

# Michael Pike

8463 Tackhouse Loop, Gainesville, VA 20155

(703) 488-8958 | [mikepike@gmx.com](mailto:mikepike@gmx.com)

## Technical Skills

---

- **Microsoft 365** – M365 Tenant design, Admin Center, Provisioning, Licensing
- **Azure AD / Entra ID** – AAD Connect, Conditional Access, SSPR, Identity Protection
- **Intune** – Autopilot, Device/Compliance Policies, Application Deployment
- **Defender Suite** – Defender for Endpoint Security, Cloud App Security
- **PowerShell** – Automation, Reporting, Workflow Scripts
- **Exchange / SharePoint / Teams** – Online + Hybrid Administration, Teams Voice
- **Intune MDM** – Device Management, Enrollment, Security Baselines STIGS
- **Security** – DLP, Purview, Retention, IRM, Sensitivity Labels
- **Azure** – Azure AVD, Servers, Resource Groups, Blob Storage management
- **VMware/Nutanix** – Manage and support VMware/Prism environments, SAN Storage
- **Citrix** – Design, Manage VDA, Citrix Farms for Virtual Desktops, Apps and services
- **ServiceNow** – Integration with Microsoft 365 services and workflow automation

## Professional Experience

---

### Microsoft 365 Cloud Engineer, **Noblis LLC**

*Reston, VA | Feb 2021 – current*

- Designed and engineered Microsoft 365, Azure/Entra AD operations, focusing on enterprise-level security and support.
- Designed and implemented M365 services: Exchange Online, Teams, Intune, SharePoint, OneDrive, DLP, Defender, Purview.
- Managed AAD security policies, MFA, SSO, Conditional Access, and Defender Suite for identity, endpoint, and cloud apps.
- Implemented and enforced security policies using Microsoft Purview, Defender for M365, and Azure Conditional Access.
- Packaged, deployed, and remediate Win32 applications using Intune and proactively monitor health via Endpoint Analytics.
- Engineered MS Teams design for Phone System with direct routing voice policies.
- Developed automation scripts using PowerShell and Graph API for user onboarding, license assignment, mailbox policies, and device compliance.
- Executed project for organization Windows 11 migration with STIG/FedRamp
- Developed automated runbooks in System Center Orchestrator for onboarding/offboarding and AD attribute management.

### Microsoft 365 Engineer, **SOS International LLC**

*Arlington, VA | Feb 2020 – Feb 2021*

- Managed and optimized Office 365 tenants ensuring compliance with government security
- Implemented security policies, Conditional Access, and DLP to enhance data protection.
- Oversaw Exchange Online, SharePoint and Teams, enabling collaboration.
- Automated M365 management tasks using PowerShell scripting, reducing manual workload and improving efficiency.

- Deployed Intune policies for Windows 10/11 devices, compliance and security.
- Conducted reviews of hybrid identity management, Azure AD infrastructure.
- Managed Microsoft 365 apps and services, ensuring optimal performance and security.
- Developed and enforced governance policies for MS Teams and SharePoint Online

**Microsoft 365 Engineer, [FDIC](#)**

***Arlington, VA | May 2019 – Feb 2020***

- Manage and execute Office 365 Mail Hosting project
- Manage Exchange Office 365 Online Design and Configure Policies for Email DLP
- Manage Office 365 Tenant, Azure Security and Data Access Policies
- Design and manage SharePoint Online sites, MS Teams / Skype for Business
- Design and manage ADFS and global security policies with partners using Azure
- Design Intune MDM device controls and policies using Azure Conditional Access

**Microsoft Systems Engineer, [Inova Health](#)**

***Sterling, VA | Nov. 2018 - May 2019***

- Exchange Server 2016 design, migration to Exchange Office 365 Online
- Office 365 Tenant Design, Management
- SharePoint sites, workflows, MS Teams \ Skype for Business design, build
- Maintaining AADConnect of Azure (Reporting \ Azure AD \ Azure ADFS \ Azure MFA)
- Active Directory Federation Services (ADFS) management
- Managing Permissions (Tenant \ Security & Compliance \ Exchange Online)
- Intune Mobile Device Design, Management (Conditional Access \ MDM \ MAM)

