**NOHA RAMMAL**

**Charlotte, NC**

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**704-957-0051**

* **SUMMARY:**
* An experienced IT professional with technical project coordination, Technical Analysis, product planning and execution, technical delivery of java applications frameworks, APIs, maintenance and operations support
* Projects domain includes online banking products enhancements and new rollouts, insurance and retirement products , Mobile banking, Payments and transactions, data and platform integration, governance, and application support.
* Responsible for project full life cycle delivery including planning and estimates, business requirements elicitation, technical requirements analysis, workflow assessment, high and low design documentation, change and release management, test planning and signoffs, defect fixes, vendor management, business operations and application support.
* Extensive experience in web applications integrations and end to end frameworks
* Services interfaces, integration, implementation, troubleshooting, testing and application support.
* Onshore lead for geographically diverse development, analysts, support and testing teams, responsible for all levels of business and cross-team communication, technical management and coordination, process improvement, release planning, test planning and signoff
* 24x 7 Applications and business support.
* Management and coordination of project stakeholder’s expectation
* **APPLICATION Domains**
* Financial services, Microsoft applications and products, CRM, Retail and online banking, Government, healthcare and insurance, mobile integration, and payment systems
* Web services and data integration among diverse systems and platforms
* Methodology: Agile, SDLC
* Java/j2ee, spring framework
* **TOOLS:**
* MS project , Microsoft teams, Jira, maven, SharePoint, MS office Excel, Power point, Visio, Clarity,
* Quality center, Fiddler, SOA test tools, UML, Maximo, Rational Team Concert (RTC- Agile), Pac2000, My Eclipse, RAD, Spring Tool Suite, Wily Introscope for web application performance monitoring. Clearcase and svn source control.

**EDUCATION**

B.S. Computer Science/ Business Management, University of North Carolina, USA

**CERTIFICATION** Project Management- UNCC Charlotte, NC:

A comprehensive training in project management processes methodologies and techniques to ensure quality and delivery of projects on schedule and budget (PMBOK).

**Citizenship** USA

**Professional Experience:**

**It Consulting -**  **2017- current**

**Project Coordinator**

**Infosys/Vanguard ( 2020-2021), Citco (2018), Ally bank ( 2016-2017)**

**Roles:**

* Coordinated the requirements scope planning and technology road maps among the development teams, architects, and management teams for the ongoing enhancements and integration projects for online banking, trading applications and retirement products
* Responsible for the business and technical knowledge transfer in the existing retirement products at vanguard. Responsible for the completion of the technical and business requirements documentation.
* Responsible for the vendor integration projects, impact assesment , technical documentation, change management, reporting, and communication.
* Responsible for the applications migration to java8 , impact assessment and deliverable
* Provided daily business and application support for online banking, trading applications, resolution for the technical defects, code fixes, change management and testing.
* Responsible for project phase planning support , business operations, workflows and application support
* Responsible for 24x7 application Support
* Provided daily support and coordination for the business managers and operations
* Platform: Agile methodology, Kanban, Jira, java, web service

**Teksystems/Tiaa- Charlotte, NC Jan 2015 – Jul 2016**

**Project Coordinator / Insurance Retirement products**

**, Business and Application integration**

• Responsible for the business requirement validation, sprint planning support and execution in the target loans automation platform for the retirement products and services.

•Responsible for the workflow assessment in the existing system tiers : The user interface, middle tier components, orchestration engine, and backend for transactions posting , document storage and retrieval, and notifications .

•Responsible for the technical design daily standup meetings, user stories breakdown, assignments, dependencies, iterations, backlog refinement and prioritization.

Provided the milestone management, and coordination among technical teams, architects and the line of business during sprint iterations.

Responsible for the data mapping for different insurance , retirement products and plans.

•Responsible for technical and business support. issues resolution and reporting

Responsible for the user acceptance testing , approval criteria , release implementation and signoffs.

* Platform: Agile methodology, Rational Team Concert, java, web services

**Wells Fargo**   **Charlotte, NC Sep/2013- Sep/2014**

**Project Coordinator- Product Enhancements and Support**

Validated the scope of the federated identity management platform mobile integration with the system architects and project stakeholders, identified dependencies, and derived requirements scope baseline.

* Analyzed the existing implementation of the authentication services, assessed the required changes ,validated the business and technical requirements, and required interfaces in the target platform.
* Implemented an execution plan and a proof of concept for the client server communication.
* Provided planning support and tracking for all phases of the project life cycle.
* Directed the effort of new resources and completed knowledge transfer.
* Facilitated team meetings, vendor communication, issues resolution and reporting.
* Coordinated the system components integration, change management, implementation and testing.
* Provided issues resolution , maintenance and support for java applications .
* Participated in the platform integration of multiple products in the brokerage domain.

and conversion to spring framework, provided business support

and 24x7 application maintenance and support

**Technical Environment**: Eclipse7, spring 3.5, java6

Project Management Tools: Ms project

**Bank of America Charlotte, NC Apr/2011- Jul/2013**

**Teller products, credit cards, and online statements**

**Project Coordinator- Application SME**

•Managed and coordinated the execution of multiple project activities in the online banking platform, responsible for the functional enhancements and integration among multiple applications and downstream systems in the CRM, teller and Banking products

•Responsible for the business requirement validation, and forecasting for multiple enhancements and initiatives.

•Responsible for the high and low technical design coordination , required documentation , and sign-offs.

• Provided change impact assessment for the consumer card billing system after integrating with 3rd party product for statement creation, transaction posting and billing . Coordinated the delivery and integration among multiple downstream systems.

•Responsible for web services interfaces and data integration in the target platforms

•Provided guidance and coordination among the global development, and testing teams as new requirements are onboarded.

•Responsible for the vendor integration projects, services data mapping, change management, testing and communication.

•Managed the expectations of senior management and business managers as new initiative scopes are defined; provided impact assessment, issues resolution, and risk mitigation.

Served as an escalation point for business requirements and validations, and implementation issues

•Managed the mobile payment scope validation, process flow, phase deliverable and testing.

•Provided daily business, and application support for online banking, resolution for the technical defects, code fixes, testing and change management.

•Responsible for the product’s enhancements planning , milestone management delivery and coordination, test plans, data requirements and sign off.

Provided 24x7 application and business support

**Business Domain:** online banking/ecommerce and teller products

**Technical Environment:** Java 6, web services, sql, WebLogic server, Struts 2, RAD, Eclipse

Wily Introscope.

**Project Management Tools**: Maximo, Jira, clarity, Ms project

**IT Consulting/ Technical Analyst - Wells Fargo Charlotte, NC 2004- 2011**

**Applicatio**

Provided application and business support for retail banking, brokerage, CRM, POS and payment systems.

Role included technical requirements analysis and baseline, change impact assessment, data mapping and integration, technical design documentation , troubleshooting, change management and application support.

**Wachovia,**

**IT**