

https://ittseng.co



+1 339-368-0897

ittseng@iu.edu

I Ting Tseng

UI / UX Designer

PROFILE

Collaborative UI/UX designer with six years working experience in the information technology industry

Programming Languages / Tools

- D3
- Tableau
- Javascript
- HTML / CSS
- Sublime Text

Designing & Prototyping Tools

- Adobe Creative Cloud
- Sketch
- Axure
- InVision
- Marvelapp
- Balsamiq

Achievement

- Winner -Tech to Protect Challenge Pittsburgh, 2019
- Winner Tech to Protect Challenge Chicago, 2019
- Winner AT&T Firstnet Hackathon, 2019
- Winner Design Sprint 2019 Indiana University
- Vice President Taiwanese
 Student Association 2019-2020 Indiana University
- Merit Scholarship Indiana University

Publication

• "From Crowdsourcing to Crowdsharing: The Smart Environmental Sensing Web of EPA," 2017, 4.

Skills

- Formative Research
- · Generative Research
- Summative Research

EDUCATION

Indiana University - Indianapolis, IN

May 2020

Master of Science - Human Computer Interaction

National Taiwan University - Taipei, Taiwan

June 2009

Bachelor of Science - Geography

EXPERIENCE

Shotzoom LLC

Jun 2019 - August 2019

UX Designer Intern

- Designed the new Android version for the world's largest golf community with over 3 million users in our golf GPS app.
- Responsible for the brand-new booking function in both Android and iOS versions
 of the Shotzoom app, and redesigned the wearable device interface that integrates
 headphones.

EMCT Inc.

May 2013 – July 2018

UI/UX Designer

- Contributed to the improvement of the Environmental Info Push App, which boosted ratings from 3.0 to 4.3 out of 5 and the number of users from 10,000 to 300,000.
- Increased company's ability to bid on government projects by doubling the previous budget. This increased revenue by 200% and doubled the number of employees.
- Key contributor to inspiration, design and development of the company's first product.

InFane Design Group Co., Ltd.

August 2009 - April 2013

Project Manager

- Organized a new planning team for a branding company and started managing it.
- Integrated service and business models in areas ranging from branding, graphic design, marketing, public relations, and advertising.

PROJECTS

Starbucks Project

September 2019 - April 2020

Product/UX Designer

Built a location-based recycling app that engages, educates, and guides partners to become recycling expert specific for their store.

AT&T Firstnet Hackathon

September 2019 - September 2019

Product/UX Designer

'HandyHelp' connects with wearable IoT devices and Smart Home devices to send emergency notifications using Geofencing to nearby community first respondents to provide immediate aid before law enforcement officers arrive.

Rolls-Royce – Volunteer Project

December 2015 - July 2018

Product/UX Designer

Me as the project manager and UX designer in our team, we present "Book AI" knowledge management and collaborative community with a solid revenue stream for the current training system.