Jefferson David Orozco Rodriguez

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Education

Servicio Nacional de Aprendizaje SENA   Armenia, Colombia
Carrer: Technology analytics and software developing.   October 2023 – Currently

EAM University   Armenia, Colombia
Carrer: Software engineering.   October 2022 - Currently

American School Way Academic   Armenia, Colombia
Carrer: English B2+   January 2023 – December 2024

Servicio Nacional de Aprendizaje SENA   Armenia, Colombia
Carrer: Technical software developing.   February 2020 – April 2021

Experience

EMDECOB   Armenia, Quindio
Data analyst   March 2023 – November 2023
- Help with support to stakeholders.
- Generate power bi and excel reports.
- Do software maintenance.
- Make computer inventories.
- Create custom dashboards

PROMODESCUENTOS   Armenia, Quindio
Agent   October 2020– March 2023
- Help to reporting area.
- Make settlement to different areas.
- Create, Read, Update and Delete any database information.
- Run Software maintenance.
- Customer Service

Competences
- Data analytics
- Software developing
- IT Support
- Customer service
- More

Skills & Interests
Technical: Power BI, Advanced Excel, SQL, C#, Java, PHP, Python, Laravel and software maintenance
Soft skills: Assertive communication, Passion, Learning, Resilience, Teamworking and Empathy
Language: Spanish native and English B2
Interests: Analytics, Software Developer, Business Intelligence, Excel, Customer service, English and more