and the projector.
3. Turn on the projector by pressing the  either on the projector keypad or the remote control.



NOTE

The power cable that is supplied with this projector conforms to electrical safety regulations. Do not use a power cable other than the one supplied with the projector. If using the projector overseas, check the power supply voltage, outlet shape and electrical rating of the projector that conform to the local standards, and purchase a proper power cable in the country.

Set up your InFocus

i NOTE

The following conditions must be observed regardless of the country of use.

- The power cable must have the approval marks from the standards authority of the country where the projector is to be used.
- The plug must be of the same shape as the outlets in the country of use.

Examples of standards authorities or certification marks are detailed below

Country name	Standards authority or certification mark	Country name	Standards authority or certification mark
United States of America	UL	Norway	NEMKO
Canada	CSA	Finland	FIMKO
United Kingdom	BSI	France	LCIE
Italy	IMQ	Netherlands	KEMA
Australia	SAA	Belgium	CEBEC
Austria	OVE	Japan	PSE
Switzerland	SEV	Korea	EK
Sweden	SEMKO	China	CCC
Denmark	DEMKO	Singapore	PSB
Germany	VDE		

4. The InFocus start up screen (see below) will be display after approximately 10 seconds and the On/Stand-by LED will be flashing blue and then steady blue.



i NOTE

The size and clarity of the InFocus logo on the startup screen will depend on the resolution of the projector you have purchased, this is expected and normal behavior.

i NOTE

The first time the projector is turned on, you will be prompted to select the preferred language and projection orientation

Set up your InFocus

Turning off your InFocus projector

1. Turn off the projector by pressing the  either on the projector keypad or the remote control.
2. The following message will be displayed: Power Off? Press  power key again to confirm turning off your projector.
3. If the  is not pressed a second time, the message will disappear after 10 seconds and the projector will not be turned off. When you press the  button for the second time, the projector will turn off.
4. The cooling fans will continue to operate for about 10 seconds for the cooling cycle and the On/Standby LED will flash blue. When the On/Standby LED turns solid red, this indicates the projector has entered standby mode. If you wish to turn the projector back on, you must wait until the cooling cycle has finished and the projector has entered standby mode. When the projector is in standby mode, simply press the  button again to turn on the projector.
5. Disconnect the power cord from the electrical outlet and the projector.

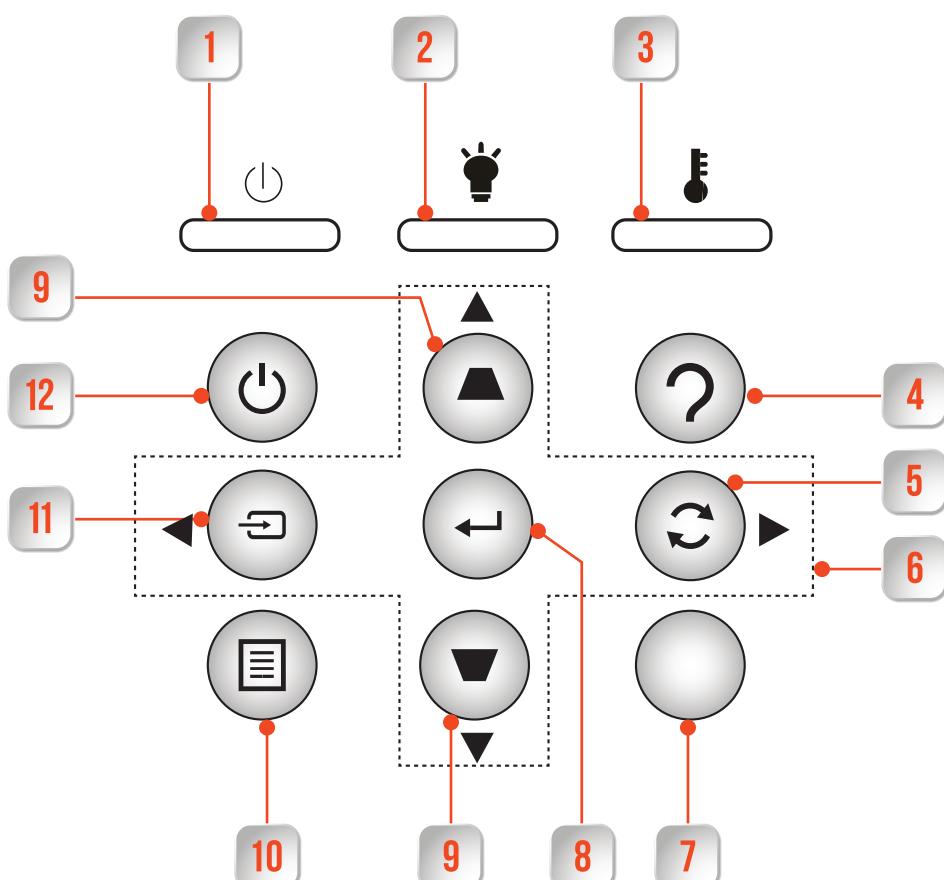
NOTE

Cool down time for the IN118AA and IN188BB is 120 seconds

NOTE

There is a direct correlation between the number of on/off cycles of the projector, proper cooling of the lamp and expected lamp life. Always allow the projector fan to turn off after you power down and before you unplug the projector power cord from the electrical outlet

Keypad



No.	Item
1.	On/Standby LED
2.	Lamp LED
3.	Temp LED
4.	Help

No.	Item
5.	Re-Sync
6.	Four Directional Select Keys
7.	IR Receiver
8.	Enter

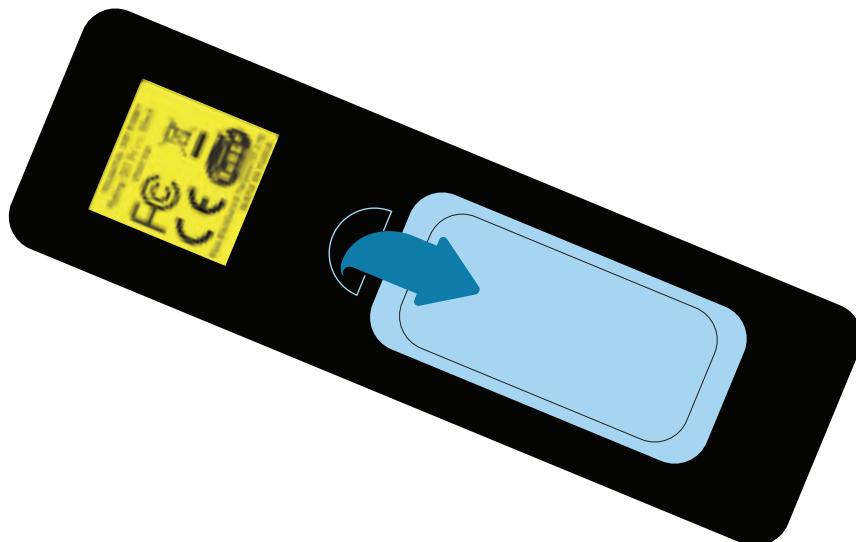
No.	Item
9.	Keystone Correction
10.	Menu
11.	Source
12.	Power

