John Leo Bruno

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PROFILE

Detail-oriented and proactive professional with strong clerical and technical skills, experienced in medical claims processing and software development. Skilled at prioritizing tasks efficiently to meet deadlines and maintain accuracy. Committed to continuous learning and eager to collaborate with teams to drive improvements and deliver quality results.

EDUCATION

BS in Information Technology – Major in Web Systems Technology
Nueva Ecija University of Science and Technology
2019 – 2023

SKILLS / KEY COMPETENCIES

Web Front End Development	Reporting and Presenting with client	Proactive and self-motivated
Problem Solving	Critical thinking skills	Basic Graphic Design
Testing and Maintenance	Excellent communication skills	Basic Backend Coding

WORK EXPERIENCE

Claims Specialist
Ascendance BPO Inc. — 2023 - 2025

- Top Quality Assurance Performer for the month of March and April 2025.
- Experienced in claims management systems, cross-functional collaboration, and customer support.
- Skilled in analyzing discrepancies and implementing effective, data-driven solutions.
- Volunteered as a Front-End in developing a web-based simulator application for training purposes.
- Technologies used: Bootstrap, JavaScript, PHP, and MySQL.

ACADEMIC EXPERIENCE

Software Developer Intern
iSynergies Inc. — 2023 - 2023

- Collaborated with a team to develop a Barangay Management Information System.
- Designed and executed SQL queries within PHP scripts for data handling.
- Integrated REST APIs and handled HTTP methods (GET, POST, PUT/PATCH, DELETE).
- Created certification issuance modules and developed a complete CRUD system.
- Technologies used: JavaScript, jQuery, Bootstrap, PHP, MySQL.

Fresh Bites Food Ordering
Personal Project

- Designed and developed a responsive landing page for a food ordering web app.
- Technologies used: ReactJS, TailwindCSS.

Capstone Project
Nueva Ecija University of Science and Technology

- Design and Development of Web-Based Server Application of School Wireless Access Network via Voucher Mode at Dr. Ramon De Santos National High School

REFERENCES

References are available upon request.