

## Collect traces on CentreStack server using GladTrace tool

### Setup

#### Step 1 – Launching PowerShell session

-Launch an elevated PowerShell session.

#### Step 2 -Setting Execution Policy

Enter this command: ***Get-ExecutionPolicy***

If Output is Restricted

***Set-ExecutionPolicy Bypass -Scope Process -Force***

*(This will ensure that the execution policy is only altered for this PowerShell Session)*

#### Step 3 – Launch the trace tool

\*Extract the GladTraceGUI-Main.zip folder.

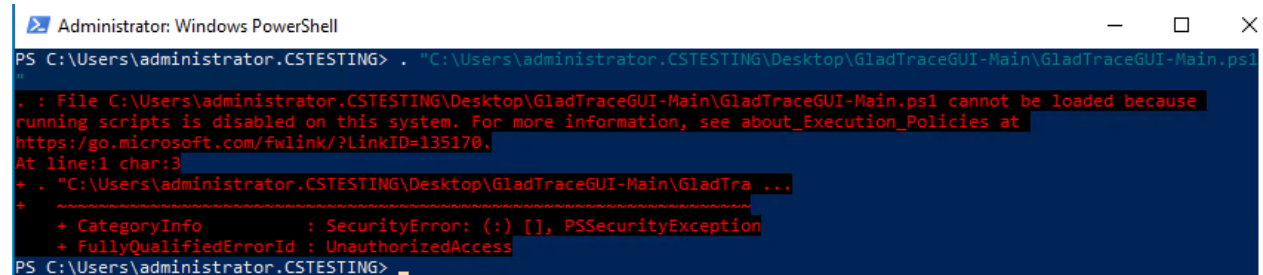
\*Cd into \GladTraceGUI-Main folder.

\*Call the `.\GladtraceGUI-Main.ps1` script.

 Windows PowerShell

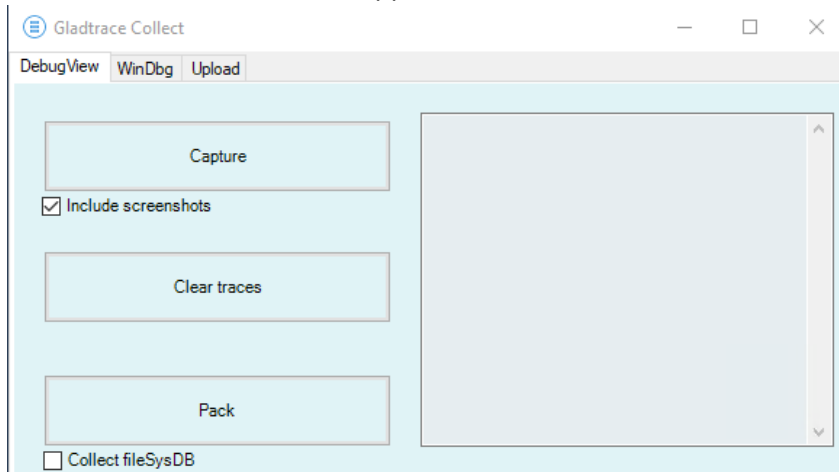
```
PS C:\Users\CS1> cd C:\Users\CS1\Desktop\GladTraceGUI-Main
PS C:\Users\CS1\Desktop\GladTraceGUI-Main> .\GladTraceGUI-Main.ps1
```

*If the execution Policy is set to “Restricted”, the following error will be returned:*



