Sheetal Sonawane

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**Summary**

Technical Project & Program Manager with 10+ years of experience delivering enterprise data, analytics, and governance initiatives across M&A, infrastructure, financial services, and retirement services. Proven expertise in **data readiness assessments, governance frameworks (GDPR, CCPA, and HIPAA), data lineage mapping, and SLA-based delivery performance metrics**. Skilled in **ETL/ELT pipeline management, cloud data platforms (AWS, Snowflake), and API-driven integrations**, enabling scalable, compliant, and high-quality data delivery. Adept at leading cross-functional teams, managing multi-work stream portfolios, and driving stakeholder alignment using SAFe, Agile, and hybrid delivery models.

**Technical Skills**

* **Theories:** Lean Manufacturing (KAIZEN, Kanban, VSM), Theory of Constraints, Regression, Hypothesis Testing, Six Sigma (DMAIC) Business Planning and Analysis, Business Intelligence, Continuous Improvement, 8D, GMP, Inventory Management, Agile, Root – Cause Analysis, Service Management, Project Management, Program Management, Project Planning, LMS, Learning Management System, Product Lifecycle, Documentation, Collaboration, Kanban, PMP, PgMP, SAFe, Scrum, Sprint Planning, PI Planning, Project/Program Management
* **Software and Tools:** MS Visio, MS Office, **MS Excel**, ERP, MRP, MS Project, MS Access, Pivot Tables, Statistical Analysis, SAP-OM, Monday.com, Jira, SAP-PP, SAP-SCM, macOS, iOS, iCloud, Rally, Service Now, PowerBI, Tableau, Smart Sheet.
* **Databases:** Filemaker Pro, Rights line, Moksi, Media Morph Product Master, Match point Insights, Oracle Database
* **Programming Languages:** Python, C, C++, Visual Basic, MySQL, Auto Hotkeys, R Programming, NLP
* **Data Visualization Tools:** PowerBI, Tableau, Google Analytics, Grow

**Certifications**

* Project Management Professional - PMP (Excelled in all domains of Exam)
* SAP Fundamentals - Udemy

