Astro-Mech-DashBoard-2

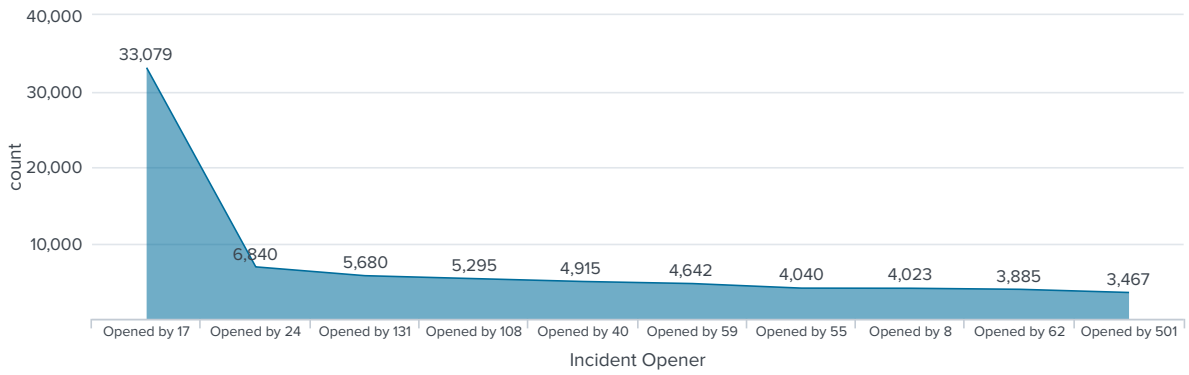
Edit Export ...

Team Performance

0.00	11.68	336.26	2,523
Min time to Resolve(In Day)	Average Time To resolved(In Day)	Max time to Resolve(In Day)	Total reopend

0.00	17.67	341.28
min time to Close(In Day)	Max time to Close(In Day)	Max time to Close(In Day)

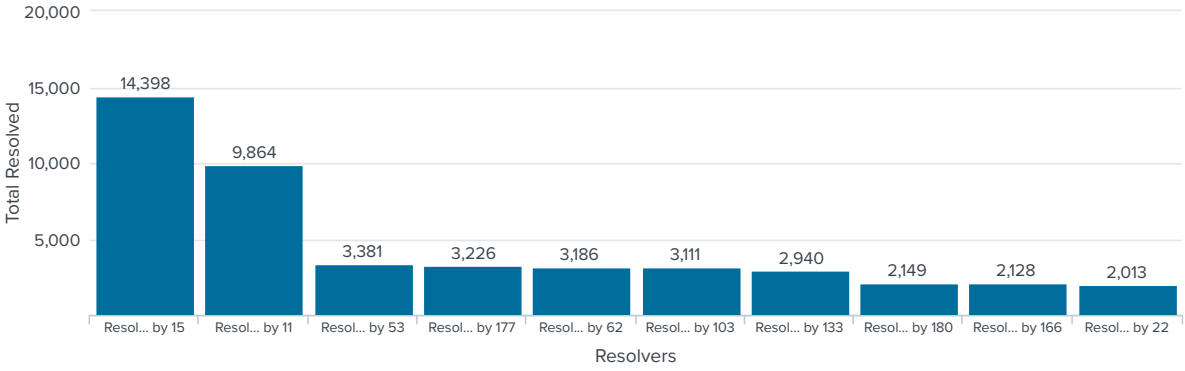
Top 10 Incident Opener



Do the Team Has Knowledge About Incidents

knowledge	Counts	%(Counts)
false	94664	78.89
true	25334	21.11

Over All System Update Record

sys_updated_by	Counts	%(Counts)
Updated by 908	29625	24.69
Updated by 44	10468	8.72
Updated by 60	6544	5.45
Updated by 429	2801	2.33
Updated by 135	2120	1.77
Updated by 859	2074	1.73
Updated by 131	2063	1.72
Updated by 265	1710	1.43
Updated by 213	1699	1.42
Updated by 241	1690	1.41

Top Ten Performers