

John David Doe

1010 East Bend Avenue,
Newark, NJ 14203
(212)-244-5645
john.doe@gmail.com

*IT Consultant with over 5 years of experience providing excellent customer support to network users and consulting clients working on multimillion dollar projects within budget. Aiming to use my superb analytical skills and technical knowledge to fill your IT Manager position.
Possesses an MS in Network Solutions and a BS in Information Systems*

TECHNICAL SKILLS

- Superb skills in: Windows Server 2000, 2003 2008, UNIX: Linux Red hat, AIX, HP-UX, and Solaris
- Proficient in: JAVA, C++, VB Script, Batch, UNIX Shell Script, Perl, Python, HTML, XML, and XSL
- Expert knowledge of databases: Oracle and Microsoft SQL 2000/ 2005
- Familiarity with web servers: Apache HTTP and Oracle HTTP
- Adept with Microsoft Office Suite (Word, PowerPoint, Outlook, Excel), Visio, Adobe Acrobat, and Photoshop

PROFESSIONAL EXPERIENCE

COMPUTER SCIENCE CORPORATION, BOSTON, MA

IT Consultant, September 2012 - Present

- Act as project manager for multi-faceted projects consisting of various clients across 10+ different industries
- Provide technical support, troubleshooting, maintenance, and upgrades to help clients maintain their Oracle and Microsoft SQL database infrastructure
- Manage the successful delivery of projects on strict schedules and budgets topping \$3 million
- Provide a systematic communication of project status and key milestones to all clients
- Respond to customer requests for product or solution information

BAIN CONSULTANTS, BOSTON, MA

IT Support Analyst, July 2010 - August 2012

- Installed and configured Linux and Unix based systems for 100+ business customers
- Supported clients in complying with IT security standards across HIPAA, PCI, GLBA, NIST, and ISO 27001 frameworks
- Deliver ongoing software support for clients

EDUCATION

BRUGGEL UNIVERSITY, Chicago, IL

Master of Science in Network Solutions, June 2010

- Graduated Magna Cum Laude
- GPA: 3.5/4.0

COWELL UNIVERSITY, Chicago, IL

Bachelor of Science in Information Systems, June 2008

- Graduated Summa Cum Laude

Kayden Zhao

IT Professional

Logical, solution-focused IT professional with 12+ years of remarkable experience in providing comprehensive technical support to clients and companies. Adept at leveraging superior analytical thinking skills to prioritize tasks, identify technical issues, and provide timely resolutions. Possess incomparable communication abilities to convey innovative ideas to diverse audiences of varying technical expertise.



WORK EXPERIENCE

IT Supervisor

NextGen Information Systems Solutions [↗](#)

08/2018 - Present

Milwaukee, WI

- Supervise and lead a team of more than 30 IT specialists responsible for furnishing expert technical support to 5,000+ users and 1,000 devices throughout the city
- Research, identify and appraise emerging technologies, hardware, and software to provide strategic recommendations for continuous improvements
- Contribute to the successful delivery of large-scale company projects, such as computer system upgrades and Office365 migration within the specified timeline and budget by collaborating with the technical teams
- Manage the annual budget for IT projects by keeping track of all expenditures to ensure alignment with budgetary limits. Negotiate with vendors to reach mutually beneficial deals, reducing equipment costs by 15%

IT Specialist

INITAR Inc. [↗](#)

02/2013 - 06/2018

Madison, WI

- Oversaw more than 200 computers of the company by monitoring, configuring, and maintaining all hardware and software systems
- Developed and implemented innovated connectivity network configurations which remarkably boosted the overall network capabilities by 12%
- Spearheaded the installation of over 100 desktop computers during the company-wide upgrade
- Monitored and evaluated the IT systems to ensure efficiency as well as the safety and security of all data storage

IT Support Specialist

InTouch Technologies [↗](#)

02/2009 - 01/2013



AWARDS

Information Technology Leader Award (2020)

NextGen Information Systems Solutions

NISS IT Innovative Team Award (2019)