Installing batteries in remote control

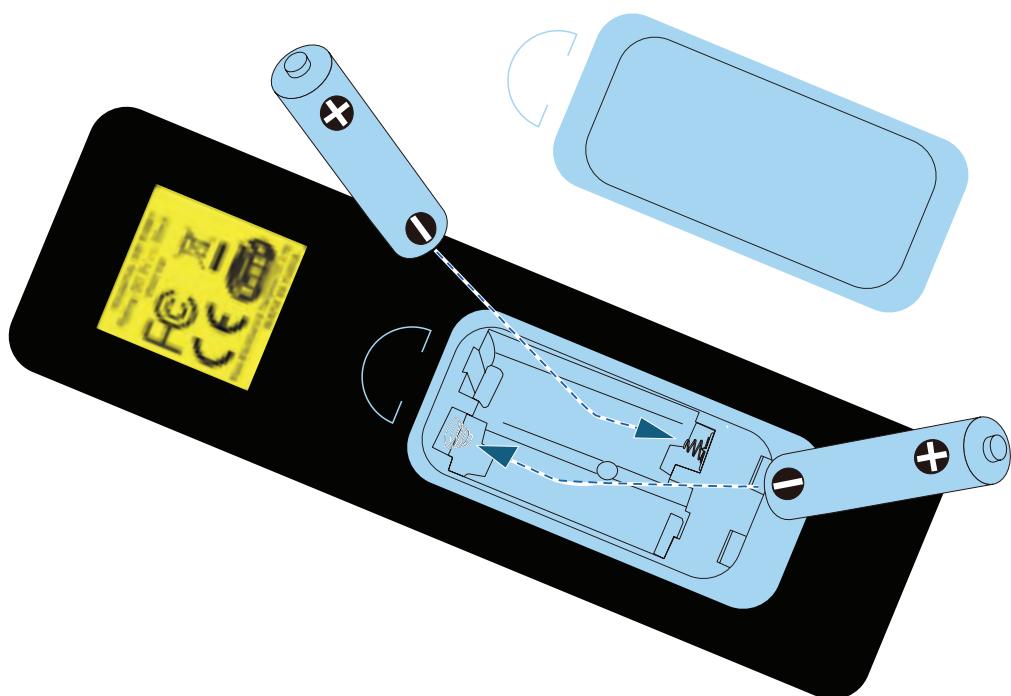
Installing / replacing the batteries

(i) NOTE | Batteries are not supplied with any InFocus projector. Please purchase two AAA batteries for use in the remote control of this projector.

1. Remove the battery cover on the back of the remote control.

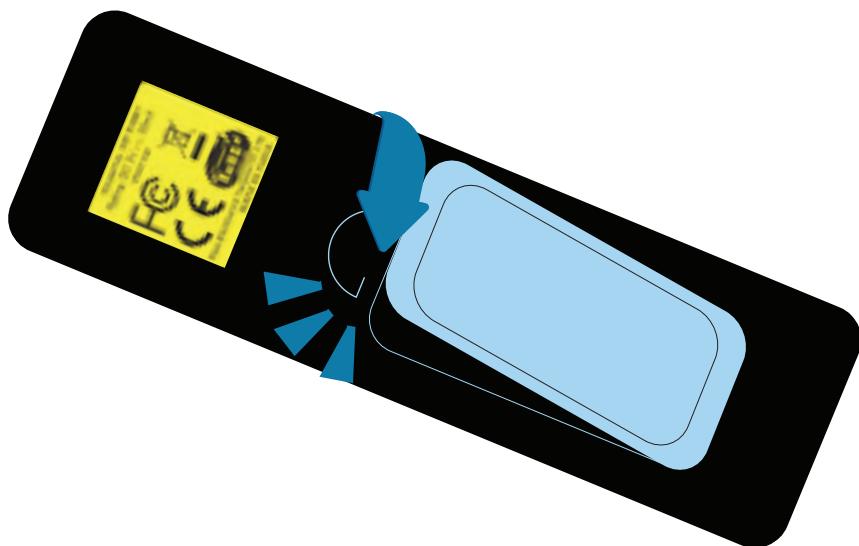


2. Insert AAA batteries in the battery compartment as illustrated.



Set up your InFocus

3. Replace back cover on remote control, press down until it clicks in to place.



(i) NOTE | Replace only with the same or equivalent type batteries.

⚠ CAUTION

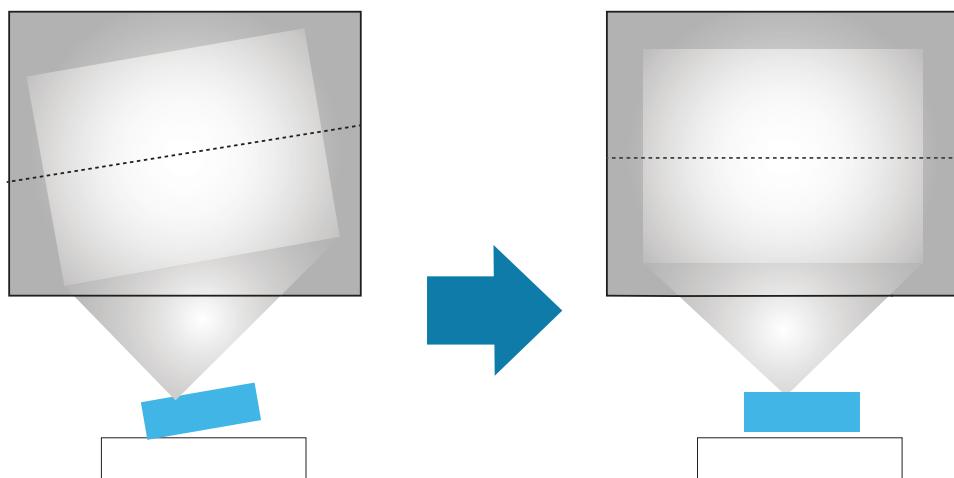
Incorrect battery usage may cause leakage of battery fluid and battery rupture, which could result in fire, injury or corrosion of the projector. When replacing batteries, take the following precautions.

- ⑤ Insert batteries so that the polarities (+ and -) are correct.
- ⑤ Do not use batteries of different types or mix old and new batteries.
- ⑤ Do not use any batteries other than those specified.
- ⑤ If the batteries leak, wipe away battery fluid with a soft cloth. If fluid gets on your hands or in your eyes, wash and rinse immediately.
- ⑤ Replace the batteries as soon as they run out.
- ⑤ Remove the batteries if you will not be using the projector for a long period of time.
- ⑤ Do not expose batteries to heat or flame and do not put them in water.
- ⑤ Dispose of used batteries according to local regulations.
- ⑤ Keep batteries out of the reach of children. Batteries are choking hazards and are very dangerous if swallowed

Placement and distance from the screen

The projector can be placed on most flat surfaces to project and image. You can also install the projector in a ceiling mount if you wish to use it in a fixed location. An optional ceiling mount is required when suspending the projector from the ceiling.

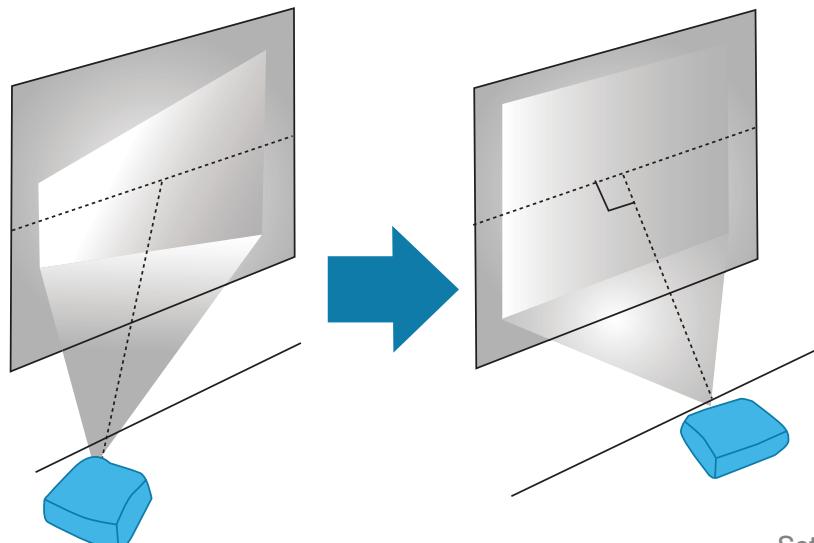
Note the following points when selecting a location for your InFocus projector:



- ⑤ Place the projector on a sturdy, level surface or install it using a compatible mount.
- ⑤ Leave plenty of room around and under the projector for ventilation and do not place it next to or on top of anything that could block the vents.
- ⑤ Place the projector so that it squarely faces the screen and not at an angle.

