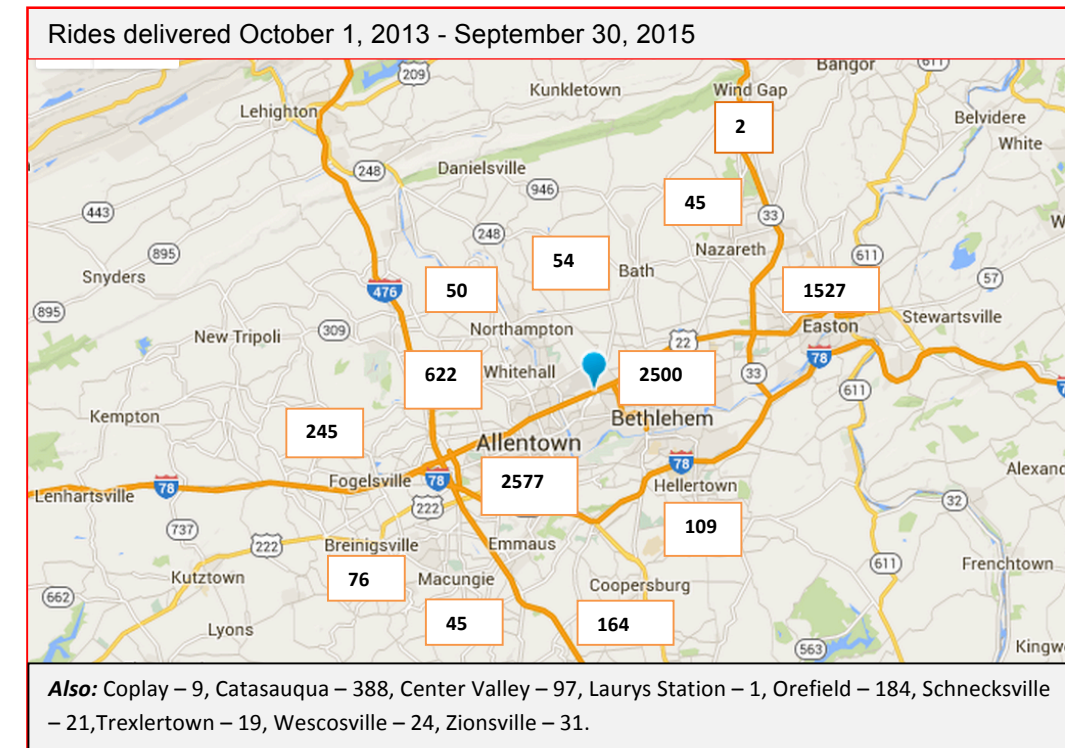


Independent Transportation Network LehighValley Reaches

10,000-Ride Milestone!

Joan can attend political meetings. Ginnie is able to go to hair appointments, the grocery store, and to the Palace restaurant for her favorite pepper pot soup. Nancy and Shirley, sisters who have lived together since Nancy lost her sight, can go to their doctor appointments and then stop at Cracker Barrel for a



take-out dinner. Although unable to drive, Joan, Ginnie, Nancy, and Shirley still do what they need to do and – more importantly – do the things they enjoy.

Where do we go?

-  **Grocery Stores**
-  **Tax Preparers**
-  **Acupuncture**
-  **IronPigs Games**
-  **Weddings**
-  **Hair Salons**
-  **Restaurants**
-  **Bowling Alleys**
-  **Pet Stores**
-  **Eye Appointments**
-  **Medical Offices**

Because of dedicated and tireless ITNLV drivers and staff, riders can go when and where they want to go *anywhere* in the Lehigh Valley 24/7.

In addition to arriving safe and sound, riding with an ITNLV driver is rewarding for rider and drivers. “Everyone I drive has wonderful stories,” says volunteer driver Al Arthur. His ITNLV driving is “a great way to learn about the history of the Lehigh Valley from the riders who lived it.” Bill, another volunteer driver recalls the stories he heard from two D-Day veterans he picked up June 4, two days before the D-Day anniversary.

In addition to being helpful, courteous, and friendly, ITN riders describe drivers who have gone above and beyond, like when Dan shoveled Carl’s driveway before bringing him home from the hospital, or when Billy helped rider Anna Mae untangle her arm from her

stairway bannister, or when Rebecca found a rider’s favorite cookies and dropped them by the house. It is this personalized service that makes the ITNLV ride experience so special.

Thank you to every ITNLV member rider, driver, volunteer, and supporter. We couldn’t have reached our 10,000 ride milestone without you!

ITNLV Volunteers & Drivers

2 Years of Service

William Favier
Gretchen Gray

1 Year of Service

Albert Arthur
Lucy Edwards
James DuChateau
William Durst
Ronald Fluck
Daniel LaFaver
Peter Oswald
Tara Steffie

Others

Connie Baker
Martin Clark
Diane Dilendik
John Egizio
Trudy Fatzinger
Carmen Garrett
Mark Kantner
Jackie Malik
Dianne Michels
Dennis Roebuck
Karen Yellin

‘They Are People Who Care about Others’

Though they come from a variety of professions and backgrounds, ITNLehighValley volunteers share a single trait – they believe in donating their time and talents to their community.

