**Jonathan V. Gomez**

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**AREAS OF EXPERTISE:**

* SAP Materials Management Expert
* SAP Production Planning Expert
* SAP EWM Expert
* SAP Sales & Distribution Expert
* SAP PMMO Expert
* SAP SCM Expert
* SAP PM Expert
* SAP PEO Expert
* 7 Full Life Cycle SAP Implementations
* S/4 Hana 8 Years Experience; 4 Implementations
* Procure to Pay Expertise (P2P)
* Order to Cash Expertise (O2C)
* Plan to Manufacture (PTM)
* SAP Quality Management
* 9 Years SAP Security and Controls
* 9 Years Production Engineering and Operations for Complex Assembly (PEO)
* 4 Year SAP GPD Implementation
* 7 Years Experience reading ABAP Code for Debugging activities.
* 9 Years PMMO Experience in Aerospace Environment.
* SAP APO
* SAP Inventory Management
* SAP Plant Maintenance
* SAP Cycle Counting Management
* MRP SAP Expertise
* SAP Engineering Change Order Management
* WBS Project Systems Expert
* 9 Years FICO Experience
* 9 Year SQL Experience

***SAP Summary Overview of Experience:***

* 12 Years of Mastery in Materials Management, Production Planning, Sales & Distribution, MDG, SCM, PMMO, QM, PM and WM/EWM Modules in SAP. Good Understanding in Finance (FICO)/Costing/AP Modules. Expert user with SAP Procure to pay (P2P), SAP Order to Cash (OTC), SAP Master Data Management, Goods Movement, SAP Cycle Counting Management, SAP MRP, SAP BOM creation/changes, SAP Security and Controls, SAP Work Center Creation/Management, SAP Routing Creation/Management, SAP SUBCONTRACTING, SAP Stock Transport Orders, SAP ATP practices, Project Systems, Plan to Manufacture strategies, Batch Traceability, Serialized parts, Material Long Term Planning, SAP APO, SAP GPD & intense understanding of a multitude of functional and analytical SAP ERP transaction codes. 8 years of experience with S/4 Hana and FIORI.
* 4 full lifecycle implementations for S/4 Hana. 3 Full Lifecycle SAP Implementations for traditional SAP ECC.
* Deep Knowledge in many Industries across all SAP modules listed above.
* Solid experience leading large projects with big teams from home and setting up meetings through applications like Microsoft Teams/Webex, working through issues in real time and meeting with the Business to discuss Business Needs and Sticking Points to Present viable SAP based Solutions to improve efficiency in needed areas and ensured Stakeholders stayed Informed at all times and end users got properly trained before roll out.
* 10 Years of experience resolving SAP Help Desk tickets across MM, PP, SD, MDG, EWM, SCM, PMMO and working closely with ABAP consultants when needed to resolve SAP issues and implement complex system enhancements. Extensive experience working in SAP Security as well to support user requests for extension of Roles/Role creation & management.
* 9 Years configuration experience in WM/EWM, MM, PP, SD Modules and transporting configuration changes from DEV → QAS → PRD.
* 10 Years of Project Management experience being in a leadership role and leading projects to completion.
* 9 year's experience creating and setting up Nightly Batch Jobs such as setting up MRP to run every night, TR to TO Conversion for warehouses, EDI correspondence to vendor, etc. using SM36 and utilizing SM37 to monitor the status of Jobs to make sure they are running as expected and monitoring all jobs to support and correct any job failures.
* 9 years debugging programs with assistance of Developers and resolving data dump issues and batch Job failures assisting Development Teams in identifying root cause issues.
* Thorough understanding of technical field names and background tables and how to utilize SQVI/SE16N in SAP to execute custom built reports without the need of extracting and combining data manually in excel for root cause analysis/end user support for ticket requests.
* Heavy PEO Experience with Manufacturing Change Management, BOM Management and Production Process Planning, Production Order Management & Control and Complex Assembly Execution in different industries.
* 9 Years SAP Security and Controls technical hands-on experience with sound knowledge of Segregation of Duty frameworks, creating/management of Roles, setting limits on roles for selected transactions, extending roles to new users, decommissioning users from the system and locking them out of SAP, etc.
* SAP Integration experience with 3rd Party systems such as Power BI, Tableau, Windchill, Servigistics, Devops, Azure, Sales force, Auto Time, etc.
* 12 Years experience using SQL and other tools, creating queries for end users for Department Metrics and ADHOC Reporting needs.
* Complete Order to Cash expertise for MTS and MTO scenarios from Quotation —> invoicing.
* Complete Procure to Pay expertise from Demand —> Paying the Vendor.
* SAP PMMO expert for Project-based production environments in a Make to Order/Engineer-to-order (ETO) scenarios.

