

Ontario Stallings

Software/Web Developer | Graphic Artist | Music Producer | Videographer

March 22, 2022

Infosys Hiring Manager
HR Manager
Infosys
777 S Novus Pl Suite 400 & 500
Tempe, AZ 85281

Dear Hiring Manager,

I am writing about my interest in the Tech Support Associate role with Infosys. As an aspiring software engineer looking to start my career, I came across a bootcamp+apprenticeship program that trains me specifically for the aforementioned role. As is one of Infosys's missions, I strive to deliver unprecedented levels of performance. I believe that my keen problem solving skills, technical expertise, and infinite determination would make me a great asset to your company.

Over the past year and a half, I developed and released my own web app service called GhostPen.org using the vanilla front-end web stack plus jquery, and wrote the servers in python using flask, and developed my own project management system to maintain its stability while implementing new features. During NewApprenticeship's IT ServiceNow bootcamp+apprenticeship program I learned occupationally relevant information about IT Service Management and the IT Infrastructure Library along with Agile Product Lifecycle Frameworks such as Scrum, Kanban, and Test-Driven Development. While completing the program, I applied this new knowledge to course-related projects and other projects included in my portfolio.

I am ecstatic to start my career and deliver unprecedented performance and customer delight as a Tech Process associate at Infosys. I appreciate your consideration and am looking forward to an interview for this position.

Sincerely,
Ontario Stallings

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Introduction

I am a software engineer, graphic artist, music producer, and videographer among other things with a strong problem solving skills, a deep history of technical expertise and an infinite passion for learning all that I can. I have lots of experience with Python, HTML, CSS, JavaScript, and I am currently working on a project to teach myself Rust.

Relevant Skills

- HTML
- CSS
- JavaScript
- Rust
- Time Management
- Project Management
- Communication

Projects

- [GhostPen.org](#) - Web App
- [itsOasi.com](#) - Portfolio Website
- Freetime App Engine - Software Development Platform (Work In Progress)

Education

NewApprenticeship

July 2021 - Present
ITSM 4 Fundamentals, Agile Framework, ServiceNow certification

Work History

Amazon

October 2020-June 2021

Fulfillment Associatee | Sort Inventory at a picking station and maintain an item per hour quota.

Chewy

July 2021 - Present

Fulfillment Associatee | Operate forklift, stow inventory, receive shipments at trailer docks.