



IMPORTANT NOTICE ABOUT YOUR STATEMENT

As you probably noticed, we did not send you your May statement. The past few months have been very busy with many new members joining us. In order to focus on our top priority, fulfilling your ride requests, we decided to save some time by not sending out last month's statements. As the result, you are now receiving both your May and June statements.

Please note that you may have some rides that cost less than usual. For some unknown reason, the computer decided to bill some rides as discounted "rideshare" rides. Rather than spend the time adjusting the cost of these rides, we are letting them stand as billed. So, the good news is that some of you have won the computer lottery and will benefit by saving a few dollars on your statement. The not so good news is that we have fixed the glitch and it is not likely to happen again. Congrats to all the lucky winners!

Changes at iTNSarasota

Please join me in welcoming our new office staff. Marissa is our new dispatcher and is eager to get to know you. She has seven years of experience as a dispatcher and has worked in situations very similar to iTN. Marissa is in the office every day to take your ride requests and will be calling you to confirm your rides. Please say hello to Marissa the next time you give us a call.

Susan is our new, part-time administrator. She is helping Marissa and me take ride requests, process new member applications, send out monthly statements, and do community outreach and fundraising. Susan has lots of experience as the executive assistant to CEOs and company presidents. She lived in Chicago and New York before moving to Sarasota last year.

We have experienced a number of changes in staff over the past few months and appreciated your patience and understanding. We are confident that you will get outstanding service from our new team.

Volunteers Needed

As more and more people are discovering iTNSarasota, we have an increased need for more volunteer drivers and office support. If you or someone you know has as little as an hour a month and are looking for a way to make a difference in someone's life, please volunteer at iTNSarasota. Don't be shy; please give us a call at 941-364-7530 to learn more!!



Do you ever make purchases thru Amazon? Help Us Help You!

AmazonSmile is a new way developed by Amazon for you to support *iTNSarasota* at no cost to you. When you shop at smile.amazon.com, you'll find the exact same prices, selection and convenience as Amazon.com, with the added bonus that Amazon will donate a portion of the purchase price to *iTNSarasota*. Log into Amazon Smile <https://smile.amazon.com> using the same email address and password as your regular Amazon account. Your shopping cart, wish list, and other account settings are all the same. On your first visit to AmazonSmile, you need to select *ITNSarasota* as the charitable organization to receive donations from your purchases. This is a great on-going program that helps us continue to serve you and the greater Sarasota community!

Friendly Reminders

- *iTNSarasota* office hours are 9:00 am to 2:00 pm, Monday thru Friday. If you call us after 2 pm, we will get back to you the following day.
- **You may request a ride for any purpose, on any day, at any time.**
- We recently expanded our service area. We now provide rides from Bradenton to Englewood.
- All rides for *iTNSarasota* members to eye related doctor's appointments are free thanks to a grant provided to us by Regeneron, a national pharmaceutical company.
- **When you call to make a ride request, please be prepared to give us your pick- up and destination addresses and the times when you want to get picked up for both portions of your travels.**
- Please make your ride reservations as far in advance as possible as and no later than noon the day prior to the day when you need the ride. This helps us identify a driver for you.
- We are accepting new members!

**Thank you for being a member/supporter of
ITNSarasota!!**