



## PERSONAL INFO

**Phone**

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**Date of Birth**

28th May 1988

**Gender**

Male

**Marital Status**

Married

## SKILLS

- Windows Servers 2008r2, 2012r2 & 2016
- Desktop Support - Win 7, 8.1 & 10
- Linux OS - CentOS & Ubuntu
- Active Directory, DNS & DHCP
- LAN/ WAN Administration
- Firewall - Fortinet
- VPN
- Cloud Computing - AWS
- VMware & Hyper-V
- SCCM
- MDT
- Scripting - PowerShell
- Ansible
- PRTG & Nagios XI
- Exchange Server 2013
- Storage - iSCSI and NFS
- Apache & IIS

# ASHIR V

System Administrator

## OBJECTIVE

I would like to be a part of a progressive organization where I could use and enhance my knowledge and talent for the development of both the organization and myself.

## SUMMARY

- IT Professional with over 7 years of experience in IT Infrastructure support (Windows/Linux Administration, VMware, Network Administration, Desktop Management and IT Asset Management).
- Administer Windows Servers, Linux Servers, VMware vSphere, Desktops, WAN/LAN networks, Switches, Firewalls and Security patch management.

## WORK EXPERIENCE

### Senior System Administrator

Inspirisys Solutions Ltd. (Formerly Accel Frontline Ltd.),  
Cochin, Kerala, India.

July 2016 – Present

- Provide IT support to end users.
- Troubleshoot & resolve problems reported by users.
- Administer Windows Servers (2008r2, 2012 & 2016), Linux Servers (CentOS & Ubuntu), Desktops, Switches and Firewall.
- Managing and Administering Active Directory, DNS, DHCP, LAN/WAN, Web Servers (IIS & Apache), SCCM & Microsoft Deployment Toolkit (MDT).
- Administer VMware vSphere 6.5, SharePoint 2013 & Exchange server 2013.
- Monitoring and maintaining the performance of Servers, Networks & all installed systems.
- Applying security patch updates and configuration changes.
- Performing backup of servers.
- Installing, Configuring, Managing and Administering Nagios XI, Ansible & Snipe IT Asset Management System.
- Documenting Server/Network configurations and Change management process.
- Managing IT assets inventory and coordinate with vendors for restoration & substitute the defective hardware part.

## TRAINING & CERTIFICATIONS

- CCNSP (Certified)  
ID: CP300615/V3.1EL/14274
- MCITP (Course Completed)
- CCNA (Course Completed)

## EDUCATION

2010 - B.Tech (ECE)  
Calicut University, Kerala, India.

2005 - Higher Secondary Examination  
State Board of Education, Kerala, India

2003 - Secondary School Certificate  
State Board of Education, Kerala, India

## REFERENCES

### Sushil P.K

Asst. General Manager  
IT Infrastructure Management  
Manappuram Comptech & Consultants  
Ltd.  
Email: sushil@macomsolutions.com

### Cinjith B

Manager  
IT Infrastructure Management  
Inspirisys Solutions Ltd.  
Email: cinjith@inspirisys.com

### Network Engineer

Manappuram Comptech & Consultants Ltd.,  
Thrissur, Kerala, India.  
Sep 2012 - July 2016

- Configuring, Managing and Administering Windows/Linux servers, Active Directory, DNS, DHCP and LAN/WAN Networks, Switches, Firewall, VPN, IIS and FTP.
- Main responsibilities have provided L1, L2 and L3 IT support.
- Performing troubleshooting on assigned tickets and resolve the problem within the target time.
- Handling incidents related to Networks, Servers and Desktops.
- Troubleshooting issues related to Operating systems, Outlook/Thunderbird mails and Network connectivities.
- Provided technical support, including identifying problem incidents with their subsequent resolutions & basic level support at each client site to install, support, upgrade and maintain client's hardware and software.
- Monitoring the performance of Servers and Networks.
- Antivirus installation, Threat monitoring & Security patch management.
- Asset Management and Documentation.

### Hardware Technician

Manappuram Finance Limited.,  
Chennai, Tamil Nadu, India.  
July 2011 - Aug 2012

- Provide L1, L2 IT support including identifying problem incidents with their subsequent resolutions.
- Handling of issues related to Desktops and Laptops.
- Performing troubleshooting on assigned ticket and resolve the problem within target time.
- Interact with staff on desktop problems and their resolution & worked effectively with vendors to repair & restore defective hardware part.
- Installing and administering Windows 7 & XP Professional.
- Managing virus definitions and security updates.
- Configuring Microsoft outlook for user and troubleshooting mail problems.
- Installing & configuring VPN, Dial-Up, broadband networking and Wi-Fi Router
- Maintaining of LAN and resolve network access issues.

### Desktop Support Engineer

Mark Motors, Kerala, India.  
Jun 2010 - Mar 2011

- Responsible for managing all System administration activities for Windows XP professional & windows 7.
- Installing and Managing Desktops, Peripherals, Switches and Network connections.
- Interact with staff on desktop problems and their resolution.
- Asset Management and Documentation.

## DECLARATION

I hereby declare that the above information furnished is true to the best of my knowledge and belief

Place: Cochin  
Date:

Ashir V