**Experience**

# Technical Program Manager/Project Manager 02/2024 to Present

**Appic Solutions Denver, CO**

* Redesigned the website, boosting page load speed by 40% through backend optimization and CDN integration.
* Led a team of 10 to overhaul the website, enhancing user experience by 25% with responsive design and improved navigation.
* Reduced the bounce rate by 20%, increasing engagement by 15% after optimizing the homepage layout and user flow.
* Integrated **Databricks** for scalable data transformation workflows, enabling faster analytics delivery and reducing pipeline processing time by 25%.
* Used **Collibra, Alation, and DataHub** to implement enterprise data cataloging, improving metadata accuracy by 35% and enabling faster data discovery.
* Led agile ceremonies and PI Planning for 6+ scrum teams using **Jira** and **Rally**.
* Resolved delivery risks and cross-team blockers using **SAFe** principles.
* Delivered 99.95% uptime on M&A and infra programs via hybrid Agile-Waterfall.
* Created **BUR-style executive dashboards**, increasing visibility by 35%.
* Built streamlined roadmaps, governance models, and milestone trackers to drive aligned, agile execution.
* Orchestrated seamless collaboration across Field IT, Rubrik, NetApp, WaveTech, HCL DNS, and app owners.
* Led proactive risk controls, tight vendor oversight, and precise financial tracking with milestone billing.
* Directed sharp cutover plans, responsive hyper care, and clean post-migration ops—achieving 99.95% uptime.
* Leveraged Jira, MS Project, Service Now, and Smart sheet to execute hybrid Agile-Waterfall projects.
* Orchestrated high-impact infrastructure programs supporting mergers & acquisitions, ensuring seamless system integration and transparent data transitions.
* **Led end-to-end M&A program management**, including due diligence, integration planning, and execution, ensuring seamless system consolidation and regulatory compliance.
* Applied **SAFe and Scrum principles** to manage multiple work streams, improving delivery speed and cross-team transparency.
* Led end-to-end **modernization programs** involving infra/cloud migration, coordinating across engineering/product teams with full roadmap ownership and ART Sync execution.
* Created and delivered **BUR-style executive dashboards** using PowerBI, integrating data through advanced **SQL queries** to support biweekly/monthly leadership updates.
* Delivered **financial and retirement services platform enhancements**, ensuring compliance with SEC, FINRA, and industry retirement regulations.
* Partnered with actuarial, compliance, and operations teams to streamline **retirement plan onboarding** and contribution processing workflows.
* Led **API integrations** connecting core retirement services systems with payroll providers and third-party administrators, reducing data transfer time by 35%.
* Managed APIs via **AWS API Gateway** to enforce authentication, throttling, and monitoring, improving API performance and security compliance.
* Set up **Datadog** and **AWS CloudWatch** dashboards to monitor data pipeline performance, alerting on latency and quality anomalies in real time.
* Implemented **self-service retirement account tools** that improved participant engagement by 20%.
* Managed project governance using **Confluence** and **JIRA**, ensuring clear traceability from regulatory requirements to delivery.
* Led API technology integration projects, enabling secure, scalable data exchange across internal and third-party applications.
* Managed project artifacts and documentation using Confluence and JIRA, ensuring transparency and alignment across cross-functional teams.
* Maintained project RAID logs, milestone trackers, and risk controls across compliance and finance-aligned initiatives using **Rally, JIRA, and MS Project**.
* Delivered strategic guidance to executives on **complex M&A transactions**, aligning initiatives with business and finance objectives.
* Led **data readiness assessments** to address quality, availability, and format gaps.
* Implemented **data governance frameworks** ensuring GDPR, CCPA, HIPAA compliance.
* Established **data stewardship programs** and quality standards.
* Utilized Jira to manage product backlog, sprint planning, and burn down tracking, streamlined task prioritization and improved team velocity by 20%.
* Conducted and facilitated **Program Increment (PI) Planning** for 6+ scrum teams, aligning ART-wide objectives and backlogs in coordination with Product Management and Engineering.
* Executed **System of Systems (SOS) syncs**, tracked **PI metrics**, and ensured alignment with enterprise goals—improving visibility and predictability by 30%.
* Served as **RTE** for a large-scale Agile Release Train (ART), resolving cross-platform dependencies, identifying risks, and driving timely resolution through consistent cadence calls.
* Led automation and vision system rollouts, boosting efficiency by **40%** and cutting manual work by **35%**.
* Reduced defects by **45%** using machine vision for quality checks.
* Ensured **100% compliance** with GMP/OSHA during system deployments.
* Delivered projects with **99.9% on-time completion** across global sites.
* Enforced strict compliance with IT, procurement, and security protocols across all phases.
* Drove high-performance results through strong leadership of global, cross-cultural teams.
* Championed risk-controlled cutovers and post-migration stabilization, achieving 99.95% uptime and flawless operational continuity.
* Delivered crisp executive reporting and cadence updates, ensuring full stakeholder alignment.
* Improved website uptime to 99.95% by migrating to cloud infrastructure and adding automated failover.
* Increased lead generation by 30% by launching a redesigned site with better SEO and marketing tool integration.