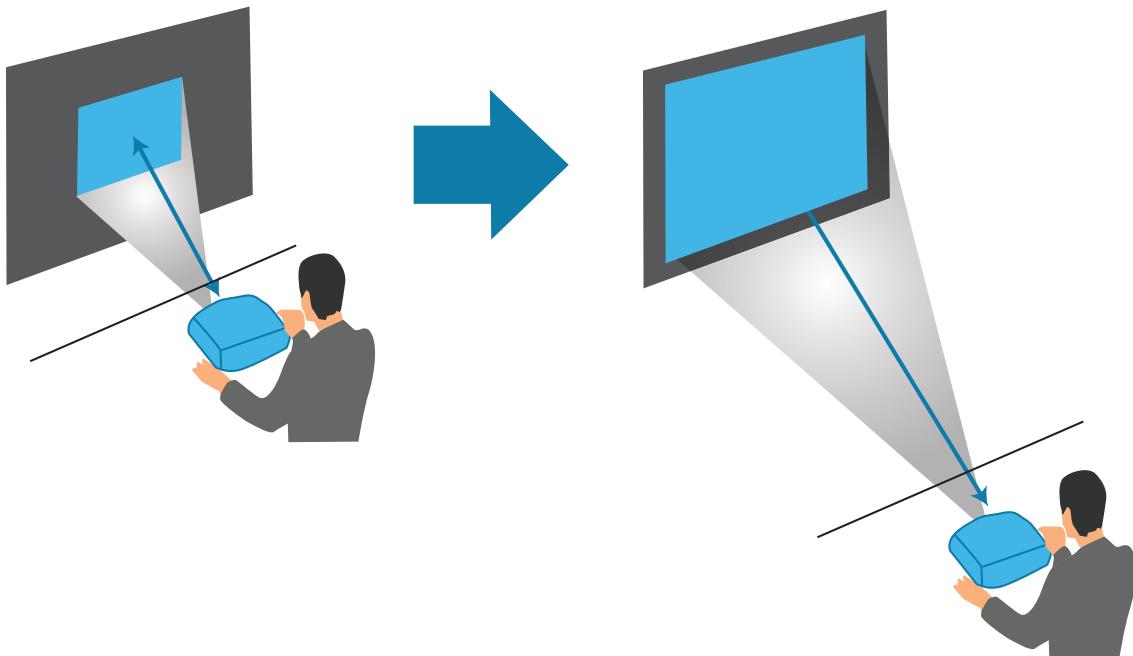
i NOTE

If you cannot install the projector squarely facing the screen, correct any resulting keystone distortion using the projector controls. For the best quality images, we recommend adjusting the installation position of the projector to achieve the correct image size and shape.



Set up your InFocus

Projection Distance



Projection distance

The distance at which you place the projector from the screen determines the approximate size of the image. The image size increases the farther the projector is from screen, but can vary depending on the zoom factor, aspect ratio, and other settings.

See the detailed Users Guide for projection distance and image size tables. The Users Guide can be found at infocus.com

(i) NOTE | When using keystone correction your resulting image is slightly smaller.

⚠ WARNING

If you are installing the projector on the ceiling, this projector should be installed by qualified technicians using only approved mounting equipment. If installation work is not carried out correctly, the projector could fall down. This may result in injury or accidents. Contact your InFocus authorized dealer to carry out the installation work.

If you use a ceiling mount do not apply adhesives to the mount to prevent the screws from loosening, or if you use lubricants or oils on the projector, the projector housing may crack and the projector may fall from its ceiling mount. This could cause serious injury to anyone under the mount and could damage the projector. When installing or adjusting a ceiling mount, do not use adhesives to prevent the screws from loosening and do not use oils or lubricants.



CAUTION

| Do not block the slots and openings in the projector case.

- ⑤ They provide ventilation and prevent the projector from overheating.
- ⑤ When installing the projector close to a wall, make sure there is a gap as specified in the Users Guide between the wall and the air exhaust vent.

Do not place the projector in the following locations.

- ⑤ Badly ventilated or narrow places, such as inside a closet or in a book case.
- ⑤ On soft surfaces such as a rug, bedding, blanket, and so on.
- ⑤ Do not cover the projector with a blanket, curtain, or tablecloth.
- ⑤ Badly ventilated locations such as inside an AV rack or cabinet.
- ⑤ Locations subject to high temperatures, such as near heating equipment.
- ⑤ Do not install the projector in an airtight location.

If the projector needs to be installed in an airtight location, it is vital to ensure that air conditioning and ventilation equipment are also installed.

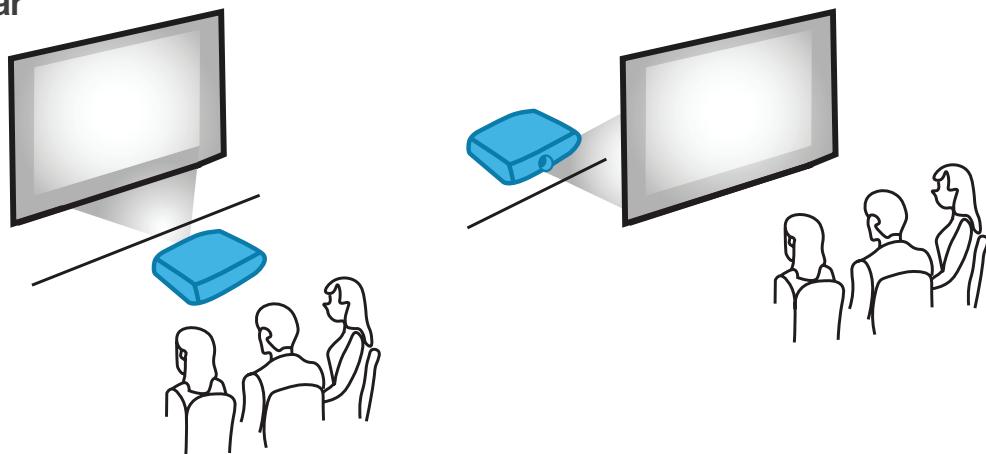
If the location is not sufficiently ventilated, heat exhausted from the projector will accumulate and could trigger the projector's built-in protection sensors causing the projector to shut down.

Set up your InFocus

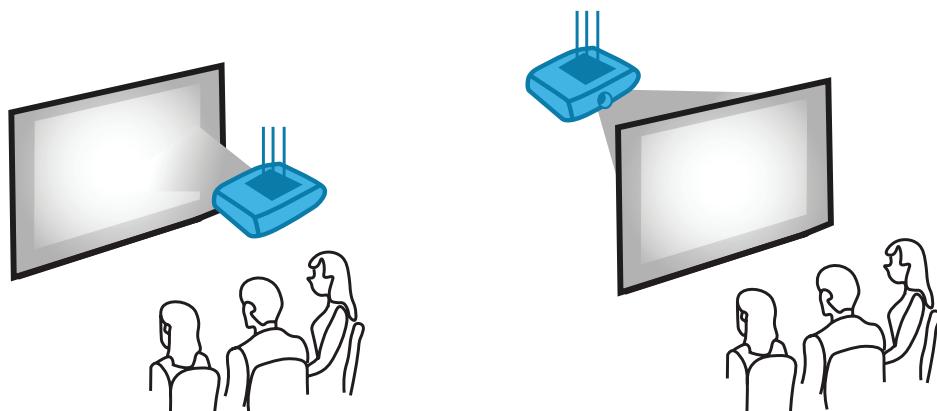
Mounting modes

Your InFocus projector can be set up and installed in any of the following ways:

Front/Rear



Front Ceiling/Rear Ceiling



⚠ CAUTION | Do not operate the projector on its side, this may cause the projector to malfunction.

⚠ CAUTION | Do not look at the lens while the projector is on. Serious damage to your eyes could result. The following label, that is indicated near the lens-mounting-section on the projector cabinet, describes this projector is categorized in the risk group 2 of IEC 62471-5: 2015. As with any bright source, do not stare into the beam, RG2 IEC 62471-5: 2015.