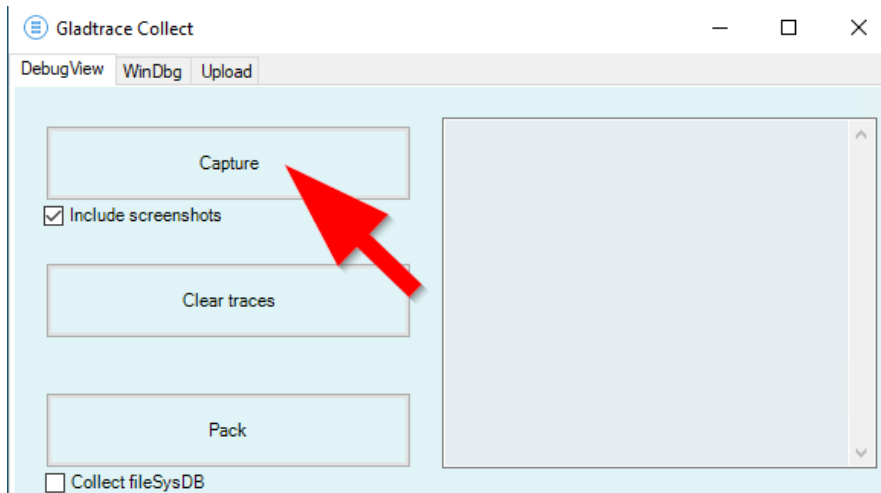
```
Administrator: Windows PowerShell
PS C:\Users\administrator.CSTESTING> . "C:\Users\administrator.CSTESTING\Desktop\GladTraceGUI-Main\GladTraceGUI-Main.ps1"
. : File C:\Users\administrator.CSTESTING\Desktop\GladTraceGUI-Main\GladTraceGUI-Main.ps1 cannot be loaded because
running scripts is disabled on this system. For more information, see about_Execution_Policies at
https://go.microsoft.com/fwlink/?LinkID=135170.
At line:1 char:3
+ . "C:\Users\administrator.CSTESTING\Desktop\GladTraceGUI-Main\GladTra ...
+ ~~~~~
+ CategoryInfo          : SecurityError: (:) [], PSSecurityException
+ FullyQualifiedErrorId : UnauthorizedAccess
PS C:\Users\administrator.CSTESTING>
```

This is the screen that should appear.

