ASHIR V
System Administrator

PERSONAL INFO

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Date of Birth
28th May 1988

Gender
Male

Marital Status
Married

SKILLS

- Windows Servers 2008r2, 2012r2 & 2016
- Desktop Support - Win 7, 8.1 & 10
- Linux OS - CentOS & Ubuntu
- Active Directory, DNS & DHCP
- LAN/ WAN Administration
- Firewall - Fortinet
- VPN
- Cloud Computing - AWS
- VMware & Hyper-V
- SCCM
- MDT
- Scripting - PowerShell
- Ansible
- PRTG & Nagios XI
- Exchange Sever 2013
- Storage - iSCSI and NFS
- Apache & IIS

TRAINING & CERTIFICATIONS

- CCNSP (Certified)
    ID: CP300615/V3.1EL/14274
- MCITP (Course Completed)
- CCNA (Course Completed)

OBJECTIVE

I would like to be a part of a progressive organization where I could use and enhance my knowledge and talent for the development of both the organization and myself.

SUMMARY

- IT Professional with over 7 years of experience in IT Infrastructure support (Windows/Linux Administration, VMware, Network Administration, Desktop Management and IT Asset Management).
- Administer Windows Servers, Linux Servers, VMware vSphere, Desktops, WAN/LAN networks, Switches, Firewalls and Security patch management.

WORK EXPERIENCE

Senior System Administrator

Inspirisys Solutions Ltd. (Formerly Accel Frontline Ltd.),
Cochin, Kerala, India.
July 2016 – Present

- Provide IT support to end users.
- Troubleshoot & resolve problems reported by users.
- Administer Windows Servers (2008r2, 2012 & 2016), Linux Servers (CentOS & Ubuntu), Desktops, Switches and Firewall.
- Managing and Administering Active Directory, DNS, DHCP, LAN/WAN, Web Servers (IIS & Apache), SCCM & Microsoft Deployment Toolkit (MDT).
- Administer VMware vSphere 6.5, SharePoint 2013 & Exchange server 2013.
- Monitoring and maintaining the performance of Servers, Networks & all installed systems.
- Applying security patch updates and configuration changes.
- Performing backup of servers.
- Installing, Configuring, Managing and Administering Nagios XI, Ansible & Snipe IT Asset Management System.
- Documenting Server/Network configurations and Change management process.
- Managing IT assets inventory and coordinate with vendors for restoration & substitute the defective hardware part.

Network Engineer

Manappuram Comptech & Consultants Ltd.,
Thrissur, Kerala, India.
Sep 2012 - July 2016

- Configuring, Managing and Administering Windows/Linux servers, Active Directory, DNS, DHCP and LAN/WAN Networks, Switches, Firewall, VPN, IIS and FTP.
- Main responsibilities have provided L1, L2 and L3 IT support.
- Performing troubleshooting on assigned tickets and resolve the problem within the target time.
- Handling incidents related to Networks, Servers and Desktops.
- Troubleshooting issues related to Operating systems, Outlook/Thunderbird mails and Network connectivities.
- Provided technical support, including identifying problem incidents with their subsequent resolutions & basic level support at each client site to install, support, upgrade and maintain client's hardware and software.
- Monitoring the performance of Servers and Networks.
- Antivirus installation, Threat monitoring & Security patch management.
- Asset Management and Documentation.

Hardware Technician

Manappuram Finance Limited.,
Chennai, Tamil Nadu, India.
July 2011 - Aug 2012

- Provide L1, L2 IT support including identifying problem incidents with their subsequent resolutions.
- Handling of issues related to Desktops and Laptops.
- Performing troubleshooting on assigned ticket and resolve the problem within target time.
- Interact with staff on desktop problems and their resolution & worked effectively with vendors to repaire & restore defective hardware part.
- Installing and administering Windows 7 & XP Professional.
- Managing virus definitions and security updates.
- Configuring Microsoft outlook for user and troubleshooting mail problems.
- Installing & configuring VPN, Dial-Up, broadband networking and Wi-Fi Router
- Maintaining of LAN and resolve network access issues.

Desktop Support Engineer

Mark Motors, Kerala, India.
Jun 2010 - Mar 2011

- Responsible for managing all System administration activities for Windows XP professional & windows 7.
- Installing and Managing Desktops, Peripherals, Switches and Network connections.
- Interact with staff on desktop problems and their resolution.
- Asset Management and Documentation.

DECLARATION

I hereby declare that the above information furnished is true to the best of my knowledge and belief

Place: Cochin
Date: Ashir V