**Systems Engineer, [Henry Jackson Foundation](#)**

***Bethesda, MD | Mar. 2018 – Oct. 2018***

- Technical lead designing, migrating for all Office 365 Services for Azure, Exchange Online, Skype for Business, SharePoint, OneDrive for Business and MS Teams
- Engineering Office 365 Tenant Design with AADConnect, Azure, ADFS, SSO, MFA
- Managed SharePoint sites, administration and workflows
- Migrate SharePoint farm servers to Online hosting in Office 365
- Implemented Skype for Business, MS Teams Chat, Meeting and Video Conferencing
- PowerShell scripting and auditing in Azure, ADFS and Exchange Online

**Microsoft Systems Engineer, [Freddie MAC](#)**

***Reston, VA | Jun. 2017 – Feb. 2018***

- Technical lead designing, migrating for all Freddie Mac Office 365 Services for Azure, Exchange Online, Skype, OneDrive for Business, Teams, Dynamics 365 CRM
- Engineering Office 365 Design with AADConnect, Azure, ADFS, MFA
- Manage Architecture, design of Cisco IronPort Email security appliances for entire enterprise to control Spam, Virus security and mail reporting services
- Manage Federated O365, SSO, MFA and Mobile Device Management Intune suite

**IT Systems Engineer, [Strayer University](#)**

***Herndon, VA | Apr. 2016 – Jun. 2017***

- Engineer and support Exchange 2013 / Office 365 messaging infrastructure
- Engineered Office 365 Exchange Online Hybrid design with AADConnect, Azure at Microsoft O365 servers
- Installed and managed Cisco IronPort / and new ProofPoint Email security appliances for entire enterprise to control Spam, Virus security and mail reporting
- Design, manage secure admin privilege services using CyberArk server and Vaults
- Managing VMware vCenter 5.5 / 6.0 vSphere and designing for HA, DRS Clustering

**Sr. Infrastructure Engineer, Bechtel, Inc**

**Reston, VA / May 2012 – Apr. 2016**

- Engineer and support Exchange 2010/2013 / BES Mobile messaging infrastructure including 80 + Servers across 3 AD Sites, Datacenters
- Engineered Office 365 Exchange Online Hybrid design with Online Archiving hosted
- Designed, managed Exchange DR Site Failover and High Availability across DR Sites
- PowerShell scripting and auditing in Azure, ADFS and Exchange Online

**Systems Administrator, Argy, Wiltse & Robinson**

**McLean, VA / Aug. 2011 – May 2012**

- Design, engineer, and support Exchange 2007 / 2010 messaging infrastructure, migrating to Exchange 2010 to include Clustering, Fail-over and High Availability
- Design and support new Microsoft Lync Server 2010 Communications platform, to include IM, Video Conferencing and Presence capabilities
- Support Windows 2008 R2 AD DS infrastructure across 3 offices
- Manage and support VMware ESX 4.1 servers, Virtual Server HA, DRS environment to include NetApp SAN Storage and DR San infrastructure
- Manage Argy's MSP clients for all network support, design of WAN, LAN and Servers

**Sr. Systems Administrator, Triple Canopy**

**Reston, VA / Dec. 2010 to Aug. 2011**

- Design, engineer and support Exchange 2007 / 2010 messaging infrastructure, migrating from Exchange 2007 to include Clustering, Failover and High Availability
- Design and implement Threat Management Gateway solution to secure public Exchange 2010/ 2007 CAS Server access

**Sr. Network Engineer, Edelman Financial**

**Fairfax, VA / Dec. 2006 to Nov. 2010**

- Design and engineer the entire infrastructure for multiple office LAN, WAN and data center with over 15 offices nationally
- Design and manage Windows 2003/2010 active directory structure, group policies and user access to network LAN, WAN and data in a secure environment
- Responsible for design and implementation of Cisco Network Sprint MPLS WAN

**Certifications & Training**

---

**M365 Certified:** Microsoft Certified Systems Engineer (8676840)

**Azure:** Azure Administrator training

**VMware:** VCP training