NextGen Information Systems Solutions



EDUCATION

Bachelor of Science in Information Technology

Madison Area Technical College



kayden@novoresume.com



333 454 454



Oshkosh, WI



github.com/kayden.zhao



kayden.zhao



AREAS OF EXPERTISE

IT Security

Complex Problem Solving

Project Management

Effective Employee Training

Logic & Reasoning

Hardware & Software Support

Team Collaboration & Leadership

System Installation & Maintenance

Microsoft Deployment Toolkit (MDT)



CERTIFICATES

Cisco Certified Network Associate (CCNA) [↗](#)

CompTIA A+ Technician [↗](#)

Microsoft Certified Solutions Expert (MCSE) [↗](#)

Project Management Professional (PMP) [↗](#)

Certified Cloud Technology Professional (CCTP) [↗](#)

Security+ Certification: Information Technology [↗](#)



LANGUAGES

English
Native or Bilingual Proficiency

Korean
Full Professional Proficiency

Japanese
Limited Working Proficiency

PAUL RYAN

Name:	Paul	Address:	Toronto, Canada
Last name:	Ryan	Phone number:	contact hidden
		Email address:	contact hidden
		Web:	www.kickresume.com

★ PROFILE SUMMARY

In my current role, I am a Cloud Solutions Architect with multiple years of IT infrastructure experience. I work with large enterprise clients on designing solutions which leverage their data and turn it into intelligent solutions.

I have been featured on Microsoft's Wall of experts and have been a speaker at multiple Microsoft's technical conferences internationally.

★ SKILLS

Azure Active Directory Azure Data Factory Azure Data Catalog SQL Data Warehouse Power BI

Azure Data Lake Store Azure Data Lake Analytics Cognitive Services Machine Learning Office 365

Hybrid Cloud and Azure Stack Identity and Access Management Solutions Identity as a service (IDaaS)

Single Sign-On (ADFS, SailPoint, Okta) Enterprise Mobility / Microsoft Intune Cloud IaaS / PaaS

📁 WORK EXPERIENCE

Microsoft Canada Toronto Canada	Cloud Solutions Architect In my current role, I am a member of Microsoft's Cloud Solutions Architect team where I architect and deploy enterprise solutions based on Microsoft Azure. I also work closely with Microsoft sales team providing technical pre-sales assistance on potential opportunities that can leverage Microsoft Azure Suite. Major responsibilities in my current role include working with enterprise clients developing solutions around – 1. Information management, Big data stores, Machine Learning, Analytics and Cognitive services. 2. Datacenter Transformation (VM deployments, Networking, ExpressRoute). 3. Security, Compliance, and Privacy (Identity, Governance, RBAC).	2013-06 - present
Microsoft US Redmond USA	Cloud Program Manager I lead the WW Cloud business for Microsoft Global Delivery with an end to end business responsibility and was responsible for Office 365 migration business for the North American region for Microsoft Global Delivery with growth and delivery targets. I have managed a team of 20+ consultants with CSAT targets and had successfully lead responses of large RFPs. Following were the major responsibilities that I had when in role - 1. Run the Infra and Cloud computing business for Microsoft Global Delivery starting from business plan, customer acquisition strategy, go to market plan, presales and delivery. 2. Successfully lead responses of multi-million-dollar RFP responses and winning business. 3. Conceived and implemented Industrialized Services model for cloud computing and infra services. 4. Conceptualized and operationalized a unique rate card based pricing model used my Microsoft globally for selling migration services. 5. Responsible for heading Cloud migration factory which migrated more than 1 Million mailboxes to the cloud. 6. Successful in delivering more than 30 projects with 100% CSAT.	2012-06 - 2013-06



Bastein Vidé

First name: Bastein
Last name: Vidé
Date of birth: 11/11/1995
Nationality: French

Address: Toulouse 99999, France
Phone number: +999 99 9999
Email address: hello@kickresume.com
Web: kickresume.com/cv/basteinvide/



Work experience

- 09/2015 - present ● **Apprentice Developer**
Air France, Toulouse, France
Node.JS, Java and SpringBoot developer
- 04/2015 - 06/2015 ● **Full-stack Developer**
Vigisys, Labège (Toulouse), France
Back-end (Laravel/PHP) and Front-end (AngularJS) developer on Ubixr social network



