iTNSunCoast News – Jan, 2016



Happy New Year!!

From all of us at iTNSunCoast, we wish you a very happy and healthy 2016!!

Are You Interested?

Some of our members have suggested that we expand our services to include outings. For example, we could provide transportation to the University Town Center for a few hours of shopping. Is this something of interest to you? If so, where would you like to go? Please call us at the office (941-364-7530) with your thoughts!!

How Can We Improve Our Services?

iTNSun*Coast* is committed to providing outstanding services and we are always looking for ways to make improvements. Do you have any thoughts on how we can accomplish this? Don't be shy. Please call Susan in our office with your ideas!!

Important Change in Eye Appointment Rides

We want to remind you that the funding from the grant that pays for rides to eye appointments is running out. As the result, beginning January 1, we can only provide for free one way of your trip to eye appointments. We will have to charge you for the return trip. Please call us if you want to know what the charge will be. We are hoping that the grant from Regeneron will be renewed and that free rides both ways will begin again in April.

Volunteer Drivers Needed for Evenings & Weekends

In order to fulfill the increasing number of ride requests we are receiving, we need your help in finding more volunteer drivers. We are especially in need of volunteers who are available during evenings and weekends. If someone you know has as little as an hour a month, please have them call us at 941-364-7530. Remember, we will give you \$50 for every volunteer you recruit.

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Special Thanks to Our Volunteers!!

What can we say except that we have the best, most dedicated and most inspiring volunteers in the universe!! You are terrific and we wish you and your family a holiday season full of joy and wonder!!

Welcome Back!!

This is also the time of year when many of our friends return to the area from the summer away. We are thrilled to hear the familiar voices of both our member-riders and volunteer drivers who are returning for another winter in paradise! To make ride requests, to get answers to any questions you may have, or to simply say hello, give us a call – 941-364-7530!

Friendly Reminders

- iTNSunCoast office hours are 9:00 am to 2:00 pm, Monday thru Friday. If you call us after 2 pm, we will get back to you the following day.
- You may request a ride for any purpose, on any day, at any time. Please make your ride request by Noon the day before you want a ride.
- We know that sometimes things come up unexpectedly that create the need for a ride on the same day. Don't hesitate to call us with same day ride requests. We will do our best (no guarantee) to get you where you need to go.
- We have expanded our service area. We now provide rides from Bradenton to Englewood including Longboat Key.
- When you call to make a ride request, please be prepared to give us your pick-up and destination <u>addresses</u> and the times when you want to get picked up for both portions of your travels.
 - Thank you for being a member/supporter of iTNSunCoast!!

Arthur Lerman, Executive Director

Marissa Martinez, Transportation Coordinator

Susan Shaw, Executive Assistant