

📍 <https://ittseng.co>  
📞 +1 339-368-0897  
✉ [ittseng@iu.edu](mailto:ittseng@iu.edu)

# I Ting Tseng

## UX / Product Designer

### Designing & Prototyping Tools

- Adobe Creative Cloud
- Sketch
- Axure
- Figma
- InVision

### Programming Languages / Skills

- D3
- Tableau
- Javascript
- HTML / CSS

### Publication / Presentation

- Co-Author: **From Crowdsourcing to Crowdfunding: The Smart Environmental Sensing Web of EPA**. 2017.
- Presentation: **Zenext - A Voice Command Virtual Assistant for Law Enforcement and Emergency Responders**. IEEE CCWC. 2020.
- Presentation: **Alike Cloud Services-Fire Safety in 3D**. IEEE CCWC. 2020.

### Achievement

- **Winner** - Tech to Protect Challenge National Competition, 2020
- **Winner** - Tech to Protect Challenge Pittsburgh, 2019
- **Winner** - Tech to Protect Challenge Chicago, 2019
- **Winner** - AT&T Firstnet Hackathon, 2019
- **MLEP** - IUPUI Multicultural Leadership Empowerment Program
- **Vice President** - Taiwanese Student Association 2019-2020 - Indiana University
- **Merit Scholarship** - Indiana University

### EXPERIENCE

[Shotzoom, LLC](#)

**Jun 2019 – August 2019**

#### UX Design Intern

- Designed the new Android version for the world's largest golf community, with over 3 million users in our golf GPS app.
- Responsible for the brand-new booking function in both Android and iOS versions of the Shotzoom app and redesigned the wearable device interface that integrates headphones.

[EMCT Inc.](#)

**May 2013 – July 2018**

#### UI / UX Designer

- Contributed to the improvement of the Environmental Info Push App, which boosted ratings from 3.0 to 4.3 out of 5 and the number of users from 10,000 to 300,000.
- Increased company's ability to bid on government projects by doubling the previous budget. This increased revenue by 200% and doubled the number of employees.
- Accomplish the design process for 17 websites and 11 apps with 13 of the websites and 8 of the apps are still available on the market.

[InFane Design Group, Co., Ltd.](#)

**August 2009 – April 2013**

#### Graphic Designer

- Organized a new planning team for a branding company and started managing it.
- Integrated a multidisciplinary field of design in areas ranging from graphic design, architecture, interior design, landscape design, and industrial design to provide service including wayfinding design, placemaking, and brand identity.

### EDUCATION

[Indiana University – Indianapolis, IN](#)

**May 2020**

#### Master of Science – Human Computer Interaction

[National Taiwan University – Taipei, Taiwan](#)

**June 2009**

#### Bachelor of Science – Geography

### PROJECTS

[Starbucks Project](#)

**September 2019 - April 2020**

#### UX / Product Designer

Designed a location-based recycling app that engages, educates, and guides partners to become a recycling expert specific for their store.

[AT&T Firstnet Hackathon](#)

**September 2019 - September 2019**

#### UX / Product Designer

Iterated design interactive prototype and won "Best App for Community Engagement" and "Best App from a Student team."

[Rolls-Royce – Volunteer Project](#)

**December 2015 – July 2018**

#### UX / Product Designer

Presented "Book AI" knowledge management and collaborative community with a solid revenue stream for the current training system.