Education

- 09/2015 - present ● **Computer Science & Network Engineering**
ENSEEIH, Toulouse, France
- 09/2013 - 06/2015 ● **Computer Science DUT**
IUT Informatique Toulouse Rangueil, Toulouse, France
- 09/2010 - 06/2013 ● **Scientific Baccalaureate**
LEGTA Toulouse Auzerville, Toulouse, France



Skills

Web Development

HTML5/CSS3	★★★★★
JavaScript	★★★★★
Node.JS	★★★★☆
PHP	★★★☆☆
WebDesign/UX	★★★☆☆
JEE	★★★☆☆

System & Networking

GitLab	★★★★★
Continuous Integration	★★★★★
Unix/Linux Systems	★★★★★
VoIP	★★★★☆
Networks Administration	★★★☆☆
Virtualization	★★★☆☆

IT Methodologies

Agile	★★★★★
Test Driven Development	★★★★★
Lean Software Development	★★★★☆
Behavior Driven Development	★★★☆☆

Software Development

Java	★★★★★
UML	★★★★★
Node.JS	★★★★★
Android	★★★★☆
Python	★★★☆☆
Ada	★★★☆☆
C/C++	★★★☆☆

Databases

SQL	★★★★★
MySQL	★★★★★
Oracle	★★★★☆
No-SQL	★★★☆☆
MongoDB	★★★☆☆

Languages

French	Native
English	Professional
German	Elementary



Profile

Work experience

Education

Skills

Strengths

JOHN DAVIS

✉ john@kickresume.com

🏠 227 Park Ave S, 10003 NEW YORK, NY, USA

Detail oriented professional with experience in **SERVER MANUFACTURING, TRAINING DEVELOPMENT, COMPUTER HARDWARE TROUBLESHOOTING and MANAGEMENT**. Seeking to take the next career step with respected organization dedicated to world class quality. Born leader with the ability to lead teams to process and manage large volumes without compromising service or quality.

Manufacturing Supervisor

Material In Motion, Fairburn, Ga

- Increased daily output by no less the 10%.
- Manage manufacturing process to ensure product is delivered on time and under budget while maintaining quality standards.
- Plan and execute the production schedule including human and material resources.
- Utilize Lean Manufacturing strategies to improve manufacturing processes and reduce costs.
- Design training programs for new employees and ongoing projects to improve effectiveness of existing staff.
- Collaborate with receiving and production personnel to review inventory levels and determine shifts in production areas that would limit materials and supplies held on hand.

Store Manager

Dunkin' Donuts/MCnulty Management, Fayetteville, GA

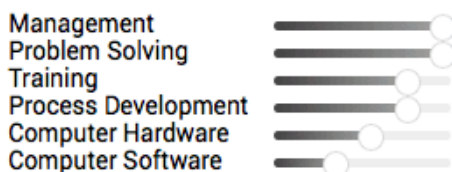
- Boost store profits margin by 12%.
- Supervised, motivated, evaluated, and coached employees and facilitated effective training programs.
- Responded to and effectively resolved customer complaints in a timely manner to ensure satisfaction.
- Processed employee payroll, and managed a revenue.
- Maintained inventory control of all products and enforced all proper food sanitation procedures

Concourse manager

Starbucks /HMS Host Atlanta airport, Atlanta, Ga

- Recognized by Starbucks Regional Director and my Starbucks District Manager.
- Improved customer satisfaction from 70% to 88%
- Implemented inventory management system that decreased shrinkage by 5%

Kalaheo High School, Kailua Ga



Delegating tasks

Inventory Management

Computer Skills

TANCY
BADIEN

📅 11/11/1988
✉ hello@kickresume.com

🏠 Çamtepe Mah. Cad. 99/2
Narlidere, İzmir 9999, Turkey
☎ +9999999999



PROFILE

I am a driven individual with the ability to adapt to any situation and proven potential to grow self and others.