# Senior Project Manager 02/2023 to 01/2024

**Cineverse Los Angeles, CA**

* Led the Integration and Web Development of Match point Insights, delivering the project on time and within scope by creating a comprehensive project plan and coordinating cross-functional teams.
* Managed AI/ML integration, automating data visualizations and trend analysis, resulting in a 20% reduction in manual reporting time and enhancing stakeholder satisfaction.
* Optimized returns processes, reducing handling time by 30% by implementing streamlined workflows and automation.
* Configured Jira workflows and dashboards for M&A work streams, increasing project transparency and stakeholder visibility by 30%.
* **Facilitated M&A strategic roadmaps**, driving data transparency and integration planning across cross-functional teams.
* Conducted **risk assessments for M&A projects**, creating mitigation plans and ensuring adherence to organizational goals.
* Acted as a **key liaison between executives and business partners** for M&A execution, improving stakeholder alignment by 25%.
* Migrated analytical workloads to **BigQuery** on **GCP**, improving query performance by 40% and enabling cost-efficient data storage for high-volume datasets.
* Conducted data lineage mapping using **Apache Atlas** to ensure regulatory compliance and maintain complete traceability of data flows.
* Facilitated **SOS calls** and **PI demos** for distributed scrum teams, ensuring alignment of sprint goals with ART priorities.
* Managed multiple product and platform integration efforts across Finance and Compliance domains, aligning delivery with regulatory objectives.
* Oversaw multiple API-driven modernization initiatives in the financial and compliance domains, improving data accessibility and integration speed by 30%.
* Coordinated platform integration efforts for retirement services features, ensuring seamless adoption by end-users.
* Prepared structured feature datasets for ML model training, applying transformation, filtering, and enrichment processes to improve model accuracy by 15%.
* Coordinated **data lineage mapping** and impact analysis for platform migrations.
* Developed **SLA-based dashboards** tracking delivery performance and quality metrics.
* Balanced **data accessibility** with security and compliance needs.
* Streamlined governance and reporting via Confluence and JIRA, increasing visibility for stakeholders and executives.
* Drove agile delivery using **Jira** and **Rally**, improving velocity by 20%.
* Led ART-level coordination and PI Planning across 6 scrum teams.
* Delivered **executive BUR reports** via PowerBI, improving transparency by 30%.
* Streamlined hybrid Agile-Waterfall execution for M&A work streams.
* Collaborated with global **Java backend engineering teams** to execute modernization initiatives, mapping technical dependencies and mitigating cross-stream risks.
* Drove stakeholder alignment and transparency by integrating executive reports and platform data through **SQL-based analytics**, supporting seamless platform unification.
* Accelerated delivery timelines by 20% using hybrid Agile-Waterfall planning.
* Boosted project transparency by 35% via executive dashboards and cadence updates.
* Increased global team coordination efficiency by 40% through structured governance.
* Defined project scopes and schedules for business owners, aligning with business processes and data sources, resulting in a 20% improvement in project timelines by using detailed project plans.
* Delivered strategic reporting, resource planning, and global coordination to support mergers, acquisitions, and platform unification.
* Managed program roadmaps, stakeholder engagement, and execution milestones using hybrid Agile-Waterfall methodologies.
* Collaborated with global engineering teams to integrate AI/ML features, leading to a 47% increase in product delivery efficiency by adopting hybrid Agile-Waterfall methodologies.
* Integrated financial, accounting, and performance systems into a unified platform, improving cross- department collaboration by 15% by working with managers across different time zones.
* Facilitated strategic roadmaps for mergers and acquisitions, increasing data transparency and insights by 25% through dynamic visualizations and acting as a liaison between Cineverse and business partners.
* Translated business needs into detailed requirements, improving web application customer experience by 30% by creating functional specifications and user stories for developers.

# Project Manager 09/2020 to 07/2022

**Amazon Mumbai, India**

* Established and led a Data Science and Analytics Department, driving a 40% increase in user engagement through data-driven project execution.
* Cut returns handling time by 30% through advanced SAP SCM solutions, also reducing costs.
* Used SAP-OM, optimizing processes and improving order efficiency by 25% through tailored SAP implementations.
* Reduced reverse logistics costs by 20% by streamlining returns, inventory management, and quality inspections.
* Improved supply chain efficiency by 35% through SAP SCM collaboration and strategic execution.
* Accelerated decision-making by 40% in logistics projects, aligning supply chain goals with business expansion.
* Developed and optimized complex SQL queries for ETL validation, reducing data reconciliation time by 40%.
* Managed ETL/ELT pipelines across AWS, **Informatica**, and internal platforms for scalable delivery.
* Applied **data governance policies** to ensure integrity in supply chain datasets.
* Partnered with cross-functional teams to maintain compliance with global standards.
* Led **cross-platform dependency planning** for SAP SCM and logistics systems, aligning PI planning with delivery timelines.
* Implemented **DataOps** practices including CI/CD for ETL pipelines, automated data quality checks, and version-controlled transformations, reducing deployment errors by 30%.
* Supported risk and dependency management across data science, supply chain, and compliance teams, aligning ART-level objectives with business strategies.
* Facilitated project tracking and milestone delivery through Rally and Smart sheet, contributing to ART-wide cadence updates and risk visibility.
* Coordinated with cross-functional leads to address blockers during PI execution, ensuring high-performance delivery with a 99.9% completion rate.
* Deployed **Kafka**-based streaming pipelines for real-time supply chain event tracking, reducing latency in operational reporting by 20%.
* Increased warehouse efficiency by **35%** via SAP-driven automation.
* Cut compliance issues by **90%** with plant safety and automation tools.
* Led plant automation initiatives with cross-functional teams.
* Boosted executive satisfaction by 60% by delivering captivating data visualizations for quarterly conferences.
* Secured key client deals by aligning logistics capabilities with client needs, enhancing sales and marketing presentation.
* Managed API-based automation projects to improve operational efficiency in supply chain and finance processes.
* Implemented Confluence-based knowledge repositories for program governance, reducing onboarding time by 20%.
* Improved data accuracy by 25% and retrieval efficiency by 80% through effective database management.
* Improved supply chain speed by **30%** using smart tracking systems.
* Created and managed project documentation, ensuring timely project delivery by organizing schedules, budgets, and risk management plans

