

### MSBA 2018-19 CAPSTONE PROJECT

# AMAZON ALEXA



DEVELOPING MULTI-CATEGORY CLASSIFICATION MODEL FOR ALEXA SKILLS







Skill-Intent Model:

- Keywords
- Utterance
- Invocation Phrase
- Description

Automating Classification of 57,130 skills



# Challenges



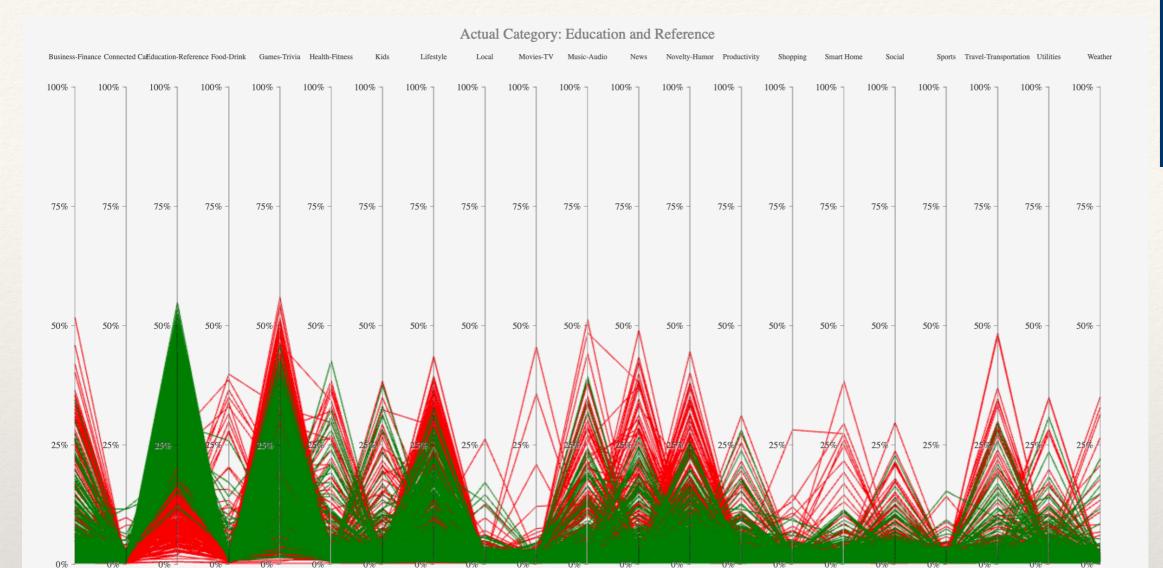
"How well do you know your Christmas carols? I'll give you a "remixed" title to a Christmas carol and you see if you can figure out the original title....."