WORK EXPERIENCE

Software Engineering Team Lead 02/2011 - present
Accenture, Ankara, Turkey

I started at Accenture in 2011 as a New Graduate hire, in the years following I worked in major deliveries and CR management projects in communications industry.

- Managed the Siebel CRM Development team
- Acted as a contact point between the technical team, functional team and the test teams
- Performed requirements analysis, design, development and test management of monthly 100 M/D releases
- Estimated, performed feasibility analysis and forecast risks and planned the delivery for new requirements
- Contributed to each project delivery phase (analysis, development, test, ops) in different roles
- Delivered new features in both Agile and SDLC life-cycles
- Established self as a CRM Expert and gained trust of clients
- Automated build, delivery and release of Siebel packages

EDUCATION

Computer Engineering 09/2006 – 11/2010
Hacettepe University, Ankara, Turkey

SKILLS

Development Skills

Siebel - Call Center
Web Services
XML
Siebel EAI
JavaScript
Java
PLSQL
Siebel - SFA
Siebel - Marketing
AWS



SKILLS

Languages

English
Turkish



ACHIEVEMENTS

- Worked on the project to reduce the e2e new sales time from 17 mins to 3 mins in a major communications company
- Led a team up-to 16 developers
- Managed a development team divided between 3 locations in 2 countries
- Developed the technical skills of countless new joiners (ok, 15 new joiners)
- Acted as a career counselor to 6 colleague

HOBBIES



Travelling



Cycling



Experimental
Cooking



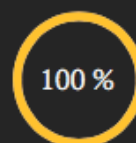
Reading



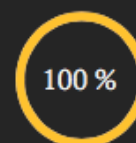
Capturing happy
More travelling
memories



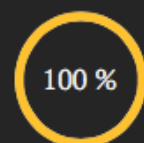
I AM..



Motivated



Detail oriented



Loyal

Mr. Abdifatah Hussein Salah

First name: Abdifatah
Last name: Hussein Salah
Nationality: Kenyan

Address: Kaunda Street, Nairobi 000000, Kenya
Phone number: contact hidden

Profile

A dynamic **Sr. IT Infrastructure Specialist**. Holding a **BSc. in IT, MCSE, MCSA, CCNA, CEH, ITIL** and **Sophos Certified Engineer**. With more than 8 years of hands on extensive experience with IT Infrastructure technologies and Information Security implementation and operation across private and public Sectors. I'm always looking for new ventures where I can apply my expertise, learn and evolve.

Work experience

USAID's Transition Initiative for Stabilization Plus (TIS+) at AECOM Nairobi Kenya	Sr. IT Specialist Key Contributions: <ol style="list-style-type: none">1. Asses infrastructure and application communication channels internally and externally2. Designing and implementing infrastructure and application hardening methodologies (Servers, Storage, Network, Data Stores, Endpoints, Users) including least privileges, firewalls policies, access control, SSO, IPS, Encryption....etc.3. Ensure escalated service requests & SLA's are handled in a timely manner.4. Ensure patches are installed and verified on all systems in accordance with the service5. Provide end-user communication for service outages, system upgrades, service improvements, service implementation, and service retirements.6. Develop standards for workstations, mobile devices, printers, and other devices routinely.7. Identify areas for process improvements.8. Manage and supervise IT professionals (employees and contractors) working in the IT Operations area. Minimum of 5 years of management/leadership experience.9. Manage service provider relationships delivering data communication and other infrastructural services to the Association. Prepare RFIs, RFPs, review bid proposals, contracts, scope of work, and other documentation for projects and associated efforts.10. Manage the development and maintenance of documentation including departmental policies, procedures, disaster recovery plans, and technical reports as it relates to IT Operations.11. Drive continuous improvement for ITSM (IT Service Mwanagement).	05/2017 - Present
International Committee of the Red Cross - ICRC Nairobi Kenya & Somalia	IT Infrastructure Specialist Key Contributions: <ol style="list-style-type: none">1. Designed, implement and manage global network architecture (LAN/WAN, connectivity, etc.)2. Assisted with creation of policies and procedure.3. Ensured network security through appropriate controls, policies, and deployment of systems; perform regular audits.4. Provided hands-on leadership in the configuration and maintenance of network hardware, DNS, DHCP, switching, routing and other essential network services such as administration of Cisco switches, routers, VPN and ASA/Meraki/Cyberoam devices (firewall rules, site-to-site VPNs, software updates, Sophos etc.)5. Monitored network resources 24/7 via centralized apps to pre-empt or respond to outages.6. Recommend, specify and manage the implementation of network equipment and applications.7. Ensured high availability and redundancy of data connectivity; implement disaster recovery and business continuity measures to support the ICRC's Business Continuity Plan.8. Applied expertise in optimizing network performance to address connectivity needs under challenging circumstances.9. Provided network documentation and training to organization and IT department.10. Developed and maintain strong working relationships with ICRC department/office managers, IT contractors and key vendors.11. Installed programs, adapts and maintains all professional ICRC Telecom/Radio equipment (HF, VHF, UHF, Wave Mail, modems, antennas, cabling, power systems, and batteries) respecting internal standards and procedures.12. Installed, adapts and maintains all professional ICRC Informatics equipment (computers, servers, printers, peripherals, internal networks, power systems, cabling, modem, connections and internet facilities) respecting internal standards and procedures.13. Shared knowledge and maintains technical and administrative information updated	06/2016 – 06/2017