Using the projector on screen display (OSD)

OSD Menu tree

Additional details on each feature, function and option in the OSD Menu Tree is available in the detailed user guide which can be found at infocus.com

		Default Setting		Default Setting By Source		Default Setting By Other			
MAIN	SUB LEVEL	SUB LEVEL 2	SUB LEVEL 3	SUB LEVEL 4	VALUE	COMMENTS			
IMAGE	Picture Mode				Presentation	1. RGB source default: Presentation			
					Bright				
					Movie	2. YUV source default: Movie			
					sRGB				
					DICOM SIM.				
					User				
					3D	3. 3D on default: 3D			
					ISF Day	4. ISF Day and ISF Night are valid while ISF Mode is On or Unlock			
					ISF Night				
	Wall Colour				Whiteboard				
					Blackboard				
					Light Yellow				
					Light Green				
					Light Blue				
					Pink				
					Gray				
	Brightness				-50 ~ 50				
	Contrast				-50 ~ 50				
	Sharpness				1 ~ 15				
	Colour				-50 ~ 50	Only for YUV source			
	Tint				-50 ~ 50	Only for YUV source			
	Advanced	Gamma			Film	NOTE With DICOM SIM Picture Mode selected or Blackboard, Wall Colour selected Gamma options will be hidden.			
					Video				
					Graphics				
					Standard (2.2)				
					1.8				
					2.0				
					2.4				
			BrilliantColor		1 ~ 10				
					Warm				
					Medium				
					Cold				

Set up your InFocus

Default Setting		Default Setting By Source			Default Setting By Other	
Main	Sub Level	Sub Level 2	Sub Level 3	Sub Level 4	Value	Comments
IMAGE	Advanced	Colour Settings	Red	Hue	-50 ~ 50	
				Saturation	-50 ~ 50	
				Gain	-50 ~ 50	
				Exit		
			Green	Hue	-50 ~ 50	
				Saturation	-50 ~ 50	
				Gain	-50 ~ 50	
				Exit		
			Blue	Hue	-50 ~ 50	
				Saturation	-50 ~ 50	
				Gain	-50 ~ 50	
				Exit		
			Cyan	Hue	-50 ~ 50	
				Saturation	-50 ~ 50	
				Gain	-50 ~ 50	
				Exit		
			Magenta	Hue	-50 ~ 50	
				Saturation	-50 ~ 50	
				Gain	-50 ~ 50	
				Exit		
			Yellow	Hue	-50 ~ 50	
				Saturation	-50 ~ 50	
				Gain	-50 ~ 50	
				Exit		
			White	Red	-50 ~ 50	
				Green	-50 ~ 50	
				Blue	-50 ~ 50	
				Exit		
			Reset			
			Exit			
		RGB Gain/Bias	Red Gain		-50 ~ 50	
			Green Gain		-50 ~ 50	
			Blue Gain		-50 ~ 50	
			Red Bias		-50 ~ 50	
			Green Bias		-50 ~ 50	
			Blue Bias		-50 ~ 50	
			Reset			
			Exit			

Set up your InFocus

		Default Setting		Default Setting By Source		Default Setting By Other	
Main	Sub Level	Sub Level 2	Sub Level 3	Sub Level 4	Value	Comments	
IMAGE	Advanced	Colour Space			AUTO		
					RGB	Only for non-HDMI source	
					RGB (0~255)	Only for HDMI source	
					RGB (16~235)	Only for HDMI source	
					YUV		
		White Level			0 ~ 31	Only for S-Video	
		Black Level			-5 ~ 5	Only for S-Video	
		IRE			0	For S-Video Input Source NTSC Signal default: 7.5 PAL Signal default: 0 IRE Adjustment Only for NTSC-M/NTSC-J/NTSC-4.43/ PAL-M/PAL-60	
					7.5		
		Signal	Automatic		Off	NOTE: Only for Analog VGA source	
					On		
			Phase		0~ 31		
			Frequency		-10 ~ 10		
			H. Position		-5 ~ 5		
			V. Position		-5 ~ 5		
			Exit				
	Exit						
DISPLAY	Format				4:3		
					16:9	For all models but WXGA & WUXGA models depend on Screen Type selection	
					16:10	Only for WXGA & WUXGA models depend on Screen Type selection	
					LBX	Only for WXGA, 1080p & WUXGA models.	
					Native	Original image without any scaling	
					Auto		
	Edge Mask				0~ 10		
	Zoom				-5 ~ 25		
	Image Shift	H			-100 ~ 100	NOTE: 50 adjustment of 2 steps per adjustment	
		V			-100 ~ 100	NOTE: 50 adjustment of 2 steps per adjustment	
		Exit					
	V Keystone				-40 ~ 40 -20 ~ 20 -10 ~ 10	-40 ~40 P130, P131 -20 ~ 20 P132 -10 ~ 10 P132 1080p/WUXGA	
		3D Mode			Off		
					DLP -Link		

Set up your InFocus

		Default Setting		Default Setting By Source		Default Setting By Other	
MAIN	SUB LEVEL	SUB LEVEL 2	SUB LEVEL 3	SUB LEVEL 4	VALUE	COMMENTS	
DISPLAY	3D	3D - 2D			3D		
					L	Only display left frame	
			3D Format		R	Only display right frame	
					Auto		
					SBS	NOTE: SBS = Side by Side Half	
					Top and Bottom		
					Frame Sequential		
			3D Sync. Invert		Off		
					On		
			Exit				
SETUP	Language	Enhanced Gaming			Off	1. Only for 1920x1080 60Hz timing	
					On	2. Disable Keystone/Overscan/Zoom/Image Shift/Aspect Ratio when turn On	
		Picture Mode Lock			Off		
					On		
					English	English	
					Deutsch	German	
					Français	French	
					Svenska	Swedish	
					Español	Spanish	
					Português	Portuguese	
					Polski	Polish	
					Nederlands	Dutch	
					हिन्दी	Hindi	
					Norsk/Dansk	Norwegian/Danish	
					Filipino	Filipino	
					Melayu	Malay	
					Română	Romanian	
					Italiana	Italian	
					簡體中文	Simplified Chinese	
					Suomi	Finnish	
					ελληνικά	Greek	
					Русский	Russian	
					Magyar	Hungarian	

		Default Setting		Default Setting By Source		Default Setting By Other		
MAIN	SUB LEVEL	SUB LEVEL 2	SUB LEVEL 3	SUB LEVEL 4	VALUE	COMMENTS		
SETUP	Language				Čeština	Czechoslovak		
					عربی	Arabic		
					ไทย	Thai		
					Türkçe	Turkish		
					فارسی	Farsi		
					Tiếng Việt	Vietnamese		
					Bahasa Indonesia	Indonesian		
					বাংলা	Bengali		
	Projection				Front			
					Rear			
					Front-Ceiling			
					Rear-Ceiling			
	Menu Location				Top-Left			
					Top-Right			
					Center			
					Bottom-Left			
					Bottom-Right			
	Screen Type				16:10	1. Only for WXGA & WUXGA models		
					16:9	2. Relates to Format Setting		
	Security	Security			Off			
					On	Default Password: 1234		
		Security Timer	Month		0 ~ 12			
			Day		0 ~ 30			
			Hour		0 ~ 24			
		Change Password						
	Project ID				0~99	P131, P132		
	Audio Settings	Mute			Off			
					On			
		Volume			0~10			
		Audio Input			Default			
					Audio in	Only for HDMI source		
		Exit						
	HDMI Link Settings	HDMI Link			Off			
					On			
		Power On Link			Mutual			
					PJ -> Device			
					Device -> PJ			

Set up your InFocus

		Default Setting		Default Setting By Source		Default Setting By Other	
Main	Sub Level	Sub Level 2	Sub Level 3	Sub Level 4	Value	Comments	
SETUP	Advanced	Power Off Link		Off			
				On			
		Logo		Default			
				Neutral			
		Background Colour		Black			
				Red			
				Blue			
				Green			
				White			
				Logo			
		Information Hide		Off		NOTE: Warning messages & power off will not be hidden if activated	
				On			
		Exit					
OPTIONS	Input Source				VGA		
					S-Video		
					HDMI		
					HDMI 2	P131, P132	
					Exit		
	Auto Source				Off		
					On		
	High Altitude				Off		
					On		
	Keypad Lock				Off	1. Keypad unlock hotkey: Press the "Enter" key on keypad for 5 secs to release keypad lock	
					On	2. Relate to IR Function: If Keypad Lock setting from Off to On, IR Function will be automatically changed to On	
	Test Pattern				Red Grid		
					Green Grid		
					Blue Grid		
					White		
	Remote Settings	IR Function		Off	NOTE: Relates to Keypad Lock: If IR Function setting from On to Off, Keypad Lock will be automatically changed to Off.		
				On			

Set up your InFocus

Default Setting		Default Setting By Source			Default Setting By Other		
Main	Sub Level	Sub Level 2	Sub Level 3	Sub Level 4	Value	Comments	
OPTIONS	Remote Settings	User 1			AV Mute	15 Users Settings & Presets Executed via the AV Mute Button on Remote Control	
					Wall Colour		
					Brightness		
					Contrast		
					Gamma		
					Colour Temp.		
					Colour Settings		
					BGB Gain/Bias		
					Language		
					Projection		
					Security		
					Test Pattern		
					Auto Power Off (min)		
					Sleep Timer (min)		
Advanced	Advanced	Direct Power On		Off		One step: 5, DEFAULT 20	
		Signal Power On		Off			
		Auto Power Off (min)		0~180			
		Sleep Timer (min)		0 ~ 990			
		Quick Resume		Off			
Lamp Settings	Lamp Settings	VGA Out (Standby)		Off	Only Supported on P131 & P132 Models	NOTE: USB Standby is not supported	
		USB Power		On			
		Exit		Off			
		Lamp Reminder		On			
		BrightnessMode		Bright			
		Lamp Hours		Eco			
				Dynamic			

