

Volunteer of the Month: Ann Reardon



Volunteer Driver Ann Reardon helping member rider Ida Goldman into the car

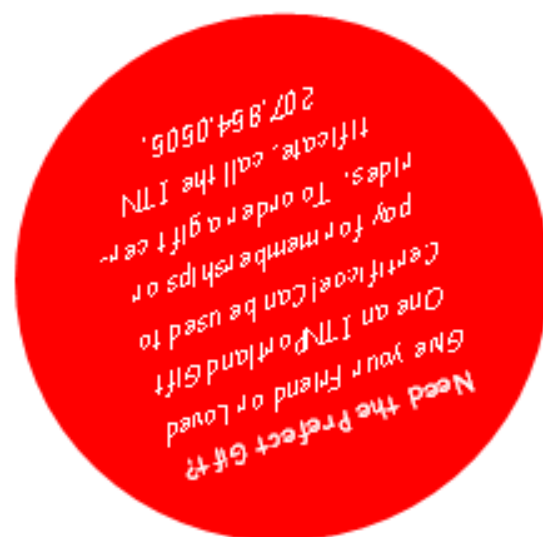
How did you hear about ITNPortland, Ann? I was a community health nurse with HHVNS for 33 years and we always had ITN brochures in our office. I referred a lot of people to ITN because people who use it like it. They're picked up on time and seem really happy with the service

How long have you been volunteering? I just retired in February and spent the first few months of retirement tackling some major home improvement projects. Then I jumped into volunteering for ITN in May.

What has been your most unique ride so far? I can't think of a particular unique ride, but mostly I drive to doctor, dentist, and physical therapy appointments

What have you found most rewarding? I love the age group and hearing their life stories. I find that generation has a great perspective on life. I've thoroughly enjoyed everyone I've driven for. I know many of the riders personally and enjoy seeing them regularly.

Thank you to all of our volunteers over the past 15 years!
We couldn't have done it without you!



If you would like to be removed from the mailing list, contact the us at 207-854-0505.

**PO Box 1279
Westbrook, ME, 04098**

iTNPortland
Dignified transportation for seniors

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ITNPortland Celebrates 15 Years of Unbroken Service

Ahh, 1995...Remember when Bill Clinton was President, Steve Fossett flew solo across the Pacific, Microsoft released Windows 95, and the Dow Jones closed above 4000 for the first time ever? Believe it or not, it was also the year Katherine Freund started ITNPortland. Now with 600 members and providing more than 1000 rides per month, ITNPortland is still going strong. We are very proud of our accomplishment, but recognize there are many who still don't know there is a safe, affordable personal transportation out there for seniors and the visually impaired. Please, share this month's newsletter with friends and family that either need our service or want to make a difference in someone's life by driving. Thank you for your support!

New Fleet Cars!

Thank You Mr. Starr and Mr. and Mrs. Carter!

Donating a car means everything to ITNPortland and our riders. Our most recent car donation was a new Buick Lacrosse that we have proudly added to our fleet. In addition to a sizeable tax deduction, Mr. Starr was able to use our CarTrade™ program. This program allows part of the value of the car to be credited to a customer's account.



Don Starr (left) donates his car and hands the keys to driver Alan Kinney

Many thanks to John and Joyce Carter who also traded their Mercury Sable for credits to their account. This is another wonderful addition to our fleet. "It means a lot to us," says Mary ---Zahn, Lead Dispatcher, about the trade. "With a newer fleet, we have fewer break downs and can offer more reliable transportation."

Have a vehicle that you are interested in donating to ITNPortland? Contact us at 207-854-0505

PO Box 1279, Westbrook ME 04098
Tel: 207-854-0505 Fax: 877-849-7041
www.ITNPortland.org Email: Info@ITNPortland.org
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Wish List

- ♦ Volunteer Drivers
- ♦ Car Donations
- ♦ Newsletter Sponsors
- ♦ Bottles for Clynk Drive



Up Coming Events

December 9, 2011

Volunteer Info Session

Please RSVP 854-0505

June 18, 2011

Walk For Rides

Payson Park, Portland



Do you have an ITN story?