***Work Experience***

**Lockheed Martin, December 2023 to May 2025 (remote)**

**Senior SAP Business Analyst - Consultant (contract)**

* Supported S/4HANA Brownfield implementation End to End: Gathered User Stories from Business Users and Senior Managers, Supported Data Cleansing activities, Data Mapping, Data Transformation, Data Migration Sprints, Variance Testing to identify and reconcile failed records, Integration Testing, UAT Testing, User Training for PMMO/EWM/SCM/MM/PP/PM/QM Modules.
* Utilized the following migration tools: SAP Migration Cockpit and SAP Data Services (BODS).
* Collaborated with the Development team to support data migration activities by utilizing SAP Migration Cockpit and SAP Data Services to extract data from SAP ECC, perform data mapping and transformation and migrate data into S/4Hana database tables.
* Coordinated with business users to cleanse legacy data before migration activities started, mapping the data, cleansing the data, removing duplicate data, filling missing mandatory fields, adding new fields required in SAP but missing in legacy system and creating default values where applicable for each master data record.
* During data extraction and transformation, I assisted by validating extracted data sets for thousands of records, ensuring business logic was correctly applied during transformation. I also coordinated testing and reconciliation with business users.
* Reviewed system configurations done by developers and prepared test scripts for System Integration Testing and coordinated UAT Testing with business users to guide them through UAT, capturing feedback from users and assisting developers with defect resolution when defects were identified.
* Participated with Mock Data Loads including Final Mock and Dress Rehearsals to simulate go-live loading. Validated Data count matches, critical fields were correctly populated and that Business Processes were running as expected with Migrated Data.
* Prepared data for Testing, Conducted Testing with users and resolved defects related to mentioned Modules during integration testing phase of implementation.
* SAP Hyper Care (post Go live support): Responsible for accurately responding to Tickets from users Via Azure DevOps portal for either SAP Issues, SAP Transactional Errors, configuration changes or Enhancements to the system. Made configuration changes and enhancements in a timely manner via CHARM process and conducted UAT Testing before moving changes to Production with business users. Closed all tickets as efficiently as possible and in a Timely Manner for the following areas: EWM, PMMO, SCM, PP, MM, QM, PM, and Tooling. Answered 200 + Ticket Requests through the Span of my contract. I supported all these areas by myself for the entire Company Code I worked for, including Plants in Poland (PZL).
* Provided Help Desk support for all SAP PMMO Tickets/issues post go live, including pegging inconsistencies, missing pegging assignments and incorrect cost settlements, ensuring timely resolution in a high-compliance A&D environment via Azure Devops tickets. Worked closely with planners and project controllers (CAMS) to validate data across WBS Elements, Networks and Manufacturing orders tied to complex project structures for resolution.
* If Tickets were not made clear by the end user, I sat down with the business via Teams calls and coordinated with them to gather more details in regards to their needs and presented solutions to them while sharing my screen in SAP. In most cases, I resolved their issues during the meeting Live if the issue was a Stop Work related issue or provided a solution with their approval to create a CHARM if a config change was required to resolve it.
* Debugged Failed Jobs utilizing SM37 and worked closely with Developers to correct data dump issues or dig into the code as needed to identify what was causing the job to fail; resolved all tickets in a timely manner.
* Led configuration/Charm activities from DEV-->QAS-->Basis Team--> PRD. Always ensuring positive results with end users during UAT Testing to ensure proper setup before moving changes to Production.
* Assisted with migrating old legacy reports and replicating them for S4 Hana system.
* Worked closely with developers to ensure custom transaction codes were working as expected to avoid issues post Go Live by testing functionality. Active Debugging calls and work in meetings to resolve Bugs in custom programs for custom transactions to alter the code in accordance with the specs provided in the User Stories by the business to enhance the program to meet business specifications.
* Mass changes in master data via creation of custom LSMW's or by simply utilizing Migration Cockpit tool to mass update data in accordance to Business requests and needs; in some cases Mass updates were done using Mass update Transactions if available to facilitate said changes (example MM17, BP).

