John Leo Bruno

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PROFILE

Proactive problem solver with great clerical skills and the ability to prioritize assignments efficiently. Seeking a position that will utilize my administrative assisting and technical experience. I've further developed my skills by working on side projects and I'm eager to learn and collaborate with other professionals to improve even more.

EDUCATION 2019 - 2023

Nueva Ecija University of Science and Technology

BS in Information Technology - Major in Web Systems Technology

SKILLS / KEY COMPETENCIES

Web Front End Development Problem Solving

Reporting and Presenting with clied Critical thinking skills

Excellent communication skills

Reporting and Presenting with client Proactive and self-motivated

Basic graphic design

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Testing and Maintenance

WORK EXPERIENCE 2023 - 2025

Junior Claims Specialist | Ascendance BPO Inc.

- Top Quality Assurance Performer for the month of March and April 2025.
- · Experienced in claims management systems, cross-functional collaboration, and customer support.
- Skilled in analyzing discrepancies and implementing effective, data-driven solutions.
- Volunteered as a Front-End in developing a web-based simulator application for training purposes. Technologies we're used Bootstrap, JavaScript, PHP, and MySQL.

ACAMEDIC EXPERIENCE

2021 - 2023

Software Developer Intern

- Internship at iSynergies Inc., my team and I developed a web-based Barangay Management Information system.
- Developed a quality administration for storing barangay officials and residents information to database.
- Collaborated with a small team of students and experienced developers.
- In charge of designing and executing SQL queries within PHP scripts to handle data manipulation.
- Integrate REST API. Perform HTTP requests such as GET, POST, PUT/PATCH and DELETE using PHP and MySQL as database.
- Generates barangay certifications issuance.
- · A complete and operational CRUD system.
- Technologies we're used JavaScript, Bootstrap, jQuery, PHP, and MySQL.

Fresh Bites Food Ordering

- Developed and designed the food order web-app landing page.
- Ensured responsive web design that seamlessly adapt to various screen sizes and devices.
- Technologies we're used ReactJS, TailwindCSS

Capstone Project

 Design and Development of Web-Based Server Application of School Wireless Access Network via Voucher Mode at Dr. Ramon De Santos National High School

REFERENCES

References are available upon request.