

François Kervan

Student in languages &
business administration



Personal Info

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Phone
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Citizenship
French

LinkedIn
LinkedIn.com/in/fkervanrl

Skills

Wine knowledge

Interpersonal communication

Adaptive: able to adapt to any situation, customer or food preference.

Teamwork: worked efficiently with team members, cooks, etc.

POS Operation: taking cash and card payments, accurate order entry and reconciliation.

Stress Tolerance

Endurance

Great memory

Young and motivated student in foreign languages and administration in France. I'm looking for an opportunity to grow my English skills in your restaurant during this summer. I'm an experienced waiter with extensive knowledge of food and wine and dedication to delivering first-class customer service. An energetic team player with highly developed multi-tasking skills and an eye for upselling. Looking to further develop my abilities in a busy dining environment in the UK.

Work History

2019-09 - 2020-05 **Waiter**
Bistrot Du Coin , Bordeaux, France

- Student job every night after classes, and whole weeks during holidays.
- Foodservice duties in a high-end gastropub specialising in French cuisine & wines.
- Delivered first-rate customer service.
- Effectively promoted specials and upsold selected menu items to reduce waste and increase profits.
- Excelled in a challenging, high-volume environment. Regularly dealing with 80+ covers a night during busy shifts.

Education

2020-09 - 2023-06 **Bachelor's degree in Foreign languages & Business administration (French: Licence LEA)**
Université de Bordeaux, Bordeaux

2020-06 **Baccalaureate in Linguistics (French: Baccalauréat Littéraire)**
Lycée Gustave Eiffel, France (highschool)

IT skills

Microsoft Word & Excel

Knowledge of cash registers' softwares

Languages

French — Mother tongue

English — C1, advanced (fluent level in food & drinks vocabulary)

German — B1, intermediate

Hobby/Interest

- Travels
- History
- Swimming