Gian Marco Prete

Personal information

Carl Marx 28, Milan 20153, Italy
11/11/1993 • Italian • contact hidden

Gian Marco Prete
<http://prete.cf>
hello@kickresume.com

Profile

Currently studying for Microsoft Certified Professional (MCSA). Working as Systems Administrator and Support Technician. In my spare time I built apps with more than 500,000 users.

Work experience

08/2017 - present

Junior System Administrator

4ward S.p.A., Milan, Italy

- Creation of VM, Server roles configuration.
- Administration of Active Directory, SCCM and FS access.
- Troubleshooting.

10/2016 - present

Mobile App Developer

Indipendent, Milan, Italy

Desing, Build and Market of Mobile Apps.

- I currently published 2 applications that have more than 5'000 daily users.
- Language used: Java for Android and Swift for Apple.

<https://play.google.com/store/apps/dev?id=6832454954093223020&hl=en>

10/2013 - 10/2015

IT Technical Consultant (Help Desk Tier 2)

Present S.p.A., Milan, Italy

IT Technical Consultant @ Edison S.p.A. (a client of my company)

- On-site and remote Software/Network/OS Troubleshooting -more countries-
- Administration of the antivirus clients with McAfee ePolicy Orchestrator.
- Configuration of the pc's using master images.
- I managed the international/national video conference of the company.

Education

2015 - 2016

Security Systems and Computer Networks

University of Milan, Crema, Italy

- Security, privacy and intrusion prevention.
 - Analysis, Design and management of enterprise information systems.
- <http://sicurezzaonline.di.unimi.it>

2013

Computer Science

ITIS Marie Curie, Milan, Italy

- Fundamentals of Computer Science
 - Networks and Database
 - Programming Languages (Java, C, PHP, VB6)
- <http://www.iiscuriesraffa.it/>

Job-related skills

- Outstanding Software/Network/Hardware troubleshooting and problem solving skills developed while

Alina Rudimenko

IT Consultant - 4+ Years Experience

Address 350 5th Ave
New York, NY 10118

LinkedIn [linkedin.com/in/alinarudimenko](https://www.linkedin.com/in/alinarudimenko)

Phone 718-708-1622

E-mail alina.rudimenko@gmail.com

Personable IT consultant with 4+ years expertise in a fast-paced global tech firm. Achieved company-best quality satisfaction rating according to internal review (99.76%). Seeking to advance my career by growing with the Lansing team and company.

Experience

2015-01 - 2017-12 **IT Specialist**

AWS, New York, NY

Key IT Qualifications & Responsibilities

- Coached newly-hired IT specialists on advanced technical procedures.
- Assisted clients with diagnosis of software and hardware issues.
- Encouraged timely and relevant upgrades for clients' products.