**AMD, April 2022 to September 2023 (remote)**

**Senior SAP Business Functional Consultant (contract)**

* Full Lifecycle End to End S/4HANA Greenfield Implementation for the following modules: SAP MM, PP, EWM, QM, MDG modules. Led Big Projects with large Teams.
* Gathered User Stories from Subject Matter Experts from Materials Management, Production Planning and Sales & Distribution and worked closely with developers to ensure proper set up and configuration of SAP.
* Heavily Involved with Master Data Migration from Legacy System over to SAP, utilizing and working with end users to Remove unwanted data from legacy system, Mapping data, transforming data prepping it for data load sprints, creating/testing LSMW’s in preparation for Flat File data loads for certain tables, loading master data, and assisted in identifying and resolving missing data records that failed to upload for mass correction. Used SAP Data Services as well as S/4HANA Migration Cockpit for Data Mapping, Data Transformation and Data migration activities.
* Conducted and led the business through UAT Testing to capture Bugs and troubleshoot root cause errors/issues to stay in sync with the Implementation Schedule.
* Collaborated with Dev team to support migration activities, utilizing SAP Migration Cockpit and Data Services to Extract tables from SAP ECC and create Data Base tables to Map, Transform and Migrate Data into S/4HANA database tables
* Master Data Migration included the following: Material Masters, BOM’s, Routings, Customer Masters, Purchasing Info Records, Vendor Masters, Storage Locations, Storage Types, Etc.
* Cutover Data Migration for active transactional Data: Purchase Requisitions, Purchase Orders, Production Orders, Sales Orders, Warehouse Stock, QM Stock, Subcontracting Stock.
* Part of integrated testing team responsible for identifying potential bugs and errors for SAP Enhancements and logging them into HPQC to deliver to Dev Team for further evaluation and resolution.
* Led UAT Testing Sprints to Identify Bugs before Go live for SAP S4 Hana Functionality: MM Creation/Updates, BOM Creation/Updates, Revision Creation/Updates, Work Center Creation/Updates, Routing Creation/Updates, Production Order Creation/TECO/Mass TECO, Planned Independent Requirement Creation/Updates, Manual MRP Runs for Finished Goods using MD02, PR Creation/Changes, PO Creation/Changes, ADSUBCON Process, Reorder Point Planning, Production Phantom Assembly, Routing Review, Goods Receipt Test Cases, Goods Issue Test Cases, Transfer Posting Test Cases, P2P/OTC/PTM, Cycle Counting Test Cases, Etc.
* Responsible for maintaining a high level of Master Data Integrity in SAP and pinpointing any potential systemic issues that required immediate identification and resolution to avoid further disturbance to end users. MDM/MDG Mass Updates to correct Master Data discrepancies and issues.
* Wrote and Submitted 15 New Work Instruction Documents for processes that were changing from ECC System over to S/4HANA System for PP, MM, PMMO and SD Modules.
* Supported Help Desk Tickets with AZURE DevOps Post Go live for 6 months as part of Hyper Care phase to help end users with break fix issues, transactional errors, config changes and post go live enhancements.
* ADHOC Reporting Analyst Head; requests were submitted to me Directly by Directors, such reports included: Production Batch Number Recall Reports that showed what Finished Goods had bad components installed by mistake (failed QA inspection), PO Reporting Requests, COOIS Reporting to pinpoint mistakes made by the floor for correction, Shipping & Receiving issues resolved through MB51 Reports, Sales Order Reports, Outbound Delivery Reports, ABC Analysis Reports for Cycle Counting, Double Demand Issues from Planned Independent Requirements, etc.
* Identified and led SAP Projects that were needed for efficiency's sake, introducing them to the Business for Approval and Intentionally Leading said Projects to Flawless Completion.
* Led Technical SAP Projects from the Point of meeting with the Business, Gathering all Requirements, working with Developers, Presenting SAP Solution to the Business, Receiving Approval from the Business of said Implementation Change, Configuring SAP to make the new process function as requested, running User Acceptance Testing to catch any bugs/errors, to then rolling it out to the business (which included Multiple Trainings and Work Instruction Documents for Reference).

