ITNSarasota News — August, 2014



<u>Rides are Available:</u> Just a reminder that rides are available for any purpose. Call Dawn Swain at the ITN *Sarasota* office at 941-364-7530 to make a ride request. If you have a social engagement or a doctor's appointment in a few weeks, don't wait until a few days before. The more advance notice you give us, the better we can serve you.

<u>Monthly Statements:</u> We are back on track providing you with monthly statements. Please call Dawn if you have any questions. Earlier this year the tracking of rides and payments was not completely accurate. We are working to bring all accounts up to date. Sorry for any inconvenience.

Membership Fee Reduction: In February, the Board of Directors raised the annual membership fee from \$50 to \$75 due to the financial challenges we were facing. The Board recently decided to go back retroactively to the \$50 annual membership fee in an effort to keep rides as affordable as possible. Any of you who paid the \$75 fee will be credited the \$25 difference.

<u>Volunteer Drivers Needed:</u> The key to meeting your transportation needs, keeping the cost of rides down, and providing you with the best possible service is increasing the number of volunteer drivers. Do you know anyone who would be willing to volunteer to drive a few hours every week or two? If so, have them call Dawn Swain (Executive Assistant) or Arthur Lerman (Executive Director) at 941-364-7530 for more information.

<u>\$50 Referral Fee:</u> If someone you refer to ITN *Sarasota* becomes a volunteer driver, you will receive a \$50 referral credit in your membership account. So, please call us with the names and phone numbers of people who you think might be interested in becoming a volunteer driver.

<u>Office Volunteers Needed:</u> There are many things to do to keep ITN *Sarasota* going and we need your help! Answering the phone, making ride confirmation calls and doing data entry are just a few of these things, some of which can actually be done from home! Please give us a few hours of your time every few weeks or monthly. You will make a difference! Give Dawn a call!

<u>Important Facts -- Please note the following facts regarding ITNSarasota:</u>

- Office hours are 9:00 a.m. to 2:00 p.m., Monday thru Friday. Please leave a
 message if you call after hours and we will get back to you no later than the
 following day (unless you call on the weekend).
- You may request a ride for any purpose. Rides are no longer limited to doctor's appointments.
- Please call the office no later than 12 noon the day prior to request your ride.

Thank you for being a member of ITN Sarasota and have a great month of August!! Stay cool!!