Key IT Achievements

- Identified new parts-ordering solution, led to 17% wait time reduction.
- Assisted IT director with admin apps, reducing workload by 19%

2013-01 - 2015-01 **Help Desk Agent**

The Kall Center, New York, NY

Key IT Responsibilities

- Coached support agents on technical duties and managed training.
- Encouraged email and phone clients to make software-pairing decisions.
- Instituted customer survey to assess software demand.

Key IT Achievements

- Identified ticketing management solution, led to 18% queue reduction.
- Assisted IT manager as client liaison on updates, reducing workload 49%

Education

2007-09 - 2012-05 **BA in Network Administration**

City University of New York, New York, NY
3.9 GPA

Certifications

2014-08	CompTIA A+, CompTIA Network+, and CompTIA Security+ Certifications
2013-09	Microsoft Certified Technology Specialist
2013-07	Citrix Certified Enterprise Engineer
2012-08	VMware Certified Design Expert (VCDX)

Skills

Agile Development



Cloud Management



JOANA SMITH

123 Street Avenue

(999) 876-5432

hot.stuff.baby54389202@yahoo.com

OBJECTIVE

I am looking for a full-time job. I have many skills that make me an ideal candidate.

WORK HISTORY

3/2010 - 6/2012

McFastie's Food, cashier

9/2012 - 5/2014

Groceries'R Us, cashier

6/2014 - 7/2017

Eye Sea It, LLC., security guard

8/2017 - 2/2019

Technologies, Inc., customer service

EDUCATION

5/2015

Security Tech

Security Certification

5/2012

College University

Bachelors of Science

VOLUNTEER SERVICE

Sometimes I donate stuff to the local thrift store.

Vanessa Su

66, Tower of Power Avenue, Kansas City, KA 89899

Cell: (000) 000 0000

vsu@coldmail.com

PROFESSIONAL SUMMARY

Innovative, performance-driven executive with significant experience in \$MM product and project management, product development, and technical project leadership. A hands-on, dynamic leader with over 20 years of experience guiding and motivating cross-functional teams. Highly creative with strong technical expertise and international business acumen. Proven record of identifying and implementing process improvements to improve revenue, workflow, and customer satisfaction.

KEY SKILLS

- Technical Project Management
- Product Development
- Strategic Planning
- Start-Up Management
- Business Development
- Engineering Management
- Technical Marketing Strategy
- Strong Business Acumen
- Cross-Functional Leadership
- Product Road Maps
- Confident and Entrepreneurial
- Implementation of Best Practices
- Troubleshooting and Problem Solving
- Process Improvement

SELECTED ACCOMPLISHMENTS

- Led product development of the \$9M USD LED lighting façade project for the Shanghai Tower, the second tallest building in the world.
- Won the OSRAM Orange Award in 2012 for the LED display on the Baku Flame Tower in Baku, Azerbaijan. Provided full life cycle of project management and acted as Program Director for this project.
- Introduced a project governance model and project portfolio tool to facilitate rapid growth for Traxon Technologies with CAGR 45-60% from 2008-2012.
- Managed initial developments and entire product line of the Rush audio player for Philips Electronics' venture with Nike.

PROFESSIONAL EXPERIENCE

TRAXON TECHNOLOGIES, LTD.

Hong Kong, China

Project Management Director and BU SOL Head of Project Management 02/2008 to Current

- Recruited to support the growth of the company in both Hong Kong and Germany locations through establishing formal project management and governance processes, deploying an enterprise project portfolio management system, and transforming the business to a profit-driven, growth-oriented culture.
- Lead multiple \$MM landmark facade dynamic LED lighting system projects and established dynamic lighting system product creation processes and a global PMO to manage a portfolio of over 80 projects.
- Empower and motivate project managers through providing innovative leadership, nurturing an idea-sharing environment, encouraging and embracing input to brainstorm best practices, and developing talent for continued organizational growth.
- Develop and implement methodologies to improve business processes including an integrated project business life cycle, reporting metrics, corporate governance, and project manager competency program.

