

https://ittseng.co



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# I Ting Tseng

## **UI / UX Designer**

#### **PROFILE**

Experienced UI/UX designer with a proven history of working in the information technology industry

## **Programming Languages / Tools**

- D3
- Tableau
- Javascript
- HTML / CSS

## **Designing & Prototyping Tools**

- Sketch
- Axure
- XD
- Illustrator
- Photoshop

## **Honors & Awards**

- Winner Tech to Protect
  Challenge Codeathon, 2019
- Winner AT&T Firstnet Hackathon, 2019
- Winner Design Sprint 2019 Indiana University
- Golden Key International Honour
  - Indiana University
- Grace Hopper Scholarship Indiana University
- Merit Scholarship Indiana University

#### **Publication**

 From Crowdsourcing to Crowdsharing: The SmartEnvironmental Sensing Web of EPA

#### Formative/Summative Research

- User Interviews
- Survey / Observation
- Competitive Analysis
- Usability Testing
- Heuristic Evaluation
- Cognitive Walkthrough

## **Generative Research**

- Affinity Diagramming
- User Personas
- Journey Mapping
- Sketching
- Prototyping

#### **EDUCATION**

Indiana University - Indianapolis, IN

May '20

Master of Science - Human Computer Interaction

National Taiwan University – Taipei, Taiwan

June '09

Bachelor of Science - Geography

## **EXPERIENCE**

#### **Shotzoom LLC**

Jun '19 - August '19

## **UX Designer Intern**

- Demonstrated problem-solving skills through design thinking, communicated solutions while provided reasoning, and continually monitored iterative team feedback as well as user testing.
- Engaging design solutions for an ever-changing landscape.

#### EMCT Inc.

May '13 – July '18

## **UI/UX** Designer

- Contributed to the improvement for Envi Info Push App, which boosted ratings from 3.0 to 4.3 out of 5 and the number of users from 10,000 to 300,000.
- Increased company's ability to bid on government projects by doubling the previous budget. This increased revenue by 200% and doubled the number of employees.
- Key contributor to inspire, design and develop the company's first product.

## InFane Design Group Co., Ltd.

August '09 - April '13

#### **Project Manager**

- · Organized a new planning team for a branding company and started managing it.
- Integrated service and business models in areas ranging from branding, graphic design, marketing, public relations, and advertisement.

#### **PROJECTS**

#### Environment Info Push App – EMCT Inc.

May '15 – July '18

## App UI/UX Designer

Developed company's first UI/UX app design project with the news headline "the most beautiful and powerful government app".

#### Air IoT - EMCT Inc.

May '17 - July '18

## Web UI/UX Designer

Conceived company's first data visualization web design project using the front-end languages template in a short development timeframe.

#### i-Plants – EMCT Inc.

December '15 - July '18

## Product UI/UX Designer

Created the company's first smart agriculture product with an innovative business model using a proprietary solution containing data visualization and IoT system.