

## **Celebrating A Magnificent Milestone and Changing Our Name**

### **Milestone...**

ITN*StCharles* is proud to announce that in March we reached the magnificent milestone of recording our 40,000th ride. Since the very first ride back in 2007, the mission of ITN*StCharles* has been to help senior citizens and adult children achieve independence and mobility by offering high quality service. Whether customers have needed rides to doctor appointments, work, school, or even to engage in a leisure activity, it has been an honor for ITN*StCharles* to service our customers. This incredible milestone would not have been possible without the continued support and help from our many volunteers, whom we cherish and appreciate more than they will ever know.

As we continue to provide transportation services for our members, we here at ITN*StCharles* would like to thank everyone who has helped our organization reach this incredible achievement. Reaching such a milestone is truly a team effort, and without a conscious group effort from everyone involved it would not have been possible. We look forward to the continuance of high quality transportation services for many years to come for those in need.

**Cheers to the next 40,000 rides!**



*Carol going  
out to lunch*

*Catherine  
stopping by  
the library*

*Betty on her way to PT*

### **Name Change...**

Our Executive Director, Susan Kallash-Bailey, has been working closely with a Steering Committee in St. Louis County for the past nine months with the purpose of expanding ITN's service to St. Louis County. We are pleased to announce that we will be providing service to a defined area of St. Louis County in 2017. With this expansion we are changing the name of our organization to

**iTN**Gateway™  
Dignified transportation for seniors

Continued on page 2

## A Note from Our Executive Director



In the words of one of our dear customers—"Can you believe it?" Seven years, 40,000 rides in St. Charles County, and St. Louis County here we come. It's a great story!

I am so excited about our service and all the rides we

have been able to provide to so many folks over the years. All this has been accomplished by the help of our awesome volunteers, generous donors and our wonderful staff. Since my last newsletter, we have some office staff changes, so you know who's who, we've included their picture and a brief bio.

Please be sure to spread the word about Give Day St. Louis.

Best wishes,  
Susan Kallash-Bailey

## ITNGateway—from page 1

What does this mean for our current customers? We will still have the same office number and office staff with our same top notch service, which means we will **NOT** be changing the service in St. Charles County.

For our new customers, a new office and staff in St. Louis County are in the works. We are currently in the process of creating community awareness to sign-up new riders, recruit volunteers and raise funds.

In St. Louis County we will be providing service in the following zip codes:

63005, 63011, 63017, 63105, 63117, 63124, 63130, 63131, 63132, 63141, 63143, 63144, 63146.

We also will be migrating to a new website:

[www.itngateway.org](http://www.itngateway.org)



POWERED BY THE  
ST. LOUIS  
COMMUNITY FOUNDATION

It's on! Once again, ITNGateway is participating in Give STL Day, which will be held on **Thursday, May 11.**

Give STL Day is an online day of giving where nonprofits like ours will be reaching out to supporters like you, to share our mission and raise funds. Give STL Day generated a total of \$2.15 million for more than 900 nonprofits in 2016.

**Everyone can be a philanthropist.** On May 11, we're asking every person in the St. Louis area to get behind this effort and give. Support ITNGateway by visiting [www.givestlday.org](http://www.givestlday.org) and making a donation to ITNGateway.

## Why support ITNGateway?

In an effort to make our rides affordable for as many people as possible, our charges per ride do not cover our costs. We cover about 55% of our cost thru annual fees and ride fares. The remaining we cover through grants, donors, fundraising and sponsorships. Supporting ITNGateway helps keep people involved and engaged in the community and promotes road safety because we are a very viable alternative when people need to transition from driving to non-driving. Help support the economy and road safety—make a donation to ITNGateway on May 11.



*John & Sally on their Valentine's dinner date*

## Meet the Staff



### Debbie Brazill

Debbie is our Mobility/Volunteer Manager and has been with us for two years. Her experience as an ATT engineer gave her a good knowledge of the St. Charles County area. She is the pleasant voice you hear on our voice mail and is in the office every day to take your ride requests. We hope her smiling voice brings a smile to your face and you might just see her behind the wheel.



### Martha Klein

Martha joined ITNStCharles nearly three year ago as our Operations Manager. Her accounting background has proved invaluable in keeping accounts up-to-date, paying bills and managing grant and donor funds. She also helps out with phone requests and you just might see her smiling face if she picks you up in her Honda CR-V.



### Matthew Stoyanov

Matt is the most recent addition, joining us in November as part-time dispatcher to help Debbie with answering your ride requests and managing the daily challenge to make sure the right driver/volunteer gets matched with the right rider. He is in the office every afternoon except on Thursdays and you also might see him as the driver on one of your rides.

---

## National Volunteer Week is April 23-29

ITNStCharles, being a nonprofit organization, relies on the kind-heartedness of individuals willing to help those in need. Without the help of our amazing volunteers we currently have, ITNStCharles would not be able to provide transportation services to our many wonderful customers.

**Thank you to our all our volunteers—Randy A, Ken B, Ginna B, Logan B, Romme B, Patrick C, Mark C, Tom D, Melissa F, Jenniffer F, Jim F, Jeff F, Missy F, David F, Denny G, Karen G, Andy H, Dixie H, Mary Ellen H, Jeff H, Kathy H, Patti K, Rick K, Jim K, Annette L, Dennis L, Peggy L, Russ L, Jack L, Donna M, Lynn M, Michelle P, Pat P, Jeff P, Michelle S, Vicki S, Caroline S, Eliot S, Mary S, C Weber, Althea W, Christi W, Gary W**

If you, or anyone you know, is interested in volunteering please give us a call at (636) 329-0888, or visit our website, [www.itngateway.org](http://www.itngateway.org) and click on the *Volunteer Opportunities* link. We would love to talk with you, or someone you may know, about how to become a volunteer and begin helping others who need it the most.

Did you know that on any given day 3.6 million older people don't leave home, in part because they don't have safe and reliable transportation ? YOU can change that! Help people (who are unable to drive) stay healthy, independent, and connected!

"Life's most persistent and urgent question is, What are you doing for others?"

- Dr. Martin Luther King Jr.

## NEW VEHICLES

In 2016, ITN Gateway was the recipient of 2 new Ford Taurus sedans and a new wheelchair accessible van through Federal Transit Authority grants.



The Tauruses are exactly the same so we call them by their license tags FIN and FON. Our part-time paid



drivers and staff are using them to provide rides. **Enjoy the ride!!**

## **SAVE THE DATE**

**for ITN's Fall Fundraiser!**

**Enjoy fun, food, drinks and  
good music!**

**Rock for Rides Fundraiser  
AKA Battle of the Bands**

**October 1, 2017**

**4:00 PM—07:30 PM**

**GlenMark Farms—New Town**



101 Compass Point Drive  
Suite A  
St. Charles, MO 63301

**ITN Gateway**  
Digitized transportation for seniors