

WILER PIERRE

Business Intelligent

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Professional Summary

Data analyst with 9+ years of experience in optimizing business operations and decision-making processes through advanced data analysis and automation. At AARP, contributed to reducing manual processing time by automating over 200 Excel-based reports into Tableau dashboards and streamlining KPI tracking with advanced Excel functions.

Skilled in leveraging tools like Salesforce, Tableau, and Power BI to deliver actionable insights and improve workflow efficiency. Passionate about automating processes and enabling data-driven decisions that enhance organizational performance. Currently pursuing SAS Programing certification with expected completion by September 2025

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Database Administrator/Analyst

AARP-Washington, DC

July 2020 to June 2025

- Automated over 200 manual Excel-based reports into Tableau dashboards, reducing manual processing time by over 2 hours daily
- Created and updated SOPs to guide new employees on secure data management practices using Salesforce, Power BI, and Tableau.
- Performed regular KPI tracking using advanced Excel functions (Pivot Tables, VLOOKUPS, INDEX MATCH, Macros) to manage AR aging reports and internal metrics.
- Cross-referenced CRM data from 3rd-party vendors and internal databases to improve marketing lead quality and minimize data mismatches.
- Developed secure and structured Excel reports to interpret performance trends, helping marketing and sales teams make data-driven decisions.
- Conducted weekly QA audits to validate report accuracy and prevent compliance issues due to incorrect client data.
- Built detailed guides and documentation on system workflows to support future IT onboarding and cybersecurity compliance.
- Removed redundant data entries by building automated validation processes in Tableau connected to Salesforce and SAP databases.

Pricing/Data Analyst

World Fuel Services-Miami, FL

July 2014 to July 2020

Investigated and resolved pricing discrepancies, increasing invoice accuracy and improving customer service outcomes.

- Maintained and monitored Oracle pricing uploads, ensuring consistent pricing data across departments.
- Collaborated with IT to automate and optimize pricing workflows, reducing manual input errors and improving turnaround time.
- Analyzed pricing proposals (RFPs/RFQs) for profitability, using historical data to improve strategic pricing decisions.
- Tracked KPIs related to cost changes and contract impact using Excel dashboards and custom reports
- Partnered with sales and supply teams to assess and communicate pricing risks and contract compliance issues.
- Managed updates to SKUs, product codes, and fee structures to ensure integrity of backend systems

Logistics Specialist

US Navy-Whidbey Island Naval Air Station, WA
January 2006 to January 2013

- Managed procurement, inventory control, and logistics operations to ensure mission readiness and supply chain efficiency
- Maintained accurate administrative and supply records in compliance with Navy regulations and audit requirements
- Prepared and processed purchase orders, travel requests, and financial reports using Navy ERP systems and Microsoft Office tools
- Conducted regular inventory audits to ensure accountability and compliance with Navy supply policies
- Provided administrative support to command leadership, including correspondence, scheduling, and documentation management
- Trained and supervised junior personnel in supply and administrative procedures, improving team performance and efficiency
- Coordinated the acquisition, storage, and distribution of essential equipment and materials across multiple departments
- Supported operational planning by compiling logistics data and maintaining supply databases for real-time resource tracking

Data Analyst

Education

Healthcare Information Systems (Bachelor of Science)

University of Phoenix-FL
October 2014 to October 2014

United States Navy-WA
January 2006 to January 2006

Skills

- data integration Tableau
- visualizations Report automation

- Data analytics
- Database Administration (3 years)
- Accounting
- Performance marketing
- Data Visualization Reporting Automation Data cleaning
- Governmental accounting
- SQL
- Accounting software
- Analysis skills
- outliers Pricing Analyst Database querying
- Business analysis
- Project management software
- Power BI
- Bilingual
- Desktop support
- Google AdWords
- Technical accounting
- Microsoft Project
- Data analysis skills - Data analysis experience (6-10 years) (9 years)
- Data Analytics & Machine Learning - Data Visualization & Reporting Automation - Data Cleaning, Transformation, & Analysis - Tableau, Power BI, Salesforce Dashboards - Statistical Analysis & Predictive Modeling - Database Querying & Data Integration - Report Automation & KPI Tracking
- Business requirements
- Project management
- Financial modeling
- Microsoft Exchange
- Microsoft Dynamics GP
- Social media marketing
- MySQL
- Technical support
- Microsoft Excel
- English
- Commercial construction
- KPI tracking
- Data visualization
- Salesforce dashboards
- Supervising experience
- Google Ad Manager
- Microsoft Windows Server
- Computer networking
- Windows

- Google Analytics
- Tableau
- analysis Statistical analysis

Languages

- English - Fluent
- French - Fluent
- Haitian Creole - Expert
- Portuguese - Intermediate

Certifications and Licenses

Non-CDL Class C

CAPM

Certified Purchasing Manager

PgMP

CPPB

Certified Supply Chain Professional

Senior Professional in Human Resources

Certified Compensation Professional

Certified Employee Benefit Specialist

Series 24

CompTIA CySA+

SSCP

CompTIA A+

Certified Payroll Professional

Fundamental Payroll Certification

DoD 8570

CompTIA Network+

IAT Level II

Firearms License

Professional Engineer

Licensed Clinical Social Worker

LMSW

RN License

EPA Universal Certification

Certified Pool Operator

HVAC Certification

MCTS

MCSE

MCSA

PMI Certification

Six Sigma Certification

Certified Project Manager

CISM

Certified Information Systems Auditor

GIAC Certification

Series 63

Series 7

Series 66

Certified Fraud Examiner

CRCM

Certified Anti-Money Laundering Specialist

CompTIA Security+

CISSP

Certified Management Accountant

CCNA

Driver's License

NDT Certification