

Network Security Job Description

Title: Junior Network Security Specialist

Location: Remote

Description:

Delta Inc. is currently seeking a junior network security specialist to join its main networking team. The ideal candidate will have a knowledge base in network security, network hardware, and software, as well as a clear understanding of network architecture and deployments.

Responsibilities:

- Respond to technical assistance requests in person, via phone, and electronically
- Diagnose and resolve technical hardware and software issues
- Follow standard help-desk procedures (log and document all interactions)
- Prepare network activity reports
- Documentation and organization
- Networking (cabling, network equipment, protocols, etc.)
- Connection troubleshooting (IPs, DHCP, DNS, etc.)
- Cloning computers and backups
- Troubleshooting (hardware and software)
- Assisting users with daily tasks and showing them new ways/technologies to make their work efficient
- Assist senior network engineers in maintaining LAN and WAN (firewalls, switches, routers, etc.).
- Assist senior systems engineers in maintaining servers/services management.
- Learn and assist in specific network- and server-related tasks (mapping of new shares, policies, etc.).

Qualifications:

- Excellent oral and written communication skills
- Customer service oriented
- Problem-solving analytical skills
- Planning and organizing skills
- Ability to handle stress and deliver positive service
- Attentive to detail
- Knowledge of networking techniques/equipment
- Linux knowledge
- Familiar with networking and protocols such as UDP, TCP, HTTP/HTTPS, IPSEC, BGP, and VLANs