Music & Audio

Games & Trivia

- Messy Text data
  - Overlapping Categories
  - Getting a probabilistic score



**UC** Merage

An insight

# Overlapping Categories

Category: Education &

Reference



## Tools Used



### Data wrangling



pandas, numpy, json,
matplotlib, wordcloud, regex,
nltk, spacy, beautifulsoup

### Data visualization



matplotlib, seaborn, scikitplot, bokeh, plotly

### Modeling



sklearn, wordninja, xgboost, nltk, joblib



## / Approach - 1



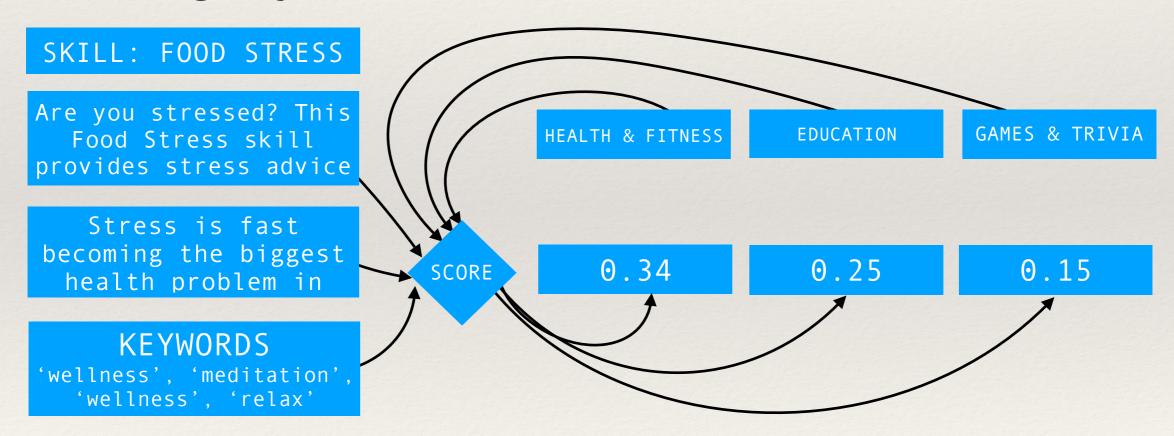
- \* TF-IDF Vectorizer
  - Penalizing repetitive words to find important, meaningful words to create a clean, well-defined feature set



### Approach - 2



- \* Semantic Meaning
  - Distance of each word from each category



Predicted categories with less than 0.2 difference: top 2 | top 3



### Model Performance



**	Т	F	Т	$\Box$	F	•
			1	U		•

Accuracy of actual category in:

Top 1

73.35%

Top 2

87.84%

Top 3

92.46%

\* SEMANTIC SCORE:

Accuracy of actual category in:

Top 1

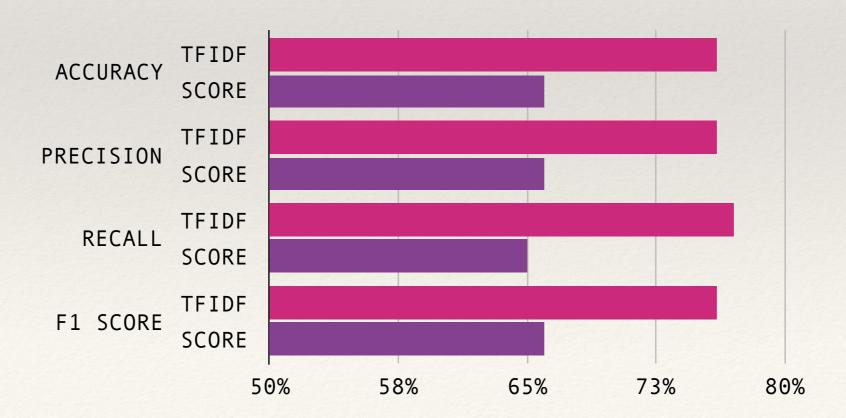
65.74%

Top 2

80.28%

Top 3

87.56%





# Results and Recommendations Input Output



#### Skill Title:

Mom Quotes

#### Skill Description:

Listen the momisms mothers have used for generations while walking the hill both ways the snow Ask Mom Quotes for quote guidance advice because said Now please and close the front door were not heating the whole neighborhood

#### Skill Short Description:

Revisit the classically funny lines moms have used their children for generations

#### Skill Small Screen Description:

Revisit the classically funny lines moms have used their children for generations

#### Skill Invocation:

mom quotes

#### Skill Keywords:

Parenting Mother Funny Motherhood Day Humor

#### Skill Utterances:

Alexa ask Mom Quotes for quote Alexa ask Mom Quotes for funny Mom saying Alexa ask Mom Quotes for tip

No Maturity Rating Guidance Suggested Mature

Generate skills from data

Utilities

Travel and Transportation

Sports

Social

Smart Home

Shopping

Productivity

Novelty and Humor

News

Music and Audio

Movies and TV

Local

Lifestyle

Kids

Health and Fitness

Games and Trivia

Food and Drink

Education and Reference

Business and Finance

Category Probability

The expected category of the skill is **Novelty and Humor** but the skill could also be categorized under **Games and Trivia** or **Education and Reference** 

## Thank you!





Samira Kumar Vardharajan | Brandon Nguyen | Shruhi Desai | Qinyu Xi | Xinfang Zhang



Q & A