# Associate Project Manager 05/2018 to 08/2020

**Black Rock Mumbai, India**

* Led Intelligent Inventory Platform development, optimizing supply chain operations and reducing costs by 20% as project engineer and planner.
* Improved customer satisfaction to 98.7%, up from 95.5%, by enhancing support processes and inventory management.
* Reduced obsolete stock from 18% to 2%, cutting overall inventory by 50% and driving significant cost savings.
* Established a "ONE PLAN" culture, increasing trust in statistical forecasts and SSOP processes, improving decision-making.
* Partnered with IoT engineers, reducing system errors by 85% through implementation of automated solutions.
* Led financial domain platform upgrades, integrating API technology for improved data flows between investment management systems.
* Used Confluence and JIRA to manage requirements, track delivery, and maintain governance across global teams.
* Supported ART execution and sprint alignment for platform and supply chain systems.
* Streamlined reporting and backlog tracking using Jira, PowerBI, and PI tools.
* Improved cross-functional cadence and reduced cycle time by aligning with PI goals.
* Adopted new tools like Jira, PowerBI, and Tableau, boosting team productivity by 20% and cutting operation time by 50% through more efficient workflows.
* Leveraged Jira for sprint planning, issue tracking, and team collaboration, resulting in a 20% boost in productivity and reduced operational delays.
* Led software and IoT implementations, enhancing system visibility and reducing operational errors by 85%.

# Quality Assurance Team/Industrial Engineer 05/2016 to 04/2018 Concentrix Mumbai, India

* Automated call center processes, slashing Imports department process time by 300% with robotic programming.
* Automated reports with Python and VBA, saving 10+ hours/week" for broader relevance.
* Cut report generation time by 40% with Python, VBA macros and Auto Hotkeys programming.
* Facilitated efficient server updates for multimillion-dollar accounts, utilizing SQL and pivot tables for report generation.
* Collaborated cross-functionally to identify and resolve operational bottlenecks with Six Sigma Root Cause Analysis, offering data-driven insights for strategic decision-making.

# Copper Wire Drawing Firm (SMB), 04/2015 to 04/2016

**Independent Operations Consulting New Delhi, India**

* Implemented Value Stream Mapping and Six Sigma, improving quality to 96% and cutting defects by 12%.
* Re-engineered plant layout, boosting production capacity by 14% and optimizing workflow.
* Achieved 25% revenue growth via streamlined processes, waste reduction, and enhanced on-time delivery.
* Championed DFM/DFA initiatives, for manufacturable products, improving production efficiency.
* Effectively managed inventory, reducing excess levels by 18% while maintaining a 98% on-time delivery rate.
* Led 30+ employees, cultivating a culture of continuous improvement, safety, and compliance.

# Plastic Granules Manufacturing Firm, Independent Operations Consulting (SMB) 04/2014 to 03/2015 Independent Operations Consulting New Delhi, India

* Cut lead time and work-in-process inventory by 50% with lean manufacturing and Continuous Improvements, saving annually and boosting on-time delivery by 30%.
* Improved employee welfare, reducing turnover by 25%, increasing productivity by 15%, and saving annually.
* Optimized supply chain management, saving cost annually while enhancing supplier relationships and efficiency.
* Streamlined production, increasing output by 15% and generating additional annual revenue.
* Enhanced safety protocols, reducing workplace accidents by 30% and annual workers' compensation claims.

# Jindal Chemicals Limited, Independent Operations Consulting (SMB)

* Applied Lean Manufacturing, DMAIC, and Theory of Constraints for process optimization, resulting in a 15% waste reduction and significant cost savings.
* Led cross-functional teams to streamline manufacturing, reducing cycle time by 18% and product variation by 28% with statistical process control.
* Collaborated with RSD, manufacturing, and quality teams to ensure prototypes met design specifications and regulatory requirements.
* Managed projects for 30% productivity increase, 72% inventory reduction, and 98% regulatory pass rate. Optimized supply chain, cutting lead time by 24%, enhancing on-time deliveries, leading to 16% revenue growth, and 10% lower production costs.

**Education**

**Master of Science – Arizona State University, 2024**

**Bachelor of Engineering – Savitribai Phule Pune University, 2013**