**Alcon, Sep 2021 to Jan 2022 (remote)**

**SAP EWM/Supply Chain Senior Business Analyst Consultant (contract)**

* Flew to El Paso, Texas and Occasionally drove down to Juarez, Mexico to train and bring up to speed all the warehouse staff on how to use their new EWM Module in both cities (two warehouses) before they went live with SAP S/4 HANA System.
* Provided additional support to MM, PP, SD and FI modules when required; held meetings with other Consultants to provide support and took responsibility of Tickets when support was required.
* Worked closely with WM Director and Senior Manager to streamline their EWM processes so the Warehouse staff could work as efficiently as possible without needing to constantly troubleshoot issues.
* Identified bugs in EWM that were causing inefficiencies in EWM and worked with developers to have all bugs fixed. As an example, the pick list would request to pick parts in bins that had 0 stock, we reconfigured the system to only pick from bins that had stock available on hand to pick to satisfy all future requirements.
* Managed all Ticket Requests for EWM Help Desk for duration of contract; closed approximately 200 Tickets.
* Conducted daily meetings in the afternoons to resolve issues/questions the Warehouse Team had and how to manage work in the warehouse as efficiently as possible. Walked around daily to speak with Warehouse staff to ensure everyone was being properly trained on how to navigate and use the EWM transactions in Fiori they were responsible for.
* Trained Warehouse Team on the Cycle Counting process as they were having issues with inventory accuracy. Incorrect Unit of Measure issues in the Material Master caused inventory discrepancies.
* Helped create Work Instruction Documents with SAP Screenshots that covered standard processes and procedures and shared with warehouse staff to reduce screen confusion and increase staff efficiency**.**
* Identified all UOM conversion issues using excel and performed a Mass Update to correct all the Material Master UOM discrepancies. This is directly related to the introduction of the Cycle Counting Process to my Team.