Lucy Edwards, a retired RN who has driven nearly 200 miles for ITNLehighValley, learned about ITNLV from a friend and thought, “Wow, that’s something really important for people *and* the community.” Lucy researched the organization online before volunteering. “Everything I read about ITNLV was positive: It was so well run, amazingly well organized and very flexible. I could set my own schedule; they would respect my requests for a certain area.” As a volunteer drive, Lucy says her experience has been so positive that “I’ve never questioned what I’m doing, I just wished I’d started doing it sooner.”

Similarly, **Tara Steffie**, an RN at the Surgery Center of Allentown, drives for ITNLV on weekends because it is “a wonderful idea - it helps with everyday travel needs” of a segment of our population “often neglected because there wasn’t a service that gave them the opportunity to go out and do things they needed to do.” To Tara, who was looking for a worthy use of her spare time ITNLV is a perfect fit: “It is so very well organized and therefore so easy to do.”

Trudy Fatzinger, a healing practitioner, volunteers with ITNLV without stirring from her home. In a 24-7 organization, even the powerhouse

combo of Executive Director Lois Favier and Operations Manager Karen Schiavone can’t do it all. Trudy, who is visually impaired, is one of two volunteer dispatchers who handle the intricate details on the weekends so no travel need goes unfulfilled. “We have some of

Become a Volunteer Driver

Our greatest need is volunteer drivers! Volunteer drivers earn credits for the miles they drive AND two free ITNLV memberships. Credits can be used for your own future transportation, a friend, loved one, or a low-income rider. Call 610-419-1645 today.

the most wonderful drivers who go no matter what, such as one who took a Saturday call for a 4:45 a.m. pickup at the airport!”

“I can’t tell you how impressed I am with this organization, how dedicated are all the people involved, said **Trudy**. To be able to have a part in something that fills such an important need is very gratifying.”

A Real Car Deal!

Have a car you are no longer using? Consider trading it in for rides or donating it to ITNLehighValley for a tax deduction. We will take care of the details. Call **610-419-1645**

Meet Member Rider Joan Stevenson

Joan first read about ITN*LehighValley* in the Lehigh County Department of Aging and Adult Services Spring 2013 Newsletter. It sounded exciting and incredibly useful for older adults who could no longer drive or afford the expense of an automobile. She thought how useful ITN would be for her and her husband Fred's bi-monthly grocery trips when she had a full cart of grocery bags to get home. The wait for a cab was often long and only two grocery bags were allowed on the local para-transit bus. With ITN Joan could book her trip the day before and was always met by a willing and helpful driver at the scheduled pickup time. In addition to returning Joan & Fred home, their ITN driver carried their groceries into the kitchen and deposited them on the counter for easy unpacking. Since ITN sends out a monthly bill, ride payment was easy. There was no need to carry cash in order to get

home. "We found the service totally reliable and easy to use" said Joan.

Joan uses ITN*LehighValley* three days per week to swim at the Rodale Aquatic Center and Tuesday's to have lunch with Fred, who now resides at the Cedarbrook Nursing Home. She has also expanded her use of ITN from personal and domestic and is now able to pursue her passion for politics and attend important political meetings.

One particular ride Joan remembers is the time when the ITN driver arrived at the Stevenson residence to take Fred to a doctor's appointment. It had snowed heavily the night before and the Stevenson's were practically snowed in. The ITN driver opened his trunk, pulled out a shovel and cleared a path enabling Fred to get to his doctor appointment.

Welcome Frank!

ITN*LehighValley* is pleased to welcome Frank Capoccia to the board of directors. Frank is a Healthcare Administrator with Lehigh Valley Health Network (LVHN) and comes to ITN*LehighValley* with more than 20 years of experience leading a global healthcare organization.

Prior to joining LVHN, Frank served as an Air Force and Medical Service Corps Officer and has worked at the clinic, hospital, command, medical center and enterprise levels. Frank has a BS in Accounting from Penn State, a Master of Healthcare Administration from the University of South Florida, and a Master of Business Administration from Baker College. He is also a board-certified Fellow with the American College of Healthcare Executives (ACHE).



Board of Directors

Adele Bon Shannon, *Chair*

Diane Diledik, *Vice-Chair/Treasurer*

Beth Williams Boyer

Sally B. Holbert

Dianne Michels

Frank Capoccia



Give The Gift of Independence: Stumped for a gift this holiday season? Consider an ITNLV gift certificate. Add to an already existing rider Personal Transportation Account or purchase an ITNLV rider membership. Call or visit our website www.itnlehighvalley.org and click on the red heart.

Thank You for Supporting ITN Lehigh Valley

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Alois H. & Mary P. Pany

Regeneron Pharmaceuticals

The Silver Century Foundation

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Frank Capoccia

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Special thanks to in-kind and anonymous donors and the families of deceased members who generously donated account funds back to ITNLV.

The Many Ways You Can Support ITNLV



is a simple way to support ITNLehighValley – every time you shop at

smile.amazon.com, where you'll find the exact same low prices, vast selection, and convenience of Amazon.com, with the added bonus that Amazon will donate a portion of the purchase price to ITNLehighValley.

Become a Volunteer Driver – a critical need for the continued success of ITNLLV's service.

ITNLV's Roll up the Miles Campaign. Please consider a financial donation.

Office supplies

\$.49 stamps, copy paper

Manila file folders

Self-sealing 9 x12 envelopes

Staples Gift Cards

Small office conference table

Approximately 4' wide x 5' long



Visit our Facebook page at <https://www.facebook.com/Itnlehighvalley>