

Linux Security Job Description

Title: Server Systems Administrator

Location: Remote

Description:

Beta Inc. is searching for a systems administrator to be part of its IT team. Candidates should possess the ability to problem-solve and perform technical analysis of incidents and problems in a fast-paced and challenging environment. They should also be eager to learn, open to work long hours, and have effective communication skills. The ability to perform tasks without direct oversight is preferred. The server systems administrator will report to and receive technical direction from the administration and systems management team.

Responsibilities:

- Perform Linux or UNIX server administration and incident troubleshooting.
- Utilize technology tools and procedures to respond and resolve internal and external customer issues.
- Ensure all incident tickets, change records, and service requests are fully documented, planned, resolved, and/or executed on time, per the customer's expectations, and within the agreed service-level agreement (SLA).
- Create and maintain knowledge base process documentation for change management planning and troubleshooting purposes.
- Communicate internally and externally the status of the incident ticket/service request directly with customers and employees.
- Solve issues for workstation, server, and software application problems through troubleshooting techniques and technical best practice.
- Work with other departments to understand client business needs, identify solutions, and provide strategic recommendations.
- Ensure clients' infrastructure is operational, documented, and configured with best practices.
- Manage incident/task workflow, prioritize requests, and maintain transparent communication.
- Perform configuration and troubleshooting in client hardware, software, and other assets.

Qualifications:

- 2–4 years of related experience
- Understanding of virtualization, network, security, and storage technologies
- Intermediate knowledge of Ubuntu Server and desktop operating system deployment, configuration, and administration
- Intermediate knowledge of Linux technologies
- Industry associate certifications in AWS, Citrix, and VMware are a plus.
- Managed services or consulting experience is a plus.