**Illumina, Feb 2021 to Aug 2021 (remote)**

**Senior SAP Business Analyst Consultant (contract)**

* Full Lifecycle SAP Greenfield Implementation; heavily involved with Data Migration of Mater Data from Legacy System for MM/EWM/PP/SD/PMMO Modules for recently acquired company.
* Gathered necessary requirements/user stories for Material Masters, BOM’s, Routings, Customer Masters, and Purchasing Info Records for mass creation in SAP using LSMW.
* Assisted with complex Data Mapping/Data Transformation/Data Migration activities from Legacy system to S4 Hana Database tables, working closely with Developers to ensure seamless transition to new system./kutrr
* Part of integrated testing team responsible for identifying potential bugs and errors for SAP Enhancements and logging them into HPQC to deliver to Dev Team for further evaluation and resolution.
* Responsible for maintaining a high level of Master Data Integrity in SAP S4 Hana post go live and pinpointing any potential systemic issues that required immediate Mass Updates to avoid further disturbance to end users.
* 9 Years of testing experience within EWM/MM/PP/SD, including creating and executing test plans, collaborating with team members on building test cases, logging and tracking defects through resolution, generating test data for testing needs and providing defect reporting back to team members and management**.**
* Assisted with Integration between Power BI and SAP S4 HANA. I was responsible for re-creating reports from old reporting system and passing them over in Power BI. Worked closely with the business to pinpoint which reports needed to be passed over to Power BI and decommissioning old reports with approval from the Business that were no longer in use to avoid passing over useless reports.
* Created and Led UAT Testing for Custom Transactions that were requested by the business to identify bugs before Go-Live.
* Led Projects to Flawless Completion, always ensuring positive results with end users when changes went Live in Production for CHARM process changes.

**Johnson and Johnson; Oct 2020 to Jan 2021 (remote)**

**Senior SAP Business Functional Analyst (contract)**

* Help Desk Support as a Business Analyst Post Go Live of SAP S/4 HANA system upgrade, supporting all tickets within the following Modules for SAP Hyper Care phase: MM, PP, QM, PM, SD, EWM.
* Performed the following Master Data Mass Updates: ABC Indicator Mass Update for all components, Production Storage Location updates for over 10,000 records in Work Scheduling Tab, Storage Location Replenishment Mass Update in MRP4, Shelf Life SLED Mass Update in Plant Data/ Stor 1 tab for all Shelf Life Managed parts, Sales Order Entry Weight/Dimension Mass Update for all Saleable Items, etc.
* Utilized Migration Cockpit and LSMW’s to Mass update Master Data records in SAP S/4 HANA.
* Expert in Identifying SAP Projects that were needed for efficiency's sake, introducing them to the Business for Approval and Intentionally Leading said Projects to Flawless Completion.
* Took initiative to get all Engineers Access to SAP and run a 1 Month Training Program to show them how to Create, Change and Display BOM’s, how to create an ECO in SAP and how to Rev up a Material Master using the ECO, how to properly update a BOM while referencing the ECO and how to run a Where used Report using CS15.
* Frequent ADHOC requests were submitted to me Directly by Directors, such reports included: Production Batch Number Recall Reports that showed what Finished Goods had bad components installed by mistake, PO Reporting Requests, COOIS Reporting to pinpoint mistakes made by the floor for correction, Shipping & Receiving issues resolved through MB51 Reports, etc.
* Executed custom built Z Report using SQ01 and worked with IT to provide key users access to an MRP Requirements report that showed MD04 requirements in a consolidated list for all parts in a given plant that showed Purchase Requisitions, Purchase Orders, Reservations, Production Orders, Sales Orders, Planned Independent Requirements, Dependent Requirements, QM-Lots, pending Quality Notifications, Etc. by MRP Controller Code to allow users to manage MRP requirements by Exception Message code.
* Wrote and Submitted 10 Work Instruction Documents for Processes/Procedures that were New and Developed by me or for Processes/Procedures that were introduced by previous Consulting Firm but never Documented.

