Dear Sir/Madam,  
  
Thank you for choosing Peninsula Grand Hotel, Mumbai .We are pleased to confirm your reservation with the following arrangements.

|  |  |
| --- | --- |
| Reservation Status | CONFIRM |
| Guest Name | MR VIVEK ARORA |
| Confirmation Number | 92559 |
| Number of Persons / Children | 01 ADULT |
| Number of Rooms & Type | 01 SINGLE SUPERIOR ROOM |
| Rate per room / night | RS 6500/- CPAI |
| Billing | DIRECT PAYMENT |
| Arrival Date | 15/02/18 |
| Departure DATE | 16/02/18 |
| Company – Tel / Mob. | **FIT** |
| Others | PFA Bank details for the payment which is to be done before check-in otherwise booking would be on direct payment from guest. |

As per the Local Authorities it is compulsory to show Guest Photo Identification proof at the time of check in e.g.Voter ID, Original Passport, Aadhar Card, Driving Licenses, (any ONE). All guest are requested to carry their IDs.

. Non Resident Indians or Foreign National Guests are requested to settle their bills in their Currency equivalent to INR rates quoted or Invoice  generated on checkout.

.     The above rates are inclusive of breakfast. Wifi and both way Airport Transfers on Sharing Basis.

.     Early check in is totally subject to availability.

**.     The reservation will not be a guaranteed one after two hours of arrival time.**

·       Reservation not guaranteed by credit card or company letter / voucher (for credit approved companies only) will be on a tentative basis and can be released 72 hrs after reservation is made

.      Cancellation is permitted prior to 48 hrs before arrival.

·       Amendment received within 48 hours of your arrival will be subject to a room charge for one night.

·       One night room charge is applicable for no show on the date of arrival

·       The stay is guaranteed for the entire duration and any check out before the above mention departure date would be charged in full.

·       Incase of airport transfer request, please be informed that the transfer request  remains tentative if not provided with complete flight information.

·       The dollar-rupee conversion rate for the room charge would be as per the conversion rate applicable at the hotel at the time of check in.

·       We have a 12 noon check In / out policy.   
Considering the unique pattern of arrival and departure time of all International flights, you are requested to reconfirm the date and time of arrival in order to guarantee the access to your room at the time of arrival.   
We once again thank you for choosing the Peninsula Grand Hotel as your preferred hotel in Mumbai. We are delighted to have you staying with us. In our continuous endeavor to make your stay more comfortable & enjoyable, we would request you to take some time out to forward details regarding any special requirements or preferences at [reservations@peninsulagrand.com](mailto:reservations@peninsulagrand.com) in order for us to make your stay the most memorable one! We look forward to welcome you to Peninsula Grand Hotel, Mumbai. If we can be of any further assistance, please do not hesitate to contact us.