

## PROFESSIONAL SUMMARY

Experienced Network Engineer and Systems Administrator with proven experience designing, deploying, and maintaining on-prem and cloud networks. Strong background in network security and troubleshooting. Experience spans across the following industries: Manufacturing, Healthcare, Hospitality, Oil Production, and Retail.

## SKILLSET & TECHNOLOGIES

Fortinet	SonicWall	Cybersecurity	Switches	Firewalls
Routers	Access Points	Security Policy	Monitoring	Aruba
Cloud: AWS, Azure	Network Scalability	VPN Clients	VPN site-to-site	VLANs
Routing: BGP, OSPF	Cisco	VoIP	QoS	Collaboration

## PROFESSIONAL EXPERIENCE

**Impo International**, Santa Maria, CA  
**Sr. Network Engineer**

**October 2023 – Present**

- Oversee the organization's entire network infrastructure, ensuring networks, cloud environments, and data storage systems are secure, scalable, and compliant with industry standards including NIST, SOC 2 and PII.
- Proficient in network protocols and cybersecurity.
- Manage networking services in MS Azure and AWS platforms.
- Strong understanding of network security including IDPS systems, SSL/TLS, IPSec, Firewall rules and policies.
- Proven analytical thinking and troubleshooting skills to solve network issues.
- Develop and execute long-term IT strategies to support both retail operations and data-driven initiatives, including systems aligned with electronic data capture and compliance reporting needs.
- Lead the IT department of 15 IT System Administrators, vendor relationships, and budgets while ensuring timely delivery of high-quality IT services across departments.
- Manage WUS system on local desktops and remote laptops, ensuring regular patching on Windows and Mac operating systems.
- Office365 administrator, including Exchange Online, Microsoft Teams and SharePoint.
- Design and enforce cybersecurity programs, including MFA, IAM, Zero Trust frameworks, and incident response procedures to mitigate risk across retail and regulated data environments.
- Partnered with third-party providers to modernize legacy infrastructure, increase operational uptime, and reduce IT overhead through automation and cloud-first strategies.
- Collaborate with executives to develop strategies that support business goals.
- Oversee IT infrastructure, cloud computing, network, servers, and storage.
- Member of business operations management team.
- Developed Cybersecurity incident response and remediation plan.
- Developed disaster recovery procedure for all data servers, including cloud infrastructure.
- Lead cybersecurity initiatives, employee training, and IT policy enforcement.
- Ensure data security, compliance, and IT protection strategies.

**Network Data Access**, Santa Barbara County, CA  
**Network Engineer**

**October 2009 – October 2023**

***Industries: Manufacturing, Healthcare, Hospitality, Retail, and Oil Production.***

**IT & Cybersecurity Leadership:**

- Spearheaded secure, scalable IT infrastructure to support clinical trials, aligning with HIPAA, GDPR, and other regulatory frameworks.
- Investigated and resolved security incidents affecting sensitive health data, reinforcing cybersecurity posture through proactive risk management and technical remediation.
- Managed team of 7 Systems Engineers across 5 different offices.
- Developed and managed IT security programs for 50+ MSP clients.
- Led cybersecurity assessments, compliance audits, and risk management initiatives.
- Designed cybersecurity policies, incident response plans, and employee training programs.
- Managed MFA, IAM policies, and Zero Trust security for cloud environments.
- Investigated security breaches and implemented remediation strategies.

**IT Operations & Business Management:**

- Led the development of long-term IT strategies supporting clinical data systems, electronic data capture (EDC), and regulatory compliance initiatives.
- Directed IT operations, including budgeting, vendor management, and cross-functional team leadership, ensuring high availability and compliance across systems.
- Collaborated with internal stakeholders and third-party vendors to deliver robust IT solutions that supported business goals and ensured uninterrupted clinical workflows.
- Streamlined retail supply chain operations with ERP, EDI, WMS, and 3PL solutions.
- Oversaw IT infrastructure, cloud computing, and enterprise networks.
- Managed IT teams, vendors, and business technology strategy.
- Optimized IT budgets by phasing out legacy systems and reducing costs.
- Developed and executed technology strategies to support business growth.

**Cloud & Network Engineering:**

- Maintained and enhanced cloud-hosted platforms and internal systems for clinical data management, integrating with security frameworks like MFA, IAM, and Zero Trust.
- Designed and managed cloud environments (AWS, Azure, VMware).
- Manage and support MS Azure environment.
- Office365 administrator, including Exchange Online, Microsoft Teams and SharePoint.
- Configured and secured enterprise networks, firewalls, and data centers.
- Led IT infrastructure migrations with zero downtime.
- Automated workflows with Ansible, Python, and API integrations.
- Provided Tier III network support, troubleshooting Layer 1-3 issues.

**EDUCATION / TECHNICAL CERTIFICATIONS**

- Bachelor of Science in Computer Science/Network Engineering (UCSB)
- Certificate of Completion in Electronic Engineering Technology (SBCC)
- Cisco Certified Network Associate (CCNA)
- AWS Certified Cloud Practitioner
- AWS Certified Advanced Networking
- Network + Certified Professional
- Certified Cyber Security Specialist
- Project Management Certification
- Microsoft Certified Professional
- Microsoft Certified Systems Engineer