**Medtronic; Feb 2020 to May 2020 (remote)**

**SAP Business Analyst Consultant (contract)**

* SAP S4 HANA Hyper Care support, supporting Help Desk Tickets and enhancement requests.
* Resolved over 100+ tickets within MM, PP, SD, WM/EWM including creating and executing test plans for configuration changes, collaborating with Dev team as needed, logging and tracking defects through resolution, generating test data for testing needs and working with BASIS team to move config changes to production.
* Worked closely with Business users to Mass update Master Data errors on an as needed basis, utilizing Azure Devops to track changes/updates.
* Wrote and Submitted 15 New Work Instruction Documents for processes that had changed from Legacy System to new SAP System for EWM, PM, PP & MM Modules that were not generated for the end users before Go Live to help facilitate day to day or weekly tasks.
* Involved in corporate LEAN SIX SIGMA business process approaches and upgrades.
* Created custom Reports for end users, utilizing FIORI to build reports to aid Business users to better monitor their work scopes. This included such reports as QN Aging reports, Overdue PO reports, Aging Outbound Deliveries, PR Aging reports, TO Aging, Production Orders pending TECO, Aging Maintenance Notifications, MRP Controller Dashboards, Tier 1 and Tier 2 Metrics for Director Level engagement with Team members, etc.
* Mass updated thousands of Material Masters dozens of times via ticket requests from the Business to correct master data related issues for different modules via MM17.

**Nordson Asymtek; Apr 2019 to Sep 2019 (onsite)**

**SAP Business Technical Analyst (Contract)**

* Extensive Requirements Gathering from Stakeholders. Worked closely with SMEs, End Users and IT to ensure timely delivery of requirements and ensure 100% satisfaction from stakeholders upon delivery of SAP LEAN enhancements and upgrades.
* Part of integrated testing team responsible for identifying potential bugs and errors for SAP Enhancements and logging them into HPQC to deliver to Dev Team for further evaluation and resolution.
* Managed all SAP Help Desk Issues as well as enhancements. Closed close to 150+ tickets during my contract.
* Heavily involved in SAP integration of new Warehouse introduced to Asymtek and the Master Data creation of Storage Locations, Routings, BOM's, Material Master Extensions and Bin Location assignments.
* Set up Meetings with Upper-Level Management across organization to pinpoint inefficient processes and propose solutions to streamline procedures to increase efficiency in Material Planning, Purchasing, Production Planning and Quality Management Departments.
* Granted Super User Access in SAP to combine background tables using SQVI to create custom built SAP Queries and Logical Databases in preparation for flawless Master Data Loads for Material Planning, Quality Management, Inventory Management/Procurement, Production Planning, and Warehouse Management Departments.
* Identified and defined system enhancements requests to IT & lead training in SAP system processes throughout organization.
* Complex understanding of Forward and Backward Scheduling and all the different master data fields that affect the way MRP Interprets and Analyzes data to provide users with executable requirements and actionable exception messages.
* Gathered Requirements from Upper-Level Management to improve inefficient/ineffective Processes and Train stakeholders appropriately on new practices and procedures.

