John Leo Bruno

Software Developer

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Portfolio: janggodev.vercel.app   **LinkedIn:** linkedin.com/in/johnleobruno

PROFILE

Proactive problem solver with great clerical skills and the ability to prioritize assignments efficiently. Seeking a position that will utilize my administrative assisting and technical experience. I've further developed my skills by working on side projects and I'm eager to learn and collaborate with other professionals to improve even more.

EDUCATION   2019 - 2023

Nueva Ecija University of Science and Technology
BS in Information Technology - Major in Web Systems Technology

SKILLS / KEY COMPETENCIES

Web Front End Development	Reporting and Presenting with client	Strong interpersonal skills
Problem Solving	Critical thinking skills	Proactive and self-motivated
Testing and Maintenance	Excellent communication skills	Basic graphic design

ACAMEDIC EXPERIENCE   2021 - 2023

Software Developer Intern

- Internship at iSynergies Inc., my team and I developed a web-based Barangay Management Information system.
- Developed a quality administration for storing barangay officials and residents information to database.
- Collaborated with a small team of students and experienced developers.
- In charge of designing and executing SQL queries within PHP scripts to handle data manipulation.
- Integrate RESTful API. Perform HTTP requests such as GET, POST, PATCH, PUT and DELETE using PHP and MySQL as database.
- Generates barangay certifications issuance.
- A complete and operational CRUD system.
- Technologies we're used JavaScript, Bootstrap, jQuery, PHP, and MySQL.

Fresh Bites

- Developed and designed the food landing page for the frontend of a complex web application.
- Ensured responsive web design that seamlessly adapt to various screen sizes and devices.

Capstone Project

- Design and Development of Web-Based Server Application of School Wireless Access Network via Voucher Mode at Dr. Ramon De Santos National High School

WORK EXPERIENCE   2023 - 2025

Junior Claims Specialist | Ascendance BPO Inc.

- Proactively identify potential issues and work quickly to resolve problems.
- Skilled in utilizing claims management software and collaborating with cross-functional teams to resolve complex issues.
- Administrative and customer relations support related to the processing of insurance claims.
- Conducted in-depth investigations into claim discrepancies, utilizing critical thinking to identify root causes and develop effective solutions.
- Strong problem-solving abilities, with a focus on achieving timely resolutions while maintaining client satisfaction.

REFERENCES

References are available upon request.