# Windows Reset

Time required: 30 minutes

**How to Create Screenshots:** Please use the Windows Snip and Sketch Tool or the Snipping Tool. Paste a screenshot of just the program you are working on. If you are snipping a virtual machine, make sure your focus is outside the virtual machine before you snip.

1. Press and hold down the **Windows key** & **Shift**, then type **S.** This brings up the on-screen snipping tool.
2. Click and Drag your mouse around whatever you want to snip.
3. Release the mouse button. This places the snip into the Windows Clipboard.
4. Go into Word or wherever you want to paste the snip. Hold down **CTRL**, then type **V** to paste the snip.

## Lab Description

To solve a problem with a corrupted Windows 11 installation, you can perform a Windows 11 refresh. The refresh can recover the installation from a custom refresh image that has been designated as the active recovery in a hidden OEM recovery partition on the hard drive, or the Windows 11 setup DVD.

**NOTE:** Please do this lab on a virtual machine.

# Reset Windows and Keep my Files

Do one of the following, depending on the health of the Windows installation:

1. If you can launch Windows, Click **Start** 🡪 **Settings** 🡪 Search for **Reset this PC**.
2. Click **Reset PC 🡪** Choose **Keep my files**.
3. Getting Things Ready.
4. How would you like to reinstall Windows?
   1. **Cloud download** gets you fresh copies of your installation files.
   2. **Local reinstall** uses installation files from your recovery partition.
5. Choose **Local reinstall** 🡪 **Next** 🡪 The reinstallation process will begin.
6. **Insert a screenshot:**

Click or tap here to enter text.

1. The system restarts and the reset begins. Progress is reported on screen as a percentage of completion. The Windows volume is formatted, and Windows is reinstalled from an image or from the Windows setup files. User settings, data, and Windows apps are restored from backup, and the system restarts.
2. The names of desktop applications lost during the refresh are stored in a file on the Windows desktop named Removed Apps.html. Open the file to see the list of applications. You’ll need to reinstall these applications.
3. The refresh created a Windows.old folder containing the old Windows installation. After you’re sure you don’t need anything in it, you can delete the folder to free up the disk space.

# Reset Windows and Wipe the Drive

You might want to reset a computer when you’re about to give it away or recycle it or totally want to start over. The Windows volume is formatted and Windows is reinstalled. If an OEM recovery partition is present, the system is reset to its factory state. If there’s no recovery partition, the process requests the Windows setup DVD, which it uses to reinstall Windows.

1. Follow the directions in the first part. Choose **Remove everything.**
2. **Insert a screenshot:**

Click or tap here to enter text.

1. Click Reset to start the process. The system restarts and resetting begins. After another restart, you can step through the process of preparing Windows for first use.

## Assignment Submission

Attach this completed document to the assignment in Blackboard.