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## Check the status of your application

You can use your reference number to check the status of your medical card application online.

When you apply online, you get a reference number at the end of the application process.

When you apply by post and give a mobile number, we send a reference number by text. If you don't give a mobile number, we send a reference number by post.

[➔ Check the status of your application](#)

## How long an application takes

We process completed medical card applications within 15 days.

If we don't have all the information we need, we will write to you and let you know what is missing. This will delay the processing of your application.

## Questions

Phone [0818 22 44 78](tel:0818224478) or email [clientregistration@hse.ie](mailto:clientregistration@hse.ie).

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[How much you can earn and still qualify for a medical card](#)

[Documents you need to include with your application](#)

[GPs who accept medical cards or GP visit cards](#)

[Appeal a medical card decision](#)

[Check the status of your application](#)

## HSE Live - we're here to help

Monday to Friday: 8am to 8pm

Saturday: 9am to 5pm

Sunday: Closed

Bank holidays: Closed

Freephone: [1800 700 700](#)

From outside Ireland: [00 353 1 240 8787](#)

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