Set up your InFocus

		Default Setting		Default Setting By Source		Default Setting By Other				
MAIN	SUB LEVEL	SUB LEVEL 2	SUB LEVEL 3	SUB LEVEL 4	VALUE	COMMENTS				
OPTIONS		Lamp Reset			No					
					Yes					
	Exit									
	Reset				No					
INFO	Regulatory				P130, P131 or P131	Regulatory Model of Projector Specified				
	Serial Number									
	Input Source									
	Resolution									
	Refresh Rate									
	Picture Mode									
	Lamp Hours	Bright								
		Eco								
		Dynamic								
		Total								
	Brightness Mode									
	Firmware Version	System								
		MCU								
	Project ID									

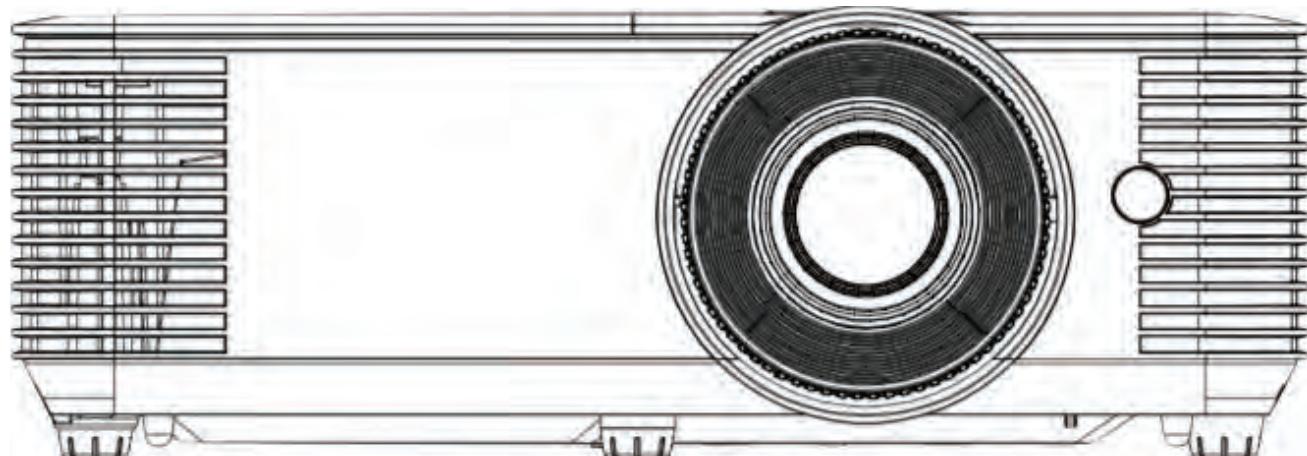
NOTE |

ISF

- The certified ISF technician will calibrate and optimize the projection image according to your actual environment.
- The ISF input password will be kept by technician only.
- “ISF Day” and “ISF Night” will not be shown in display mode if projector equipped with ISF function has not been calibrated by an ISF certified technician. For more information, please go to ISF official website: <https://www.imagingscience.com> and contact the dealer located in your country.
- The ISF calibration will be charged and guaranteed by ISF certified calibrator, and thereby InFocus is not responsible for the calibration service.