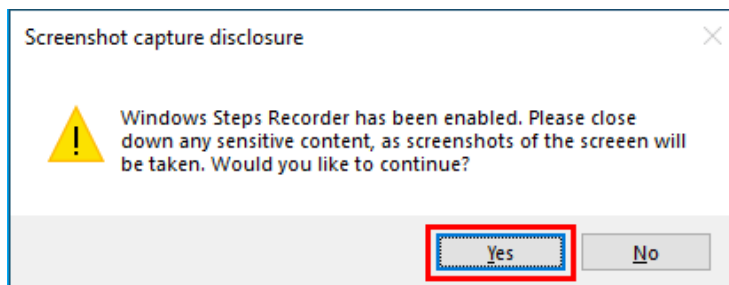


## Start Trace Capture

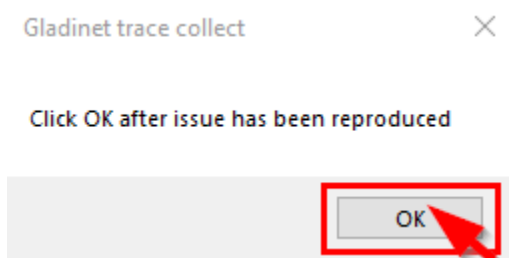
1. Select Capture



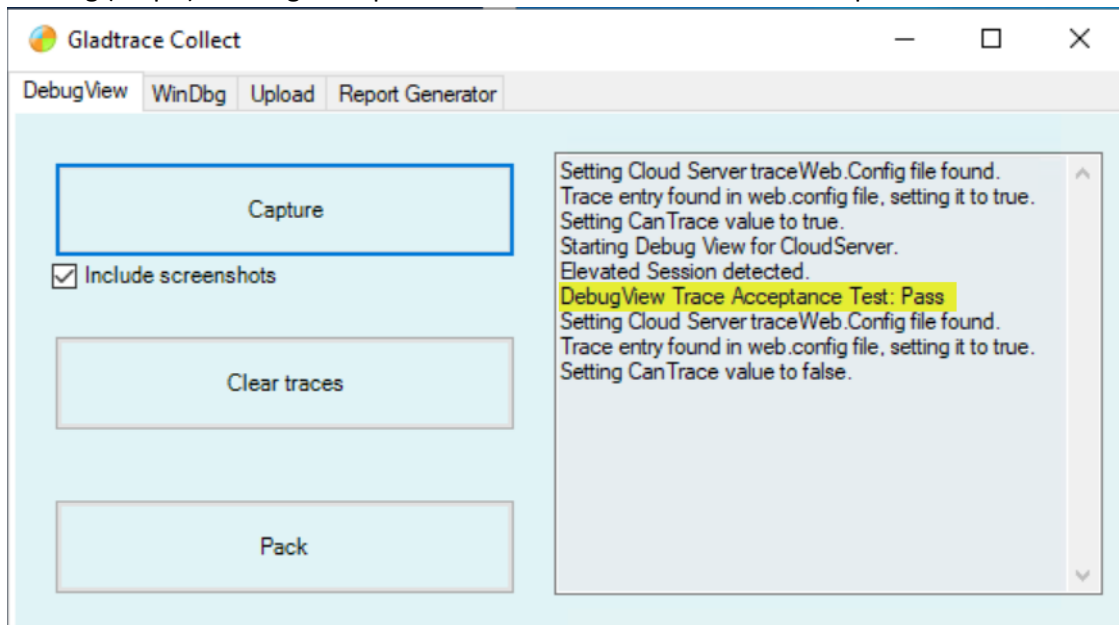
2. Accept the screen capture warning disclosure.



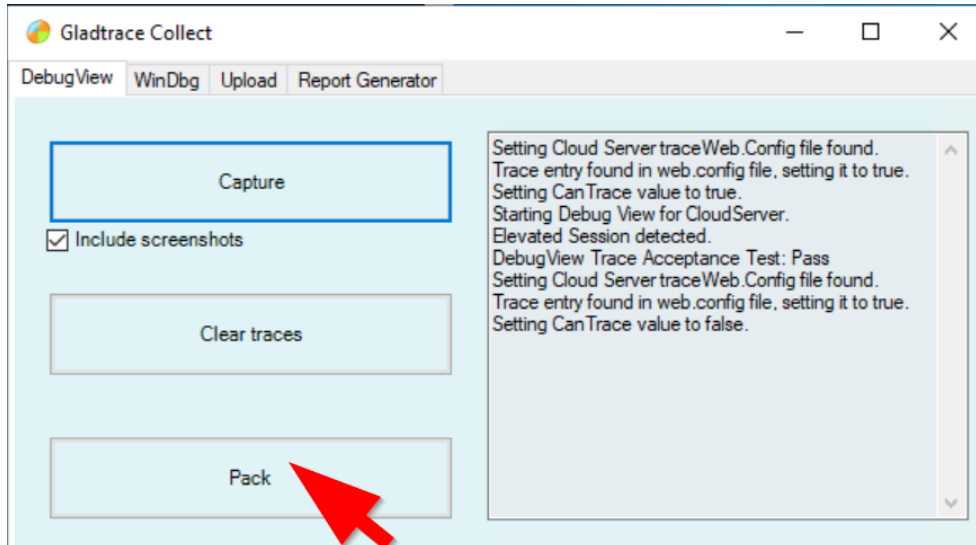
3. Once the issue has been reproduced, Select Ok on the “Gladinet trace collect” screen.



4. Ensure the acceptance test returns “Pass”. (Note: Trace can be captured multiple times before Packing (step 5). Packing will zip each trace and all information into a zip file.



5. Click on Pack to collect and zip all trace content.



This should yield a zip file under the Downloads folder containing the Debug View traces along with performance information and information on the system, such as