To some our service means they can now buy ice cream and get it home before it melts. To others it means a friendly face to face to greet them after dialysis. What does ITN mean to you? We like to hear it. Please share it with us by email to; director@itnportland.org or mail.



ITNPortland is on the web!

Follow us on our Facebook and Twitter pages!

www.facebook.com/itnportland

[Twitter.com/itnportland](https://twitter.com/itnportland)

Wright Express Continues Generous Support



ITNPortland has received a \$10,000 grant from Wright Express which will help bring dignified transportation to seniors and individuals with visual impairment throughout our community.

Wright Express is headquartered in South Portland and is a leading provider of payment processing and information management services to the U.S. commercial and government vehicle fleet industry.

Such a significant donation from Wright Express is especially welcome, since ITNPortland rider fares only cover approximately 60% of the cost of rides. The remainder of the cost is covered through the use of volunteer drivers, donated cars, and contributions.

BULLETIN BOARD

- ♦ Welcome, to our new Board of Director's Chair Andy Bernstein
- ♦ Sam Lowry is now enrolled in graduate school at USM. He splits his time working as a dispatcher and studying for his masters in Public Policy and Management.
- ♦ Whitney Dorsett has rejoined the staff as a part time intern. She created this newsletter!
- ♦ Mark your calendars for our annual *Walk for Rides*™ on Sunday, June 18th for 9-12:00.

TIP OF THE DAY: Want to avoid the \$10 same day charge? Be sure to schedule your rides before 4:00 p.m. the prior day. Also, if you need to cancel your ride please do so at least one hour prior to your ride, preferably earlier. Thank you!

Click and Pledge

Talk to a driver in your life about safe driving options for seniors. For every Conversation held, Liberty Mutual will donate \$10 to ITN! It's as simple as sending one email! We Thank You!

NATIONAL
CONVERSATION
DRIVE™



Welcome Joanne Holbrook, Best of Luck Eric Bartlett!

This Fall is a bitter-sweet time for ITNPortland; sweet because of the addition of **Joanne Holbrook** to our team. Joanne will be joining our team of dispatchers in the office answering phone calls from members and scheduling rides. She will be taking the place of **Eric Bartlett** who is retiring after 1 ½ years with ITNPortland.

Eric and Joanne came to us through the A.B.L.E. program, a state program that provides part-time training and employment opportunities to individuals 55 and older. Individuals who qualify for A.B.L.E. are matched with a non-profit organization or government agency and apply for positions that might be eligible.

The past year and a half has left Eric with many memorable moments. "Every day is memorable in one way or another," remembers Eric. "When things go crazy and information is not entered in correctly, it certainly keeps things exciting." Eric is looking forward to a more relaxing retirement where reading and photography take up most of his day.

Joanne is stepping in to Eric's position with over 10 years of experience as a dispatcher. She worked for ten years at a computer maintenance firm that dispatched technicians from Northern Maine to Washington D.C. Joanne also worked for TD Bank as Commercial Collateral Control Specialist. Stepping in to the ITNPortland office was a natural transition for Joanne. "It's just a matter of learning the system now," says Joanne.

Thank you, Eric, for your wonderful service and best of luck in retirement. Welcome Joanne to our team, we are sure you will be a wonderful addition.



ITNPortland is Going Green!

If you are a rider and had no ride activity during a given month, you will not receive a statement for that month, unless a balance is due on your account. This saves paper, printing and postage costs. Don't worry! Important policy or pricing changes included with each statement, will be printed in our quarterly newsletter, ITNExpress, so you won't miss anything.

Claim your \$5: Refer a friend to become and ITNPortland member and receive a \$5 credit in your Personal Transportation Account.

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Dignified transportation for seniors



RECYCLE WITH ITN

ITN HAS TEAMED UP WITH CLYNK BOTTLE REDEMPTION CENTER TO FUNDRAISE. DO YOU HAVE BOTTLES SETTING IN YOUR HOUSE? LET OUR DRIVERS TAKE THEM OFF YOUR HANDS.

Claim your \$10: Refer a Volunteer Driver. If you know someone who might be interested, ask them to call or send us their contact information. Volunteers earn mileage credits they can save for future use, or donate to a parent or friend. If you recommend a new volunteer who provides rides, you will receive a \$5 credit in your Personal Transportation Account.

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