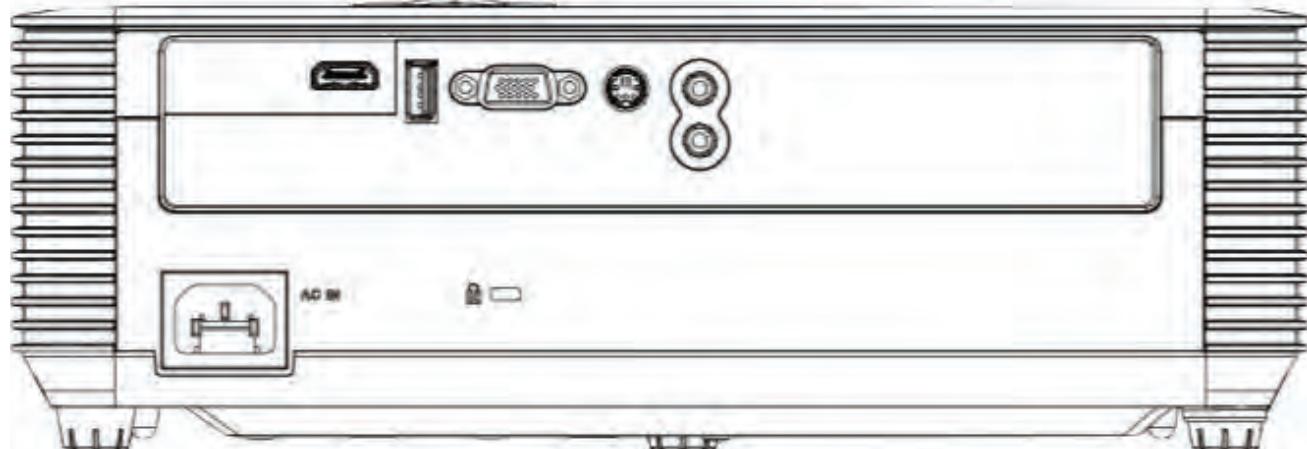
Front

P130, P131, P132 - 6 & 9 inputs/outputs



Back

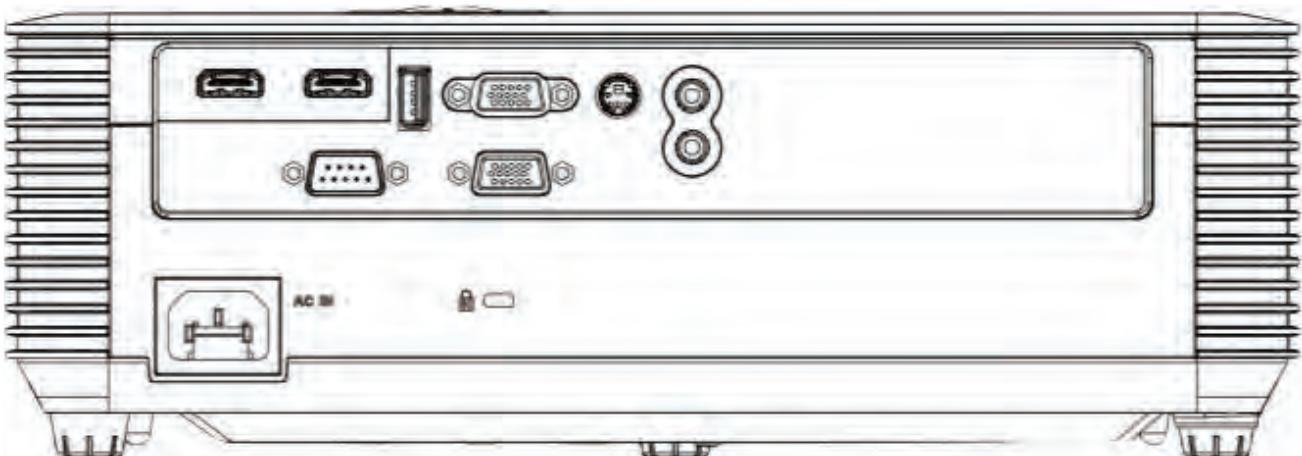
P130 - 6 inputs/outputs



Views of your InFocus

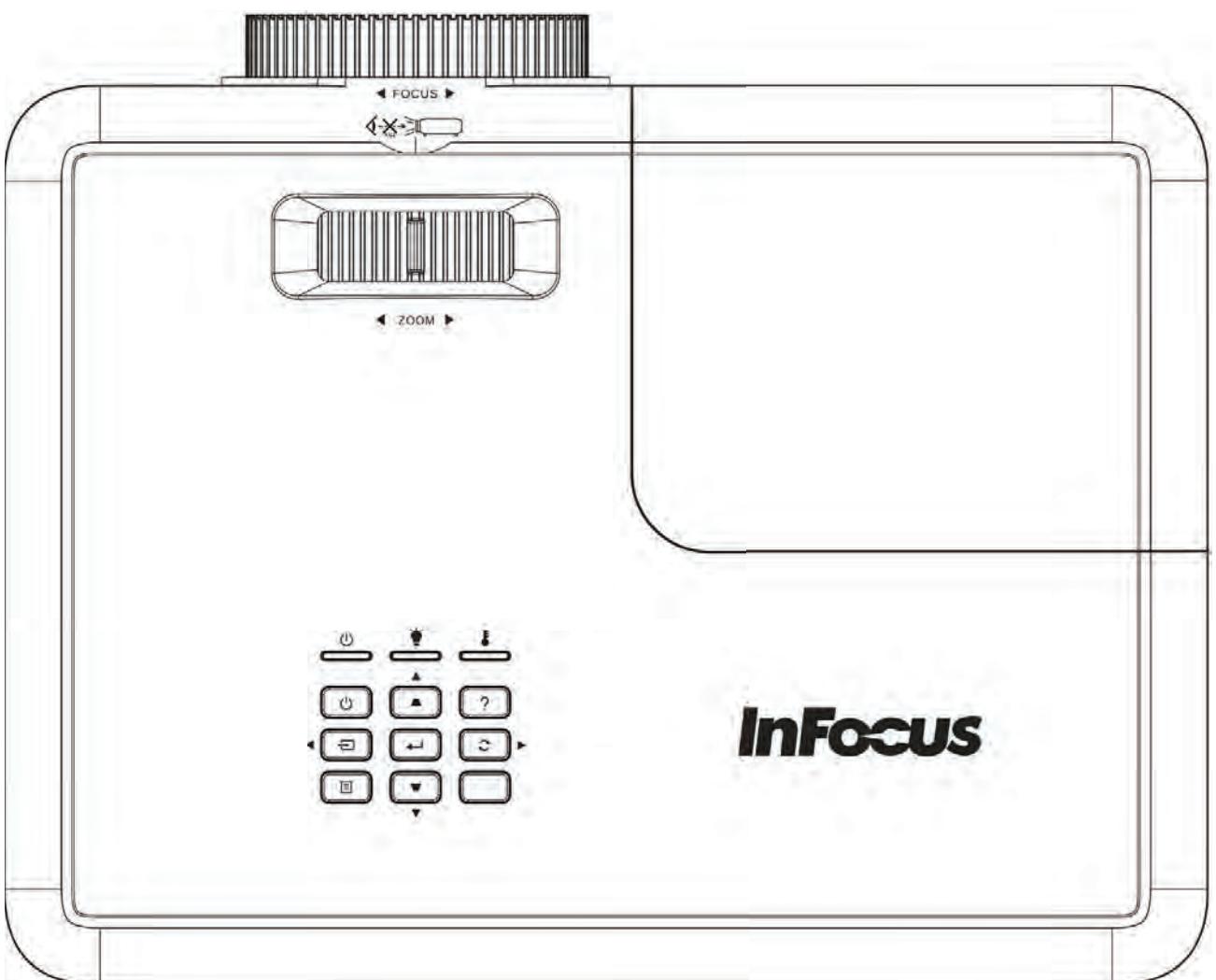
Back

P131, P132 - 9 inputs/outputs



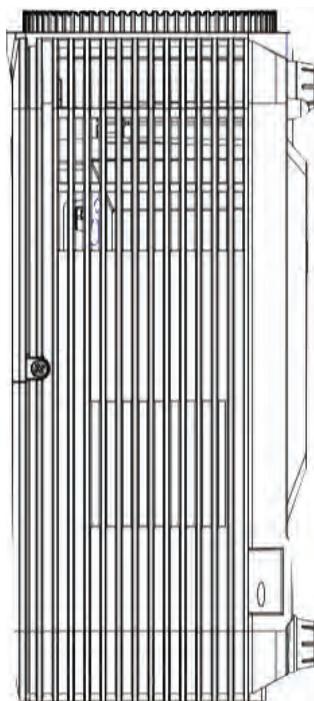
Top

P130, P131, P132 - 6 & 9 inputs/outputs



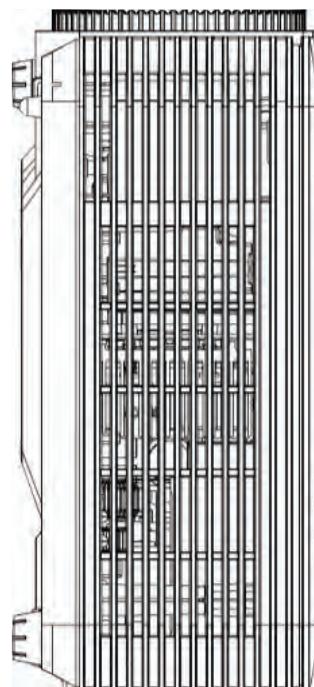
Left Side

P130, P131, P132 - 6 & 9 inputs/outputs



Right Side

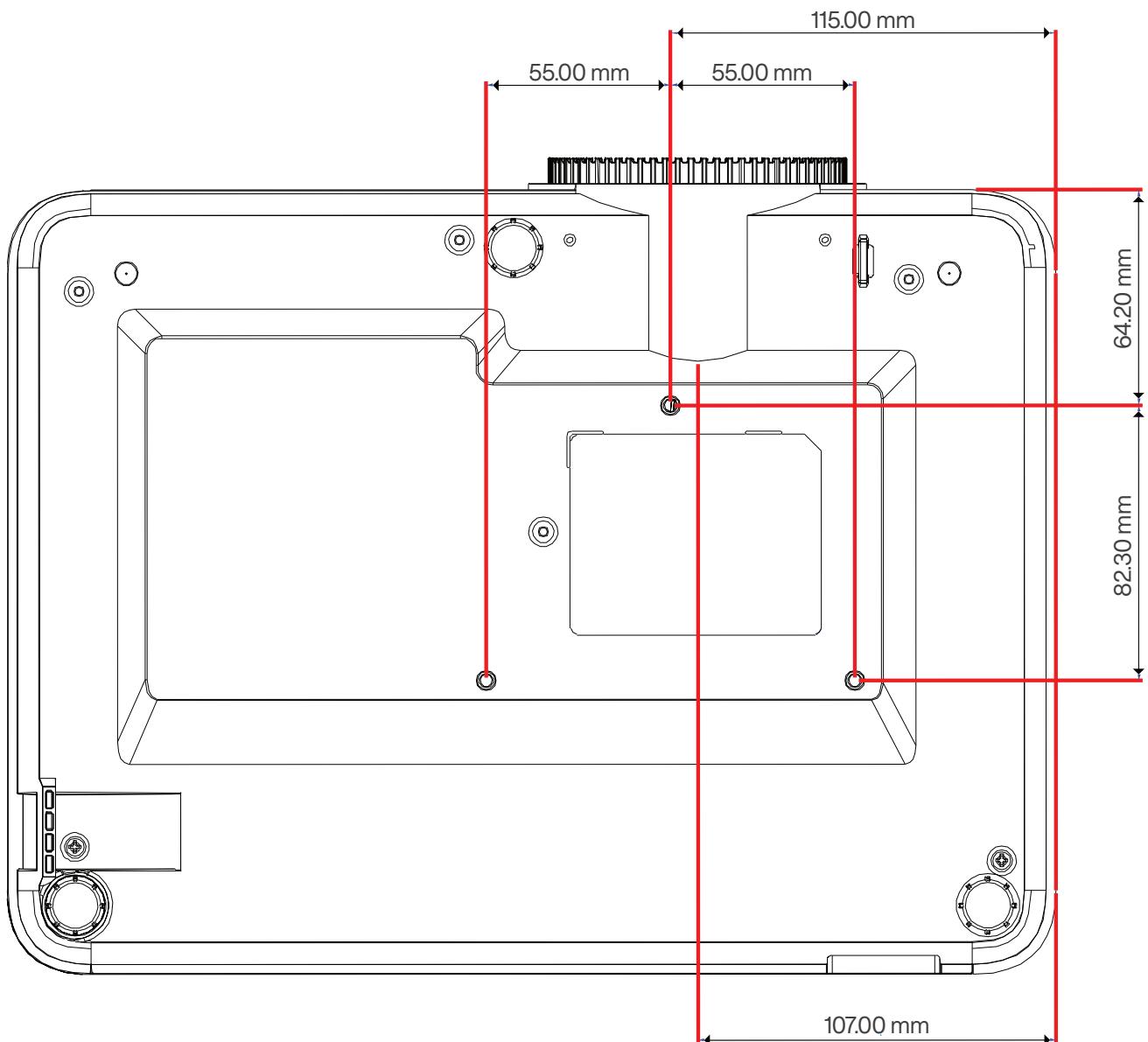
P130, P131, P132 - 6 & 9 inputs/outputs



Views of your InFocus

Bottom

P130, P131, P132 - 6 & 9 inputs/outputs



Remote control

Ships with regulatory model P130, P131, P132



No	Key Function
1	AV mute
2	Power on/off
3	Re-Sync
4	Up
5	Source
6	Left
7	Enter
8	Right
9	Menu