Key Achievements:

- Contributed to the development and implementation of a project business SAP platform specific to OSRAM (Siemens) BU-Solutions.
- Improved product development creation cycle to reduce time from 16 months to 9 months.
- Developed process methodologies to improve system project delivery time by 30%.

ENTERTAINMENT TECHNOLOGIES, LTD.

Hong Kong, China

Chief Technical Officer, Co-Founder, and Director

02/2003 to 07/2007

- Developed and launched a world-class, innovative start-up company.
- Drove product strategy and provided leadership for a cross-functional team in full product life cycle of Linux-based gaming systems.

ALEX

City, ST | (123) 456-7890 | email_ID@email.com | https://www.linkedin.com/in/LI_ID

SOFTWARE ENGINEER ✦ DATABASE ADMINISTRATOR ✦ FRONT-END/BACK-END WEB DEVELOPER Software Development ✦ System Design ✦ Process Improvements

10+ years of experience as a detail-oriented Software Engineer with a proven track record for gathering requirements then designing and developing applications. Excels at learning new technologies and applying them to develop clean and well-structured code. Experienced at working in a cross-functional environment at all stages of a Software Development Life Cycle (SDLC) using either an Agile or a Waterfall methodology. Excellent collaborative team player and an outstanding communicator.

CORE COMPETENCIES

- | | | |
|------------------------------|--------------------------------|------------------------------|
| ▪ Application Programming | ▪ Software Analysis and Design | ▪ Application & Unit Testing |
| ▪ Object-Oriented Technology | ▪ Database Design/Development | ▪ Documentation Review |
| ▪ Working with Clients | ▪ Web Design/Development | ▪ Debugging/Troubleshooting |

PROFESSIONAL EXPERIENCE

Software Developer II ✦ Company Name ✦ City, State ✦ Jun 2012 – Present

- Developed front-end web UIs using REST with client-side validation and back-end management.
- Supported the Sales team by meeting with clients to discuss products and gather requirements.
- Collaborated with other teams to refine strategies to address technical and workflow issues.
- Created desktop applications in C# and Windows Presentation Foundation (WPF) to check for corruption in recovered files.
- Provided development tasks and time estimates to aid in scheduling, updating status to Project Managers and stakeholders.

Software Developer I ✦ Company Name ✦ City, State ✦ Jan 2009 – May 2012

- Developed SAS and SQL code to create financial reports, integrating data from multiple sources to display customer behavior, demographics, and lifecycle.
- Performed peer review troubleshooting and debugging of code and resolved issues, such as memory leaks.
- Translated established product requirements into code to implement solutions.
- Worked with technical writers to provide input and to review documentation.

Data Engineer ✦ Company Name (through ABC Contracting) ✦ Mar 2007 – Jan 2009

- Implemented forecasting models using SAS to formulate lead purchasing patterns and predict sales.
- Designed 10 dashboards and automated reports to measure vendors' key performance indicators (KPI).
- Worked cross-functionally in an Agile environment to deliver the product 35% earlier than projected.
- Performed risk analysis of data portfolios from across projects using Oracle 11g to preprocess banking data.

EDUCATION

Bachelor of Science, Information Systems – School Name – City, ST

TECHNICAL SKILLS

PROGRAMMING / SCRIPTING LANGUAGES	▪ JQuery, Java, JavaScript, TSQL, C, C++, C#, Objective-C, VB Script, Perl, PHP, Python, Unix Shell Scripting, R, SAS
DATABASES	▪ SQL, SQL Server, Oracle 11g
NETWORKING API	▪ REST
DEVELOPMENT SOFTWARE	▪ Win Form – WPF (.NET), Windows Communication Foundation (WCF)

ADDITIONAL CREDENTIALS

CERTIFICATIONS	▪ IEEE Certified Software Development Professional (CSDP) ▪ Software Development Associate Engineer Certification ▪ Software Quality and Maintenance Associate Engineer Certification ▪ Software Engineering Management Associate Engineer Certification
ORGANIZATIONS	▪ IEEE Computer Society Technical Council on Software Engineering ▪ The IAENG Society of Software Engineering (ISSE)