**Hotel booking**

Inline image 1

**Lemon Tree Hotel, Chandigarh**

**Plot No. (3 MW), Industrial Area, Phase 1**

**Chandigarh – 160002, India**

**T +91 1724423232 E**[**hi.cd**](http://hi.cd)**@**[**lemontreehotels.com**](http://lemontreehotels.com)

**ARE YOU READY FOR A REFRESHINGLY DIFFERENT EXPERIENCE?**

**Tentative Reservation # 5717982**

Thank you for making a tentative reservation with us. We recommend that you confirm and guarantee your reservation by providing us with your credit card details. We look forward to welcoming you at **Lemon Tree Hotel, Chandigarh**. You have made a great choice by selecting Lemon Tree Hotels where you are welcomed by cheery greetings, a friendly smile and a whiff of the signature lemon fragrance. Lemon Tree Hotels are the only midscale hotels that uplift your spirits at the end of a long day.

**GUEST SCHEDULE**

|  |  |  |  |
| --- | --- | --- | --- |
| Company name | Fortis Healthcare Limited | | |
| Name of the guest(s) | **Ms. Sanyukta  Saha** | | |
| Number of guest(s) | 1 | Number of room(s) | 1 |
| Arrival date | 29 November 2017 | Departure date | 1 December 2017 |
| Flight details /Arrival time | 14:00 | Departure time | 12:00 |
| Airport transfer | Not Required | | |
| Room category | Superior Room | | |
| Mode of payment | Direct Payment | | |
| Room rate | Rs. 4000.00  per room, per night, **plus applicable taxes and service charge** | | |
| Additional request |  | | |
| Here’s what you get (inclusions) | Complimentary buffet American breakfast and Lunch or Dinner at the coffee shop; Complimentary internet in the Business Center (24x7); Complimentary WiFi access (24x7) for one device only. (Various multi-device and  hi-speed packages can also be availed at a nominal additional charge.) | | |

For additional information on the hotel visit [lemontreehotels.com](http://www.lemontreehotels.com/). Our website includes comprehensive information on the hotel services and facilities, map to the hotel, photographs of the hotel, etc.

**In order to confirm and guarantee this reservation beyond 2 pm on the date of arrival, may we request you to provide us your credit card details as under**:

|  |  |
| --- | --- |
| Name of the Credit Card holder |  |
| Credit Card Number |  |
| Validity |  |
| Visa/Mastercard/Amex/JCB |  |

Please note that the room/s and the rate will be confirmed subject to availability, at the time of receipt of the credit card information.

**CHAUFFEUR ON ARRIVAL**

Should you ask for a chargeable (unless specified otherwise) airport pickup on arrival, the chauffeur and car details will be sent to you via sms, one hour before the expected time of arrival of the flight.  Please note: delivery of the sms is subject to the telecom service provider's network. Please provide your mobile number at the time you request for the airport pickup.

**IDENTITY PROOF**

In keeping with Government regulations, we request all guests (on single/double/triple occupancy) to carry a photo identity to present on check-in. Foreign nationals are required to present their valid passport and visa. Indian nationals can present any government issued photo identity address proof card e.g. **driving license, passport, Aadhar card or voter’s ID card.  PAN Card will not be accepted as the above.**Also do keep handy proof of corporate affiliations, if you have made a corporate booking.

**YOUR FAVORITE THINGS**

         If you have made a request for a specific bed type or smoking preference, we’ll try our best to accommodate it.

         Need an extra bed in your room? No problem, we can set it up at Rs.1,500 plus applicable tax and service charge

         Kids stay free (room only)! Two children below the age of 12 years stay for free in the same room

**NO SMOKING**

The Government of India has introduced a ‘no smoking’ rule for hotels, restaurants and all public places. This means smoking is prohibited in all parts of the hotel except in designated guest rooms. Should you want a smoking room, please inform us when you make your reservation.

**GUARANTEE AND CANCELLATION POLICY**

         We understand that plans change sometimes. If you need to cancel/reduce/amend a guaranteed reservation, please do so latest by 2 pm, a day prior to arrival, to avoid a one night cancellation fee, including taxes, that will be charged to the credit card provided at the time of booking.

         Bookings made on non-cancellable/non-amendable packages/rates cannot be cancelled/amended. On doing so, the full amount of advance paid will be treated as the cancellation fee. The same terms apply in case you don’t show up.

         For all bookings, other than non-cancellable, if you don’t show up or if you choose to check-out early, one night’s room rate, including taxes, will be charged to the credit card provided at the time of booking.

**CHECK-IN/CHECK-OUT POLICY**

**Our check-in time is 2 pm and our check-out time is 12 noon. We look forward to welcoming you to Chandigarh. If you want to check-in early, or sleep in and check-out late, we will be happy to oblige, subject to availability. Both entail a nominal additional charge.**