**General Atomics, Electromagnetic Systems; Sep 2015 to Apr 2019 (onsite)**

**SAP Business Analyst (Full Time)**

* Expert lead in master data loads from legacy systems into SAP flawlessly for large business acquisitions.
* Supported 3 Total SAP Implementations for new companies that were acquired while I worked at General Atomics. Supported Data Transformation/Migration activities, UAT Testing and End User Trainings across Supply Chain modules as well as EWM.
* Master Data Creation/Load for R&D programs including Vintage Racer Drone, Electromagnetic Rail Gun Systems, Missile Defense Projectiles and MU2E Hadron Collider.
* Maintained accuracy of SAP Master data on over 90,000 unique components consisting of IC's, resistors, mixers, diodes, capacitors, inductors, substrates, connectors, attenuators, hardware, raw materials, GA Machined Drawing Parts and other long lead time parts.
* Heavy experience gathering requirements from Mechanical Engineering to load sensitive Master Data into SAP and also Mass update changes as required by the business.
* Managed SAP Ticket Issues in the department and coordinated closely with IT and Upper Management.
* Success in meeting with the business to assess & document complex system requirements to deliver to dev team for GPD implementation (2 Year implementation).
* Robust Expertise with executing ADSUBCON/External process orders and how to set them up in the Material Master.
* Part of integrated testing team and subject matter expert for Group Pegging & Distribution SAP module sign off and implementation while performing in complex aerospace "Work Breakdown Structure" (WBS Project) environment.
* HP Quality center test case scenario creation, execution, creating test orders and master data, working with users, & defect creation.
* Receive ADHOC report requests; provide support though gathering and evaluating appropriate data. Identify inconsistencies and/or anomalies; recommend existing or new solutions. Troubleshoot and fix complex issues with existing reports.
* Met with key stakeholders regarding the creation of Tier 1 and Tier 2 Metrics for GA: EMS Material Planning to gather/record all necessary requirements expressed by the business to execute desired reports in BI accordingly.
* A part of BI Center of Excellence Team, developing Key Performance Indicators for the department and developing BI reporting Tools for planners to help make their lives analyzing data much easier.
* Closely monitoring Production schedules for over 18 mechanically complex top-level assembly builds for the Launch and Recovery Aircraft Carrier System concurrently to ensure all components/subassemblies were on hand to support production requirements without delay; 50,000-part numbers plus under four different contracts with the United States Navy.
* Analyzed raw materials stance, current logistics position, and supply chain impacts affecting potential schedule slips for all MRP Controllers to propose risk mitigation strategies and report risks and opportunities to appropriate Program Managers, CAMS and Executives.
* Maintained a multitude of Daily KPI metrics reporting to management to expose critical pulse of the business.
* Go to resource for ADHOC Reporting to provide aid and support to the business when there was a looming issue/question that required immediate and accurate resolution.
* Analyzed all PIR's for EMS in a dynamic report that identified double demand that existed in the system which helped avoid planners from double ordering requirements that would have put the business at risk for millions of dollars.
* Regular meetings for production order shortage reports, line shutdowns, in house fab pinch points, supplier pinch points, materials readiness reviews, Value Stream development, 30-60-90 plans, on time delivery, and others.
* Created Tier 1/Tier 2 Metrics for upper management in BI that helped give our department a clear overview of the overall health of our organization.
* Heavy involvement and coordination with IT, Mechanical Engineering, Purchasing, Engineering, Production Planning, Quality Management, Finance (FICO), Master Planning and Warehouse Management.

**HD Supply; Apr 2013 to Sep 2015 (onsite)**

**Inventory Analyst (Full Time)**

* Created Inventory Metrics for my department where upper-level management would use data to gauge stocking position on A, B, C items that were heavily out of stock.
* Rolled out a new Expedite Report for the department that showed Inventory Specialist specific PO’s that needed to be expedited to support items that were heavily out of stock in specific warehouses with a large count of open sales order lines in the system to improve customer satisfaction.
* Successfully created new metrics that identified shortages per vendor and material therefore allowing individual buyers to be aware of ABC items that harm customer fill rates.
* Provided monthly detailed forecast to Inventory Specialist in the department to send to vendors to improve future stocking position and stock availability to support demand from thousands of customers.
* Chosen as the departments APO testing lead specifically for executing test cases and gathering necessary requirements to present to IT on behalf of Inventory Management.
* Ample HP Quality Center experience, executing tests, working with other users and identifying defects to resolve implementation issues.
* Managed $20 Million in inventory among 50 Distribution Centers across the United States.
* Executed personal reports pulled from SAP transactions and combined them with unique APO data sets and custom BI Portal built queries to exceed my personal metrics to maximize customer satisfaction.
* Utilized as a BI Reporting Power User for the department specifically for ADHOC Reports and Process Improvement Activities.
* Powerful organizational skills built from heavy involvement with massive vendor list and constant troubleshooting with vendor contacts in nationwide RGA scenarios, back-order issues with domestic/import partners, system issues/errors and data inconsistencies.
* Took initiative to learn WM processes at distribution center such as receiving activities, TR, TO, & reporting transactions.

**EDUCATION:**

Bachelors Quantitative Economics- San Diego State University, 2012

Bilingual – English and Spanish

Microsoft Office Tools: Excel, Power Point, Vizio, OneNote.