No	Key Function
10	Down
11	Eco
12	Keystone+
13	Volume+
14	Keystone-
15	Volume-
16	VGA
17	Video
18	HDMI

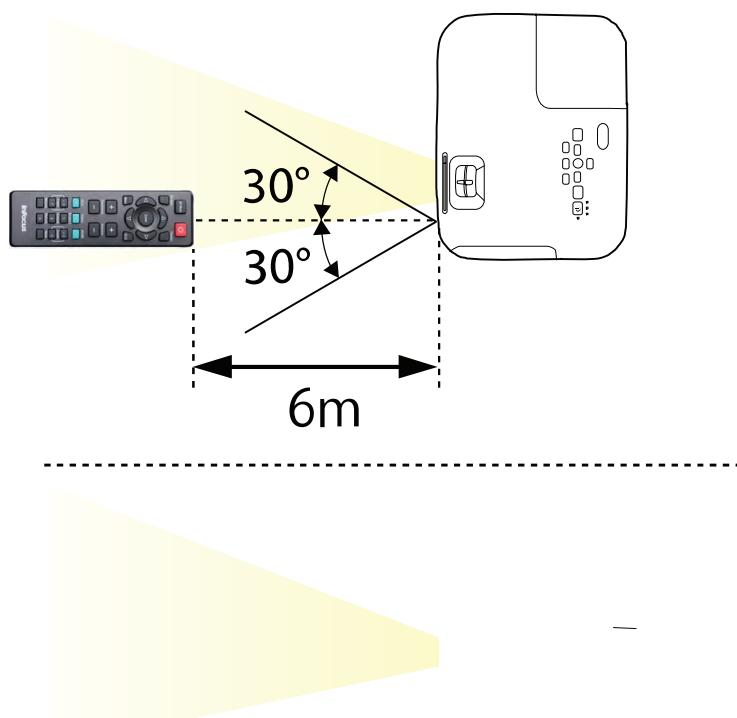
No	Key Function
19	Page+
20	Aspect
21	Magnify+
22	Page-
23	Freeze
24	Magnify-
25	Mouse
26	Picture
27	Mute

(i) NOTE | Some keys may have no function for models that do not support these features.

Views of your InFocus

Remote control effective range

Infra-Red (IR) remote control sensor is located on top of the projector. Ensure to hold the remote control at an angle within 30 degrees perpendicular to the projector's top IR remote control sensor to function correctly. The distance between the remote control and the sensor should not be longer than 6 meters (20 feet).



(i) NOTE | When pointing the remote control directly (0 degrees angle) on the IR sensor, the distance between the remote control and the sensor should not be longer than 8 meters (~ 26 feet).

- ⑤ Make sure that there are no obstacles between the remote control and the IR sensor on the projector that might obstruct the infra-red beam.
- ⑤ Avoid using the remote control in direct sunlight or bright fluorescent lights at near range, as the projector may not respond to commands under these conditions.
- ⑤ Please keep the remote control at least 7 feet 2 meters away from fluorescent lamps otherwise the remote control may not operate as intended.
- ⑤ If the remote control is close to Inverter-Type fluorescent lamps, it might become ineffective from time to time.
- ⑤ If the remote control and the projector are within a very short distance, the remote control may become ineffective.
- ⑤ When pointing the remote control towards a projection screen or whiteboard, the effective distance of 20 feet 6 meters from remote to screen to projector may be shortened due to the IR reflectivity of the screen or white board surface.

Projector parts and functions

Front

P130, P131, P132 6 & 9 Input/Output Models



Name	Function
1 Air Intake Vent	Air to cool the projector enters here
2 Keypad	Keys to operate the projector on screen display
3 Status and Warning LED's	Provide information on the status of the projector and error codes
4 Focus Ring	Used to focus the image (Not Applicable for P132 Short-Throw Models)
5 Optical Zoom Ring	Used to adjust the image size using optical zoom (Not Applicable for P132 Short-Throw Models)
6 Projector Lens	Images are projected from here
7 Lamp Door Housing	Housing for the projector lamp
8 Air Exhaust Vent	Hot air from the projector exits here
9 IR Remote Receiver	Receives commands from the remote control

Parts and functions

Back

P130 models 6 inputs/outputs



Name	Function
1 Power Inlet	Connects the power-cord to the projector
2 Kensington Lock Slot	Attach an optional Kensington lock here to secure your projector
3 HDMI Input port	Inputs video signals to the projector from HDMIcompatible video equipment and computers. This projector is compatible with HDCP.
4 USB-A port	Delivers power 5V/1.5A to optional wireless devices connected to the HDMIport. Used to control the projector via an optional wired remote. Used for the delivery and updating of service firmware.
5 VGA input port	Inputs signal to the projector from a computer source over a VGA cable
6 S-Video input port	Inputs video signal to the projector from a source over a S-Video cable
7 Audio In port	Inputs audio signal from connected source to the projector
8 Audio Out Port	Outputs audio signal from the current input source to the projector to external speakers
9 Adjustable rear foot	Used to adjust and level the height of the projector
10 Fixed rear foot	Used in combination with the rear and front adjustable feet to level the projector

Back

9 inputs/outputs P131 & P132 models

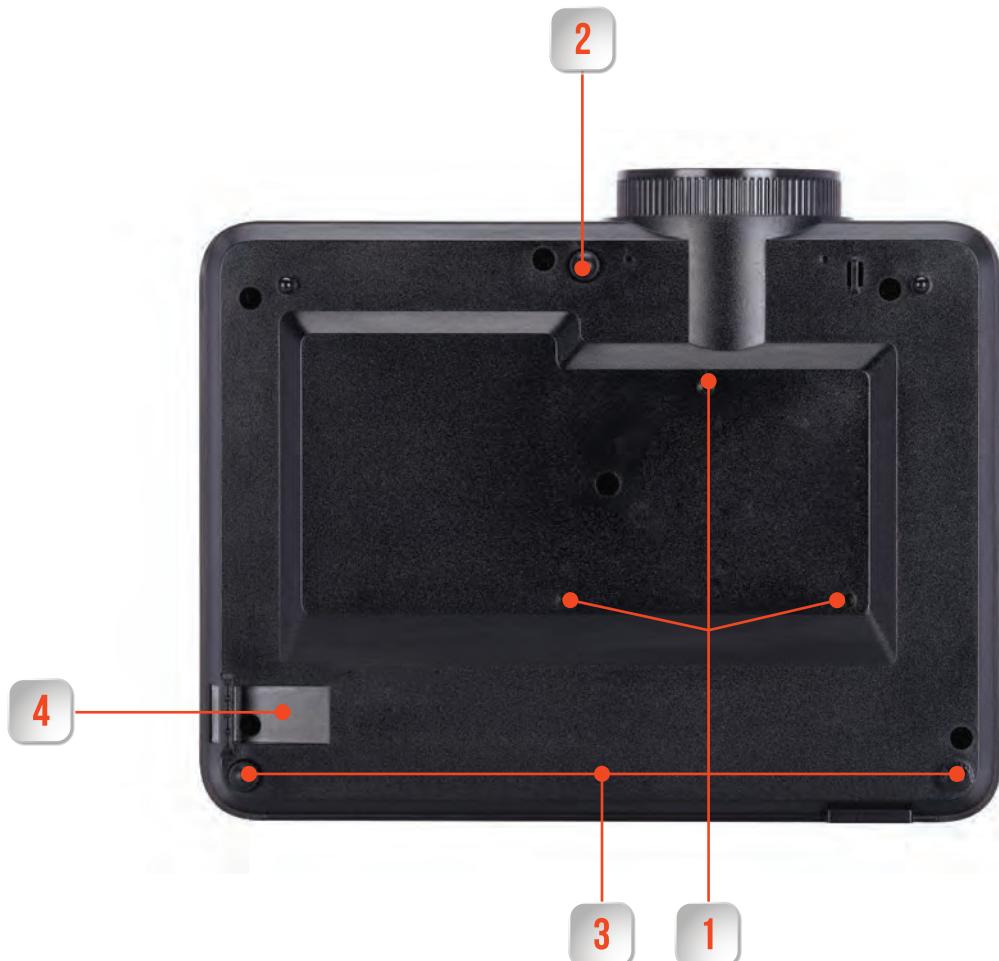


	Name	Function
1	Power Inlet	Connects the power-cord to the projector
2	Kensington Lock Slot	Attach an optional Kensington lock here to secure your projector
3	HDMI & HDMI 2 Input ports	Inputs video signals to the projector from HDMI compatible video equipment and computers. This projector is compatible with HDCP.
4	USB-A port	Delivers power 5V/1.5A to optional wireless devices connected to the HDMI port. Used to control the projector via an optional wired remote. Used for the delivery and updating of service firmware.
5	VGA input port	Inputs signal to the projector from a computer source over a VGA cable
6	S-Video input port	Inputs video signal to the projector from a source over a S-Video cable
7	Audio In port	Inputs audio signal from connected source to the projector
8	Audio Out Port	Outputs audio signal from the current input source to the projector to external speakers
9	Adjustable rear foot	Used to adjust and level the height of the projector
10	Fixed rear foot	Used in combination with the rear and front adjustable feet to level the projector
11	RS232 port	Connects a RS232 cable to a computer to control the projector.
12	VGA/Monitor Out Port	Outputs analog RGB signals from the VGA Input port to a monitor.

Parts and functions

Bottom

P130, P131, P132 6 & 9 input/output models



Name	Function
1 Mounting points for optional ceiling mount	Attach the optional ceiling mount when suspending the projector from a ceiling (three points)
2 Adjustable front foot	Used to level the projector or move the height of the image
3 Rear Feet (2)	Used to level the projector in combination with the front foot
4 Security cable attachment point	Pass a commercially available cable lock through here to secure the projector. You can also attach the optional commercially available wire through here to prevent the projector from falling when ceiling or wall mounted

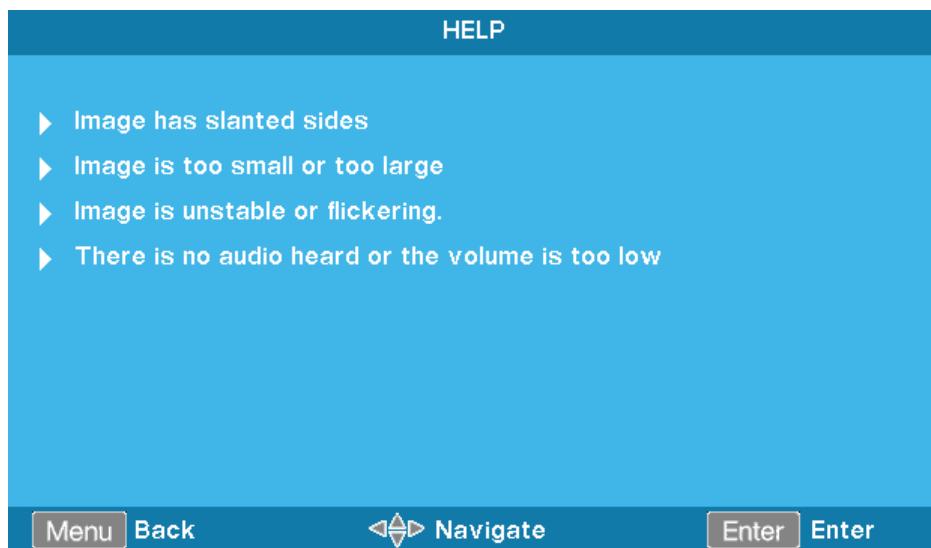
Getting help and contacting InFocus

Self help resources

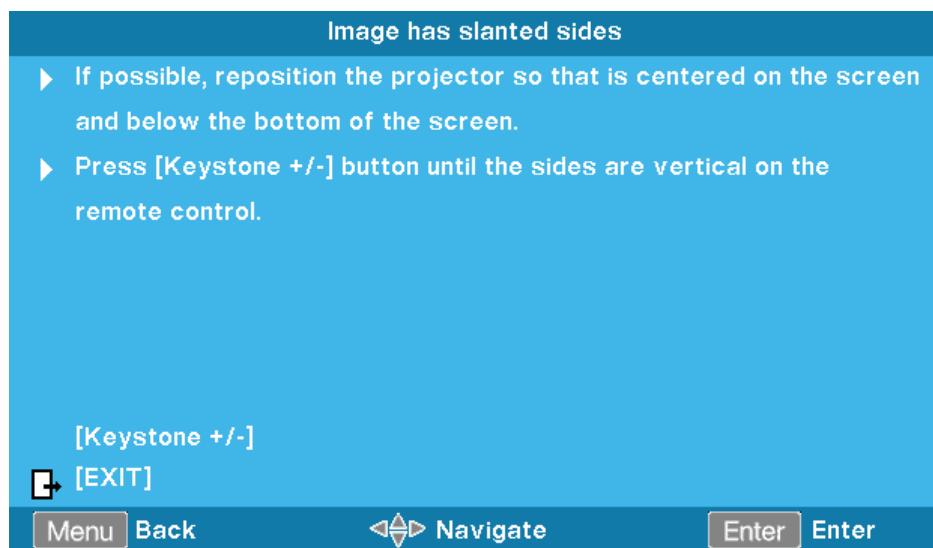
The projector has a number of built-in help topic menus that allow you to navigate through the steps to resolve most standard issues. Details of each of these screens and the topics they address are detailed below. The help menu can be accessed by pressing the “HELP” button on the keypad to navigate through the menus and topics by following the onscreen instructions.

Please also refer to the more detailed Q&A section of the product users guide.

1. Image quality troubleshooting



1a. Image slanted



Getting help

1b. Image size adjustment

Image is too small or too large

- ▶ Adjust the **Zoom Ring** on the top of the projector.
- ▶ Move the projector closer to or further from the screen.
- ▶ Press **[Menu]** button on the remote control or projector panel, go to **Display | Format** and try the different settings.

[DISPLAY | Format]

◀ [EXIT]

Menu Back

◀▶ Navigate

Enter Enter

1c. Image stability

Image is unstable or flickering.

- ▶ Use **[Phase / Frequency]** to correct it.
- ▶ Change the monitor colour setting on your computer.

[Phase]

[Frequency]

◀ [EXIT]

Menu Back

◀▶ Navigate

Enter Enter

1d. Audio troubleshooting

There is no audio heard or the volume is too low

- ▶ Is the **volume** setting at the minimum?
- ▶ Turn up the **volume** setting.
- ▶ Is the **cable** connected properly to the projector?
- ▶ Check the physical connection and ensure the cable is connected properly from the source to projector.

[Volume]

◀ [EXIT]

Menu Back

◀▶ Navigate

Enter Enter

Getting help

Contacting InFocus

InFocus technical support can be contacted at the below phone numbers within the stated operating hours, by using the enquiry form links provided or by visiting infocus.com and clicking on the chat support icon found on every page.

US & Canada

Mon-Fri | 6:00am - 5:00pm PST



United States

877-388-8360

Canada

877-388-8360

Technical support enquiry

Europe, Middle-East & Africa

Mon-Fri | 08:00 - 17:00 CET



Austria

0800 4636287



France

0800 905993



Germany

0800 1813649



Italy

0800 877238



Sweden

020 791251



Spain

0900 993163



Switzerland

0800 04636287



UK & Northern Ireland

0800 0286470



European Union

+8000 463 6287

Technical Support Enquiry

Getting help

Asia-Pacific region

Mon-Fri | 08:00 - 17:00 Local Time



Australia

📞 1300-577-321



India

📞 044-22252042

📞 044-42015277/89



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